

MEGHALAYA SOCIETY FOR SOCIAL AUDIT & TRANSPARENCY

(MSSAT)Meghalaya, Shillong

OBSERVATIONS AND FINDINGS OF THE PILOT SOCIAL AUDIT UNDER THE MEGHALAYA COMMUNITY PARTICIPATION AND PUBLIC SERVICES SOCIAL AUDIT ACT, 2017

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

1. Name of the Village: Kynrud.

Name of the Block: Mairang C & RD Block.

Name of the District: West Khasi Hills District.

1.1.Food Civil Supplies & Consumer's Affairs Department.

1.1.A.Public Distribution System

1.1.A. (i) No accurate scale of measurement : Measurement is done by a tin(dabber), which is more or less one kg.

1.1.A. ii) NFSA and Non- NFSA card not issued to beneficiaries.

1.1.A. iii) Misprints in the beneficiaries' card under the NFSA.

Name of the Ration Card Holder	Observations
OshalarisSyiem	(PDS) correction of name and surname in the ration card.
MaktidalinSyiemlieh	(PDS) entry of missing family members in the card and correction of names and surname in the ration card.
MildarisSyiem	(PDS) correction of names in the ration card.
Li Sohshang	(PDS) inclusion of family members in the ration card.

1.1.A.(iv) Rate and quantity:

a) **NFSA:** Beneficiaries not getting commodities/items at government approved rates; beneficiaries purchased @Rs5/- /Kg and quantity @ 4kg per head of rice less than 5kg per head as per government orders. Further the rice packets do not have the accurate weight. The dealer responded that the extra charge is to meet the cost of transportation charge which was decided by the Durbar. Beneficiaries purchased Sugar @ Rs.35/-kg and quantity is only 1kg to 2 kg /HH and beneficiaries also purchased Kerosene @ Rs.22/- per litre - Rs.26/- per litre (both NFSA & Non- NFSA) per HH.

b) **Non- NFSA:** Beneficiaries purchased Rice @ Rs.12/- /kg - Rs.13/- /kg and quantity of 4 kg per household.

1.1.A.(iv) Records not maintain properly (Stock register not available). As per Beneficiaries record during door to door verification, the quantity of sugar allotted to Beneficiaries is 1Kg versus document verification (distribution register) 2 Kg of sugar was distributed to each family.

1.1.A. 2 people filed applications to avail benefits/services under PDS, namely ;

1. Mr. Mebanshan Syiemlieh, 2. Ms. MildarisSyiemlieh

Decision of the Panel during the Social Audit Public Hearing:

1.1.A.(i)Measurement: The SI Food (Supply) responded during the public hearing that the department concern will provide the electronic weighing machine.

1.1.A.(ii) The SI (Supply) clarified that beneficiaries not covered under the NFSA are eligible for the Non-NFSA.

1.1.A.(iii) All beneficiaries to contact the department for correction of names due to misprint in their ration card.

1.1.A.(iv) Rate and quantity:

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a) NFSA: The officials instructed the beneficiaries should purchase rice @of Rs.3/kg and all HH should get 5kg per head. For sugar beneficiaries should purchased Rs.30/-kg per household and allotment is 3kg; for kerosene the government approved rate is 2- 3 litres of kerosene at Rs.22.50/-L per household for both NFSA and Non-NFSA. From hence onward for any issue regarding beneficiaries not getting as per the government norms and government approved rates the beneficiaries should inform department concern.

b) Non- NFSA: The norm of Rice under Non-NFSA is 7-8 kg at the rate Rs.9-Rs.13/kg.

As for transportation charge , the stock does not come directly to the respective FPS, therefore the distributor has to go and pick up the stock and an amount of Rs 243/- has been paid by the government for transportation cost .Hence, beneficiaries should get the exact quantity and amount of ration as being set by the Government.

1.1.A.(iv) Register: The dealer should maintain all the register carefully without any manipulation

Action Taken Receive from the Department:

1.1.A. (i) . Instruction has been given to the dealer to make use of an electronic machine regarding measurement of PDS commodities.

1.1.A. (ii) . As clarified during public hearing.

1.1.A. (iii).correction of names completed in the portal. The concerned beneficiaries have been instructed to submit their old cards for correction.

1.1.A.(iv) Rate and quantity:

a) NFSA: Awareness was given to beneficiaries regarding the rate of NFSA Rice, i.e, Rs 3/- per kg as the dealers get transportation charges from the office concerned. FPS dealers have also been instructed to comply the same. Regarding the issue of wastage of rice, as PDS rice are usually packed in jute bags, and these owing to improper handling while transportation develop damages which leads to spillage & wastage of food grains and thereby resulting in inaccurate or shortfall in weight when bags reach the targeted group. This issue will be taken up with the Director of Food Civil Supplies.

b) Non- NFSA: Clarification has been made during the Public Hearing that the shortage in quantity is because the HH which are not included in the non- NFSA list are also being distributed rice from the Non- NFSA quota. Kynrud village has only 52 HHs in the non- NFSA list whereas distribution was made for more than 52 HHs.

1.1.A.(iv). Instruction has been given to the dealer to comply with the same.

1.1.A.(v). For inclusion of more family members the grievances will be forwarded to the concerned authority after the submission of their relevant documents like epic card, birth certificate, etc.

1.2. Community & Rural Development Department.

1.2.A. National Social Assistance Programme.

1.2.A.(i) Delay and irregular payment of pension: payment was not made monthly .

1.2.A.(ii) Non - Registration of eligible pensioners/ pension beneficiaries : which was observed by the SAU team during the door to door interaction where the team found that there are some people who are eligible to avail the benefit of the scheme.

Decision of the Panel during the Social Audit Public Hearing:

1.2.A(i) The Department concern responded that there has been delay of fund sanction for a period of 3- 4 months. As soon as the funds have been received by the district office the same was transferred into the beneficiaries' bank account.

1.2.A(ii) The Department concern have clarified and on the rights and entitlement under the NSAP and eligible criteria to avail the same.

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Action Taken Reports received from the Department:

1.2.A(i) It is a fact that there are delays in payment because we received Grants from GoI in two installments and not monthly. Hence, payment of pension is done according to availability of fund. It may be pointed out that the 1st installment of 2017-18 was just received in the month of October 2017.

1.2.A(ii) Beneficiaries will be enrolled after due verification is done and provided they fulfill all the criteria and furnish all the relevant documents.

1.2.B.PMAY-G

1.2.B.(i) Nos. of Beneficiaries / HH sanctioned = and nos. of HHs started construction = 1 Nos. and the rest of the Beneficiaries have purchased only the materials.

1.2.B.(ii) Sanctioned Amount received: All beneficiaries had received the 1st installment of Rs.52000/- each, however some of the beneficiaries has not been updated their passbook yet.

Decision of the Panel during the Social Audit Public Hearing:

1.2.B.(i) No response.

1.2.B.(ii) Beneficiaries should update their passbook.

Action Taken Reports received from the Department:

1.2.B.(i). 2nd installment will be release after the house has been completed up to Plinth level.

1.2.B.(ii). As stated in the Public Hearing

1.3. Education Department

1.3.A.Mid Day Meal

1.3.A.(i) No drinking water facilities.

1.3.A.(ii) No adequate water facilities and for use in the two toilets constructed in the school, hence no utility of the toilets.

1.3.A.(iii) Non display of the Menu Chart. Food items provided are rice; Dal, Dried fish and egg were provided regularly. Students get full stomach food.

1.3.A.(iv) No regular meeting of the School Management and Monitoring committee; meeting held only in the Block HQ once in six months.

1.3.A.(v).MDM Monitoring Committee not formed.

1.3.A.(vi) Documents & Stock: No issue. Attendance Register, Stock register maintained. Stock of rice found in the store room.

1.3.A.(vii) Cook salary, health and hygiene: No issue. There are two cooks and they got their salaries till October 2017. Utensils and up keeping of vessels is very good and hygienic.

Decision of the Panel during the Social Audit Public Hearing:

1.3.A.(i),(ii) Water & sanitation: The Education department & PHE department have decided to take up this matter.

1.3.A.(iii) Menu Chart: The Inspector of School have agreed to display the Menu chart

1.3.A.(iv),(v) Management and Monitoring committee: The Head Master should have regular meeting of the SMC and the school head teacher should ensure the formation of the Monitoring Committee.

1.3.A.(vi) Documents & Stock: No comments

1.3.A.(vii) Cook salary, health and hygiene: No comments.

Action Taken Reports received from the Department:

1.3.A.(i) Letter will be sent to PHE Department for providing water facility to the school.

1.3.A.(ii) Letter will be sent to PHE Department for providing water facility to the school.

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1.3.A.(iii) Reminder in connection with the menu chart will be sent to the school, to display MDM Menu and also add variety to menu.

1.3.A.(iv) The CRC of Kynrud has been instructed to do the follow up and monitor that the school serves meal regularly and also to see that the MDM runs smoothly

1.3.A.(v). The CRC of Kynrud has been instructed to do the follow up and monitor that the school serves meal regularly and also to see that the MDM runs smoothly

1.3.B. Sarva Shiksha Abhiyan.

1.3.B.(i) Teachers attendance: During exam time only two teachers are present only for their subjects.

1.3.B.(ii) Two sets of School Uniform to girls not distributed: Only one set of uniform provided.

1.3.B.(iii) Dropouts:Class VI - Pialin Marngar- Sept 2017, Bankerlang Mawadeh–Aug 2017, Philbes Ryntathiang – Sept 2017; Class VII - Kenison Diengdoh- July 2017, Tweldais Marngar- April 2017, Class VIII - Mensha Lyngdoh- Oct 2017.

Decision of the Panel during the Social Audit Public Hearing:

1.3.B.(i) Teachers attendance: The department recommended that the headmaster should ensure that all teachers should be present in all subjects.

1.3.B.(ii) School Uniform and books distribution: No response.

1.3.B.(iv) Dropouts: No comments.

Action Taken Reports received from the Department: ATR

1.4. Health Department.

1.4. A. Services under the PHC (PHC Kynrud-Run under PPP mode, Karuna Trust.)

1.4.A.(i).Infrastructure: No issue.(Very neat, clean and hygienic place with good infrastructure, equipment, medicine, staff, facilities, water and toilets).

1.4.A.(ii).Ambulance: No issue. Functional ambulance for too and fro transport to pregnant mother and infant.

1.4.A.(iii). Service: No issue. OPD service from Monday to Saturday. Emergency and delivery facilities available every day at every time.

1.4.A.(iv). No attendance to pregnant women: Service available rounds the clock but on the 19/11/17 night one mother (Stora Nongrang) delivered by herself without the nurse's help at the time of delivery. The Chowkidar responded that he was fast asleep and hence could not summon the nurse in time.

Decision of the Panel during the Social Audit Public Hearing:

1.4.A.(i) , (ii), (iii) : No comments

1.4.A.(iv). Staff behavior: The PHC department instructed all the nurses to be alert and do their duties as per the department norms during their day and night shift duties. The (ten) 10 minutes delay in attending the pregnant women during the stage of labour might pose health accidents and such negligence should not be repeated.

1.4. B.Services under the Heath Sub Centre.

1.4.B.(i). No regular meetings held under the VHSNC: The VHSNC meeting did not happen regularly. Last meeting held was on 24/12/16. The meeting happened only while receiving the United Fund of Rs.10000/- . All the money has been withdrawn as cash and spent for expenditure as decided by the committee.

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1.4.B.(ii). ASHA Salary: No issue. On an average ASHA is getting Rs.1000/- only per month for services. ASHA is trained.

1.4.B.(iii).Documents and Registers: No issue. ASHA dairy and Village Health Register & Malaria Dairy are properly maintained.

1.4.B.(iv).No Medical kits: No medical kits available for emergencies and also no medicine available along with them. ASHA has been provided medical kits like sling weighing scale and thermometer.

Decision of the Panel during the Social Audit Public Hearing:

1.4.B.(i). No comments

1.4.B.(ii), (iii) . No comments

1.4.B.(iv). The department concern Responded that they provide proper medical kits needed by ASHA.

Action Taken Reports received from the Department :

1.4.B.(i). The O/o District Medical and Health Officer had instructed the Medical Officer that VHSNC meetings has to be conducted every month since it is the only platform where issues on Health, Sanitation and Nutrition could be addressed at the village level along with the support of other departments.

1.4.B.(iv). The Medical Officer I/c Kynrud PHC was instructed to give further directions to all ASHAs that all ASHA Kits has to be replenished from the PHC.

1.4. C.JSY Scheme.

1.4.C.(i). Non –receipt of the JSY payment: 6 (six) Nos. of women namely; 1) Rikmen L. Mawnai, 2) Shaihun L. Mawnai, 3) Rikmenlang Marbaniang, 4) Saphina Marngar, 5) Habina Kharsyntiew, 6) Kelbina Marngar. did not get the JSY payment due to not having bank account whereas 10 (ten) nos. namely ; 1) Daiamon L.Mawnai, 2)Daphishisha Kharsyntiew, 3) Eberes Kharsyntiew, 4) Synjuklang Kharsyntiew, 5) Sngurlang Kharsyntiew, 6) Eris Rani,7) Multina Marbaniang, 8) Daplin Marbaniang, 9) Lamdalyn Ryntathiang, 10) Elismery Lyngkhoi of the women did not get the money even after completion of all medical checkup and injection doses.

Decision of the Panel during the Social Audit Public Hearing:

1.4.C.(i).Panel did not comment on the payment of JSY to those who have completed the medical checkups and instructed to all beneficiaries who don't have bank account to open a bank account so that the money can be transferred soon.

Action Taken Reports received from the Department :

1.4.C.(i). Per JSY norms all JSY beneficiaries have to provide valid documents to avail the incentives and must have Bank Account. In some cases pregnant women deliver in other institutions of which Kynrud PHC will not be able to pay but the incentives has to be paid by the Health institution where the delivery happens.

1.5. Social Welfare Department.

1.5.A. Integrated Child Development Scheme.

Centre: Kynrud- A

1.5.A.(i) Attendance : less numbers of children are attending the AWC daily.

1.5.A.(ii) Non functional of the ICDS Centre (Infrastructure) : Though the centre has its own building and a separate kitchen, however the store nor the kitchen are being used. Cooking is done at Anganwadi's worker home.

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1.5.A.(iii). Toilet is not available. The centre is attached with the school building so they use the same toilet with the school.

1.5.A.(iv) No EECD activity: The charts and toys were displayed, however no EECD activity could be observed.

1.5.A.(v)Supplement of ration: Black Gram, Milk is provided but the stock is not kept at the centre. The hot cooked meal is not provided to children who do not go to Pre-school at the Anganwadi centre.

1.5.A.(vi) Growth Monitoring is not done regularly : . Growth monitoring is done only for 23 (twenty three) nos. of children who came to the centre regularly. Two weighing machines are Available, however it seems these are not in use.

1.5.A.(vii)VHND : During VHND, only immunization is happening. No regular ANC like BP, urine and blood, body check

1.5.A.(viii) No supply of Medicines at the centre: No medicines, medical kit available at the AWC.

1.5.A.(ix) Monitoring: *Community Monitoring Committee does not exist.* Lady supervisor visits every two to three months. CDPO visits only once in a year, this year was visited on Aug. 2017. *Doctor visited only on May 2016.* The Co-ordination Committee meeting happened. Last meeting was on 7/9/17. AWW 's *home visit last visit happened on August 2017.*

1.5.A.(x)Documentation: Registers are kept at the AWW 's home and not at the AWC. Growth Monitoring, Attendance, stock, family and nutrition and health for 0-6 years are all updated.

Decision of the Panel during the Social Audit Public Hearing:

1.5.A.(i) Attendance: The Panel instructed the AWW to give public announcement to people when the stock is available so that it will increase the number of children attending the Anganwadi centre.

1.5.A.(ii), (iii) Infrastructure: The department will try to avail all the facilities at the Anganwadi centre.

1.5.A.(iv) EECD activity (Teaching and learning material) : No comments

1.5.A.(v) Supplement of ration: All children who are not going to the pre-school at the ICDS centre have no restriction to avail the benefits from the ICDS centre.

1.5.A.(vi) Growth Monitoring: AWW's should maintain the record on growth monitoring.

1.5.A.(vii, (viii): The Health department will take up this matter.

1.5.A.(ix) Monitoring: They promise to make frequent visit to the centre's.

The committee was formed but they have not renewed their members. They said to renew the members soon

1.5.A.(x) Documentation: No Comments.

Action Taken Reports received from the Department :-

1.5.A.(i) Instructed the VLCC to inform the community when foodstuff has been received by the AWW.

1.5.A.(ii) As the Anganwadi Centre kitchen is in dilapidated condition hence the foodstuff has been stored in the AWW residents as decided by the VLCC

1.5.A.(iii). Proposal for construction of toilet has been sent by District Programme Officer to EE PHE Mairang on 25th May 2017.

1.5.A.(iv) The AWW was not trained as she has just joined the post of AWW on 1st November 2017.

1.5.A.(v) Foodstuff are being stored at AWW residents as decided by the VLCC as the AWC is in a dilapidated condition. To motivated all parents of the beneficiaries who do not send their children to AWC to come to the AWC regularly and collect their SNP.

1.5.A.(vi) Instructed the lady supervisor and AWW to conduct Growth Monitoring on a regular basis.

1.5.A.(vii)AWW were not trained to check B.P, urine, blood and body check up.

1.5.A.(viii) Medicines, medical kits have not received yet.

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1.5.A.(ix) Supervisor was instructed to make regular visit to AWC and instructed the VLCC the members to renew their members immediately

1.5.A.(x) As the Anganwadi Centre is in dilapidated condition hence the registers has been kept in the AWW residents.

Centre: Kynrud-B.

1.5.A.(i) Less Attendance: All the children are marked present every day in the register. However during the pilot social audit it was verified by counting that the attendance seems to be 50% of the total enrolled children. [Attendance on the day of verification: boys- 8 and girls- 21].

1.5.A.(ii) No proper ICDS Centre (Infrastructure) : The centre does not have its own building, there is no toilet and water facilities .Water was fetch from a far off place.

1.5.A.(iii) no EECD (Teaching and learning material) : The chart is displayed, toys are also there for children to play but any Early Childhood Education activity was not observed to be happening

1.5.A.(iv) Ration & Supplements: Black gram, milk is given to children, stock not kept at the centre so could not be verified. Hot Cooked Meal is prepared at AWW's home. Meals were not provided to children who do not attend the pre-school at the centre.

1.5.A.(v) Growth Monitoring: No machine is available. Only chart marked from April 2017 for children who come regularly.

1.5.A.(vi) VHND: VHND happened every month though the date seems to be not fixed. Only immunization and registration are done. Proper ANC (BP, urine, blood test and body check-up) not happened in the ICDS centre.

1.5.A.(vii) No supply of Medicines at the centre: No family planning method discussed. No medicine and ORS are available

1.5.A.(viii) Monitoring: Supervisor visits the centre every two months. Last visit was on 18/10/17. CDPO- visits happened every six months. Last visit was on august 2017. Medical Officer last visit was on May 2017. Community Monitoring Committee was not held. Village level co-ordination committee exist and they meet every six months. Last meeting was on 12/9/2017. Home visits happened but not regularly and last visits was on October 2017

1.5.A.(ix) Documentation: Death and birth register, family register, nutrition and health register, attendance are all updated.

1.5.A.(x) No Access to ICDS : The community at Dong Mawlohchong does not have access to the ICDS.

Decision of the Panel during the Social Audit Public Hearing:

1.5.A.(i) Attendance: AWW's should give an announcement to people when the stock is available so that it will increase the number of children attending the Anganwadi centre.

1.5.A.(ii) Infrastructure: The department will try to avail all the facilities needed at the Anganwadi centre

1.5.A.(iii) Teaching and learning material: No comments

1.5.A.(iv) Supplement of ration: All children who are not going to the pre-school at the ICDS centre have no restriction to avail the benefits from the ICDS centre.

1.5.A.(v) Growth Monitoring: They will provide all the material needed at the centre. They will talk to the Anganwadi to maintain the record of growth monitoring.

1.5.A.(vi), (vii) : The Matter will be taken up with the Health department and the PHC.

1.5.A.(viii) Monitoring: They promise to make frequent visit to the centres. The committee was formed but they have not renewed their members. They said to renew the members soon

1.5.A.(ix) Documentation: No Comments.

1.5.A.(x) The department said that they do the survey of the area and told the headman to put the application at the department office.

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Action Taken Reports received from the department:-

1.5.A.(i) Instructed the AWW to mark present only to those children who are actually present. Mothers meeting have also been held to motivate parents to send the children regularly to the Anganwadi Centres.

1.5.A.(ii) Proposal has been made for construction of AWC building under Phase VIII

1.5.A.(iii) Supervisors and AWW were instructed to use TLM and ECCE activity to be conducted regularly as per curriculum.

1.5.A.(iv) Foodstuff are being stored at AWW residents as decided by the VLCC as the AWC do not have their own building. Motivated all parents of the beneficiaries who do not send their children to AWC to come to the AWC regularly and collect their SNP

1.5.A.(v) No weighing scale available at present. New weighing scales are yet to be received.

1.5.A.(vi) AWW were not trained to check B.P, urine, blood and body check up.

1.5.A.(vii) AWW were instructed to discuss Family Planning method during NHED and mothers meeting

1.5.A.(viii) Supervisor was instructed to make regular visit to AWC and instructed the VLCC the members to renew their members immediately

1.5.A.(ix) Instructed the AWW to make regular home visits

1.5.A.(x) Survey is under process.

1.5. B.Chief Minister's Pension Scheme:

1.5.B.(i).Applications filed by people to avail benefits/services: 1. Mr. Phurding Pyngrope, 2. Mrs. Trobina Lyngkhai, 3. Mrs. Thrin Lyngdoh, 4. Mr. Jren Wahlang, 5. Mrs. Mitilda Syiemlieh, 6. Mrs. Daris Syiemlieh, 7. Mr. Kli Marbaniang, 8. Mrs. Naril Kharsyntiew, 9. Mrs. Therian Marbaniang

Decision of the Panel during the Social Audit Public Hearing: 1.5.B.(i). NA

Action Taken Report: No ATR

1.6. PHE Department.

1.6. A. Services under the PHE Department.

1.6.A.(i). Tank Construction: one of the Zonal Constructed Water Reservoir (ZCWR) is found defective out of 5 (five) Zonal Constructed Water Reservoir.

1.6.A.(ii). Head Work or Intake: Only 1 (one) Gravity Main was available out of 5 (five) as sanctioned.

1.6.A.(iii). Availability and quality of taps: 15 Nos. of taps constructed as per nos. of sanctioned taps. All of these taps and platforms are also found defective. People at Dong Mawlohchong face water scarcity.

1.6.A.(iv). Complain the land owner for tank construction: During site verification, Bah Edwen Mawblei, the owner of land where the zonal tank was constructed complained that the PHE department constructed the tank without any permission from him.

Decision of the Panel during the Social Audit Public Hearing:

1.6.A(i) Tank Construction: The respective officer said that they will try to repair the defected one.

1.6.A.(ii). Head Work or Intake: They said that some of the remaining Gravity Main might be buried under the ground.

1.6.A.(iii). Availability and quality of taps: The department said that since this scheme is very old, they can repair and avail water extension to this area only when new scheme came. This water requirement is also due to increasing number of household.

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1.6.A.(iv). Complain with regards to tank construction from the owner of land: At the public hearing, the officer from the respective department said that before construction of any tank the department first seeks the permission from the owner of the land. He also said to the owner to write an application to the department so that they can shift the tank to the other place.

Action Taken Reports received from the department:-

1.6.A.(i) Contractors have been engaged to repair the Zonal tank.

1.6.A.(ii) Both the Gravity main had been drawn to a single line

1.6.A.(iii) The village has expanded very rapidly hence it is difficult to provide water supply to the newly expanded area, Contractor has been engaged for repairing of existing platforms.

1.6.A.(iv) Usually headman take the initiative for land availability for different componenet of work for both village land as well as private land after proper gift deed. However, no record available for the said Zonal tank.

1.6.B.(i) Swaach Bharat Misssion: 1.6.B.(ii). No Scheme

Decision of the Panel during the Social Audit Public Hearing: 1.6.B.(ii). NA

Action Taken Report : No ATR.

1.7.Agriculture Department.

1.7.A.National Sustainable Agriculture Programme : 1.7.A.(i) No Scheme

Decision of the Panel during the Social Audit Public Hearing: 1.7.A.(i) NA

1.7.B. Mission Integrated Development Horticulture .

1.7.B.(i) No formation of the Village Cluster Development Committee (VCDC).

1.7.B(ii) Scheme not executed : Sanction have been approved to Smt. Wanhun Kharsyntiew for construction of the Poly House however work has not been started since the beneficiary has not yet contribute the beneficiary share's of Rs.40000/- .

1.7 .B.(i) Decision of the Panel during the Social Audit Public Hearing:

1.7.B. (i), (ii) No response since there was no one from the department who attend the social audit public hearing.

Action Taken Report from the Department:

1.7.B.(i). As per guidelines of the MIDH, formation of VCDC is not mandatory.

1.7.B.(ii).Smt. Wanhun Kharsyntiew has signed the MOU with the Offcie but was reluctant to bear the 50 % cost of construction of polyhouse.

1.8.PWD.

1.8. A.Roads Constructed by PWD : 1.8. A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing : 1.8. A.(i) NA

1.8. B.PMGSY : 1.8. A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing: 1.8. A.(i) NA

1.10. Labour Department.

1.10.(i).Applications filed by people to avail benefits/services at ITI, Nongstoin. 1. Mr. Rishistar Basaiawmoit, 2. Ms. Amikarisa K.Bani, 3. Mr. Shaphrang Rani, 4.Ms. Wanhun Kharsyntiew, 5. Mr. Richeskuparroy Syiem, 6. Mr. Agutini Basaiawmoit, 7. Mr. Kestar Rani, 8. Ms. Bandalin

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Marngar, 9. Ms. Panshila Basiawmoit, 10. Mr. Banteilang Syiem, 11. Mr. Mekstaroy Lyngdoh Mawnai.

Action Taken Report from the Department:

1.10.(i) There were 11 candidates who submitted their application for admission into the ITI at Nongstoin for 2018 session. This is a part of the facilitation that the department undertook under the MCP&PSSA Act, 2017. The candidates were also advised accordingly to submit all relevant documents once the actual admission process took place in the month of July/August. It may be mentioned that none of the candidates registered during the Pilot Social Audit at Kynrud reported back and this is in spite of the fact that the institute had individually contact them over phone. The most common reply from the candidates was that they wanted to continue with their formal education.

2. Name of the Village : Mawlyntriang

Name of the Block : Mairang C & RD Block.

Name of the District : West Khasi Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

2.1. Food Civil Supplies & Consumer Affairs' Department.

2.1. Public Distribution System.

2.1. (i) Menu Not display

2.1. (ii) Mawlyntriang east:-

Total no of priority House hold is 64 Verification by social audit team 135.

Total no of House hold received Non NFSA = 26

Verification by social audit team = 25

Total no of House hold received sugar = 90

Verification by social audit team = 155

Total no of House hold received Kerosene = 77

Verification by social audit team = 105

Mawlyntriang West:-

Total no of priority House hold is 111 Verification by social audit team 110.

Total no of House hold received Non NFSA = 26

Verification by social audit team = 48

Total no of House hold received sugar = 137

Verification by social audit team = 110

Total no of House hold received Kerosene = 150

Verification by social audit team = 105

2.1. (iii) a. sugar is sold at the rate of **Rs.35/- Per kg, b. kerosene is sold at the rate of **30 /- litre****

2.1. (iv) No supply of sugar during the month of June 2017 and September 2017 to the dealer.

2.1. (v) Kerosene

a. Kerosene as per sanction for May -273 distributed – 271

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- b. Kerosene as per sanction for June -267 distributed - 221
- c. Kerosene as per sanction for July -267 distributed – 265
- d. Kerosene as per sanction for August -267 distributed – 312
- e. Kerosene as per sanction for September -267 distributed – 353

2.1.(vi) No access to scheme by the Non- NFSA family : 1) Smt Trensimai Nongsiej, 2) Banrisha Nonglait, 3) Spailin Rani, 4) Yieldina Rani. They have applied for ration card for PDS but have not received the ration cards.

2.1.(vii) Some family receive kerosene two Litres per month

2.1.(viii).Applications filed by people to avail benefits/services:

- 1. Smt Darbilin Marwein only 5 members registered in the scheme, however in her family there are 8 members
- 2. Smt Rosemary Ryntong only 4 members registered in the scheme, however in her family there are 7 members.
- 3. Smt Antinora Nongsiej only 4 member registered in the scheme but her family there are members.
- 4. **20 (twenty nos. of HHs) :-** 1. Basinta Nongrang, 2. Teijimris Nongrum, 3. Aitihun Marwein, 4. Wistarson L Nongrang, 5. Pdainghun Rani, 6. Banrilang Rani, 7. Iohdalin Marwein, 8. Phalbina Wahlang, 9. Betarose nongrum, 10. Lily Marwein, 11. Badarsuk Norum, 12. Bahunlang Marwein, 13. Special Rose Nongrum, 14. Dron Nongrum, 15. Krial Nongrum, 16. Newyearlin Rani, 17. Twiensi Nongrang, 18. Krinis Nongrang, 19. Iateilang Mawblei, 20. Happiness Mawblei

Decision of the Panel during the Social Audit Public Hearing:

2.1(i) Dealer responded the menu will be displayed within two days after Public hearing

2.1(ii) Supply Inspector of Mairang Sub division responded that this report will take up to higher authority regarding the no of house hold and total no of received

2.1(iii) The dealer responded that the price of sugar and kerosene has been charged extra is for the transportation cost and the same this was decided with the village durbar and Vigilance committee.

2.1(iv) S.I clarify that even from the office they did not get sanction during the month of June and September.

2.1(v) Supply Inspector of Mairang Sub division responded that the Government as per SECC list they issue the NFSA but the house hold can apply.

2.1 (vi) The dealer clarify that the village durbar has made an arrangement that for the electrify family will be given at 2 litre per household and for non electrify will give 4 litre.

2.1(vii) S.I request the panel to send this report to the office

Action Taken Reports received from the Department:-

2.1. (i) no response received yet.

2.1. (ii) NFSA rice is being allotted as per SECC list and only to those HHs having NFSA Cards. Non- NFSA rice issued only to those HHs included in the Non- NFSA list. Allotment of Kerosene is based as per census and also after comparing the list of HHs provided by the Block Office and the respective villages. Variation arises because HHs not included in the respective list is also being allotted. Instruction has been given to the dealer to strictly distribute the PDS items only to the genuine beneficiaries so that variation does not arise.

2.1. (iii). Awareness was given to beneficiaries regarding the rate of Sugar i.e, Rs30 /- per Kg as the dealers get transportation charges from the office concerned. FPS dealers have been instructed to comply the same.

2.1. (iv), (v),(vi),(vii), (viii). No ATR

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2.2. Community Rural Development

2.2.A. National Social Assistant Pension Scheme.

2.2.A (i) The Beneficiary did **not get the pension monthly** . The beneficiary of IGNWP, IGNOP, NFBS, receive the pension only for the month of April – May 2017.

Decision of the Panel during the Social Audit Public Hearing:

2.2.A (i) Mukhia Sevika Mairang and CDPO of ICDS, clarify that at present the block office and ICDS did not receive the fund from the state, but as soon as the state release the fund they will release to the beneficiary. Mukhia Sevika Mairang C & R D also informed that the state Government has instruct the block to verify the account number of the beneficiary because the West Khasi hill District has selected by the Government of India to do as pilot district to start the Direct Benefit Transfer so as soon as account Verification has complete and fund is available the office government will transfer the pension to the beneficiary.

Action Taken Reports received from the Department:

2.2.A (i) It is a fact that there are delays in payment because we received Grants from GoI in two installments and not monthly. Hence, payment of pension is done according to availability of fund. It may be pointed out that the 1st installment of 2017-18 was just received in the month of October 2017.

2.2.B. Pradhan Mantri Awaas Yojna/ Indira Gandhi Awaas Yojna

2.2. B (i) The Beneficiary Smt Baiarbon Rynthathiang and Khiarty Rynthiang as per the record they have started however during the site verification the work not yet start, and an amount of Rs 52000/- amount was transfer on 19.9.2017 to their bank account.

2.2.B (ii) One Beneficiary namely ; 1) Dalburies Rynthathiang- Status of work is Ongoing.

2.2.B (iii) While the house of Beneficiary 1.Romtisha Rynthathiang, 2.Ir Rynthathiang, 3.Special rose Nongrum, 4.Ritalit Marwein As per the information the status of work is lintel level but during the site verification **the house has completed but the 3rd instalment has not yet received** by the beneficiaries

2.2.B (iv) The village secretary enquire the panel whether the villagers can also apply for the scheme even though their names are not included in the SECC list.

Decision of the Panel during the Social Audit Public Hearing:

2.2.B (i) The Gram Sevak clarify that at Mairang block the supplier who has supply the material did not register under Good and Service Tax, but last one week before public hearing they have registered so he will supply the requirement by next week.

2.2.B (ii) Beneficiary Smt Dalburies Rynthathiang respond that she will complete by December

2.2.B (iii) The Gram sevak clarify that the house has completed last two weeks and the same the Geo- tagging of the work has not yet done within a week he himself will do the Geo – Tag and submit the completion report so that they can release the final installments

2.2.B (iv) Shri. P D Sangma, Additional Deputy Commissioner clarifies that the village can apply with a valid reason and the resolution of the Village Durbar.

Action Taken Reports received from the Department:

2.2.B (i) Supply of materials is under process.

2.2.B (ii) , (iv)As stated by the ADC in the Public Hearing.

2.2.B (iii) Geo-tagging is completed.

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2.2.C.MGNREGA.

2.2.C. (i) Job card 102 did not get the wages of Rs 3718 she has work 45 day. She received wages only Rs. 3887/-.

2.2.C.(ii) Job car no 414 worked 9 day and did not get the wages since 16 August 2017 (Construction of link road from mawlangtriang to ktieh Maroid)

Decision of the Panel during the Social Audit Public Hearing:

2.2.C. (i), (ii) Gram sevak requested to Xerox the pass book so that he will take up the issue to the Block office.

Action Taken Report: No ATR.

2.3. Education Department : No SSA scheme.

Decision of the Panel during the Social Audit Public Hearing: NA

2.4.Health Department :-

2.4.A. Services under the PHC : No audit done.

2.4.B. Services under the Health Sub Centre

- No. of Deliveries in 2015-16 as per official record – 257.
Data verified by social audit team -273
- No. of Deliveries in 2016 – 17 as per official record – 406.
Data verified by social audit team -385
- No. of Deliveries in 2017-18 up to sept as per official record – 84.
Data verified by social audit team -132
- Nos. of Beds as per official record - 30
Verified by social audit team -29
- **Low birth-weight babies treatment only emergency.**
- **Electricity with backup supply is not working.**

2.4. C JSY Scheme :

2.4.(i) Three beneficiaries did not receive the JSY, namely ;

a)Smt. Ondarisha Nongrang she did not get the JSY scheme since one month from the date of delivery.

b)(ii) Smt. Emil Mary L Nongrang did not get the JSY Scheme, but as per data the incentive has been paid to her, She delivered on 18.7.2017 at Bethany Hospital, Shillong.

c)(iii) Smt. Aiusha Rani did not get the JSY Scheme, but as per data the incentive has been paid to her, She delivered on 31.7.2017at Bethany Hospital, Shillong.

Decision of the Panel during the Social Audit Public Hearing

2.4 B (i)- a) Accountant responded that as per finding is true but since the doctor in charge in on training he will take up this matter to the higher authority

2.4.B (ii)- b) Accountant respond that as per New Rule of Pay, the beneficiary have to complete 4 round of injection before it was only 3 times. The same he clarify that she delivered the child at lawmali hospital Shillong.

2.4.B (iii)- c)Accountant clarify that those who are delivery at CHC Nongkhlaw they can get there but for those who are outside they can approach to the centre concern.

Action Taken Reports received from the Department:

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2.4.B. The District Medical and Health Officer instructed the Block Programme Management Unit to rectify the errors and to ensure that proper scrutinization of dates should be done from village level upto the Block level.

The Medical Officer I/c Kynrud PHC was also ordered to treat and stabilize all LBW Babies at the PHC and further refer them to the Nutritional Rehabilitation Centre, Nongstoin Civil Hospital or Nutritional Rehabilitation Centre, Ganesh Das Hospital, Shillong if any severe cases arises.

2.5. Social Welfare Department

2.5.A.Integrated Child Development Scheme.

2.5.A (i) No weighing machine

2.5.A. (ii) The kitchen shade (chimney Post) at Mawlangtriang – A has spoil, the anganwadi worker faced a problem during raining season, and due to cyclone in the month of June 2017 the Toilet was damaged.

2.5.A.(iii) The kitchen shade at Mawlangtriang – B there is **no safe drinking water and no toilet**

2.5.A.(iv) Mawlangtriang – C Since the centre in new there is **no building** the community requested for building.

Decision of the Panel during the Social Audit Public Hearing:

2.5.A.(i) CDPO clarify that the office has place and order on last two weeks to the supplier so within two weeks the material will be received.

2.5.A.(ii) CDPO responds that at present the department did not have any fund for repair. CPO inform to the community that matter will take up to the higher authority.

2.5.A.(iii) CDPO respond that the Department has proposal for construction of toilet and water connection.

2.5.A.(iv) CDPO respond that for new centre a proposal has end to head department.

Action Taken Reports received from the department:

2.5.A. (i) till date not yet received

2.5.A. (ii) For repairing and maintenance proposal has been made . Proposal for construction of toilet has been sent by District Programme Officer to EE PHE Mairang on 25th May 2017

2.5.A.(iii) & (iv) . No response.

2.5. B Chief Minister's Pension Scheme.

2.5.B (i) The beneficiary of ICDP (Infirmary) receive the pension only for the month of April – June 2017.

Decision of the Panel during the Social Audit Public Hearing:

2.5.B (i). CDPO of ICDS, clarify that at present the office did not receive the fund from the State, however as soon as the State release the fund they will be release to the beneficiary.

Action Taken Report received from the Department :

2.5.C.(i). till date no funds has been received. Proposal for requirement of fund has been sent.

2. 6.Public Health Engineering Department.

2.6.(i) No water supply in two blocks of Nongsynrang of Mawlyntraing Village. Only pipe connection is available as per sanction order .No PHE/234/2004/22 Dt 31st 02.2005.

2. 6 (ii) No construction of public stand posts .As per official record there are 34 public stand posts. Social audit Team found that there is no new construction public post. Community witness that the post/ platform has been constructed during 1995.

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2.6.(iii).3(three) HHs – 1) Sumar Lang Mawblei, 2) Sikal Phira Dkhar and 3) Halbina Mawblei complaint that they did not get the water supply, from the scheme because the pipe line has spoilt.

Decision of the Panel during the Social Audit Public Hearing:

2.6.(i) Sub Divisional Officer of PHE Dept respond to the community that the office will send the staff to repair of the pipe line connection to the block Nongsynrang by tomorrow.

2. 6 (ii) Sub Divisional Officer of PHE Dept respond to the community that he will take up this matter to the higher authority of the department.

Action Taken Report received from the Department :-

2.6.(i) Field staff were sent for checking this distribution line of Nongsynrang area and found that pipe were block in many places. Hence Contractor have been enegaged for cleaning the pipe and the work is in progress.

2. 6 (ii) Contractor have been enegaged to repair the distribution system including the public stand post.

2.7. Mission Integrated Development Horticulture

2.7 (i) Beneficiary Shri Jerry my Syiem inform to the social audit team that he receive the 125 sapling from the office but he said that the sapling which he received in not mature that why only 5 nos were alive.

2.7 (ii) The office asks him to submit the cash memo for the expenditure the he pay manure for the sapling but up to date he did not get the amount. The Beneficiary did not know the supplier since he received directly from the office.

Decision of the Panel during the Social Audit Public Hearing:

2.7 (i), (ii) Panel commence that since the beneficiary and the department concern at not present panel will submit the report.

Action Taken Report received from the Department :-

2.7.(i), (ii): The case has been resolved as beneficiary Shri.Jerry my Syiem had given his testimony that the Office will replace the damaged saplings of Papaya.

2.8.PWD

2.8. A.Roads Constructed by PWD : 2.8. A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing : 2.8. A.(i) NA

2.8.B.PMGSY : 2.8. A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing : 2.8. A.(i) NA

2.9.Labour Department : NA.

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3.Name of the Village : Mawnai.

Name of the Block : Mairang C & RD Block.

Name of the District : West Khasi Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

3.1. Food Civil Supplies & Consumer's Affairs Department.

3.1.Public Distribution System

3.1.(i) Both Mawnai A & Mawnai B Dealer's take charges Rice Rs 5/- rupees per kg instead of Rs 3/- per kg for Rice .

3.1.(ii)No Notice board not displaying list of commodities and beneficiaries price list at Mawnai B.

3.1.(iii) Sugar was sold at Rs.32/- per kg instead of Rs.30/- per kg.

3.1.(iv) Some beneficiaries are receiving more litres of kerosene than what the Govt. has prescribed. There is a variation of price paid for kerosene. Some are paying Rs. 30/-, Rs.28/-, Rs.32/-.

3.1.(v). Grievances.

Decision of the Panel during the Social Audit Public Hearing:

3.1.(i) The SDO Smt. Lakiang informed the dealers and all the villagers of Mawnai A & B that the rate of Rice for the beneficiaries under NFSA is Rs. 3/- per kg for 5 kgs per head.

3.1.(ii) The Supply Inspector instructed the dealers to display the beneficiaries list in order to make the beneficiaries easy to read and see.

3.1. (iii) The Supply Inspector explain and informed that the department have not supply Sugar since the month of March 2017 and so far no sugar has been distributed to the beneficiaries. She also informed that the rate is Rs. 30/- per kg as per the norm.

3.1.(iv) As per the Act the Kerosene should be distribute 2.75 to 3 litres per HH at the rate of Rs. 22/- to Rs. 28/- per litre. The Supply Officer instructed the dealer to sell the kerosene as per the rate of the government and distribute as per norm.

3.1.(v). NA

Action Taken Reports received from the Department:-

3.1.(i) Awareness was given to beneficiaries regarding the rate of NFSA Rice, i.e, Rs 3/- /kg as the dealers get transportation charges from the office concerned. FPS Dealers has also been instructed to comply the same.

3.1.(ii).Instructions has been given to the dealer to comply with the same.

3.1.(iii). Awareness was given to beneficiaries regarding the rate of Sugar, i.e, Rs 30/- /kg as the dealers get transportation charges from the office concerned. FPS Dealers has also been instructed to comply the same.

3.1.(iv).Allotment of kerosene is based as per census & also after comparing the list of households provide by the block office and the respective villages. Variation arises because every now and then new households in the villages are also included whereas allotment form the Government remains the same. Instruction has been given to the dealer to clarify display the price of kerosene and should not exceed the price fixed by the office.

3.1.(v). Grievances were received in a plain sheet of paper with incomplete information and without the relevant documents. Grievances will be taken up once the complete information and relevant document are being submitted and instruction for the same has been given.

3.2. Community & Rural Development Department.

3.2. A. National Social Assistance Programme.

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3.2.A.(i).Irregularity in payment of pension was noticed. Payment is made in one installment for a year, from April 2016 to March 2017. **Delay and Pending payment** from April 2017 till date.

3.2.A. (ii). Some beneficiaries' applications have been verified and accepted, but due to **no bank account they are not availing pension.**

Decision of the Panel during the Social Audit Public Hearing:

3.2.A.(i), (ii). BPM stated that the same will be report to higher authority

Action Taken Reports received from Department:

3.2.A.(i) .It is a fact that there are delays in payment because we received Grants from GoI in two installments and not monthly. Hence, payment of pension is done according to availability of fund. It may be pointed out that the 1st installment of 2017-18 was just received in the month of October 2017.

3.2.A. (ii).Under NSAP opening of Bank Account is necessary. Application will be accepted after verification of relevant Documents.

3.2.B.PMAY-G.

3.2.B.(i) There is only **one eligible beneficiary** who passed away on August 30th 2017.

Decision of the Panel during the Social Audit Public Hearing

3.2.B.(i).BDO responded that the beneficiaries are selected as per the SECC list. Further those beneficiaries who are left out of the SECC list will be report to higher authority in stipulate time.

Action Taken Reports received from the Department:

3.2.B.(i).The list of the beneficiaries who are left out have been received from the Districts and the same will be forwarded to the Govt. Of India.

3.2.C.MGNREGA : No scheme audited.

3.3. Education Department

3.3.A.Mid Day Meal

3.3.A.(i) MDM not serve daily. Food cooked twice in a week in Nongbah Mawnai S.S.A L.P School

3.3.A.ii) There was **no kitchen room** in Nongkseh SSA LP school.

3.3.A.iii) Adequate **drinking water is not available** in Nongbah & Nongkseh SSA LP School

3.3.A.iv) Regular **menu is not followed.** Khichri (Rice, Dal,Chana& Potato) is provided to the children every day. Egg and fruit were never provided to the children

3.3.A. v) SMC committee is not functioning properly.

3.3.A. (vi) There is no monitoring done by the MDM committee.

3.3.A. (vii) SMC meeting is not done every month. It is held randomly

Decision of the Panel during the Social Audit Public Hearing:

3.3.A.(i) The Chairman instructed the SMC to give everyday meals to the students. Also to check with the Fair Price Shop dealer to see that the rice has been sanction for the MDM schemes so that the students can get their everyday meals.

3.3.A.(ii) Kitchen is very important and the chairman advice the SMC to construct the kitchen shed for the better and good health to be provide for children in the school.

3.3.A.(iii) The Chairman advice the PHE department to check the water line connection and give water regularly in the school.

3.3.A.(iv) From the department they said that they did not get the money to provide good and healthy food for the student as per the money received they provide but the chairman asked the SMC to do the follow up and monitoring regularly to the school.

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3.3.A.(v) The chairman asked the SSA staff to monitor these two school regularly and see that the SMC runs well.

Action Taken Reports received from the Department:

3.3.A.(i) Instructions will be sent to the school to serve meal everyday. Further, The FPS dealer of the school has been instructed to deliver the food grains on time so that there is no interruption in serving of MDM.

3.3.A.ii) Letter will be issue that kitchen shed should be used for MDM purpose only, not for any other purpose.

3.3.A.iii) Letter will be send to the PHE Department for providing water facility to the school.

3.3.A.iv) The school has been instructed to display the menu chart and serving should be done according to the menu. Variety is menu is also encouraged.

3.3.A. v) The BMC/BRC/CRC coordinators have been instructed to monitor schools regularly and see that SMC runs well.

3.3.A. (vi) The CRC of Mawnai has been instructed to do the follow up and monitor these two schools regularly and see that MDM runs well.

3.3.A. (vii) The Chairman has been instructed to hold meeting every month so that the school functions smoothly

3.3.B. Sarva Shiksha Abhiyan

3.3.B.(i) Nongbah Mawnai was established in 2001 and runs in a temporary house, **no school building sanction till date.**

3.3.B.(ii) Nongbah LP school **Kitchen shed and toilet were situated in the distance of 362 meter** from the school center point.

3.3.B.(iii) **No water facilities** in Nongbah school.

Decision of the Panel during the Social Audit Public Hearing:

3.3.B.(i) The Chairman of the School managing committee said that as of now they just have bought the land for school construction and they will construct the School Building with support of the SSA.

3.3.B.(ii) The SMC shall see and follow the rules and guidelines from SSA to make the students convenient and easy to go for toilets and also the kitchen sheds nearby.

3.3.B.(iii) The chairman of the Public Hearing asked the PHE Department to see and give water connection to this school.

Action Taken Reports received from the Department: ATR

3.4. Health Department

3.4. A.Services under the PHC: No social audits done.

3.4.B. Services under the Health Sub Centre

3.4.B.(ii) No training for New Asha worker since Appointed on 17.07.2017.

Decision of the Panel during the Social Audit Public Hearing:

3.4.B.(ii) BPM stated that they will provide the training within this month.

3.4.C.JSY

3.4.C.(i) Many beneficiaries were eligible under Janani Suraksha Yojna and **have not receive JSY** payment due to no awareness from ANM & ASHA.

Decision of the Panel during the Social Audit Public Hearing:

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3.4.C.(i). BPM stated that the same will be report to higher authority and payment will be made by cash through ASHA for those beneficiaries who are eligible under JSY.

Action Taken Reports received from the Department:

3.4.C.(i). The District Medical and Health Officer informed the Medical Officer I/c Kynrud PHC to make the JSY payments to all the eligible beneficiaries through DBT.

3.5. Social Welfare Department.

3.5.A. Integrated Child Development Scheme.

3.5.A.(i)No anganwadi centre Centre in the locality of Nongbah Mawnai

3.5.A.(ii) In Pyndeng Syiem Mawnai centre **Children are not Coming to the centre for Pre – School Education, they just come for collect food.**

3.5.A.(iii)In Nongkseh centre there was **no pucca Anganwadi building & No toilet facilities.**

Decision of the Panel during the Social Audit Public Hearing:

3.5.A.(i) The ICDPO asked the headman to formed the committee and submit an application to the office of the department concern and they will do verification of the same.

3.5.A.(ii) The ICDPO clarified during Public Hearing that for Children at the age of 3 to 6 it is the time for sending them to better school as what the parents too clarified. Supplementary food is provided at the center and each and every child can collect the same from the center.

3.5.A.(iii) The ICDPO clarify that the Nongkseh center they do not have land of their own so far; she asked the headman to find good place in order to avail sanction for the building . Further they can submit applications to for toilet under SBM to the PHED.

Action Taken Reports received from the Department:

3.5.A.(i) Till date application is not yet received from the headman

3.5.A.(ii) Parents has been motivated to send their children to AWC for Pre School Education through mothers meeting. SNP cannot be given at a larger quantity as it is just a supplementary food.

3.5.A.(iii) Land documents has not been received from the village headman and for construction of toilet proposal can be send after the Land documents has been submitted.

3.5.B.Chief Minister's Pension Scheme.

3.5.B.(i). Records not maintain properly: Pension start date as per beneficiary was not matching

3.5.B.(ii). Irregularity in payment of pension was noticed. Payment is made in one installment for a year, from April 2016 to March 2017. It is still pending from April 2017 till date.

Decision of the Panel during the Social Audit Public Hearing:

3.5.B.(i). From the District the concern officer who attends the PH she said that it might be some mistake in entering the names, dates of the beneficiaries and she will look into this matter and solve soon.

3.5.B.(ii). The District officer clarify that the payment is done only when the funds comes from the State so for delaying it is not their problem it is from the State.

Action Taken Reports received from the Department:

3.5.B.(i). Pensioners are enrolled as per their application and money is being transferred to their account subject to receive and availability of funds. Hence start date and money received in the beneficiary account will not be the same

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3.5.B.(ii). Payment is being made subject to receive and availability of funds

3.6. PHE Department

3.6. A.Services under the PHE Department

3.6.A.(i). Mawnai Water Supply Schemes was not working properly.

3.6.A.(ii). Govt. Institutions such as Nongbah SSA School was **no water facilities**.

Decision of the Panel during the Social Audit Public Hearing:

3.6.A(i) The Section Officer of the PHE Department said that he will send the people from the department to check the line connection and to exchange the pipes and also to provide more water connection to the village.

3.6.A(ii) The Sectional Officer said that he will go to the Nongbah SSA School to see and check for water connection in the school.

Action Taken Reports received from the Department:-

3.6.A.(i) The scheme was sanctioned since 2000 and serving for more than 15 years and pipeline has cross the life span. Survey will be conducted during this dry season for submission of new scheme.

3.6.A.(ii) The school is located in higher altitude which reduce the discharge. However the field staff is advice to store the water in the tank before releasing to improve water supply for the school.

3.7. Agriculture Department

3.7. A.National Sustainable Agriculture Programme.

3.7.A.(i) ADO/HDO are **not visiting the village in monthly wise**.

3.7.A.(ii) **No adequate training** provide to VCDC

Decision of the Panel during the Social Audit Public Hearing:

3.7.A.(i) The Chairman asked the ADO/HDO to visit the village in a monthly wise as to see and monitor the schemes in the village.

3.7.A.(ii) As the village is a fertile village the ADO/HDO needs to give training to the villagers and include more beneficiaries for the benefits of different schemes under the department concern.

Action Taken Reports received from the Department:-

3.7.A.(ii). The inclusion of more beneficiaries has been resolved with the Chairman of the VCDC along with the SDAO asking the interested applicants to submit their requirements. Accordingly, an inspection will be done to see the nature of entitlement from Agriculture point of view. Thereafter necessary action will be taken. It may be motioned that till date no such application was received from the list of applicant.

3.7.B. Mission Integrated Development Horticulture

3.7 .B.(i) **No adequate training** provide to VCDC

3.7 .B.(ii) **Deserving Beneficiaries not in the list for schemes** under the MIDH.

3.7 .B.Decision of the Panel during the Social Audit Public Hearing:

3.7 .B.(i) As the village is a fertile village the ADO/HDO needs to give training to the villagers and include more beneficiaries for the benefits of different schemes under the department concern.

3.7 .B.(ii) The chairman asked the HDO to select more beneficiaries under the schemes which are from the concern department and give the information as per the actual schemes avail by the people.

Action taken reports received from the department :

3.7.B.(i). Need to provide adequate training to the VCDC

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3.7.B.(ii). Geographical climatic condition is suitable for plantation of any kind.

3.8.PWD

3.8. A.Roads Constructed by PWD : 3.8. A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing: 3.8. A.(i) NA

3.8.B.PMGSY : 3.8. A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing: 3.8. A.(i) NA

4. Name of the Village : 12 Mer.

Name of the Block: Khatarshnong Laitkhroh C & RD Block.

Name of the District: East Khasi Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

4.1.Food Civil Supplies & Consumer Affairs Department.

4.1.Public Distribution System.

4.1.(i) Record not maintain properly : No item wise record keeping, (Stock Register) maintained for the period 2017-18 from April till date.

4.1.(ii) No Display Board indicating the rate and the quantity of rice in the Fair Price Shop.

4.1.(iii) No regular supply of Wheat : As per the information received from Food Civil Supplies & Consumer Affairs Department wheat was supplied to the Fair Price Shop dealer regularly whereas the Fair Price Shop Dealer had received during September 2017 and October 2017 only.

4.1.(iv) People told that since last 3 months, they have **not received sugar**, the shop keeper told that she has distributed 3 kg/ household @ Rs. 30/- but no record at the level of shop keeper found to the social audit team.

4.1.(v) People told that the shop keeper have instructed them that they have to take their ration before 12 days after receiving the stock against the instruction that Fair Price shop is to open the whole month.

4.1.(vi) Based on the SECC list, the ration cards have been renewed at block level. But some people did not collect it in time so the ration cards are at DC office. People are now asking for their cards.

4.1.(vii) Late. Lesimilin Kharkongor bearing ration card ID No.170000331965 died **four years back but in the record her name still exists in the list provided by department till date.**

4.1.(viii) The information related to kerosene had not given in the record. In the given record they mentioned to refer Annexure III but we **have not received any information** from the department.

4.1.(ix) It has been seen that the **information in the ration cards of all the beneficiaries was incomplete.** The Shop keeper has written only date and signature, the other important details such as quantity of food grain was not written by the shop keeper on the cards. People also don't know and never asked about unfilled columns.

4.1.(x) Regarding the record related to kerosene, it has been observed that the dealer maintained month wise record but not writing the quantity and date provided kerosene in the record. The **record keeping was very messy and poor in condition** that it was difficult to recognize the exact beneficiary.

4.1.(xi) Price of kerosene- According to the people, the price is at rate Rs. 27/litre, according to dealer, he is purchasing at @ Rs. 23.80/ litre, the supplier says he purchased from dealer @ Rs.22.40/- /litre. Dealer clarify that he is taking extra money from the people because for transportation from supplier to village and he is spending Rs. 500/- per trip.

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4.1.(xii) The people are not aware of the Village Vigilance Committee, the social audit team has shared the name of the members of the VVC.

4.1.(xiii).Applications filed by people to avail benefits/services: 27 (twenty seven) nos. of applications filed for availing the PDS. Namely ;1. Rikhamti Kharkongor, 2. Shriakmon ,3. Barilang Sohtun, 4. Nangtibha Kharmawphlang ,5. Iasuklang Kharkongor, 6. Jenita Kharkongor, 7. Lidia Kharkongor , 8.Lina Kharkongor, 9. Markwinsi Lamare , 10.Rilang Nongkhlaw, 11. Resi Sohtun, 12. Jwisylia Sohtun, 13. Kyrsoilin Kharkongor, 14. Sorolin Kharkongor, 15. Iabhalang Kharkongor, 16. Lanosha Kharkongor, 17. Prossibon Sohtun, 18. Bisotti Sohtun, 19. Shantimon Sohtun, 20. Rikynti Kharkongor, 21. Rebeka Kharkongor, 22. Barisha Kharkongor, 23. Kynmawieid Sohtun, 24. Syntromela, 25. Niak Nongkhlaw, 26.Khlamtimon Sohtun, 27. Risilian Sohtun

Decision of the Panel during the Social Audit Public Hearing:

4.1.(i)&(ii) Inspector of Supply, East Khasi Hills District, Shillong ensure that Training to the shop keeper and supplier about record keeping would be organized by Food Consumer's & Civil Supply department.

4.1.(xi)Inspector of Supply, East Khasi Hills District, Shillong clarify that the quantity for kerosene oil is to be distributed 2.5 liter per household and @ Rs 22.40/- (rate may fluctuate depending on the rate bought by the Supplier from the company) which Rs 2.50/- is for transportation which has fixed by the government which include within the actual rate of the kerosene oil.

4.1.(iii)-(xi)The Deputy Commissioner, East Khasi Hills District, ensure that the Food Civil Supplies & Consumer Affairs Department has to enquire matter related to the finding of the Social Audit.

Action Taken Reports received from the Department:

4.1. (i). Instruction has been given to the FPS dealers from time to time (copy enclosed). Reminders may be issue. Any failure to comply legal action will be initiated.

4.1. (ii). Instructions have been given to the FPS dealers from time to time.

4.1. (iii). Instructions have been given to the FPS dealers from time to time to lift the stock from Chakki Mills. Press releases issued every month. Reminder may be issued to the FPS dealer so that there should not be any further delay in lifting and distribution.

4.1. (iv) Sugar was distributed as per govt. allocation till July 2017.

4.1. (v) Instruction has been given to the FPS dealers from time to time (copy enclosed). Reminders may be issue. Any failure to comply legal action will be initiated.

4.1. (vi). Undistributed cards by the BDOs were returned to the office of the DC (Supply), beneficiaries may come to collect their Ration Cards along with EPIC, Bank Account. Till i.e. 15th December 2017, 20 nos. of Ration Card Holders have collected their ration cards from DC (Supply), EKHD.

4.1. (vii).SECC was conducted in the year 2011, therefore the list of beneficiaries have appeared in the departments record as per the SECC 2011. It may present the person was present/ alive in those years.The Headman may be instructed to inform the family members to approach the O/o D.C(Supply) for changing the name of the Head of the family or any other requirements.

4.1. (viii). Information related to kerosene has already been supplied both in soft and hard copy. It may be mentioned that the SK oil beneficiaries are the PHH, AAY and Non – NFSA beneficiaries.

4.1. (ix),(x).Instructions have been given to the FPS dealers from time to time .Reminders may be issue. Any failure to comply legal action will be initiated.

4.1. (xi). Instructions have been given to the FPS dealers from time to time .Reminders may be issue. Any failure to comply legal action will be initiated. Press release issued every month.

4.1. (xii). During Public hearing, public were informed of the names of the VVC.

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4.2. Community & Rural Development Department.

4.2. A. National Social Assistance Programme

4.2.A.(i). Beneficiaries told that they are getting total **amount of pension but not monthly**. It is observed that the delay is from 3 months to year. Smt. Phida Sohtun, Umlympung has received the pension under old age pension scheme, she has received pension for the period from March to July 2017 on 18th September 2017.

4.2.A.(ii).19 (nineteen) beneficiaries and 3 (beneficiaries) applied for the IGNOAPS & IGNWPS. These are:- 1.Phindlin Sohtun, 2. Sdir Kharmawphlang, 3. Sibilian Sohtun,4. Bisanti Sohtun, 5. Theri Kharkongor, 6. Nicolas Kharkongor, 7. Lilymary Kharkongor, 8. Morningstar Kurkalang, 9. Ikon Wahlang, 10. Bonsi Kharkongor, 11. Janti Kharmawphlang, 12.Niak Nongkhlaw, 13. Kiarbon Sohtun, 14. Iaidari Nongbri, 15. Phra Kharkongor, 16. Wanbhalin Kharkongor, 17. Jebina Kharkongor, 18. Jrissibon Sohtun, 19. Teibadaplin Kharkongor, 20. Wanrilang Nongbri, 21. Brabinsi Sohtun, 22. Teibadaplin Kharkongor.

Decision of the Panel during the Social Audit Public Hearing:

4.2.A(i) BDO clarified the delay on receiving the pension under NSAP is due to the delay of the sanction from the Government. The panel member has instructed the beneficiaries to update their passbook.

4.2.B.PMAY-G

4.2.B.(i) Only one beneficiary (Ms. Their Kharkongor) has received the benefit under this scheme. The social audit team verified by checking passbook about it and it is observed that she has received 1st (Rs. 52,000) and 2nd (Rs. 58,500) installments, but 3rd installments was not yet receive. It has been seen that the construction of house is completed and now she is staying in that house.

4.2.B.(ii) Ms. Phirmai Kharkongor has also applied for PMAY since last 10 years but she is still in the waiting list.

4.2.B.(iii). 41 (forty one) families applied for PMAY-G. 1. Itisha Sohtun, 2. Kynshewlin Nongbri, 3. Syntramila Nongbri, 4. Sholincy Nongkhlaw, 5. Maiales Sohtun, 6. Rikynti Kharkongor, 7. Bitina Sohtun, 8. Ialinda Sohtun, 9. Bilita Sohtun, 10. Shidalin Sohtun, 11. Kwissilin Sohtun, 12. Iabhalang Kharkongor, 13. Jwissilian Sohtun, 14.Battisha Sohtun, 15. Bhabhila Sohtun, 16. Pessilian Sohtun, 17. Jressibon Kharkongor, 18. Lanosha Kharkongor, 19. Eshalinda Sohtun, 20. Sebilian Sohtun,21. Phida Sohtun,22. Ritalis Kharkongor,23. Syntiewlang Kharkongor, 24. Plybun Sohtun,25. Byndra Ryntathiang, 26. Rikhamti Kharkongor,27. Wannisha Sohtun, 28. Suntisha Sohtun, 29. Khlain Synteng, 30. Pebali Kharkongor, 31. Shantimon Sohtun, 32. Ebandalin Nongbri, 33. Makhinda Kharkongor, 34. Tyngkaibun Sohtun, 35. Sitilin Sohtun, 36. Shriakmon Sohtun, 37. Masblisha Sohtun, 38. Ribelsha Pyngrope, 39. Ratisha Sohtun, 40. Elintisha Mary Sohtun, 41. Rebeka Kharkongor

Decision of the Panel during the Social Audit Public Hearing:

4.2.B.(i) BDO clarified that the third installment shall be given once the fund is available.

4.2.B.(ii)BDO clarified that Ms.Phirmai Kharkongor application was, during the time when 12 mer falls under Myllem C & RD Block, she ensure that next Financial year 2017- 18, Ms. Phirmai Kharkongor shall be the first priority.

Action Taken Report: ATR

4.3. Education Department.

4.3.A.Mid Day Meal.

4.3.A.(i) The findings about Lamjingshai SSA school are verified by social audit team by visiting the school, cross-checking the documents available in the school and interaction with a teacher

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Smt. Aiusha Basan and its was observe and requested by the teacher **a need for repair the chimney of the school kitchen.**

4.3.A.(ii) no regular MDM : People from 12 Mer told that the students (beneficiaries) are getting meal thrice in a week.

4.3.A.(iii) lack of supply of water : The cook stated that she has to go far long to get the water and teacher Smt. Aiusha Basan also stated that the school has apply for water connection to the PHED but till date no water connection.

Decision of the Panel during the Social Audit Public Hearing:

4.3.A.(i) No comment from the panel on the need for repair the chimney of the school kitchen.

4.3.A.(ii) Smt. Aiusha Basan, teacher, Lamjingshai SSA School clarified that mid-day meal was given thrice in a week and not every day as the School received insufficient fund from the Government. She also clarified that the fund received from the government usually is for the last enrollment but the student enrollment keep on increase every financial year. The Block Mission Coordinator, Education Department also clarified that due to lack of fund from the Government that the department have to sanction insufficient fund to the school.

4.3.A.(iii) Shri. S. J Vooth, Executive Engineer, PHED, Hills Division, Shillong clarify that he has not received any application for water connection from Lamjingshai School SSA, School, but ensure to get the water Supply for the Village.

4.3.B. Sarva Shiksha Abhiyan.

4.3.B.(i) The information has been verified by social audit team by visiting the school, cross-checking the documents available in the school and interaction with 2 teachers – Smt. Sibalinda Langstieh and Mr. Batiplang Nongkhlaw. During the visit to the school on 21st November 2017, the teachers informed to social audit team that the school is closed because holiday has been declared to the students for preparation of studies. The social audit team insisted the teachers for the meeting and verifying the documents, somehow teacher agreed to meet social audit team in the school. It was not clear to social audit team that though there was holiday for students, why teachers were not present in the school.

4.3.B.(ii) It was observed that there was **irregularities seen in signing by the teachers in the attendance register** . Out of total three teachers one teacher (Smt. Haphibansuk Khongwir) has taken a leave without submitting leave application. Mr. Batiplang Nongkhlaw has not signed in the attendance register since 9th November 2017 to till date.

4.3.B.(iii) Beneficiaries told that they are getting only one set of uniform from school which includes only one type of cloth (sweater/pant/skirt). After verifying the documents available in the school, it has seen that two sets of uniform has been distributed to beneficiaries on paper. One parent of beneficiary named Smt. Slan Sohtun told that only sweater has been given form school and for getting whole set of uniform she has to pay Rs. 300/- . In the meeting at 12 Mer habitat, people from community told that in the Lamjingshai SSA school, they have to pay to get whole set of uniform from Rs. 100/- to 400/-. The teachers clarified that the amount of Rs. 400/- for purchasing two sets of uniform is not sufficient, so we have to take money from beneficiaries.

4.3.B.(iv) As per record available in the school, **the parents should have to pay additional 20 Rupees addition to Rs. 400/-**, because the tailor is charging 420 Rupees to stitch the uniform.

4.3.B.(v) The beneficiaries have **received 4 textbooks** form the school.

4.3.B.(vi) No safe drinking water, no glass on the windows and no fencing to the school. For safe drinking water they have applied to PHE since last one year and the last application was given to PHE in the month of June 2017.

4.3.B.(vii) The teachers are not getting their salary on time. They usually get salary on quarterly or after every 4 months. The teachers told that since July 2017 they have not received their salaries.

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4.3.B.(viii) The social audit team asked for to see the classrooms but it was surprised for the social audit team the **keys were not with the teachers but with the student.**

Decision of the Panel during the Social Audit Public Hearing:

4.3.B.(i) No response from the panel.

4.3.B.(ii) Mr. BatiplangNongkhlaw, teacher, Balang U Khrist, SSA School has ensure to maintain the Teacher School Attendant in future.

4.3.B.(iii), (iv) & (v) Shri S. A Allya, Block Mission Coordinator, Education Department clarify that in related to insufficient supply of the two set School Uniform & school text book is due to lack of fund from the government, therefore there is an agreement between the department through the School concerned and the Parent that from the amount Rs 400/- for purchasing of two set of school uniform since its insufficient. This will be communicate to the state government and will try to increase the funds about it.

4.3.B.(vi) Shri. S. J Vooth, Executive Engineer, PHED, Hills Division, Shillong ensure to provided the water Supply for the School within 2 to 3 months. But no comment from the Panel on providing glass for the windows and no fencing to the school.

4.3.B.(vii) Shri S. A Allya, Block Mission Coordinator, Education Department clarify that In related to the delay of the Salary for the teacher it depends on the State Government.

4.3.B.(viii) The Panel has instructed the teacher not to hand over the key to the student as it is illegal and also instructed the School teacher concerned to display the information related to the School Grant received under SSA from the Government.

Action Taken Report: ATR

4.4. Health Department.

4.4. A. Services under the PHC

4.4.A.(i). It has been found that the **attendance muster for PHC staff was not filled completely.** Out of 26 staff, no per day sign of single staff for the period from 1st to 21st November 2017. The discrepancy was found in leave and signing on muster Shri. E. Diengdoh has taken leave on 30th October and after verification of attendance muster his sign found in the muster dated 6th, 7th and Smt. A. Diengdoh (ANM) has not signed the attendance muster in October 2017.

4.4.A.(ii). Medicine stock was adequately found. It has been observed that the basic medicine and supply such as Paracetamol, Ranitidine, Calcium, gloves, inj. ARV was not received from district level. The quantity is also not adequate. In the last indent, the PHC asked for 23 medicines and supply but they have received 28 medicines. They have got 5 extra medicines which they have not asked for.

4.4.A.(iii). The RKS committee is constituted and they are having regular meetings. However it has been observed all members are officials and only one member is included in the RKS committee. As per decision taken in the RKS, the donation box has been kept in the PHC. The record of money received from donation box was checked by the social audit team and it has been found that donation of Rs. 10 has been asked from all patients including pregnant women and children.

Decision of the Panel during the Social Audit Public Hearing:

4.4.A.(i). Dr D.P Syiem PHC Pomlum clarify the matter related to Shri. E. Diengdoh whereby his signature found in the muster attendance though applied for Casual Leave on the 30th October, Since Shri. E. Diengdoh has attended his duty due to inspection from Delhi but did not remember to withdraw his application for CL.

4.4.A.(ii). Dr. J Lyngwa, Director, Health Department, Shillong clarify that the insufficient supply of basic medicine to the patient is due to lack of supply from the Government.

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4.4.A.(iii). Dr. J Lyngwa, Director, Health Department, Shillong clarify that all patients (except for pregnant women and children below 1 year) has to give Rs. 10 or more as donation is as per decision taken in the RKS, the donation box has been kept in the SC & PHC and the collected fund is used for purchasing of needed equipment & other expenses in the Sub Centre & Primary Health Centre.

Action Taken reports received from the Department:

4.4.A. (i). Attendance register is signed regularly and casual leave marked duly checked bt the MO daily basis.

4.4.A. (ii). Based on the approval from the GoI, medicines are supplied to the District accordingly as per their indent.

4.4.A. (iii). The RKS members are the representatives from NGOs or Headman who are holding designated post. List enclosed.

4.4. B. Services under the Health Sub Centre.

4.4.B.(i). There was mismatch in the **record of the muster and field tour plan of sub centre staff**. It has been observed that all 4 appointed staff are going on field tour (2 ANMs, 1 BHW and 1 Chaukidar).

4.4.B.(ii). It was found that there is **mismanagement at the level field tour, according to records**, all staff of Sub Centre was in the field on 5th, 6th and 7th October 2017 and visited 4 villages-Rangsyin, Syllai U Lor, Nongbat and Mawwan and as per record only one ANC case was found in 4 villages. The social audit team asked for list of pregnant women registered for ANC from the Rangsyin village, as per record there are 9 ANC cases has been registered.

4.4.B.(iii). There is quarter for the ANM but it has been found that **ANM and chaukidar are not staying in that quarter**. The ANM told that there is electricity and water in the quarter. It was found that power meter and wiring is there as well as water harvesting system and storage tank is available but the **current supply of water is not sufficient**. During the habitat meeting with community, people expressed that as the sub centre always remain closed, patients have to go to Pomlum PHC or Shillong for treatment. The ANM also told that the issue of unavailability of electricity and water has been communicated to the PHC Medical Officer and higher level also. No action has been taken from higher level. The social audit team has not found any written complaint from Sub centre to higher level about these issues.

4.4.B.(iv). There was **misappropriation seen in the records of immunization card**. Ms. Monica Kharkongor from village Rangsyim (birth date-22/06/2017) has received first vaccination of BCG on 22/06/2017 and according to immunization schedule the dose of OPV and Penta 1 vaccine was expected on one and half month after the birth. But as per record, the vaccination was given on 5/10/2017.

4.4.B.(v). There was **no delivery kit available** in the sub centre.

4.4.B.(vi). The social audit team asked for work done record to BHW. But BHW told he is not keeping separate record of any work done. He told that whatever ANM is saying he is doing that work only. The social audit team asked him about number and type of training received by BHW. He responded that since his appointment he has received only two trainings i.e. about Leprosy and Immunization from Medical Officer.

4.4.B.(vii). **No date has been fixed for VHND in catering villages**. It is depends on availability of regular ANM. Usually the date of VHND is communicated to ASHA and then she is suppose to mobilize the beneficiaries in that respective village. It was observed the same when interview with the ASHA telling that the date of VHND is not fixed, it is conducted when ANM is available.

4.4.B.(viii). In the records related to medicines it was observed that in the last three indents the date was mentioned. There were 17 medicines which were indent and **the sub centre has got only 5 (five) kind of medicines which were supplied from PHC**.

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4.4.B.(ix). The social audit team verified the availability of stock of supplied medicines and it has been found that **some medicines were missing**. According to records, 5 tubes of Povidone ointment were supplied from PHC. No single ointment tube was in stock. The social audit teams insisted for its availability then after long searching two tubes were found. The contractual ANM told that other three tubes were given to the patients. After verifying the OPD records, it was found that one tube has been to given to one patient and record of two tubes was missing.

4.4.B.(x). Excluding immunization **no other services** are being provided by sub centre.

4.4.B.(xi). The social audit team found that the donation box has been kept in the sub centre. The contractual ANM clarified that it has been kept based on decision taken in the PHC RKS meeting. The record of money received from donation box was checked by the social audit team and it has been found that donation of Rs. 10 has been asked from all patients including pregnant women and children.

4.4.B.(xii). As per record it has been found that **no VHNSC funds have been received since March 2017** to the sub centre. It has seen that all decisions about expenditure of all received NHM funds (untied and maintenance grant) to sub centre are not being taken in the VHNSC meeting. It is being taken the PHC RKS meeting.

4.4.B.(xiii). ASHA told that she has not received any training from the department.

4.4.B.(xiv). She has **received medicine kit once only**, the social audit team asked for it but she has unable to show it to the team. At the time of audit only one bottle of Syrup. Paracetamol was available with her.

4.4.B.(xv). Most of the VHNSC members are officials. The last meeting was conducted on 21st October 2017.

4.4.B.(xvi). **No funds have** been received since 7th December 2013.

4.4.B.(xvii). The register of minutes of the VHNSC meeting was not available with ASHA.

4.4.B.(xviii). People don't know about the VHNSC committee and also their role and responsibility.

Decision of the Panel during the Social Audit Public Hearing:

4.4.B.(i),(ii),(iv),(vi),(ix),(x),(xii),(xiv),(xvi),(xvii),(xviii).No comment from the Panel.

4.4.B.(iii).The panel member along with the Community has decided that the Leaders along with the Community ensure that arrangement for the accommodation for the ANM at the Village and also the health department with the leaders shall take up the matter with MEECL for Power connection at the Sub Center. Shri. S. J Vooth, Executive Engineer, PHED, Hills Division, Shillong assured that water Supply will be provided within 2 to 3 days.

4.4.B.(v).Dr. J Lyngwa, Joint Director, Health Department, Shillong clarify that the Delivery Kits is available at the Sub center.

4.4.B.(vii) & (xv). Dr. J Lyngwa, Joint Director, Health Department, Shillong clarify that the VHND could not be fixed on the same date every month by the ANM as they are also engage on other health programme, but the ANM do conduct every month.

4.4.B.(viii).Dr.J Lyngwa, Joint Director, Health Department, Shillong clarify that the insufficient supply of basic medicine to the patient is due to lack of supply from the Government.

4.4.B.(xxi).Dr.J Lyngwa, Joint Director, Health Department, Shillong clarify that all patients (exempt for pregnant women and children below 1year) has to give Rs. 10 or more as donation is as per decision taken in the RKS, the donation box has been kept in the SC & PHC and the collected fund is used for purchasing of needed equipment & other expenses in the SC & PHC.

4.4.B.(xiii).Dr.J Lyngwa, Joint Director, Health Department, Shillong clarify that the ASHA at Umlympung is newly appointed and ensure that training shall be impart soon for the ASHA.

4.4.B.(xv).Dr.J Lyngwa, Joint Director, Health Department, Shillong clarify that the in related to Village Health Nutrition & Sanitation Committee should constitute of the Headman, women representatives along with the Official.

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Action Taken reports received from the Department:

- 4.4.B. (i).** All 4 staffs were on the field during those days. Prior information must also be given to the Subcentre. Micro plan of VHND sometimes differ since ANM are engaged in other activities too (training, meetings, etc). But it was instructed that changing in the micro plan have to be intimated to higher authority.
- 4.4.B. (ii).** Managemnet at all the level field tour has been rectified and corrected. Filed visit to be made as per plan.
- 4.4.B. (iii).** After the Public Hearing the PHE has supplied water to the Sub Centre. Now the Sub Centre has water supply. The Sub Centre is opened everyday except Sundays.
- 4.4.B. (iv).** The mother could not immunize her child since the child was not well.
- 4.4.B. (v).** Delivery Kit is available at the Sub Centre.
- 4.4.B. (vi).** The BHW is functioning as a multi purpose worker and assisting the ANM in field works.
- 4.4.B. (vii).** VHND cannot be fixed since ANM are engaged on other Health Programmes.
- 4.4.B. (viii).** Based on the approval from the GoI, medicines are supplied to the District accordingly as per their indent.
- 4.4.B. (ix).** Instruction has been given for proper maintenance of Stock Register and has been done henceforth.
- 4.4.B. (x).** RCH services are supposed to be given at SC.
- 4.4.B. (xii).** VHSNC fund are meant to for one financial year. Fund received during March 2017 meant for FY 2017-18 already received.
- 4.4.B. (xiii).** The ASHA has been newly appointed and orientation or capacity buildings are given at the ASHA monthly meeting held at the PHC.
- 4.4.B. (xiv).** The supply of Drug Kit was supplied to PHC since 2011. Based on the approval from the GoI, medicines are supplied to the District as per their indent and accordingly to the PHC.
- 4.4.B. (xviii).** The VHSNC members are aware of their role and responsibility.

4.4. C.JSY Scheme : 4.4.C.(i). No Issue

Decision of the Panel during the Social Audit Public Hearing: 4.4.C.(i). NA

4.5. Social Welfare Department.

4.5.A. Integrated Child Development Scheme.

- 4.5.A.(i)** Out of all 4 Anganwadis, only two Anganwadis are having their own building.
- 4.5.A.(ii)** The Social audit team visited Aganwadi -1 (out of total 4 centre) which is situated Umlympung. It was observed that the weighing machine was there but it was not functional.
- 4.5.A.(iii)** The play material was available in the Aganwadi -1 but it seems that it never used.
- 4.5.A.(iv)** The Community Monitoring Committee has been constituted but after verifying the record available in the Anganwadi -1, the names of non-official members were not matching with the list given by social welfare department.
- 4.5.A.(v)** The daily menu of hot cooked food was not displayed properly in the Aganwadi -1.
- 4.5.A.(vi)** The record of THR available in the Anganwadi and information provided by social welfare department was not matching.
- 4.5.A.(vi)** Some parents are not bringing their children for checking their weight so the Anganwadi worker unable to track the growth of those children.

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- 4.5.A.(vii)** On record the regular distribution of THR and Hot Cook meal is written but in the meeting with community, people told that they are not getting THR/hot cook meal on regular basis.
- 4.5.A.(viii)** People from Bisi and Umlympung habitats told that the Anganwadi 1 and 3 opens for providing hot cook food and THR, children are not getting pre-school education.
- 4.5.A.(ix)** During habitats meeting People told that the Community Monitoring Committee and community have decided that they will ask for THR only and will not interested in getting hot cook meal.
- 4.5.A.(x)** People told that they are receiving THR once in a week and hot cook meal is receiving twice or thrice in a week.
- 4.5.A.(xi).** The Anganwadi worker does not have weighing machine for taking weight of food stuff. Hence she is giving it haphazardly.
- 4.5.A.(xii).** As Anganwadi is providing food stuff haphazardly, people don't know exact quantity of food stuff.
- 4.5.A.(xiii).** The people from 12 Mer had requested to social welfare department that CDPO should come and give information about the ICDS as the people want to understand about all entitlements in detailed.

Decision of the Panel during the Social Audit Public Hearing:

- 4.5.A.(i)** Out of all 4 Anganwadis, only two Anganwadis are having their own building.
- 4.5.A.(ii)** Smt. D.V. Massar, DPO Social Welfare Department, Shillong has clarify that the non-function weighing machine of Anganwadi -1 shall be check for replace.
- 4.5.A.(iii)** Smt. D.V. Massar, DPO Social Welfare Department, Shillong has clarify that the department from time to time has instructed that the Anganwadi that besides the available playing material provide from the department they can also make playing material from the available local material like clay, Stick etc.
- 4.5.A.(iv)** No comment from the panel.
- 4.5.A.(v)** Smt. D.V. Massar, DPO Social Welfare Department, Shillong has instructed the Anganwadi to display the daily menu of hot cooked food at the Anganwadi Centre.
- 4.5.A.(vi)** No comment from the panel.
- 4.5.A.(vii)** Smt. D.V. Massar, DPO Social Welfare Department, Shillong has instructed the Anganwadi to ensure the parents to bring their children for checking their weight so as to track the growth of those children.
- 4.5.A.(vii), (viii), (ix) & (x)** Smt. D.V. Massar, DPO Social Welfare Department, Shillong has clarify that Pre School, Hot Cook Meal & Take Home Ration should be followed as per the ICDS guideline.
- 4.5.A.(xi) & (xii).** Smt. D.V. Massar, DPO Social Welfare Department, Shillong has assured that measuring Cup for foodstuff shall be provided from the department to the Anganwadi concerned so as to ensure the right distribution of the foodstuff quantity.
- 4.5.A.(xiii).** Smt. D.V. Massar, DPO Social Welfare Department, Shillong has assured that the requested from the people for giving awareness about all entitlements on ICDS would be taken up from the social welfare department.

Action Taken reports received from the Department:-

- 4.5.A.(i),(iii),(vi),(vii),(ix),(x),(xi).**
- 4.5.A.(ii).** & (xi).The weighing Scale is also use by the AWW. The Proposal for replacement of weighing scale has be reflected in the APIP 2017-18.
- 4.5.A.(iv).**The names of the Community Members given by the Department had some mistakes in typing. The names of members of Umlyngpung AWC 1 were typed as the members of AWC-III.
- 4.5.A.(v).**The office of the Child Development Officer will ensure that the Menu will be displayed at the AWC henceforth.

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4.5.A.(vi). The information on THR provided by the Department to the Audit was a list of children /PM/NM beneficiaries receiving THR for one QTR, so the quantity that reflected was meant for one QTR. However at the AWC the quantity was for once a week. So, the quantity does not match.

4.5.A.(viii). There are four pre schools existing in the village hence there are no children for preschool in the AWC.

4.5.A.(xii). The office of the CDPO will hold a meeting with the Committee members and they will stick to Government of India guidelines for distribution of foodstuff. The Directorate is requested to take decision on the mechanism for measurement of foodstuff.

4.5.A.(xiii). As requested by the Community, the office of the CDPO Laitkroh will conduct an IEC Programme in the Village latest by January 2018.

4.5.B.Chief Minister's Pension Scheme.

4.5.B.(i). Beneficiaries told that they are getting total amount of pension but not monthly. It is observed that the delay from 3 months to year. Smt. Phida Sohtun, Umlympung has received the pension under CM-ICDS scheme for the period from April 2016 to March 2017 on 18th August 2017.

Decision of the Panel during the Social Audit Public Hearing:

4.5.B.(i). DPO, Social Welfare Department, clarified the delay on receiving the pension under Chief Minister's Pension Scheme is due to the delay of the sanction from the Government and for financial year 2016-17 the pension has already paid to the beneficiaries on the month of march 2017. The panel member has instructed the beneficiaries to update their passbook.

4.6. PHE Department.

4.6. A. Services under the PHE Department.

4.6.A.(i). Base on feedback from the community and verification done by social audit team, the PHE scheme is functioning properly, however more number of platform is required at Pdengshnong.

Decision of the Panel during the Social Audit Public Hearing:

4.6.A(i) Shri. S. J Vooth, Executive Engineer, PHED, Hills Division, Shillong clarify that he has not received any application for water connection from Lamjingshai School SSA, School, but assured that water supply will be provided within 2 to 3 days to the Sub centre, Schools & within the village wherever needed.

Action Taken reports received from the Department:-

4.6.A.(i). On the day of Social Audit, in the presence of Shri. Toki Blah (Retd. IAS) Chair Person, Shri. P.S Dkhar (IAS), DC, EKHD and Shri. B. Dhar (Retd. IAS); the grievances were being heard on the innumerable issues of different departments who had taken up work in the said village.

When the problem raise on the issues related to PHED, I clearly remembered that there was no problem as regards to water supply. However, its related problem was the subject of no water supply in Sub- centre for which I had announced that the water supply problem will be taken up as soon as possible and is now completed. The other issue is the school Lumjingshai for which the teacher spoke out saying there was no water supply and for which I stated till date I have not received any application so that a proposal can be made to provide water supply to the school but in the mean while a temporary connection is being provided in the school.

I undoubtedly remember only these issues were being taken up on that day albeit the matter regarding the problem with the MeCL has been taken up to rectify the energy meter as it is not under our purview and verbal strictures has also been conveyed to the staff for being irregular and not performing his duty on that day with a warning he may be replaced any time. Proposal to extend the Distribution Main and System to increase the number of platform is under reconnaissance for which a detailed project report will be put up soon for according approval.

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4.6.B. Swaach Bharat Mission.

4.6.B.(i). 77 (seventy seven) Nos. of Beneficiaries applied for SBM.

Sl no	Name of applicant	Sl no	Name of applicant
1.	Leri Nongkynrih	39.	Phida Sohtun
2.	Phiewtiieit Kharkongor	40.	Banisha Sohtun
3.	Subalin Sohtun	41.	Iabhalang Kharkongor
4.	Tiewbadaplin Sohtun	42.	Lanosha Kharkongor
5.	Mesibon Wahlang	43.	Riboklin Kharkongor
6.	Darilin Wahlang	44.	Sitilin Kharkongor
7.	Tralin Wahlang	45.	Ritalis Kharkongor
8.	Baslusha Kharkongor	46.	Masblisha Sohtun
9.	Elisha Kharkongor	48.	Treisibon Sohtun
10.	Atihun Kharkongor	49.	Basuklin Kharkongor
11.	Banrilang Sohtun	50.	Shishalin Sohtun
12.	Abilin Sohtun	51.	Plybon Sohtun
13.	Bitris Nongkhlaw	52.	Mildagreen Kharkongor
14.	Shidalin Nongkhlaw	53.	Wansha Sohtun
15.	Kyion Kharkongor	54.	Khamtimon Sohtun
16.	Siio Kharkongor	55.	Egreency Sohtun
17.	Morin Kharkongor	56.	Lapynsuk Kharkongor
18.	Pasmini Kharkongor	57.	Kymieid Sohtun
19.	Risha Kharkongor	58.	Eshainda Sohtun
20.	Marbilin Kharkongor	59.	Shishalin Sohtun
21.	Shalinda Kharkongor	60.	Bakorhun Sohtun
22.	Syndon Kharkongor	61.	Shalinsi Nongkhlaw
23.	Stibina Kharkongor	62.	Bisatti Sohtun
24.	Bonsi Kharkongor	63.	Pissilian Sohtun
25.	Metita Synteng Nongdhar	64.	Risi Sohtun
26.	Khlain Synteng Nongdhar	65.	Phlorina Kharkongor
27.	Theiheh Synteng Nongdhar	66.	Beautiful Kharmawphlang
28.	Rikhamti Kharkongor	67.	Plan Wahlang
29.	Bitina Sohtun	68.	Shaimerian Wahlang
30.	Phirianda Sohtun	69.	Bonsi Kharkongor
31.	Enjilis Sohtun	70.	Bitris Nongkhlaw
32.	Sentranuta Nongbri	71.	Shidalin Nongkhlaw
33.	Bhatila Sohtun	72.	Resha Kharkongor
34.	Battisha Sohtun	73.	Morin Kharkongor
35.	Makhimda Kharkongor	74.	Sio Kharkongor
36.	Lentimary Sohtun	75.	Shalinda Kharkongor
37.	Elinda Kharkongor	76.	Tebina Kharkongor
38.	Syntramela Nongbri	77.	Rilian Kharkongor

Decision of the Panel during the Social Audit Public Hearing: 4.6.B.(i). NA

Action Taken Report: No ATR.

4.7.Agriculture Department.

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4.7.A.National Sustainable Agriculture Programme. 4.7.A. 23 Nos. of applicants apply for schemes from Agriculture Department.

Sl no	Name of applicant		Name of service applied for
1.	Amission Kharkongor	7.	Rikhamti Kharkongor
2.	Dreak Sohtun	8.	Wanrilang Nongbri
3.	Shriakmon Sohtun	9.	Ebandalin Nongbri
4.	Lapynshai Kharmawphlang	10.	Bindra Ryntathiang
5.	Phida Sohtun	11.	Basuklin Kharkongor
6.	Rissilin Sohtun	12.	Jrissibon Kharkongor
13.	Risingstar ohtun	19.	Phlorina Kharkongor
14.	Pynskhem Kharkongor	20.	Tiewbadaplin
15.	Kyior Kharkongor	21.	Iohmon Kharkongor
16.	Bunsi Kharkongor	22.	Pherita Kharkongor
17.	Sidalin Kharkongor	23.	Sloney Kharkongor
18.	Banabas Sohtun		

Decision of the Panel during the Social Audit Public Hearing: 4.7.A.(i)NA.

Action Taken Reports received from the Department:

4.7.(A). Action is being initiated to expand the list of clusters in 12 mer village so as to accommodate more beneficiaries.

4.7.B. Mission Integrated Development Horticulture : 4.7 .B.(i) No Scheme

4.7 .B.(i) Decision of the Panel during the Social Audit Public Hearing: NA

4.8.PWD

4.8. A.Roads Constructed by PWD : 4.8. A.(i) No Scheme

Decision of the Panel during the Social Audit Public Hearing: 4.8. A.(i)NA

4.8.B.PMGSY : 4.8. A.(i) No Scheme

Decision of the Panel during the Social Audit Public Hearing: 4.8. A.(i)NA

5. Name of the Village: Iew Shyllong

Name of the Block: Khadarshnong Laitkroh C & RD Block.

Name of the District: East Khasi Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

5.1. Food Consumer's & Civil Supplies Department.

5.1. Public Distribution System

5.1. (i)68 nos. of Non-NFSA beneficiaries are **not getting their ration card till date.**

5.1. (ii)29 nos. of beneficiaries have reported their grievance for **deduction of half kg of rice per/head by the dealer namely:-**

LARITI KHONSTI	MISDORA SHABONG	JURIDICA SHABONG	KYRMEN NONGKYNRIH
LOTINA RYNJAH	PERSHA SHABONG	SHIDALIN SHABONG	BISTIDA SHABONG
ARTINA SHABONG	PHIANBON SHABONG	SHIMTIHUN KHONGJEE	DADARIHUN NONGKYNRIH

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IBANYLLA SHABONG	SARALIN KHARAKOR	TEIMON SHABONG	SARALIN KHARAKOR
IOLINDA SHABONG	SHAIMONMARI RYNJAH	ARPHINA SHABONG	
KRIPMON SHABONG	SHINDENTI SHABONG	DRION KHONGJEE	
LARISHA SHABONG	AITISHA KHARBANI	LABIANGHUN SHABONG	
MARGARETH SHABONG	BARILIN SHABONG	MARLIN KHARAKOR	

5.1 (iii) The above beneficiaries have also reported that the dealer had **charge extra amount** for the sugar i.e Rs 33/- per kg.

5.1 (iv) No supply of ration: All the beneficiaries complaint for not getting Sugar from the month of August to October, 2017.

5.1 (v) No supply of kerosene: The beneficiaries complaint for not getting kerosene oil namely:-

EBISTINA KHARBUDON	BARITY DOHLING	BOIDINA KHONGJEE	LARITI KHONGSTI	RANITA NONGPUIR
EDILTRODIS KHARAKOR	BIRALIN SHABONG	MERISHADALIN SHABONG	MAGRITA KHONGLAM	RIBASHISHA DIENGDOH
EQUILYNE LYGDOH	ERMISHA NONGKYNRIH	DALISHA KHONGSTI	MELINDA RYNJAH	RIKYNTI KHONGJEE
IBAPYNTNGEN KHONGKIP	IOHKYNTI KHARBUDON	DRASILA MARBANINAG	MEPHULDA REENBORN	RIOLIN KHONGPHAN
LABIANGHUN SHABONG	KWIANTIMAI SHABONG	AIDAPHUN KHONGJEE	MERINDA LYGDOH	RITA MARY MARBANIANG
MARLIN KHARAKOR	LORITA SHABONG	IBARILEM MYRTHONG	MISTABON KHARBUDON	SIENTINA KHONGSTI
MILANCY SHABONG	RIBASHISHA DIENGDOH	JOBBIRIN KHONGJEE	PHIM RYNJAH	SULEKHA SOHKHLET
SARALYNE KHARAKOR	AIRIMAI SHABONG	KRISTABEL SUTING	PYNDAPMON KHONGJEE	TRISSIDA KHONGSTI
BADAIMON KHARBUDON	BANISHA SHABONG	BIJOY LAMPHRANG DKHAR	DINA KHONGJEE	VIRGINIA REENBORN
MIBAWANHUN SHABONG	PHILISTA LYGDOH	RIBALIN NONGKYNRIH	MEDALIN KHARBUDON	AITILIN SHABONG
TIRAMON RYNJAH	ROSETIO KHARBUDON	BLUETINA KHARBUDON	IBALARIHUN REENBORN	IBANYLLA SHABONG
IBAWANSUK RYNJAH	MEBAIADA NONGKHLAW	MISDORA SHABONG	PHIDALIN RYNJAH	RESSINA SHABONG
SARALIN KHARAKOR	SHAIMONMARI RYNJAH	STIABON PYNGROPE	SUMARLIN KHARAKOR	AITISHA KHARBANI
BLISTINA KHARAKOR	JURIDICA SHABONG	SHIMTIHUN KHONGJEE	STIARBON PYNGROPE	SLENSAR NONGBRI
IDALISHA NONGKHLAW	DWINGTON BUHPHANG			

Decision of the Panel during the Social Audit Public Hearing:

5.1.(i) The inspector of supply clarified that the printing of ration card is under process and will be able to distribute to the concerned beneficiaries by Jan or Feb 2018.

5.1(ii) The panel clarified that each beneficiaries of PHH is entitled of 5kg Rice per head, AAY 35kg per household and NON-NFSA 8kg per household and the dealer has no right to deduct half kg or

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charge extra price. The inspector of supply assured that investigation will be done from their office and action will be taken from their end against the dealer for deduction half kg of rice.

5.1.(iii) The inspector of supply clarified that the sugar is Rs 30/- per kg and the dealer should not charge extra price and action will be taken.

5.1 (iv) The inspector of supply clarified that the office is not getting supply of sugar from the month of July 2017 till date. He also requested the beneficiaries if they have any complaints to contact toll free No: 1967.

5.1(v) The inspector of supply request the beneficiaries who are not yet getting kerosene to meet him after the meeting and action will be taken.

Action Taken Report received from the Department:

5.1.(i). Printing of Non NFSA Ration Card is in process and hopefully to be distributed shortly.

5.1.(ii). Instructions have been given to the FPS dealers from time to time in respect to scale of issue of rice. Press release has been issued. Members of the Public may also report to the authority of any such grievances on any specific FPS. Reminder may as such be issued from time to time against the existing FPS.

5.1.(iii). Instructions have been given to the FPS dealers from time regarding issue of sugar. Reminder may as such be issued from time to time against the existing FPS.

5.1.(iv). Sugar was issued till the month of July 2017 as per allocation received from the Govt. Till date the 15th December 2017, no fresh allotment receive from the Govt.

5.1.(v). Office issued SK Oil on the basis of the SECC 2011, in which all AAY, PHH and Non NFSA beneficiaries are entitled to receive SK Oil. In this regard instructions have already been given to the SK Oil dealers /Agency to distribute as per the lists issued and prepared by this office.

5.2. Community & Rural Development Department.

5.2. A. National Social Assistance Programme (NSAP).

5.2.A.(i) No regular payment of pension : The beneficiaries are not getting their pension every month but only once in a year.

5.2. A. (ii) Three beneficiaries namely Snoh Khongjee, Phreli Nongkhlaw, Phlora Shabong **want to shift to CM Pension scheme** because CM pension give Rs 500/- per month.

5.3.A.(iii). 2 (two) beneficiaries reported for low rate of pension, i.e, Rs 250/- per month PHRELI NONGKHLAW & SNOH KHONGJI.

Decision of the Panel during the Social Audit Public Hearing:

5.2.A (i) The Panel clarified that the pension is released to the beneficiaries as per the sanctioned of the central Government. The project Director DRDA assured that this matter will be taken to the central Government.

5.2 .A. (ii) The Panel clarified that they have to submit an application form to the ICDs Centre to avail the CM pension scheme and submit an application to delete their name from NSAP.

Action Taken Report received from the Department:

5.2.A (i) Late receipt of fund from the GOI hinders the payment of pension on monthly basis. The pension is paid as per fund available normally on quarterly basis.

5.2.A (ii) Information not yet received from the said persons for shifting to CM Pension Scheme. So, payment of pension under NSAP in respect of this beneficiary is being continued till date.

5.2.A (iii) With State contribution the quantum of pension has been enhanced from Rs. 250/- to Rs. 500/- per month per beneficiary.

5.2.B.PMAY-G

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5.2.B.(i) Shri. Robin Sohtun is in the SECC/ DRDA priority list for PMAY scheme but he don't have land to construct a house.

Decision of the Panel during the Social Audit Public Hearing:

5.2.B.(i) Shri. Robin Sohtun had submitted an application to BDO requesting to provide land for constructing a house.

Action Taken Report received from the Department:

5.2.B.(i) The concern Village Dorbar has been requested to provide land to the beneficiaries.

5.2.C.Mahatma Gandhi National Rural Employment Guarantee Scheme.

5.2.C.(i) The VEC has submitted 3 (three) sets of Muster roll MR No 2515,2516,2517,2518, 2519,2520,2521,2522,2523,2524,2774,2775,2776,2778,2779,2780,2781,2782,2783,2784,2785,2786, 3164,3165, 3166,3167,3168, 3169,3170,3171,3172,3173,3174,3175, to the Block office on 4th Oct, 2017, however payment not receive till date.

Decision of the Panel during the Social Audit Public Hearing:

5.2.C.(i) The Project Director DRDA assured that all the pending payment will be released by the month of Dec 2017.

Action Taken Report received from the Department:

5.2.C.(i) No ATR.

5.3. Education Department.

5.3.A. Mid Day Meal.

5.3.A.(i) Non maintenance of records : The school does not maintain MDM monitoring committee register.

Decision of the Panel during the Social Audit Public Hearing:

5.3.A.(i) The Panel instructed the school to maintain record of action taken in the MDM monitoring committee register.

Action Taken Reports Received from the department:-

5.3.A.(i) So far the MDM monitoring Committee is done by the SMC, the school is instructed to keep a register purposely meant for MDM vide No.SDSEO/SSD/MDM/Audit/2011/138; Dated 13.12.2017

5.3.B. Sarva Shiksha Abhiyan.

5.3.B.(i) The school is not hanging the list of School managing committee member.

5.3.B (ii) The school has no playground.

Decision of the Panel during the Social Audit Public Hearing:

5.3.B.(i) The panel instructed the school to display the list of the school managing committee at the school notice board

5.3.B (ii) The panel clarified that the SSA provide only grants and salary for teacher and has no fund for playground.

Action Taken Reports Received from the department:-

5.3.B.(i) The instructions is to be given to the school as instructed by the panel with information to be given to the DSEL, Shillong.

5.3.B (ii) The instructions is to be given to the school as instructed by the panel as there is a necessity of having a playground from whatever source possible.

5.4. Health Department.

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5.4. A. Services under the PHC (PHC at Laitlyngkot village)

5.4.A.(i). Purchase of medicines: The villagers expressed their difficulties regarding the shortage of Medicines at Laitlyngkot PHC and most of the medicines have to buy from outside pharmacy.

5.4.A. (ii) Nonpayment of ASHA: The ASHA request the Government to give payment as per their work because they have to do so much of work without pay.

5.4.A (iii) No dental service : The villagers complaint for lack of Dental care at the PHC.

Decision of the Panel during the Social Audit Public Hearing:

5.4.A.(i). Dr A. Shabong Medical officer Laitlyngkot PHC responded that they provide medicines as per the sanctioned from the Government.

5. 4.A (ii) Dr A. Shabong Medical officer responded that the government sanctioned only incentive Rs 1000/- per month for ASHA.

5.4.A. (iii) Dr A. Shabong Medical Officer responded till date they have not yet received the machine or equipment for Dental care at the PHC from the Government. The Panel instructed to inform the higher authority regarding this matter.

5.4. B.Services under the Health Sub Centre: 5.4.B.(i).No audits done.

Decision of the Panel during the Social Audit Public Hearing: 5.4.B.(i).NA

5.4. C.JSY Scheme

5.4.C.(i) 3(Three) nos. of beneficiaries **not getting the entitlements** under the JSY :Smt. Speromiliana Sumer delivered her baby 13/08/2016 at Ganesh Das Hospital and not receive the benefits under the JSY till date, Smt. Mondashisha Shabong delivered her baby on 18/07/2017 at PHC Laitlyngkot and not receive the benefits under the JSY till date, Smt Siolet Nongrum delivered her baby at Ganesh Das Hospital and not receive the benefits under the JSY till date.

Decision of the Panel during the Social Audit Public Hearing:

5.4.C.(i) Dr A.Shabong clarified that JSY is given after 3 months of delivery and zerox Bank Account No. should be submitted for direct credit to the beneficiary Bank Account no. The Panel instructed the Medical officer to write to Ganesh Das hospital regarding the beneficiaries who are not getting JSY.

Action Taken Reports Received from the department:-

5.4.C.(i). Per JSY norms entitlement are meant only for beneficiaries in the general ward so these two mothers (Smt Spermiliana Sumer and Siolet Nongrum) could not avail the services since they did not follow the norms.

5.5. Social Welfare Department.

5.5.A. Integrated Child Development Scheme.

5.5.A.(i) No training imparted : Training was not given to the community Monitoring committee.

5.5.A.(ii) The list of the members of the community Monitoring committee is not display at the Aganwadi centre.

5.5.A.(iii) No proper infrastructure : The building of Anganwadi centre at Iewshyllong - I is very small because there are 105 number of children.

5.5.A.(iv) No water facility :The Toilet is constructed inside the room of Aganwadi centre and there is no water.

5.5.A.(v) The Anganwadi workers **request the government to increase their payment** as per their work.

5.5.A.(vi) The Anganwadi centre at Iewshyllong- 2 has no building, toilet, food storage but used the building of Mid day meal.

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5.5.A. (vii) No change in menu: The parents of children request the government to provide new item of food as their children don't like to eat the same food every day.

5.5.A.(viii). The beneficiaries namely Smt. Sake Khongbuhphang 2. Smt. Kondri Marbaniang 3. Shri. Kamaisingh Shabong 4. Smt. Khasi Hills Suting 5. Smt. Kashmir Khongbuhphang 6. Smt. Risina Shabong 7. Smt. Pramita Shabong received pension only for the month of July 2016 to March 2017.

Decision of the Panel during the Social Audit Public Hearing:

5.5.A.(i) The CDPO clarified that they are not yet getting fund to provide training to the community Monitoring committee.

5.5.A. (ii) The CDPO clarified that no instruction was given till date to display the name of the members of the community Monitoring committee at the Centre. The Panel instructed the Aganwadi workers to display the list of the members of the community Monitoring committee at the Aganwadi centre.

5.5.A. (iii) The Panel instructed to write to the higher authority for extension of building.

5.5.A.(iv) The CDPO clarified that constructing of toilet inside the room is as per the plan given by the government in the previous year. New toilet will be constructed outside the room when fund is received from the government.

5.5.A. (v) Panel instructed to write to the higher authority regarding the enhancement of payment for the Aganwadi workers.

5.5.A.(vi) The CDPO clarified that the village has no land to construct the of building Aganwadi centre Iewshyllong-2.

5.5.A (vii) The Panel instructed the ICDS office to write to the government regarding this matter.

5.5.A (viii) CDPO clarified that pension is released to the beneficiaries as per the allotment from the State Government and the delay of pension is because they are not getting fund from the State Government.

Action Taken Reports Received from the department:-

5.5.A.(i) The role of the ALMSC will be translated in Khasi and to all the AWCs and members will be made aware of their roles. The committee is not required to maintain registers etc so presently do not require any specialized training.

5.5. A. (ii) The list of the members of the community Monitoring committee will be displayed from now onwards at the Aganwadi centre.

5.5.A. (iii) Proposal of an additional center Iew Shyllong III was sent to the Directorate in the year 2016-17.

5.5.A.(iv) the land donated was less hence the toilet was made inside the room. Water is a problem in some area of Laitkroh AWWs and mothers fetch water whenever necessary.

5.5.A. (v) The decision to be taken by the Government.

5.5.A. (vi) The Community has already identified land and this will be registered shortly.

5.5.A. (vii) The Decision to be taken by Directorate for change of menu.

5.5.A. (viii). As was clarified during the hearing.

5.5.B.Chief Minister's Social Assistance Pension Scheme.

5.5.B.(i). Non receive of pension : 7(seven) beneficiaries namely Smt. Sake Khongbuhphang 2. Smt. Kondri Marbaniang 3. Shri. Kamaisingh Shabong 4. Smt. Khasi Hills Suting 5. Smt. Kashmir Khongbuhphang 6..Smt. Risina Shabong 7. Smt. Pramita Shabong received pension only for the month of July 2016 to March 2017.

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5.5.B.(ii). 3 (three) applicants applied for CM Pension scheme. (Documents submitted to concerned department during the social audit public hearing) – 1.SNOH KHONGJEE, 2- PHRELI NONGKHLAW, 3- PHLORA SHABONG.

Decision of the Panel during the Social Audit Public Hearing:

5.5.B.(i). (i) CDPO clarified that pension is released to the beneficiaries as per the allotment from the state government and the delay of pension is because they are not getting fund from the State Government.

Action Taken Report:

5.5.B.(i).As was clarified during the Public Hearing.

5.5.B.(ii).No ATR.

5.6. PHE Department

5.6. A.Services under the PHE Department

5.6.A.(i). There is 1 (one) water tank at Block 5 **which is not functioning.**

5.6.A (ii) Out of 10 (ten) Public stand post / tap 3(three) Nos. were **not functioning.**

Decision of the Panel during the Social Audit Public Hearing:

5.6.A(i) The E.E clarified that this tank could not function as the land owner did not give permission for not giving job placement to them.

5.6.A (ii) The EE clarified that they will repair the tap within a week.

Action Taken Report received from the Department:

5.6.A(i). For the reservoir which is not functional, agreement has been reached with the land owner and connection from the reservoir at Block- 1 to reservoir at Block- V is being carried out and is expected within a week's time. Thereafter, supply line to different platforms shall commence and is expected to be completed in 2 (weeks) time.

5.6.B.(i) Swaach Bharat Mission. 5.6.B.(ii). No issue

Decision of the Panel during the Social Audit Public Hearing: 5.6.B.(ii).NA

5.7. Agriculture Department

5.7.A.National Sustainable Agriculture Programme. 5.7.A.(i)No scheme implemented in the village.

Decision of the Panel during the Social Audit Public Hearing: 5.7.A.(i)NA

5.7.B. Mission for Integrated Development of Horticulture .

5.7 .B.(i)1 (One)beneficiary namely ; Smt. Baiarjingmut Kharbudon report that she has to deposit Rs 45,000/- to avail the scheme for construction of Poly House.

Decision of the Panel during the Social Audit Public Hearing:

5.7 .B.(i) Absent of officials/representatives from Horticulture Department during the Public hearing.

Action Taken Reports received from the Department:

5.7.B.(i). Prior to issue of the work order for installation of the Polyhouse, the beneficiary Smt. Baiarjingmut Kharbudon had been briefed on the percentage of contribution by her, this is 25% of the total cost. As per the Govt. approved rate for the year 2014-15 , the total cost of the structure ,

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exclusive of the drip irrigation system and planting materials is Rs 1, 75, 000/- out of which Rs 443, 750/- is the 25 %. The beneficiary had been contacted and the matter had been resolved. She had already deposited Rs 43, 750/- to the service provider as the 25% subsidy contribution by her.

5.8.PWD

5.8. A.Roads Constructed by PWD . 5.8. A.(i) No scheme implemented in the village

Decision of the Panel during the Social Audit Public Hearing: 5.8. A.(i)NA

5.8.B.PMGSY : 5.8. A.(i) No scheme implemented in the village

Decision of the Panel during the Social Audit Public Hearing: 5.8. A.(i)NA

6.Name of the Village : Mawkma.

Name of the Block : Khadarshnong Laitkroh C & RD Block.

Name of the District : East Khasi Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

6.1. Food Civil Supplies & Consumer's Affairs Department.

6.1. Public Distribution System

6.1.(i) Distribution and selling not as per the government norms and rate : As per the FPS dealer's register, the rate of and quantity of Kerosene Oil is different from the entitlement. As per the entitlement, 2.293 Lt. (at the rate of Rs. 25.50) is the quantity for each household, however they receive only 1.5 Lt at the rate of 26 Rs./Lt. In April, 2017 it is @Rs. 22/litre and Rs. 26/litre in September, 2017.

6.1.(ii) Non receipt of ration cards reported for 2 (two) nos. of households namely : 1)TwinsibonSynrem and 2) Rilem Rani (Antyodhya Beneficiary).

Decision of the Panel during the Social Audit Public Hearing:

6.1.(i) The Officer from Food Civil Supply highlighted that rate of kerosene gets fluctuate from month to month @ 50 paise per month including GST.

6.1.(ii) No orders receive for issue of the ration card for AAY beneficiaries.

Action Taken Report: No ATR.

6.2. Community & Rural Development Department.

6.2. A. National Social Assistance Programme.

6.2.A.(i) Delay in payment of pension reported under IGNOAPS, IGNWPS. The delay is seen for 5 months and in some cases it is also for a year.

6.2.A (ii) 1 (One) beneficiary named Lyngdoh who has expired, however the name still appear in NSAP list.

6.2.A.(iii)Beneficiary of IGNDPS getting benefits of CM pension reported in the case of PhissinaNongrum; as per her passbook she was getting CM Pension , however her name was there in the list of IGNDPS.

Decision of the Panel during the Social Audit Public Hearing:

6.2.A(i) The concerned official clearly mentioned that the delay in release is from the Higher authorities.

6.2.A(ii) The concerned official mention that it is the duty of the Rangbah Shnong or the Secretary to inform the Block Office if some of the beneficiaries expired so that the Block Office can remove their names from the NSAP list.

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6.2.A.(iii). No response.

Action Taken Report received from Department :

6.2.A(i). Late receipt of fund from the GoI hinders the payment of pension on monthly basis. The pension is paid as per fund available normally on quarterly basis. It is observed that some beneficiaries do not update their passbook regularly.

6.2.A(ii). Normally, Lyngdoh is a common name. Details of the expired beneficiary including the components of NSAP are required to be indicated so that the list of beneficiaries can be checked and discrepancies can be rectified.

6.2.A(iii). After verification it was found that Phissina Nongrum is not a beneficiary of CM Pension Scheme. However, Smt. Phissina Nongrum is a genuine beneficiary under IGNDPS. Hence, her name was not removed from NSAP.

6.2.B.PMAY-G

6.2.B.(i) There are 40 Households selected by the 'Dorbar Committee' of the village who are in actual need of PMAY- G entitlement. The same list has also been submitted to the block office; however as per the PFF list by the department does not contain these names. There were only 2 households of PMAY for 2017 -2018 and the sanction of amount is still under process.

Decision of the Panel during the Social Audit Public Hearing:

6.2.B.(i) There is representatives from the Block Office but however the Secretary of Mawkma shared that that the beneficiaries for PMAY are selected by the Dorbar Committe of Mawkma village.

Action Taken Report received from Department :

6.2.B.(i). The Priority List under PMAY-G was generated by the GoI from the SECC 2011 data. The list was forwarded to Blocks by the GoI for verification so that the Permanent Waitlist (PWL) of the scheme could be finalized. However, Mawkma village is not included in this generated list.

The GoI has instructed the State to identify households which are found eligible for benefits under the scheme but were not included in the Permanent Waitlist and to send the reports to the GoI for consideration of inclusion such households in the Additional List under the scheme. In compliance to this instruction, the survey of such households using Awaas+ is going on in the State. So far, 37 households from Mawkma village have been surveyed for consideration by the GoI for including nsuch households under the scheme.

6.3. Education Department.

6.3.A.Mid Day Meal.

6.3.A.(I)_Sacred Heart R.C.L. P School - Upper Primary :

6.3.A.(I).(i) Meal is serve twice a week.

6.3.A.(II) Mawkma Presbyterian Lower Primary (LP)/Upper Primary School .

6.3.A.(II).(i).It has been seen that **disbursement of funds for Mid-day meal is not regular** from the Sub-divisional Education Office.

Decision of the Panel during the Social Audit Public Hearing:

6.3.A.(I), (II). There are no representatives from Education Department during the public hearing.

Action Taken Report received from Department :

6.3.A.(I).(i) The school is reminded to have MDM for 200 days for LPS and 220 days for UPS vide No.SDSEO/SSD/MDM/Audit/2011/138; Dated:13.12.2017

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6.3.A.(II).(i). The fund usually released from the Directorate on a regularly basis to the Account of the SMC vide No.SDSEO/SSD/MDM/Audit/2011/138; Dated:13.12.2017

6.3.B. Sarva Shiksha Abhiyan

6.3.B.(I) Sacred Heart R.C.L. P School

6.3.B.(I).(i) There is **no drinking water facility** available in the school. The SMC have submitted an application to the PHED regarding drinking water tap in the school premises. Only one tank is constructed this year with the help of funds raised by the SMC.

6.3.B.(I).(ii) here is **no play ground** as well.

6.3.B.(I).(ii) Few of the names are not there in the list provided by the department, however they are enrolled and attending schools.

6.3.B.(I).(iii) School **provides only 5 (five) textbooks** to the students, the others books are being managed by the parent themselves.

6.3.B.(II).Mawkma Presbyterian UP/LP School

6.3.B.(II).(i). For lower primary there are only 2 sanctioned posts, keeping in mind the teacher student ration, 1 teacher has been hired on ad-hoc basis. The salary is being managed by the School Management Committee funds (SMC). A contribution made by parents, teachers and church offerings enables SMC to raise sufficient amount of funds for school. Toilets are in functional condition

Decision of the Panel during the Social Audit Public Hearing:

6.3.B.(i) There is no representatives from Education Department during the hearing.

Action Taken Report received from Department :

6.3.B.(I).(i)- (iv) SMC submitted application to PHED. A follow up action will be taken by this office. SMC is to be advised to have a playground.

6.4. Health Department

6.4. A. Services under the PHC ; 6.4.A.(i). No audit done.

Decision of the Panel during the Social Audit Public Hearing : 6.4.A.(i).NA

6.4. B.Services under the Health Sub Centre

6.4.B.(i). Only Touring programme twice or thrice in week, for free vaccination for children below the age of 3.

6.4.B.(ii) Short supply of medicines

6.4.B.(iii) There is **no electricity** in the Sub Centre

Decision of the Panel during the Social Audit Public Hearing:

6.4.B.(i). During the hearing, the officer shared that PHC has also been facing the same issue of medicine supplies. The medicines actually come directly from the State and from there it gets distributed to the lower level institutions like PHC, CHC.

Even the staffs of PHC/sub centre are doing their best to meet the need of the people. The power supply is disconnected since 2009 even after repeated reminders to the MECL department.

6.4. C.JSY Scheme: 6.4.C.(i) No issue.

Decision of the Panel during the Social Audit Public Hearing: 6.4.C.(i)NA.

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6.5. Social Welfare Department.

6.5.A. Integrated Child Development Scheme.

6.5.A.(I)Mawkma A

6.5.A.(I).(i) No drinking water facility.

6.5.A.(I).(ii) Facility of toilet is there but not attached to the centre

6.5.A.(I).(iii).Records not maintain properly : The anganwadi workers find it difficult in maintaining all the registers provided by the office (VLCC register, growth monitoring register, grain and cash register).

6.5.A.(II)Mawkma B

6.5.A.(II).(i) The condition of Mawkma B centre is **not up to the standard**. The centre does **not** have facilities for cooking meals, electricity, drinking water and sanitation.

6.5. A.Grievances/Complaint registered by people indicating irregularity in implementation:

Name of complainant	Description of grievance/complaint
Anganwadi worker (AWW)	The AWW has written a complaint to the ICDs office and this is regarding the load of documentation process that an AWW is supposed to do. The paper work is a tedious task for a person who is not even 10 th Pass.

Decision of the Panel during the Social Audit Public Hearing:

6.5.A.(I).(i) to (iii) & 6.5.A.(II) (i): The CDPO of ICDS 'Novareen Umdor clarified **only on the fuel cost** which is released up to December 2016 and for 2017-18 fuel cost has been released from the block office but has not been release to the centre. The office has also requested the PHED to provide water tap in the centre.

Action Taken Report received from Department :

6.5.A.(I)Mawkma A

6.5.A.(I).(i).**The CDPO will follow up on the water supply with PHED Department.**

6.5.A.(I).(ii).The Toilet constructed earlier damaged, meanwhile the Community themselves constructed (community contribution) two toilets which were a little away from the center, since it was constructed by the Community themselves the beneficiaries / children had no problem with the distance .

6.5.A.(I).(iii). According to the Supervisor, the Anaganwadi is very good with maintaining of registers and her registers were updated. The Anganwadi Worker maybe have made a comment that she found it tedious to maintain so many Registers.

6.5.A.(II)Mawkma B

6.5.A.(II).(i) AWC is a center constructed out of community funds and community contribution, hence they were not able to construct the other facilities. The firewood amount upto the June 2017 is released by the CDPOs office on the 8th December 2017.

6.5. B.Chief Minister's Pension Scheme.

6.5.B.(i). Delay in pension payment - the delay is seen for **5 months** and in some cases it is also for a year.

Decision of the Panel during the Social Audit Public Hearing:

6.5.B.(i) The concerned official clearly mentioned that the delay in release is from the Higher authorities.

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Action Taken Report: No ATR.

6.6. A.Services under the PHE Department.

6.6.A.(i). Construction of the water tank .No issue .Water tank constructed last year has been visited by Social Audit team where the information found to be accurate.

6.6.A.(ii). Out of 5 localities, 1 locality named 'Mawbyrna' **does not have any drinking water** facility for almost 12 years. Community complaint has been made to the PHE Department, but no action has been taken place.

6.6.A.(iii). Grievances/Complaint registered by people indicating irregularity in implementation:

Name of complainant	Description of grievance/complaint
Community	There is a locality in the village which does not have drinking water facility. A complaint has been made to PHE Department in this regard, but nothing has been done so far.

Decision of the Panel during the Social Audit Public Hearing:

6.6.A(ii) NA.

6.6.A(ii). The Junior Engineer (J.E.) of PHED Mawphlang Sub Division has clarified that the administrative approval PHE.284/99/16 dt31.03.2000 is outdated. During the year 2000, there were few households but as the time passes by new households has emerged and localities started expanding. J.E requested that new sanction order must be given in order to meet the need of the villager and its locality.

Action Taken Report received from the Department:

6.6.A(ii). A proposal is being framed which shall be submitted to the government for sanction during the current financial year 2017-18.

6.6.B.(i) Swaach Bharat Mission : 6.6.B.(ii). No scheme

Decision of the Panel during the Social Audit Public Hearing: 6.6.B.(ii). NA

6.7.Agriculture Department.

6.7.A.National Sustainable Agriculture Programme : 6.7.A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing: 6.7.A.(i) NA

6.7.B. Mission Integrated Development Horticulture

6.7.B. No issue. There are six beneficiaries who are benefitted from the scheme of Apiculture sanction in the year 2015-16 and implemented on 2016-17. All work have completed and physically verified

6.7 .B.(i) Decision of the Panel during the Social Audit Public Hearing: 6.7 .B.(i) NA.

6.8.PWD

6.8. A.Roads Constructed by PWD

6.8. A.(i) No schemes audited however the people of the village complaints about **the bad condition of the road.**

Decision of the Panel during the Social Audit Public Hearing:

6.8. A.(i) No representatives from the Department.

Action Taken Report received from the Department:

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6.8. A.(i). Mawkma Laitlyndop Rngimawsaw Road: This road takes off from 5th KM of Mawmihthied Mawsahew Road and ends at Rngiawsaw covering a length of 4.00 Kms. The portion from 0-3rd Km was sanctioned vide AA.NO.PW/WR/122/2016/12, Dated 31st March 2016 for improvement and black topping under the nomenclature “improvement including metalling and blacktopping of Mawkma- Laitlyndop- Rngimawsaw Road (L=3.00KMS) under SPF” for an amount of Rs180.00 lakhs only. The Physical Progress till date is 95% where Blacktopping works has been fully completed; the up to date expenditure is 36.00 lakhs only. This scheme is likely to be completed by December 2017 in all respect. The remaining length of 1.00 KM(i.e. the 4th Km) is kutchra. The Department is taking up repair works of the kutchra portion of the above 2 (two) roads by providing Granular Materials and will be completed soon. The approximate cost for this repair works is about Rs 3.00 lakhs only. The Public Works Department did not get any information prior to the Public Hearing date and the department regrets for not being able to attend the same.[reports vide.NO.PW/CE/RD/301/2017/8, Dated 9th January 2018.].

6.8.B.PMGSY : 6.8. A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing: 6.8. A.(i)NA

7.Name of the Village : Bakur.

Name of the Block : Amlarem C & RD Block.

Name of the District : West Jaintia Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

7.1. Food Civil Supplies & Consumer’s Affairs Department.

7.1.Public Distribution System

7.1.(i) Distribution of Non- NFSA Rice and PHH rice was **not as per received** and when asked for the reason the reply was :

1. They **never measure** when received from the Dept.
2. Sometimes they **received spoiled rice**.
3. Because it’s a fraction component hence **spill over of rice during transportation**.

7.1.(ii) 78 No of applicants who have applied for Non - NFSA but have **not yet received their Ration Card** till today.

7.1.(iii) Grievance:- 7 (seven) nos of grievances received from : 1) Sepali Gosh , 2) Renu Bala Dey and 3) Sadal Das Mayor Jayanti Rabidas, 4) Sahwajit Chowdary, 5) Chandra Prasad, 6) Jayanti Rabidas, 7) Joba Roy, 8) Shanti Das grievance against application of ration card. These people want to apply for Ration card but don’t have epic card from the area hence cannot do so which was clarified by the BDO and ADM, West Jaintia Hills that they need to have proof of their residence.

7.1.(iv) New applications received:- We also received **55 Nos.** of applicant for Non- NFSA during the process of Social Audit.

Name of applicants
1.Rimon Sumer, 2. Sahanas Khonglah, 3. Markordor surong, 4. Four Khong Jrong, 5. Wang Dhar, 6. Lumllang Sumer, 7. Di Lamin Gashnga, 8. Menu Sumer, 9. Ribha Khonglah, 10. Silvia Gashnga, 11. Otilia Gashnga, 12. Slimai Khonglah, 13. Light Suchen, 14. Denency Pohthmi, 15. Maryhunlang Syndai, 16. Patricia Khonglah, 17. Martha Khonglah, 18. Elvis Khonglah, 19. Ioowanka Phalangki, 20. Kwiss Pala, 21. Ting Lamin Gashnga, 22. Crosswell Pala, 23. Lasty Khonglah, 24. Rose mary Lamin, 25. Margret Lamin Dumai, 26. Family Pohti, 27. Rupa Khonglah, 28. Thrisha Lamin, 29. Rosalia lamin Gashnga, 30. Long Lamin, 31. Warning Tongper, 32. Nivanchuwa Tongper, 33. Margret Khonglah. 34 Sweetly Lamin, 35. Sara. K. Pyngrope, 36. Tam Tomgper, 37. Jocinta

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Khonrimai, 38 Plenty Pyngrope, 39. Ritao Lanong, 40 Bless Laloo, 41. Pharti Ryndong, 42 Rani Lanong, 43 Shiningstar Khonglah, 44. Mondun Lamin, 45 Philomina Khonglah, 46. Wansuk Lyngdoh, 47. Wesper Lamin, 48. Mithil Talang, 49. Margret Kharwan, 50. Rimen Lamin Dumai, 51 Usha Lamin Gashnga, 52. Kanon Lamin, 53. Anthony Niangti, 54. Therisia Mukhim, 55. Supriti Das

7.1.(v) Percylin Gashnga, Cardinal Talang and 33 others complain that they have applied for Ration card but not yet received till date.

Decision of the Panel during the Social Audit Public Hearing:

7.1.(i) Smt F Rymbui, Sub Inspector of Supply Department, clarified that the less quantity of commodities is because they were all measured at the weight and measures department she clarify that from this time onwards they will issue notice to keep track of the complaint to the Weight and measures Dept also of the Fair Price Shop Dealers and the price they are selling and look into the matter as soon as possible.

Action taken through letter sent with a copy to MSSAT- Fair Price Shop Centre of Bakur will be strictly monitored on the quantity issue and price issue of NFSA rice, sugar and kerosene from **24th November 2017** onwards with strict warning to the concerned FPS Dealer to comply accordingly with the National Food Security Act.

Corrective measures on the issue of less quantity of PDS items and kerosene will be taken by informing the Higher Authority, the Director of Food Civil Supplies & Consumer Affairs Meghalaya Shillong with a request to kindly take initiative with the District Metrology Department of Jowai for spot verification to the FCI Godown/Wholesale Dealers centres as well at the FPS centres for ensuring that there is actual quantity of PDS items and kerosene to be distributed to the beneficiaries immediately by the 3drd November 2017 **Vide action taken sent through mail on the 24th Nov, 2017**

7.1.(ii) Smt F Rymbui, S.I of Food Supply replies that the delay was due to the verification which took a lot of time from the district to the state and back to the District and again to the Block. However this process will be completed soon.

Action taken through letter sent with a copy to MSSAT All applications along with required documents like photocopy of EPIC, BIRTH CERTIFICATE.) BANK ACCOUNT PASS BOOK AND TWO PASSPORT SIZE PHOTOGRAPH of the head of the family along with the certificate from the Chairman/ Secretary Vigilance Committee, Self Declaration for Non-NFSA by the beneficiaries from Jarain and Bakur will be submitted to the FPS Dealer on the **30th November 2017** in the last date of submission. The said applications will be verified by the office of the undersigned and then forwarded to the Director, Food Civil Supplies and Consumer Affairs Meghalaya, Shillong for further approval within **15th December, 2017**. **Vide action taken sent through mail on the 24th Nov, 2017 & No.ASD/SUP/41/2017-18/26, dated 13th December 2017.**

7.1.(iii) Action taken on Grievance:- Clarified by the BDO who also look after Food and Civil Supply clarified that until and unless the applicant can provide clear information and certificate that they are the residence of Bakur village it is very difficult to provide epic which is one of the major Document for applying ration card.

7.1.(iv). Applications forwarded to department's concern for necessary actions. 2 (two) copies of the same were made where by the original were return back to the applicant as there are some missing documents and proof which was given back to the FPS dealer. A copy of the applicant was kept at the office of the SI of Supply and a copy with SAU.

7.2. Community & Rural Development Department.

7.2. A.National Social Assistance Programme.

7.2.A.(i) The Following Beneficiaries are found to be **no more on this earth (death):-**

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1.Smt Salon Khonglah, 2. Smt Shangklew Gassah, 3.Smt Presila Khonglah, 4.Shri Ro Lamin, 5.Shri Neru Niangti, 6.Smt Len Lyting, 7.Smt Mira Manner

7.2.A.(ii) The **amount credited to their account was irregular** and this brought confusion to the beneficiaries as to have they got all the entitled amount to their account.(Smt Therina Maner, Smt Bu Gashnga, Smt Shingmaner Lamin.)

7.2.A.(iii) Shri Donkumar Sumer, Aged 17 and his Brother Lumlang Sumer age 23 **requested for assistance** from the Government as they are orphans of 5 Siblings and their parents are death.

7.2.A.(iv) New applications :- 13 Nos of applicants have applied for the scheme . 1 Assam Khongbuh, 2 Kortimai Surong, 3 Renu Dkhar, 4 Becil Khonglah, 5 Lumlang Sumer, 6 Tiewbah Maria, 7 Lon Khonglah, 8 Mon Gashnga, 9 Isabela Ryngksai, 10 Maya Lamin, 11 Mondum Gashnga, 12 Dowel Sumer, 13 Molica Niangti, and others.

Decision of the Panel during the Social Audit Public Hearing:

7.2.A(i) Smt R. Rymbai, Gram Sevika Amlarem C & RD Block, clarifies that the relative of the mentioned beneficiaries to submit the death certificate to the office on the 29th November, 2017 for clarification of the beneficiaries

7.2.A.(ii) Gram Sevika clarifies that this happens because the proposal has to go from the block to the District and from the District to the state and then to the Central and the sanctioned also flows in the same manner hence the delay. The three Old women who compliant that they have not received their pension under IGNOAPS but when we asked them to update their passbook it appears that they have received.

7.2.A.(iii) The Gram Sevika told the boys to come to the Block Office on the **24th November, 2017** so that she can register them under the National Family Benefit Scheme and to bring along application and the death certificate of their demised parents.

7.2.A.(iv) A photo copy of the application form was given back to the applicants so that they and bring along the missing documents to the office on the **29th Nov, 2017** so as they will be registered under this scheme. And a copy of the applications was kept with the sau as well.

Action Taken Report received from the Department:

7.2.B.PMAY-G.

7.2.B.(i) Sakhina KHonglah have received all 3 Installments of sanctioned but the house was still under construction, reason **being no current** for the last 2 months to finish the forma for the Doors and widow of the house. (the transformer has broke down)

7.2.B.(ii) The 4 (four) Nos of Beneficiaries who were selected in FY 2016-17 have **not yet receive** the sanctioned hence their houses are not yet constructed.

7.2.B.(iii). Smt. Haidi Mary Gashnga complaints that her house was once inspected during 2013 for to be included under PMAY but till date no information was given or any sanctioned was made in her name for the construction of her house.

7.2.B.(iv).Applications filed by people to avail benefits/services: 58 (fifty eight) HHs want to be included in the SECC list so as to avail for PMAY Scheme.

Name of applicants
1.Angel Lamin, 2 Long Gashnga, 3 D Lamin Gashnga, 4 Disilin Surong, 5 Baby Khonglah, 6. T Lamin Gashnga, 7. Rosa Mary Lamin, 8. Rosalin Lamin Gashnga, 9. Sah Tongper, 10. Milti Khonglah, 11. J Lamin Gashnga, 12. G Lamin Gashnga, 13. Bilsinia Lamin, 14. Sejarin Liting, 15. Rubila Lamin, 16. Amberlin Khonglah, 17. Sara Pyngrope, 18. Maybe Khongrimai, 19.Beronika Khongrimai, 20.Anjela Mukhim, 21. Shemphang Khongrimai, 22. Beronica Khonglah, 23. Risalon Khonglah, 24. Hynchor Lamin, 25 Rosila Khonglam, 26. Theresa Mukhim, 27. Baiahunlang

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Khongpadoh, 28. Hasi Gassah, 29. Rumi Maner, 30. Slimai Khonglah, 31. Aiti Khonglah, 32. Chandep Pohti, 33. Rumi Manner, 34. Blit Khonglah, 35. Sweetly Lamin, 36. Martha Khonglah, 37. Margret Lamin Dumai, 38. Kassar Lamin Dumai, 39. Rimen Lamin Dumai, 40. Ngati Pohti, 41. Theresia Lamin, 42. Darihun Khonglah, 43. Patrishia Khinglah, 44. Iois Khongpdah, 45. Assam Khongbuh, 46. Nom Khonglah, 47. Felicita Tongper, 48. Margret Khonglah, 49. Agnes Khonglah, 50. Ebamelari Mukhim, 51. Maishil Dkhar, 52. Prina Khongrimai, 53. Jacinta Khongrimai, 54. Sat Sumer, 55. Salon Khonglah, 56. Smt Jacinta Khonglah, 57. Melin Khonglah, 58. Firstlyjoy Gayang

Decision taken during the public hearing:

7.2.B.(i). 7.2.B.(i) Shri R Passah, PMAY Officer, Amlarem C & RD Block clarifies that Smt sakhina to complete the House and to submit report to the Block and also an inspection will be done to ensure she completes the house.

7.2.B.(ii) The sanctioned for the 4 Nos of beneficiaries will soon be released and address the beneficiaries to update their accounts so as to know that the 1st installment has credited in their account so as they can start their work.

Action Taken Report: - same as (i) & (ii)

7.2.B.(iii). As per ATR received vide letter No. DRDA/WJHD/MGNREGA/SA-Genl/2016-17 /208, Dated Jowai 13th December 2017, from DC- WJHD, The list was given to the PMAY dept to make an entry in the SECC list.

7.2.C.MGREGA.

7.2.C.(i). 13 (thirteen nos. of HHs applied for Job Card under MGNREGS during the SA period, namely; 1. Tang Dhar, 2. Ferica Dhar, 3. Sweetly Lamin, 4. Welcome Lamin, 5. Alvinus Lamin, 6. Markordor Surong, 7. Light Suchen, 8. Aidis Khongphah, 9. Regina Manar, 10. Ibalari Khongbuh, 11. Alan Khongbuh, 12. Four Khongjrang, 13. Milu Khonglah

Action Taken Report received from the Department:

7.3. Education Department.

7.3.A.Mid Day Meal.

7.3.A.(i) Meal was not cook daily; only 2-3 days a week

7.3.A.(ii) Honorarium for cooks was not sufficient for them to earn their daily livelihood income. Smt. Light Suchen, Cook of Mid Day Meal, Khasi Pnar Upper Primary School. MDM; The cook quotes "The Remuneration provided for cooks is humiliatingly low".

7.3.A.(iii) Cooking cost was not sufficient for the students with the present rate of 6.18/beneficiary/day

7.3.A.(iv) New Kitchen shed required for the school as the old kitchen is very small.

Decision of the Panel during the Social Audit Public Hearing:

7.3.A.(i) Shri I Umdor, BMC SSA replied that the school has to give meals only 2-3 days a week instead of every day because the rate for cooking cost is not sufficient to cover daily for the whole week as the cost of vegetables and firewood is high therefore, the school decided to give good quality food but in 2 or 3 days a week .

Shri Alphonsius Khonglah also clarifies that the insufficient of meals is also due to the food grains and cooking cost received from the ministry which is always less than the 100% sanctioned of annual plan.

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Action taken through letter sent with a copy to MSSAT - The Office will serve a stringent notice/order by 27th November, 2017 to ensure that the school prepares mid-day meal everyday. A surprised inspection will be conducted in a week's time as a follow up.

7.3.A.(ii) Regarding the enhancement of honorarium to cook-cum-helper, It had been proposed every year in the Annual Work Plan & Budget of Mid-Day Meal Scheme but till date the Programme Approval Board (PAB-MDMS) has yet to approved the enhanced proposal rate and hence it remains at Rs.1000 per month.

Action taken through letter sent with a copy to MSSAT - The Office will continue to propose for an enhancement of the honorarium of the cook-cum-helper in the coming Annual work Plan & Budget (2018-19). Vide action taken sent through mail on the 24th Nov, 2017

7.3.A.(iii) The rate for cooking cost is as per norms given by the GOI i.e. Rs.6.18/- for Upper Primary per child per day where Central Share is Rs.5.56/- and State Share is Rs.0.62/-.

Action taken through letter sent with a copy to MSSAT - Proposal has been made for an increase during the Annual Work Plan & Budget of Mid-Day Meal Scheme and hence Rs.6.18 per child per day was approved by GOI against Rs.5.78. of previous year. Vide action taken sent through mail on the 24th Nov, 2017

Proposal for further increase will be made in the coming Annual work Plan & Budget (2018-19) Vide action taken sent through mail on the 24th Nov, 2017

7.3.A.(iv) This school is in receive of the old sanction during 2006-07 (@ Rs60,000/- per school) of kitchen shed only where there was no provision for store room then. Therefore, the school has no other alternative but to safely store in teacher's house/room to safeguard from rodents and insects. Even though the teacher's room was found to have a leak in the roof but during raining time the teacher would be shifting the foodgrain to another dry place.

Action taken through letter sent with a copy to MSSAT - Proposal for replacement of this old kitchen shed will be made in the coming Annual Work Plan & Budget (2018-19) where the new scheme is inclusive of kitchen shed with store room. Vide action taken sent through mail on the 24th Nov, 2017.

7.3.B. Sarva Shiksha Abhiyan.

7.3.B.(i) As per information received from the department, an **Out of School Centre** is available for 20 Nos of drop out students (12 boys & 8 Girls) but it was **not found in actual basis.**

7.3.B.(ii) The School has **no School Boundary.**

7.3.B.(iii) There is **no toilet (Urinal)**

7.3.B.(iv) **No water supply** in one of the toilets

7.3.B.(v) **No records for the toilet grant** from the BADO department though the toilet building was constructed.

7.3.B.(vi) **No record was found** for the Construction of school Building for the 3 class rooms.

7.3.B.(vii) **No supply of 2 (two) sets of Uniforms** : Uniform is distributed to all from class I-Class V. The amount was only 400/- per beneficiary.

7.3.B.(viii) **Textbooks distributed only for Class – V students** as it s an English Medium School, however the CRC also distributed books for class Vi- class VII as well if Books are available.

7.3.B.(ix). **Uniform grant receive Rs.17,000/- but actual expenditure is 30,800/-.**

7.3.B.(x). **Grievances/Complaint registered by people indicating irregularity in implementation:**

One of the teacher (Shri Mathias Niangti) of St Francis De Sales School complaint regarding the **late sanctioned of the fund** from the Department. The **irregularity of the payment of salary** to the teachers. Late sanctioned and release of fund for different grants for eg. Uniform Grant which were sanctioned in 2015-16, released in 2016-17 and implemented in 2017-18.

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Decision of the Panel during the Social Audit Public Hearing:

7.3.B.(i) Shri I Umdor, BMC SSA clarified that the Out of School centre was not open because the students are not willing to come to the centre. The CRC of the area, Smt J. Rynksai also gave the name of the teacher who is looking after the students in the centre who is Shri Aldrin and who ever wants to go to the school to meet with him as he is from the village itself and the centre is in Khasi Pnar Higher Secondary School.

Later on in the debriefing meeting the DMC, SSA Dr L. M. Darnei assures that the department will again conduct a survey in the area through the CRC to collect again the dropout students so as they can continue their schooling in the centre.

Action taken through letter sent with a copy to MSSAT - The Educational Volunteers/Teachers will continue to counsel and persuade the Out of School Children to attend the Special Training Centre in Bakur. Also the Headman and the Parents will be enlightened on RTE and Child Labour concern for co-operation and co-ordination. The Office will serve a stringent notice to the Special Training Centre at Bakur on 27th November, 2017 to be followed up by inspection from the District and Block level Offices. **Vide action taken sent through mail on the 24th Nov, 2017**

7.3.B.(ii) The School to submit Proposal to the department.

Action taken through letter sent with a copy to MSSAT - Till date there is no sanction/scheme for boundary wall from the GOI. The Office will propose in the coming Annual Work Plan & Budget (AWP&B) 2018-19. **Vide action taken sent through mail on the 24th Nov, 2017**

7.3.B.(iii) The School to submit Proposal to the department.

Action taken through letter sent with a copy to MSSAT - The Office clarifies that provision is for construction of toilets only hence the school is having 4 toilets. Proposal will be made for construction of Urinals in the AWP&B 2018-19. **Vide action taken sent through mail on the 24th Nov, 2017**

7.3.B.(iv) **Action taken through letter sent with a copy to MSSAT** - This matter has been taken up at the District level and the Department of Public Health Engineering (PHE) has been requested to do the needful for providing water facility to make all the toilets functional. A copy of letter is enclosed for ready reference. **Vide action taken sent through mail on the 24th Nov, 2017**

7.3.B.(v) It was clarified that the paper works for the construction of the toilets sanctioned from the BADO dept was with the department school is a mission school itself.

Action taken through letter sent with a copy to MSSAT The SMC will be instructed on the 27th November to obtain the documents from BADO for school record. **Vide action taken sent through mail on the 24th Nov, 2017**

7.3.B.(vi) Since the construction of the building was way back since 2007-08 and also since the school was a mission school so no records was maintained by the Head (father principal) of the school.

Action taken through letter sent with a copy to MSSAT The SMC will be instructed on the 27th November to obtain the documents from the Office of District Mission Coordinator (Civil Work) SSA for school record. **Vide action taken sent through mail on the 24th Nov, 2017**

7.3.B.(vii) To keep a proposal from his end in the next annual plan.

As clarified in the debriefing meeting, the amount meant for the uniforms for one child is not the same if comparing in plains and hilly areas because less cloth is required in plains than in hilly areas

Action taken through letter sent with a copy to MSSAT Presently Rs. 400 only being the amount approved by GOI for 2017-18 is being implemented uniformly for all schools. Proposal for enhancement will be made in the AWP&B 2018-19 considering the high cost in the area where Rs.400 is insufficient to obtain two sets of uniform whereby the School Managing Committee/Parents is to supplement the additional cost as a means of Community/Parents Participation. **Vide action taken sent through mail on the 24th Nov, 2017**

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7.3.B.(viii) Action taken through letter sent with a copy to MSSAT - As textbooks are provided @ Rs.200 for LPS to all schools and the same was given to the school. But being an English Medium School the SMC may not have taken the vernacular (Khasi) textbook. This is to be verified by the Office on the 27th November, 2017. List of Textbooks is attached herewith for ready reference. **Vide action taken sent through mail on the 24th Nov, 2017**

7.3.B.(ix) The actual uniform grant received by the school is Rs.30, 800/- and not Rs.17, 000/- which had been wrongly filled in the MSSAT format due to clerical error.

7.3.B.(x) Action taken on grievance:- Fund is being disbursed to the beneficiaries as per the fund received from the State Project Director, Shillong. The State Project Director released the fund to the District when it receives fund from the GOI and State Share which is usually in a quarterly manner.

Collection of enrolment of students for (2014-15) is done in December, 2014 (UDISE) and preparation of the AWP&B is carried out in January-March 2015. The AWP&B is approved during the year 2015-16 and therefore the fund is released during the year 2015-16.

7.4. Health Department

7.4. A. Services under the PHC

7.4.A.(i). No records of ASHA appointment

7.4.A.(ii). Insufficient stock of medicines

7.4.A.(iii). Insufficient staff at PHC for grade IV as informed by Dr S .Khonglah

7.4.A.(iv). Immunization charts or scheduled is not displayed.

7.4.A.(v). Renovation of quarters and main PHC Building.as informed by Dr S .Khonglah

Decision of the Panel during the Social Audit Public Hearing:

7.4.A.(i). To maintain proper records

Action taken through letter sent with a copy to MSSAT:- Proper maintenance of records regarding ASHA Appointment

7.4.A.(ii). **Action taken through letter sent with a copy to MSSAT:** written information to the District Head Officer regarding the grievances within a week)

7.4.A.(iii). **Action taken through letter sent with a copy to MSSAT:** written information to the District Head Officer regarding the grievances within a week)

7.4.A.(iv). The New Immunization scheduled chart were not yet available in the PHC the moment they arrived will be displayed clarified Dr. S Khonglah

Action taken through letter sent with a copy to MSSAT Displaying the latest Immunization scheduled (within 1 month)

7.4. B.Services under the Health Sub Centre: No Sub Centre is required in Bakur Village as all people are covered under Dawki PHC itself

7.4. C.JSY Scheme: No issue

Decision of the Panel during the Social Audit Public Hearing:

7.4.C.(i) The New Immunization scheduled chart were not yet available in the PHC the moment they arrived will be displayed clarified Dr. S Khonglah.

Action taken through letter sent with a copy to MSSAT Displaying the latest Immunization scheduled (within 1 month).

Action Taken Reportd received from the department:

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7.4.A, B,C: Further : Ref. No. 37.Dated: Dawki, the: 24th Nov 2017. Dr. S. Khonglah. Medical & Health Officer I/c Dawki PHC

1. Proper maintenance of records regarding ASHA appointment and Village Health Nutrition Day (within 1 month).
2. Displaying the latest immunization schedule (within 1 month)
3. A written information to the DISRICT Head Officer regarding the following (within 1 week)
4. Insufficient supply of medicines
5. Renovation of quarters and main PHC building.
6. Inadequate Grade IV staffs in the PHC.

7.5. Social Welfare Department.

7.5.A. Integrated Child Development Scheme.

7.5.A.(i) Weighing machine destroyed and borrowed from ASHA in all the three centres

7.5.A.(ii) The Centre A & B has no building (It is functioning under a church building and in the community building) Hence **food is cook in Anganwadi Worker 's place**. But centre C has its own anganwadi centre

7.5.A.(iii) No Safe water except for centre C

7.5.A.(iv) No toilet except for centre C

7.5.A.(v) Menu not displayed in all the three centres.

7.5.A.(vi) Community Monitoring Committee members are present **but not functioning** and are not aware of their roles and responsibilities.

7.5.A.(vii) Firewood /cooking cost records were not maintained in all the centres

7.5.A.(viii) Grievance application from the children and their mother along with the Anganwadis of all the 3 (three) centres that they would like to place a request for the replacement of food items with much healthier food stuff which they could not afford to buy from the market.

Decision of the Panel during the Social Audit Public Hearing:

7.5.A.(i) No action taken yet.

7.5.A.(ii) There is no place in the area for constructing the centre.

7.5.A.(iii) No place of its own.

7.5.A.(iv) No place of its own.

Action taken after Public Hearing: (The PHE Department, through Chibor Najiar, Executive engineer, Jowai District have send a mail on the 23rd Nov, 2017 that an Estimate for providing water supply to 2(two) nos ICDS Centre at Bakur village will be send to the CE

(PHE) Meghalaya, Shillong as soon as they are shifted to their own permanent building.)

7.5.A.(v) The District Programme Officer, Shri I Talang , will order for the displaying of the menu in the existing Anganwadi centre. This is Vide **Letter from the District Programme Officer, ICDS to the CDPO, Amlarem letter no. DPO(J)DSA/I/2011/539-541 Dt 24th Nov, 2017** instructing to display in a board indicating the entitlements to be done within the 2-12-2017.

7.5.A.(vi) The Office will monitor so that the Monitoring Committee will perform their roles and responsibilities as per their duty.

7.5.A.(vii) It was clarified by Shri I Talang, DPO, Jowai that records are maintained only in the Amlarem ICDS Office but not in the Anganwadi centre.

7.5.A.(viii) Action taken on grievance- Vide **Letter from the District Programme Officer, ICDS to the CDPO, Amlarem letter no. DPO(J)DSA/I/2011/539-541 Dt 24th Nov, 2017** the undersign will give a report to the competent authority within the 27-12-2017

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Action Taken Reports received from the Department:

7.5.A.(i) , (ii) , (iv) No response.

7.5.A.(iii) The PHE has prepared an estimate for supplying of drinking water to the two AWCs i.e. Bakur A & B.

7.5.A.(v) Menu of the food items and their entitlements has been displayed in all the Three AWCs temporarily through a Chart Paper. Subsequently we will approach the Competent Authority to approved for erecting a permanently Display Board so as to enable the beneficiaries to know their entitlement, type of foodstuff provided and the numbers of days.

7.5.A.(vi) The Community Monitoring Committee have been sensitized about their roles and responsibility.

7.5.A.(vii) Hence forth the Firewood /cooking cost records will be maintained in all the centres as well. The AWW and the Sector Supervisor have been directed to ensure that the Attendance Register for SNP, Pre School and other registers should be updated and maintain everyday.

7.5.A.(viii) A public demand for changing of foodstuffs. The matter has been taken up with the competent authority.

7.5.B.Chief Minister's Pension Scheme.

7.5.B.(i). Non receive of pension reported for 1(one) beneficiary: Smt Se Langshiang one of the 4(four) beneficiaries of Bakur Village has not yet received any of the amount after so much of going to the office for the matter.

7.5.B.(ii). Grievance-1. Smt Jeanea Lamin received a cheque on her name Rs 6000/- but she could not deposit it.

7.5.B.(iii). Grievance-2. Shri Love khongpdah want to avail for any scheme available for him as he has been suffering from mental problem and has also been a patient of Sanker, mental hospital and also of Mimhans.

7.5.B.(iv) New Application received for CM Pension:- 16 nos of applicants have applied for the scheme : These are :

Widow: 1. Rina Lanong, 2 Bless laloo, 3 Posbo Lyngdoh, 4 Nancy Gashnga, 5 Litimai Kassar, 6 Wanrupa, 7 Hat Khonglah, 8 Ferika Dhar, 9 Rosemary Lamin, 10 Magdalin Khonglah, 11 Rufina Khonglah

Infirmary- 1 Icy Gayang, 2 Komila Gassah, 3 Slimai Khonglah, 4 Sah Tongper

Disabled : 1 Aiti Khonglah

Decision of the Panel during the Social Audit Public Hearing:

7.5.B.(i). Shri I talang, CDPO, clarifies that her matter was known and she was asked to submit an application and to come to the office on the 24th Nov, 2017 to solve the problem with urgency

7.5.B.(ii). Grievance1. Regarding this matter the CDPO told her to come to the office on the 24th Nov. 2017 they will clarify the problem.

7.5.B.(iii). Grievance2. Regarding this matter the CDPO told her to come to the office on the 24th Nov. 2017 they will clarify the problem.

7.5.B.(iv). A photo copy of the application form was given back to the applicants so that they and bring along the missing documents to the office on the 24th Nov, 2017 so as they will be registered under this scheme. And a copy of the applications was kept with the SAU as well.

Action Taken Reports received from the Department:

7.5.B.(i). Smt. Se Langshiang has received her monthly pension.

7.5.B.(ii). Smt. Jeanea Lamin met the undersigned on the 25th November and after verification of her application and Bank Passbook it was found that there is a mismatch of her name in the application

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form and her in the Bank Account Number, but the undersigned has already clarify the problems with the bank.

7.5.B.(iii). & 7.5.B.(iv). No response.

7.6. PHE Department.

7.6. A.Services under the PHE Department.

7.6.A.(i). Work not as per Estimate: Measurement of Fencing was found to be lesser than that given in the Work component details, i.e 50 Rm for each perimeter of fencing in both tanked areas but it was found to be 38.65 in Zonal I tank area and 25.4in Zonal III area.

7.6.A.(ii). 3 Nos of taps were reported to be non functional. 2 Nos in Lower Bakur & 1 No near Presbyterian church, Bakur.

7.6.A.(iii). Complaints were observed and reported from almost all HH connection beneficiaries of Bakur Village that they have not been receiving any water for the last 1-2 years some for months and that they are still paying their bills as fear of being disconnected. These are Shri, Emulos khonglah, Smt Wang Dhar, Lah Lamin, Pilas Lamin & Lovely Gashnga and the Bakur village HH connection and 13 others.

Decision of the Panel during the Social Audit Public Hearing:

7.6.A(i) Shri D. Ja , SDO, PHE Amlarem, Block replied that the less in the measurement was because the work was sanctioned way back and it was not in his time so he could not clarify as to why the measurement was found to be less.

7.6.A.(ii),(iii). The SDO, PHE dept clarifies that there is no such compliant against this issue till today and even the Master roll had made no complaints of this matter hence he decided that he will take action against the Muster roll and also ensure that on the **24th of November, 2017** he will make an inspection himself to the village as to why the taps and HH connections are not receiving water in their area.

*Action taken through letter sent with a copy to MSSAT: Shortage of water supply to individual Household at Bakur village will be inspected today the **24th 11,2017** and all efforts will be made to rectify the same within one month time. Vide action taken sent through mail on the **24th Nov, 2017***

7.6.B.(i) Swaach Bharat Misssion.

7.6.B.(ii). Out of 145 Beneficiaries sanction was released for 72 nos of Beneficiaries with the amount of Rs 12,000/- per beneficiary to the VWSC committee since August, 2017 **and Material already bought but not yet distributed to the beneficiaries** and also no information was given yet to the beneficiaries for the commencement of work.

Decision of the Panel during the Social Audit Public Hearing:

7.6.B.(ii). Shri Daniel Khongsit, Secretary of VWSC clarify that material has been bought and information was about to be given to the beneficiary to commence the work but the meeting was cancelled as the department official were not free to attend and later when they decided to start it was still raining hence they waited till the season is dry and start but then they have to await again for Social Audit hence it was decided in the Public hearing that on the **5th Decenber, 2017** meeting will be held for the commencement of the work in all Beneficiary households and also for the distribution of the materials.

*Action taken through letter sent with a copy to MSSAT: VWSC Secretary confirmed that Construction under IHHL under SBM (G) at Bakur village will be completed by **31.12.2017**. Vide action taken sent through mail on the **24th Nov, 2017**.*

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7.7.Agriculture Department : There was no scheme from Agriculture Department for Bakur Village during the three financial years of 2015-16, 2016-17 & 2017-18.

7.8.PWD: There was no scheme from PWD Department for Bakur Village during the three financial years of 2015-16, 2016-17 & 2017-18.

7.8.B.PMGSY : There was no PMGSY scheme from PWD Department for Bakur Village during the three financial years of 2015-16, 2016-17 & 2017-18.

7.9. Border Area Development Office : No schemes audited.

7.10.Labour Department : NA

7.11. Others - Power Department

7.11.Even Though the Power Department is not included in the Pilot Social Audit 2017-18 of MCP&PSSA Act but while doing the social audit in the village a grievance arises from Kwiss Pala along and all the people (whole village) residing in Bakur that there has been no current for the last 2 months in the village the reason being the broken down of the transformer of the village which when request for repairing of the same a reply from the department stunted the villagers that it cannot be repaired until and unless all HHs who haven't paid the bills cleared them first. This make the people angry, hence this grievance arises which leads to the invitation to the Power Dept to be present during the Public hearing i.e on the **22nd Nov, 2017** so as to clarify on the reaction of the Power dept. toward the cutting down of power in Bakur area.

7.11.Action taken during the Public hearing: Shri K. K. Raswai, MeECL, Jowai clarifies that the cutting down of power is truly because out of 280 HHs around 55 of them have not cleared their current bills hence from the Power department there is no choice but says that the replacement of the transformer will be done soon and also request to those households who haven't paid their bills to kindly clear them all so that the company will be able to buy a new one for the replacement. The BDO of Amlarem C &RD Block also request an immediate action soon from the Power department regarding this issue.

7.11. Action taken from Department concern: No ATR.

8.Name of the Village: Darrang

Name of the Block: Amlarem C&RD Block

Name of the District: West Jaintia Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

8.1. Food Civil Supplies & Consumer's Affairs Department.

8.1. Public Distribution System

8.1. (i) The ration under NFSA is being sold at Rs 5/ kg of rice instead of Rs 3/ kg; sugar at Rs 35/kg instead of Rs 30/kg and kerosene at Rs 25-30/ liter instead of Rs 18.40-20/ litre. The ration is being given less than the sanctioned amount per family.

8.1.(ii). 10 Applicants applied for PDS.

1. Burom Rynksai, 2. Majestibah Rynksai, 3. Het Syngkrem, 4. Dreamland Syngkrem, 5. Kalpana Syngkrem, 6. Unit Syngkrem, 7. Unit Syngkrem, 8. Rilong Syngkrem, 9. Shngai Lamin, 10. Plin Dhar,

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8.1.(iii). Two persons namely Lucky Pohti & Ribha Pohti got a ration card before but gave it for correction and hasn't received it till now and had to buy the Non- NFSA rice at a higher price.

Decision of the Panel during the Social Audit Public Hearing:

8.1.(i) Most of the people in the village clarified that the prices and amount of the commodities were decided at the Durbar so as to cover even the non-NFSA beneficiaries and everyone agreed to that decision taken at the Durbar.

Action Taken Reports received from the Department :

8.1. (i) Strict order has been given to the FPS Dealers under the Sub-Division that the scale of issue i.e., for AAY at 35 kg per card and PHH at 5 kg per head and the price at Rs. 3/- per kg be strictly followed.

8.1. (ii) No response yet.

8.1. (iii) No response yet.

8.2. Community & Rural Development Department.

8.2. A.National Social Assistance Programme

8.2.A.(i) The Social Audit verification process could only focus on widow and old age pension schemes. There were many widows who have not received widow pension scheme but the SAT could verify only 3 (three) nos. Also **many old people were not getting old age pensions.**

8.2.A.(ii) The **pension** that has come to most of those who are under the scheme was also **not regularly** received every month.

8.2.A.(iii). **8 (eight) people applied for NSAP namely ; -1.** Duwani Mukhim, 2. Besli Gayang 3.Heng Suchen, 4.Mittoi Syngkrem, 5.Sparly Pohti, 6.Elizabeth Pohti, 7.Shela Lamin, 8.Binoi Kongwang

8.2.A.(iv).Not getting correct and timely pension on IGNOAPS as reported by 6 (six) nos. of beneficiaries :- Nisi Ryngksai, Plin Dhar, Rit Ryngksai, Lang Suchen, Lo Ryngksai, Bi Suchen

Decision of the Panel during the Social Audit Public Hearing:

8.2.A(i) The NSAP sanction is according to the number allotted by the govt as clarified by the Block In-charge of NSAP scheme. That is only 20-25 numbers. Re-verification for beneficiaries will be done. For IGNOAPS, 60-79 years @Rs 250/- and for 80 years above @Rs 550/- per month.

8.2.A.(ii). No comments.

Action Taken Reports received from the Department :

8.2.A.(i). Reverification for old age pension to be done so as to include the majority of the poor families. In case the widow entitled for the pension do not know how to apply for the death certificate then she can go along to the court with the concerned dept and get a certificate from the court itself.

8.2.B.PMAY-G

8.2.B.(i) Construction of Houses not started yet reported in 2 (two) PMAY cases of beneficiaries as the BDO office has not issued work order.

8.2.B.(ii).14 (fourteen) applicants applied for PMAY-G. These are :- 1.Majestibah Ryngksai, 2.Shing Pohktai, 3.Phol Pohktai, 4.Shilpi Suting, 5.Phynda Ryngksai, 6.Lovelyness Pohti, 7.Queen Suchen, 8.Shela Lamin, 9.Plin Dhar, 10.Binoi Kongwang, 11.Judia Suchen, 12.Lo Ryngksai, 13. Banrilang Kongwang, 14.Phia Suchen

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8.2. B.(i) Work order will be issued from the BDO Office as soon as possible

Action Taken Report Received from the Department:

8.2.B.(i) Work order will be issued within 15th December 2017 to the 2(Two) Beneficiaries to start construction of the house.

8.2.B.(ii).14. As stated in the letter. There are still vast numbers of poor families residing in the village which are not being covered under the SECC list 2011 or the BPL list. The SECC data needs to include these poor families.

8.2.C.MGNREGA.

8.2.C.(i). Out of 9 Community Work only 3 works completed, 1 is ongoing and 5 not yet started. 10 individual works(Piggery shed, poultry shed and IHHL) and all the 10 have not yet started.

8.2.C.(ii). Minute register not maintained by the VEC secretary as it was maintained in the village proceeding register only.

8.2.C.(iii). Muster roll 2083,2084,2085, in the construction of internal road and soling has been submitted on 18th August 2017 to the BDO Office but wages have not been received. The Job Card holder accept that they were not aware of the 10 entitlement of MGNREGA.

Action Taken Report Received from the Department:

8.2.C.(i). PD, DRDA has clarified that due to multiple work orders approach, there were many works sanctioned to the VEC. The BDO office has to verify that all the works sanctioned to the VEC are to be completed by 31st March 2018.

8.2.C.(ii). Secretary clarified that minute register was maintained in the village proceeding register.

8.2.C.(iii). JE from the BDO office, Shri S. Suchiang clarified that there was no fund in the BDO office and due to MIS problem, payment of wages was delayed.

8.3. Education Department .

8.3. A. Mid-Day Meal.

8.3. A. (i) In Darrang Govt LPS the **Standard menu for meals is not displayed**. Weekly menu not available in the school.

8.3.A.(ii).The amount **sanctioned @4.13 per child per day for meals is too less**. It is not possible to provide meat in that amount & the children are not used to only eating vegetarian food.

8.3. A. (iii) **No proper infrastructure for Storage** of foodgrain in teacher's room which has a leak during raining season.

8.3. A. (iv) **Honorarium for cook very less**.

8.3. A. (v) **New Kitchen shed with store room required** for the school as the old kitchen is very small.

Decision of the Panel during the Social Audit Public Hearing:

8.3.A.(i) The Office instructed all the schools to put up the weekly menu vide letter No.SDSEO/MDM/MISC/2016-17/75, Dated Amlarem, the 1st June, 2016.

8.3. A. (ii) The rate for cooking cost is as per norms given by the GOI i.e. Rs.4.13/- for Primary per child per day where Central Share is Rs.3.72/- and State Share is Rs.0.41/-.

8.3. A. (iii) This school is in receiving of the old sanction during 2006-07 (@ Rs 60,000/- per school) of kitchen shed only where there was no provision for store room then. Therefore, the school has no other alternative but to safely store in teacher's house/room to safeguard from rodents and insects. Even though the teacher's room was found to have a leak in the roof but during raining time the teacher would be shifting the foodgrain to another dry place.

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8.3. A. (iv) Regarding the enhancement of honorarium to cook-cum-helper, It had been proposed every year in the Annual Work Plan & Budget of Mid-Day Meal Scheme but till date the Programme Approval Board (PAB-MDMS) has yet to approved the enhanced proposal rate and hence it remains at Rs.1000 per month.

8.3. A. (v) This school is in receive of the old sanction during 2006-07 (@ Rs60,000 /- per school) of kitchen shed only where there was no provision for store room then. Therefore, the school has no other alternative but to safely store in teacher's house/room to safeguard from rodents and insects. Even though the teacher's room was found to have a leak in the roof but during raining time the teacher would be shifting the foodgrain to another dry place.

Action Taken Reports received from the Department:-Vide action taken sent through mail on the 24th Nov, 2017

8.3.A. (i) *The Office will serve a stringent notice/order by 27th November,2017 to ensure that the school prepares mid-day meal everyday. A surprised inspection will be conducted in a week's time as a follow up.*

8.3.A.(ii). *Proposal has been made for an increase during the Annual Work Plan & Budget of Mid-Day Meal Scheme and hence Rs.6.18 per child per day was approved by GOI against Rs.5.78.of previous year.Proposal for further increase will be made in the coming Annual work Plan & Budget (2018-19)*

8.3. A. (iii) & (v) *Proposal for replacement of this old kitchen shed will be made in the coming Annual Work Plan & Budget (2018-19) where the new scheme is inclusive of kitchen shed with store room.*

8.3. A. (iv) *The Office will continue to propose for an enhancement of the honorarium of the cook-cum-helper in the coming Annual work Plan & Budget (2018-19).*

8.3. B. Sarva Shiksha Abhiyan

8.3.B.(i) The school building in Good Shepherd LP & UP **do not have electricity connection, piped and filtered water and sanitary toilets for children and staffs.**

8.3.B.(ii) No proper and good teaching materials & teaching aids : The school do not have arts, crafts, games & sports equipment for the children. Educational Material is very less

8.3.B.(iii) No compound wall.

8.3.B.(iv) The **Uniform Grant not sufficient for two sets** for each child.

8.3.B.(v) Sanction of Teachers is less and required more

8.3.B.(vi) Very less textbooks secured for students.

8.3.B.(vii). Rs 400/- is not enough to buy even a set of uniform as complaint by Ibanda Mukhim &Dikmenlang Suchen.

Decision of the Panel during the Social Audit Public Hearing:

8.3.B.(i) The matter has been taken up in the District level and the Public Health Engineer (PHE) has been requested to do the needful for providing water facility to make all drinking water functional. Till date there is no sanction/ scheme for electrification of Primary Schools.

a-curricular activities, and there is also no complaint raised by the parents of the students regarding the conducting of the above activities. Therefore, the Office has no information about the non-conducting of the above activities. For proposal of computers, if the number of students' enrollment is above 30 then they will sanction.

8.3.B.(iv) Regarding the cash given @400/- per student for uniforms, it has been centralized by the directorate

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8.3.B.(v) Whatever the school needs, a proposal should be submitted by the SMC. Only 2 posts are sanctioned by the govt, so if the school needs teachers more than 2 then the SMC has to make payment for additional teachers.

8.3.B.(vi) For textbooks, for LPS @200/- and for UPS @300/- is given by the Govt. It has been centralized by the govt.

Action Taken Reports received from the Department:

8.3.B.(i). Discussion and letter has been initiated to PHE Department. A copy of letter is enclosed for ready reference. Proposal for electrification of the School will be submitted to the higher Authority/PWD Building (Electrical). Response yet to receive for toilets.

8.3.B.(ii) The Office will issue order on the matter to the school concerned as soon as the school re-opens after the winter vacation. The schools after conducting the sports & games have to report to the office on the date of conducted the activities along with photograph. Repairing proposal along with children common room with detailed estimate will be submitted to SSA for approval from GOI.

8.3.B.(iii) Repairing proposal along with teacher's common room with detailed estimate will be submitted to SSA for approval from GOI.

8.3.B.(v). The office will take up the matter with the higher Authority (DSEO) by the 27th November 2017.

8.3.B. (iv), (vi), (vii). Response yet to receive for the same

8.4. Health Department.

8.4. A.Services under the PHC: 8.4.A.(i). There was no Primary Health Centre in Darrang village.

Decision of the Panel during the Social Audit Public Hearing: 8.4.A.(i). No comments.

8.4. B.Services under the Health Sub Centre.

8.4.B.(i). The VHNSC has not been functioning since 2011 and the untied grant also has not been taken from the PHC

8.4.B.(ii). At the Sub-centre there was **no water supply and the stock of medicines also were not sufficient** and were meant only for the children

Name of the Applicants		
1. Shri. Pakkking Marak	18. Smt. Namitha sangma	35. Shri. Bristin sangma
2. Smt. Sumilla Momin	19. Smt. Marbish N Sangma	36. Shri. Sumith Shira
3. Smt. Jasintha Sangma	20. Smt. Prejitha Sangma	37. Shri. Probith Marak
4. Shri. Samuel Marak	21. Shri. Pijen Sangma	38. Smt. Mejolin Sangma
5. Shri. Benedik Marak	22. Smt. Norilla Ch. Marak	39. Shri. Presthon Sangma
6. Smt. Romila Sangmna	23. Smt. Chevia D Shira	40. Smt. Jinana Marak
7. Shri. Elstone sangmna	24. Smt. Rikka Shira	41. Smt. Airiash Sangma
8. Smt. Sabina Marak	25. Shri. Pobellin Sangma	42. Smt. Mimita D Sangma
9. Shri. Josha Sangma	26. Smt. Listha D Shira	43. Smt. Bindilla Sangma
10. Smt. Anjilla Sangma	27. Smt. Debolin Sangma	44. Smt. Sunitha Sangma

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11. Smt. Santolin Ch. Marak	28. Smt. Baileth Ch. Sangma	45. Smt. Nivea D Shira
12. Smt. Najak Sangma	29. Smt. Poholla Sangma	46. Smt. Palbina Marak
13. Smt. Jullie Sangma	30. sShri. Balsil D Shira	47. Smt. Pingki N Marak
14. Smt. Pina Marak	31. Smt. Hadith Marak	48. Smt. Sengchina Momin
15. Shri. Prewill Sangma	32. Smt. Onorin Sangma	49. Smt. Kalkame Sangma
16. Smt. Nomina Sangma	33. Smt. Popilla Sangma	50. Smt. Nobalin Sangma
17. Smt. Ketchira Sangma	34. Shri. Balgesh Sangma	51. Smt. Maljina Sangma

Decision of the Panel during the Social Audit Public Hearing:

8.4.B.(i). The ASHA has clarified that after the visit of the Social Audit Team, the members of the VHNSC have started to sit in a meeting which was held on the 20-11-2017 to discuss about the functioning of the VHNSC.

8.4.B.(ii). The Department has clarified that there was water connection before but now they do not have the idea as to why the sub- centre don't have provision of water. The village headman has clarified that he does not have any idea about the functioning of the VHNSC because he was not the headman at that time. It seems like the department never contact him on matters relating to the sub-centre as he is the new village headman so he does not have any knowledge about that.

Action Taken from Department:

8.4.B.(ii). Water Supply to Darrang PHC will be given 7 (seven) days from date of receiving of the application from the Department concern.

Further: Ref. No. 37.Dated: Dawki, the: 24th Nov 2017. Dr. S. Khonglah. Medical & Health Officer I/c Dawki PHC

1. The ANM to be present in the sub-Centre every day and to stay in the Sub-Centre when water connection is available.
2. Written information to Health Engineering Wing regarding provision of water supply to Darrang Sib- Centre (within 1 week).
3. Sensitization of ASHA to make pregnant women aware of JSY and JSSK Schemes ahead of their child delivery (within 1 Month).
4. We will provide all the required documents to the beneficiaries for claiming of JSY at Ganesh Das Hospital.

8.4. C.JSY Scheme

8.4.C.(i) Information on JSY was not actually given because most of the women do not know about the JSY scheme.

8.41.C.(ii). 2 (two) Women who gave birth but did not get JSY Emidaka Rymbai (3 months old baby) Jingieid Suchen (1 year old baby)

Decision of the Panel during the Social Audit Public Hearing:

8.4.C.(i) Awareness programme have been organized by the department every year and sensitization by the ASHA has also been done from time to time.

Action Taken Report from the Department:

8.4.A, B,C:1) The ANM to be present in the sub centre every day and to stay in the sub- centre when water connection is available.

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- 2) Written information to Health Engineering Wing regarding provision of water supply to Darrang Sub- Centre (within 1 week).
- 3) Sensitization of ASHA to make pregnant women aware of JSY & JSSK Schemes ahead of their child delivery (within 1 month).
- 4) We will provide all the required documents to the beneficiaries for claiming of JSY at Ganesh Das Hospital.

8.5. Social Welfare Department.

8.5.A. Integrated Child Development Scheme.

8.5.A.(i) There were 3(three) ICDS centres at the village- North, West & East. Only the ICDS- West have been functioned properly whereas at the **North and East, there were no drinking water facilities, no menu displayed, no electricity connection and toilet was also not functional.** In ICDS- North, the **kitchen was congested with no storage facilities and insufficient outlet for the release of smoke. Also the building leaks during the rainy season.** In ICDS-East, the centre is **surrounded unhygienic activities and garbage dumps. It leaks during the rainy season and the kitchen is not functional** on account of which cooking & children activities happen in the same room whereby exposing children to smoke. **The floor of the centre has big holes & the building is in need of repair. There were no facilities to store foodgrains, registers & utensils.**

Decision of the Panel during the Social Audit Public Hearing:

8.5.A.(i) The dept has clarified that IEC trainings has been given to the AWWs. Proposal for maintenance of the centres has been submitted to the directorate. Immediate steps shall be taken by the dept to provide rations to the pregnant women. The centres asked to tell the children to bring wood to the centre as a sign of community participation as a whole. The village headman has clarified that for 2 years now they have been cleaning the garbage that was dumped nearby the ICDS- East centre but that area has never been clean as majority of the people residing in that part of the area dumps their garbage there.

Action Taken Reports received from department:

8.5.A.(i) DPO (J) DSA/1/2011/538, dated 24th November 2017. The awareness programme has to be one regularly and this has to be done within the 1st .December 2017. To ensure that no beneficiaries are denied the benefit of the scheme. To ensure that THR is done as per the guidelines. The undersigned will convene a meeting of the line department in consultation with the Deputy Commissioner/Project Director, DRDA within the 11th December 2017 to discuss the construction of toilet and electric connection to the AWCs buildings.

You are requested to ensure that pre-school and all other activities of the scheme need to be conducted daily for 25 days a month. You are also requested to regularly monitor the implementation of the scheme in this and other AWCs. You are requested to display in a board indicating the entitlements of the number of beneficiaries of each AWCs and number of days to enable the public and beneficiaries to know about their entitlements. This has to be done within the 2.12.2017.

SW/Social Audit.1/2017/8010, dated 8th December 2017.

The menu of the food items and their entitlements has been displayed in all the 3 AWC of Darrang North, West and East temporarily through a Chart Paper. Subsequently we will approach the Competent Authority to approved for erecting a permanent Display Board so as to enable the beneficiaries to know their entitlement, type of foodstuff provided and the number of days.

The Supervisor visited the Darrang North and East AWCs from time to time , however she has been instructed to visit the centre's regularly and teaches the AWW to implement all the services as per the guidelines.

3.THR and HCM has been extended to all the eligible beneficiaries.

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4. Sanitation: All AWCs has been taken care of and the community will be again mobilized to cooperate as part of the community participation.
- 5.AWCs building and Kitchen : The up gradation and repair of the AWCs has been proposed and submitted to the competent authority.
- 6.Loading Charges : The supplier has been directed to pay the loading charges upto the AWC.
- 7.The proper leading to the AWC North will be proposed under MGNREGA by the VEC
- 8.5.A.(i).** The existing water supply (two nos. ICDS Centre at Darrang Villgae will be repaired within 15 (fifteen) days.

8.5.B.Chief Minister's Pension Scheme.

8.5.B.(i). The Social Audit Team did not get enough time to focus on CM- Pension Scheme.

Decision of the Panel during the Social Audit Public Hearing: 8.5.B.(i). No comments.

8.6. PHE Department

8.6. A.Services under the PHE Department.

8.6.A.(i). No house connections for water supply.

8.6.A.(ii). There are 25 public stand posts but the **taps fixed at the posts don't work** and the water flows all day long. Spare parts are bought from village funds.

Decision of the Panel during the Social Audit Public Hearing:

8.6.A(i) The JE PHE, Shri J. Bareh clarified that anyone who wants water connection should be applied in a written application to the department.

8.6.A(ii) The JE PHE, Shri J. Bareh clarified that the small community residing in the same area & using the same public stand post should try to contribute for buying new taps so as to create community participation among them.

8.6.B. Swaach Bharat Mission.

8.6.B.(i). There are **176 beneficiaries of IHHL but 17 of these beneficiaries have still not started construction** and the department has not even kept a time bound regarding the 17 HHs and 2 are still under progress.

Decision of the Panel during the Social Audit Public Hearing:

8.6.B.(i). The District consultant (SBM) PHE, Shri J. K. Lyngdoh has clarified that there is no time bound given by the department to the beneficiaries because the objective of the department is to make open defecation free and the village has not declared open defecation free upto now.

8.6.B.(ii). He also clarified that there is the VWSC that monitor the work of the IHHL.

8.6.B.(iii). Also there are 2 community toilets that have been constructed but they have been kept under lock & key by the village functionaries so the HHs that have not start construction yet can use the community toilets for now.

Action Taken from Department:

8.6.B.(i). Construction of the balance 17(seventeen) nos IHHL at Darrang village will be completed by 31.12.2017.

8.7.Agriculture Department

8.7.A.National Sustainable Agriculture Programme : 8.7.A.(i) No schemes

Decision of the Panel during the Social Audit Public Hearing: 8.7.A.(i) No comments.

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8.7.B. Mission Integrated Development Horticulture

8.7 .B.(i) Decision of the Panel during the Social Audit Public Hearing: 8.7 .B.(i) No comments.

8.8. PWD

8.8. A.Roads Constructed by PWD : 8.8. A.(i) No schemes.

Decision of the Panel during the Social Audit Public Hearing: 8.8. A.(i) No comments.

8.8.B.PMGSY : 8.8. A.(i) No schemes.

Decision of the Panel during the Social Audit Public Hearing: 8.8. A.(i) No comments.

8.9.Border Area Development: 8.9.(i) No audit of schemes done.

Decision of the Panel during the Social Audit Public Hearing: 8.9.(i) No comments.

9. Name of the Village: Jarain

Name of the Block: Amlarem C & RD Block.

Name of the District: West Jaintia Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

9.1. Food Civil Supply & Consumer's Affairs Department.

9.1. Public Distribution System

9.1. (i) Significant Discrepancy between the official records and the record maintained by the PDS Dealer viz.

Category	Number as per official records	Number as per PDS Dealer
NFSA (PHH)	109	116
AAY	9	9
Annapurna	8	0
Non-NFSA	107	181
Household receiving sugar	251	306
Household receiving Kerosene	251	299

9.1 (ii) No PDS shop. Distribution is done in the community Hall

9.1.(iii) Inactive Village Vigilance Committee

9.1. (iv) Differences between the Standard rate and actual rates reported as below:

Item	NFSA Standard rates	Actual rates charged
Rice	Rs 3 per Kg	Rs 4-5 per Kg
Sugar	Rs 30 per kg	Rs 30-35 per kg
Kerosene	Rs 20 per liter	Rs 30- 35 per liter
Item	Non-NFSA standard rates	Actual rates charged
Rice	Rs 8 per Kg	Rs 13-15 per Kg
Sugar	Rs 30 per kg	Rs 35-40 per kg
Kerosene	Rs 20 per liter	Rs 30- 45 per liter

9.1. (v) The amount written in the ration card exceeds the actual amount received for kerosene and sugar. This is seen in almost all the ration card holders.

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9.1. (vi) No records available for verification during social audit: The Dealer did not produce 2015, 2016 registers for verification, he said the previous dealer died and records for 2015 and 2016 were lost.

9.1. (vii) Ration cards not in the custody of the ration cards holder, they are with the dealer.

9.1. (viii) False and inaccurate measurement : The electronic Weighing Machine is pre-set at 0.150 gm and not 0 gm

9.1. (ix) No access of the people for the PDS. There are many poor people in the village that do not have ration card.

9.1. (x) Grievances receive are as follows:

- a) Applied for ration card last year but did not receive till date.
- b) Those without ration card got only 2 kg of rice @Rs 13 for one household
- c) Received 20 to 30 kg Annapurna rice twice a year instead of receiving 10 kg monthly and had not receive Annapurna rice for the past two years
- d) There were 11 members in the household but received only 35 kg of rice whereas in the card it was written 55kg @Rs 5 per Kg.

9.1.(xi). 92 (ninety two) HHs applied for PDS during the process of social audit. These are 1. Rilut pamthied, 2. Phin lyngiar, 3. Somti Pamthied, 4. Wandaroi Sumer, 5. Lata Sumer, 6. Lapshai Sumer, 7. Phida Sumer, 8. Bichar Surong, 9. New Tariang, 10. Yiem Pamthied, 11. Ilency Sumer, 12. Omila Pamthied, 13. Kyntiewmon Pamthied, 14. Silin Suting, 15. Womly Pyrtuh, 16. Plantis Langshiang, 17. Yoniki Sumer, 18. Kongka Langshiang, 19. Sokhilang Sumer, 20. Yoolanda Tariang, 21. Ridame Pamthied, 22. Phulbi Pohleng, 23. Liew Nongrum, 24. Romi Pamthied, 25. Jngai Ki Pamthied, 26. Brin Sumer, 27. Radiancy Tariang, 28. Seroly Pamthied, 29. Lady Pamthied, 30. Silian Suting, 31. Synboklang Pamthied, 32. Raplang Tariang, 33. Kwe Tariang, 34. Hira Langshiang, 35. Phos Mukhim, 36. Man Rynjah, 37. Kwe Pamthied, 38. Merinda Tariang, 39. Kle Tariang, 40. Blinda Tariang, 41. Pynhun Langbang, 42. Theimon Langbang, 43. Iohshwa Pohleng, 44. Shilavati Khyriem, 45. Promila Pohleng, 46. Phrantis Langiar, 47. Kwosly Pohleng, 48. Ruda Sumer, 49. Biminess Nongrum, 50. Idaroi Pohleng, 51. Kyrmenroi Suting, 52. Kyrmenlang Sumer, 53. Synta Pamthied, 54. Nong Khyriem, 55. Realist Suting, 56. Dumi Dkhar, 57. Diwty Surong, 58. Kyntiew Sumer, 59. Skill Surong, 60. Aibor Suting, 61. Olda Sumer, 62. Rita Sumer, 63. Teng Tariang, 64. Markey Pamthied, 65. Bashe Dkhar, 66. Lovely Pamthied, 67. Mel Pohleng, 68. Kopmon Nongrum, 69. Rilang Pyrtuh, 70. Marbiang Tariang, 71. Klier Bhasana, 72. Complie Sumer, 73. Wansa Suting, 74. Joshua Pohleng, 75. Wansalan Pamthied, 76. Aflear Pohleng, 77. Manda Suting, 78. Len Pamthied, 79. Pdiang Pamthied, 80. Tyngshain Khyriem, 81. Phranshisha Lyngiar, 82. Khambha Sumer, 83. Alita Rynjah, 84. Rassmot Tariang, 85. Nidil Rynjah, 86. Sanwanroi Suting, 87. Memori Suting, 88. Riolin Suting, 89. Santi Suting, 90. Maplut Dkhar, 91. Telme Sumer, 92. Ivanso Suting.

Decision of the Panel during the Social Audit Public Hearing:

9.1. (i),(ii)&(iii) FPS will be strictly monitored on the quantity issue and Price issue of NFSA rice, Sugar and kerosene from 24th November 2017 onwards with strict warning to the concerned FPS dealer to comply with National Food Security Act.

9.1. (iv),(v),(vii) (x)/b,c,d Corrective measures on the issue of less quantity of PDS item and kerosene will be taken by informing the higher authority, the Director of Food Civil Supplies and Consumer affairs, Meghalaya, Shillong with a request to kindly take initiative with the District Metrology department of Jowai for Spot Verification in the FCI go down/wholesale dealers centers as well as the FPS Centers for ensuring that there is actual quantity of PDS items and kerosene to be distributed to the beneficiaries immediately from 30.11.2017.

9.1. (ix), (x), (xi) 92 applicants for ration card are to submit the following documents on or before 27/11/2017: Epic, Passbook, Birth certificate, 2 passport size photograph, Certificate of the Vigilance Committee. All applications along with required documents like photocopy of Epic, Birth

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Certificate, Bank Account, Passbook and two passport size photograph of the head of the family along with the certificate from the chairman/Secretary Vigilance committee, Self Declaration for Non NFSA by the beneficiaries will be submitted to the FPS dealer on 30th November 2017 as the last date for submission. The said application will be verified by the office of the undersigned and then forwarded to the Director, Food Civil Supplies and Consumer affairs Meghalaya Shillong for further approval within 15.12.2017

Action Taken Reports received from the Department:

9.1. Vide No.ASD/SUP/41/2017-18/26, dated 13th December 2017.[Same as above]

9.2. Community & Rural Development Department.

9.2. A. National Social Assistance Programme.

9.2.A.(i). No Regular disbursement/ payment of Pension : Pension is transferred in lump sum amounts every year, once a year or twice a year. In most cases passbooks are not updated, it is hard to find out whether the beneficiary is getting the sanctioned amount per month or not.

9.2.A.(ii).Non updation of the Pension list: The following beneficiaries expired but their names are still in the pension list: Divel Suting (29.9.2017) Prelyn Suting (8.7.2017) and Haring Pakyntein (8.4.2017).

9.2. A.(iii).Payment of pension to non – eligible person: Smt Sweetme Pamthied is only 53 years old as per the Election Card but she is receiving old age pension till date.

9.2.A.(iv).Payment of NSAP Pension to government pensioner's: Shri Healing Suting, is a government pensioner and he is not eligible for pension under IGNOAP. Passbook record shows that he is receiving pension from the government as well as under old age pension.

9.2.A(v).Grievances received : Martha Mukhim, Wansalan Pamthied, Sngurlang Sumer apply for disability Pension; Sonti Pamthied, Phrantis Langiar, Maia Suting, Lapshai Sumer apply **for widow pension;** and 19 applicants for **old age pension scheme.**

Decision of the Panel during the Social Audit Public Hearing:

9.2. A (i) Pension is released as per sanctioned receive from the government.

9.2.A(ii)(iii)(iv)The Additional Deputy Commissioner decided that names of the expired beneficiaries will immediately be cancelled from the list and that show cause notice will be issue from the BDO to Smt Sweetme Pamthied and Healing Pamthied to surrender within one week.

9.2.A(v) applicants are to submit the required documents before 30/11/2017, which will then be verified by the office of the BDO and the list will be forwarded to the Deputy Commissioner and Director C&RD for approval.The District administration is in the process to come up with a plan for using the community hall as the knowledge resource center for listing out entitlements of different scheme implemented by different department.

Action Taken Report received from the District: Same as Above.

9.2. B.PMAY-G

9.2. B. (i) Door to door verification indicates that there are **many people living in dilapidated old tin houses.** However their names are not in the priority list.

9.2. B. (ii) Grievances received: 70 people apply for PMAY-G.

Decision of the Panel during the Social Audit Public Hearing:

9.2.B. (i) & (ii) Fresh application for inclusion of beneficiaries for PMAY-G will be submitted along with documents like EPIC, Passport size, Photograph etc by 30 November 2017 which will then be

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verified by the office of the BDO by the 15th December 2017 which will again be forwarded to Director C&RD for approval.

Action Taken Report received from the Department:

As per ATR received vide letter No. DRDA/WJHD/MGNREGA/SA-Genl/2016-17 /208, Dated Jowai 13th December 2017, from DC- WJHD, same as above.

9.2. C. MGNREGA

9.2. C. (i) Work not yet start: The Sanctioned amount for both wages and material for tree plantation has been released to VEC account.

9.2. C. (ii) job card holders entitle to receive poultry; piggery and goat shelter project have **not received their work order from the secretary.**

9.2. C (iii)- (vi) : Grievances received :

(iii) Kyrinaroi Suting, Deigratia Dkhar, Mebanri Dkhar, Diborlang Taraing, **apply for Job card.**

(iv) Tariang Sumer,Kyntiew Sumer,Pamela Amwai Tariang,Bayoo enjoy Pohleng,Rilang Pyrtuh **apply for individual work - piggery project.**

(v) Silas Pohduna apply for **individual work - poultry project.**

(vi) Kyrkhulang Tariang,Rasmus Taraing,Yoolan Tariang **apply for construction of Individual Household latrine (IHHL).**

Decision of the Panel during the Social Audit Public Hearing:

9.2. C. (i) Project Director said that advance payment cannot be made due to geo tagging, Immediate action will be taken and the matter will be follow up by the BDO.

9.2.C (ii) work order has been distributed to all job card holders entitle to receive the individual project.

9.2. C (iii) Verification to be conducted by gram sevak before 28/11/2017,then job card will be register and issued

9.2. C (iv)(v)(vi) Verification to be conducted by gram sevak before 28/11/2017,then work order will be issued.

Action Taken Report received from the District:

9.2.C.(i). BDO stated that advance payment cannot be made due to Geo Tagging. Immediate action will be taken and the matter will be followed up by the BDO.

9.2.C. (ii), 9.2.C. (iii), 9.2.C. iv): Same as Above.

9.3. Education Department

9.3. A. Mid Day Meal

9.3. A. (i) Low Attendance: The number of days in the attendance is less than the number of days recorded in the MDM Scheme register.

9.3. A.(ii) MDM not serve daily: Parents during door to door verification reveal that cooked food is given only two times a week whereas in the MDM register the attendance is recorded every day .when asked the head teacher gave a written testimony that the SDSEO suggested her to do this way.

9.3.A.(iii) Records not maintain properly: Details in menu column in the MDM register from 23/02/2016 to 31/10/2017 has been updated recently, attendance register have a lot of correction in many places 'a' has been changed to 'p', there is lot of usage of white Ink in the registers, the balance stock in the MDM register is always written with pencil

9.3.A.(iv) Maintenance of official records for drop outs: it is found out that two students Wanki tariang and Osanki pohleng has stopped going to school this year but their name are there in the official records. However they were not listed in the attendance register.

Action Taken Reports received from the Department:

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9.3. A .(ii) As the school was found to give mid-day meal only twice a week , the Office will serve a

stringent notice/order by 27th November, 2017 to ensure that the school prepares mid-day meal every day. A surprise inspection will be conducted in a week's time as a follow up.

9.3. A. (iii) The Office will serve a stringent notice/order by 27th November, 2017 to ensure that the school does not apply white ink nor write with a pencil. A surprise inspection from the Office will be conducted in a week's time as a follow up.

9.3. A. (i)&(iv) The Office will serve a stringent notice/order by 27th November, 2017 to ensure that the school maintains the same attendance for mid-day meal and school registers. A surprise inspection from the Office will be conducted in a week's time as a follow up.

9.4. Health Department

9.4. A. Services under the PHC

9.4.A. (i) There is **shortage of supply** of basic drugs like Paracetamol, supply of nirodh is insufficient, JE and IPV Vaccines are not sufficient.

9.4.A. (ii) **No register maintained** for recording peoples grievances.

9.4.A. (iii) There is **high level of home deliveries and no immunization cases**.

9.4. A. (iv) Grievances receive are as follows:

- a. **Non-availability of inpatients facility**
- b. **Less number of doctors** comparing to previous years
- c. **Most of the medicines** have to be purchased from outside.

Decision of the Panel during the Social Audit Public Hearing:

9.4.A. (iv) a. As for in-patient facility, the PHC IPD building is under construction.

9.A.B.(iv).b. There are 2 doctors available in the PHC at present, 1 (MBBS) and 1 (AYUSH) doctor, and one post is lying vacant.

9.4.A (i) & (iv) c As for shortage of medicines, all medicines to the PHC are distributed from the district, I.e. from DM&HO, Jowai, which comes directly from the State. Moreover the district administration assures that it will take up the issue with DM&HO Jowai for shortage supply of medicine and vaccines.

Action Taken from Department:

9.4.A.(i), (iv)a, b, c. : As above (decision).

9.4. B.Services under the Health Sub Centre

9.4. B.(i). No regular meeting of the VHNSCM: The VHNSC Committee does not meet except when money comes, there are no training given to VHNSC members

9.4. B.(ii) VHND not properly organized : According to the Asha, the Village Health Nutrition register is not maintained as there is no agenda ,except for immunization there is nothing done on Village Health Nutrition Day.

9.4. B. (iii) No regular home visits of the ASHA: Door to door suggest that ASHA is not regular in her home visit.

9.4. B. (iv) No regular meeting of the Rogi kalyan Samiti; RKS meets only when there is a need.

9.4. B. (v) Money charges for services under the health department: Information obtain through door to door visit that each beneficiary pays Rs 5 for registration, Rs 5 to 10 as donation when they go for injection.

Decision of the Panel during the Social Audit Public Hearing:

9.4.B.(i),(iii),(iv),(v): No action taken

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9.4. B (ii) clarification made from department that during the village Health Nutrition Day, awareness programme was also conducted besides immunization.

9.4. C. JSY Scheme

9.4. C.(i) Eligible mothers not getting JSY scheme: 2015 – 24(twenty four) mothers, 2016 -34 (thirty four) mothers, 2017-32 (thirty two) mothers.

Decision of the Panel during the Social Audit Public Hearing:

9.4.C.(i).(a).For those mothers who delivered at home and who have completed their ANC and immunization, should submit a copy of their BPL card and Bank a/c no. to the office of the Medical and Health Officer I/C Jarain Phc, on or before 30/11/2017 .

9.4.C.(i).(b).For those mothers who delivered in Govt Hospitals, money should be collected from the respective set up.

Action Taken: Same as Above (Decision Taken).

9.5.Social Welfare Department.

9.5. A. Integrated Child Development Scheme.

There are two ICDS/Aganwadi centres in Jarain village: Jarain A and Jarain B

9.5. A. (i) ANWC information: No proper infrastructure and facilities of the ANWC.

Infrastructure	Jarain A as 'A' and Jarain B as 'B'
Building	B.Jarain B has no building ,the center runs in the primary school corridor.
Growth weighing machine	A. Baby weighing machine not in use; one spoiled and the other not being used because the AW Worker don't know how to use it. B. Weighing Machine Spoiled
6 2Educational Material	A. Jarain A has no educational charts given by the department and very few books B. Jarain B Chart and Books exist but kept in a box and unused.
Child friendly toilet	A. The toilet is not child friendly B. No toilet
Display of menu	Both center do not display the daily menu
Play area	No play area for children in jarain B center

9.5. A (ii) ANWC does not open regularly: As per official record both centers runs for 25 days but actually the center runs for 6 to 10 days only. Both centers operate only twice a week for 1 hour to distribute ration and no preschool activities happens

9.5. A. (iii) Time and Quantity not specified for THR: Take Home Ration is distributed twice a week and only one item is given at a time without proper measurement. The AWWs stated that the CDPO suggested her to give take home ration only twice a week.

9.5. A. (iv) Records not maintain properly:

Jarain A	Jarain B
1. The name of beneficiaries for 2017 listed in attendance register of Jarain A does not match with the names provided in the information and verification (from department) format for Social Audit. 2. There is lot of usage of white Ink in the attendance register and seem to have been updated recently. 3. The stock register is written with pencil and that the Lady supervisor suggested to write with pencil	1. All registers for FY 2015, 2016 got wet and the AWW threw them. The registers produced are written recently. All the stock, play material, educational material, utensils is kept in the house of the AWW daughter. Moreover, play material, educational material; utensils are very new and unused.

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4. All registers are not up to date

9.5.A.(v) Training : The AWW **did not receive any training** on maintaining stock register, hence she is not able to record opening balance and closing balance of the stock .

9.5.A.(vi) Inspection : Inspection by supervisor and CDPO is **very minimal (2 in 2015 and 3 in 2016)**. Signatures are without date and only one signature of medical officer per year No evidence of any inspection

9.5. A. (vii).There are **many children in the village that are no access to the Integrated Child Development Scheme**. People are not aware of their entitlements.

9.5. A. (viii) Grievances receive are as follows:

a. **Receive Take home ration only twice a week** and not every day.

b. **The centre opens from 1 pm for half an hour two times a week.**

Decision of the Panel during the Social Audit Public Hearing:

9.5 A. (i) The Center will be activated to implement the scheme in accordance with the guidelines before 30.11.2017.ICDS Center B which has no building will be accommodated either in the community Hall or LP school or hire accommodation on payment Rs 750 per month.

9.5. A. (ii) Pre-school activities will be monitored to ensure that it is conducted every day for 25 days.

9.5. A (iii) &(vi)THR and hot cooked meal will be regulates properly as per guidelines and this has to be done before 30.11.2017

9.5. A (iv), (v), (vi) no action taken

9.5. A (vii) Awareness will be done regularly to ensure that the public are aware of their entitlements before 30.11.2017. A board will be displayed indicating entitlements, number of beneficiaries of each AW center and number of days to enable the Public and beneficiaries to about their entitlements before 2.12.2017.

9.5.A.(viii). Grievances forwarded to department concern's.

Action Taken Reports from the Department:

Same as above: - no. DPO (J) DSA/1/2011/538, dated 24th November 2017 & SW/Social Audit.1/2017/8010, Dated 8th December 2017.

9.5. A. (i) ANWC information: No proper infrastructure and facilities of the ANWC.

Infrastructure	Jarain A as 'A' and Jarain B as 'B'
Building	During the meeting held on the 24 th November 2017 with the village authority it was decided that the centre of Jarain B will now be temporarily conducted at Jarain A AWC..
Growth weighing machine	A & B : the new weighing machine will be receive shortly and the AWW has been taught to correctly used and weight the children.
Educational Material	A & B : Educational material has been distributed.
Child friendly toilet	A. B. No response
Display of menu	No response
Play area	No response

9.5.A(ii) Preschool Education has been monitored and taught the AWW to conduct Pre School in a play way method.

9.5.A.(iii) THR and HCM has been regulated properly as per the guidelines

9.5.A.(iv) Records not maintain properly: no response.

9.5.A.(v) .(vi) (viii). No response

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9.5.A.(vii) Awareness Programme has been conducted from time to time and the next awareness programme will be again conducted on the 13th December 2017.

9.5. B. Chief Minister's Pension Scheme.

9.5. B. (i). Non receipt of pension of 1 (one) no. of beneficiary namely ; Smt Weling Tariang is not getting pension though her name is listed in the official records.

9.5. B. (ii) Records not maintain properly: There is lot of discrepancy between pension start date as per record and actual start date of pension. In many cases the gap is almost a delay of one year.

9.5. B. (iii) No regular payment of pension: As the pension comes in lumpsum amount the beneficiaries find it difficult to keep track.

9.5. B. (iv) Pensioners are not aware of their entitlements under the Scheme.

Decision of the Panel during the Social Audit Public Hearing:

9.2. B (i), (ii) The Additional Deputy Commissioner inform the house that action will be taken up immediate

9.2. B.(iii) Pension is released as per sanctioned receive from the government.

9.2. B.(iv) The District administration is in the process to come up with a plan for using the community hall as the knowledge resource center for listing out entitlements of different scheme of different department.

Action Taken Report: No ATR.

9.6. PHE Department.

9.6. A. Services under the PHE Department

9.6. A. (i). Insufficient water supply : Out of ten public platforms, one in Ambir locality people receive water directly from the pipe by the roadside without a proper platform, another platform near the house of Smt Amanda receive very less quantity of water.

9.6.A.(ii). Grievances receive are as follows:

- a. Request for water supply through public platform in umkoi locality
- b. Office building constructed since 2104 but not in use
- c. Paid Rs 138 per month for private water connection but receive very less water supply
- d. complainant had to purchase pipes from their own pocket
- e. Request for water supply near their houses

Decision of the Panel during the Social Audit Public Hearing:

9.6. A.(i)& (ii) a,e. Field verification will be conducted by the Department and if possible public platform will be constructed for water supply, the action will be taken up before 1st January 2018.

9.6.A. (ii). b. clarification has been made that the building was constructed for staff quarter and not the office building.

c. The department will look into the matter and settle the issue before 1st January 2017.

d. clarification has been made that for private connection, people have to purchase their own pipes.

Action Taken Report received from the Department:

9.6. A. (i) At present the work for construction of platform have been completed.

9.7. Agriculture Department

9.7. A.National Sustainable Agriculture Programme: 9.7. A.No Scheme implemented.

Decision of the Panel during the Social Audit Public Hearing: 9.7. A.No Comments.

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9.7. B. Mission Integrated Development Horticulture: 9.7. B.No Scheme implemented.
Decision of the Panel during the Social Audit Public Hearing: 9.7.B,No Comments.

9.8. PWD

9.8. A.Roads Constructed by PWD: 9.8. A.No Scheme implemented.

Decision of the Panel during the Social Audit Public Hearing: 9.8. A. No Comments.

9.8. B.PMGSY: 9.8. A : No Scheme implemented.

Decision of the Panel during the Social Audit Public Hearing: 9.8. A. No Comments.

9.9. Border Area Development: 9. 9. (i). No schemes audited.

Decision of the Panel during the Social Audit Public Hearing: 9.9. NA

10.Name of the Village : Diwon.

Name of the Block : Umling C & RD Block

Name of the District : Ri-Bhoi District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues were observed;

10.1. Food Civil Supplies & Consumer's Affairs Department.

10.1. Public Distribution System

10.1.(i) No accurate measurement : Weighing machine is not available in the PDS shop and rice is measured with a container.

10.1.(ii) Non receipt of ration card of 107 nos. of beneficiaries have not yet received the ration card.

10.1.(iii).13 (thirteen) nos. of Applicants applied for PHH : 1.Smt. Maju Malong, 2. Smt. Swerlis Syngkli, 3. Smt. Sis Trang, 4. Smt. Happyland , 5. Smt. Nis , 6. Smt. Rilangka Suphai, 7.Smt. Jaianda Klein, 8. Smt. Yanuma Syiem, 9. Smt. Bina Ramde, 10.Smt. Manas Shylla, 11. Smt. Sisilia Khyndeit, 12. Smt. Lias Syiem, 13. Smt. Darisha Rympeit

Decision of the Panel during the Social Audit Public Hearing:

10.1.(i) With regard to this, the official department have informed that there is no sanction for the weighing machine and have instructed the dealer to use the container which is equal of 5 kg so that ration is correctly distributed to all the beneficiaries.

10.1.(ii) The official from department have informed that distribution of ration card to the beneficiaries is being accepted today, with the dated receipt and will be expedited.

Action Taken Report received from the Department:

10.1.(i).The FPS dealer is instructed to use a beam scale certified by the Department of Legal Metrology in place of the loose container.

10.1.(ii). These beneficiaries are not listed in the approved list of the SECC. Hence, no ration cards were issued to them. However application forms were issued to them on the spot. Out of 58 (fifty eight) application forms only 26 (twenty six) applicants had submitted their forms along with relevant documents to this office. The list of inclusion of some family members in the existing ration cards were also taken into account and the same will be forwarded to the Director of Supply for necessary action.

10.2. Community & Rural Development Department.

10.2. A. National Social Assistance Programme

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10.2.A.(i) The beneficiaries have requested the Block Office to give awareness programmes on various schemes under NSAP as the beneficiaries are not aware of the entitlements under this scheme.

Decision of the Panel during the Social Audit Public Hearing:

10.2.A(i) The Gram sevika has agreed that one day awareness programme will be fixed by the Block office in consultation with the BDO and the village headman.

Action Taken Reports received from Department :

10.2.A(i) .Same as stated by the Gram Sevika in the Public Hearing.

10.2.B.PMAY-G

10.2.B.(i) Most of the **eligible beneficiaries are not listed out in the wait list of PMAY-G Scheme.** However, **27 nos. of eligible beneficiaries have submitted the application** to the concerned department during the Public Hearing.

Sl. No	Name of applicant	Sl. No	Name of applicant	Sl. No	Name of applicant
1	Smt. Nodas Shylla	10	Smt. Dadas Shylla	19	Smt. Syrpailin Syngkli
2	Smt. Newzealand Shylla	11	Smt. Compare Syiem	20	Smt. Thlis Syiem
3	Smt. Peacemaker Laloo	12	Smt. Dristimai Manih	21	Smt. Banri Syiem
4	Smt. Dipty Suphai	13	Smt. Mihpli Manih	22	Smt. Wanpynsuk Tado
5	Smt. Ri iba Suphai	14	Smt. Tus Syiem	23	Smt. Neka Tado
6	Smt. Deepitfull Mallai	15	Smt. Resia Umbah	24	Smt. Rul Syngkli
7	Smt. Sial Manih	16	Smt. Bianglin Maiong	25	Smt. Banrilin Khyndeit
8	Smt. Merilin Shylla	17	Smt. Helen Shylla	26	Smt. Nerila Maiong
9	Smt. Ribalinda Syiem	18	Smt. Theisilian Maiong	27	Smt. Bina

Decision of the Panel during the Social Audit Public Hearing:

10.2.B.(i) The official from the Block clarified that the names which appear in the wait list is from 2011 census and have informed the new beneficiaries to submit the application to the Block office.

Action Taken Report: NA.

10.3. Education Department

10.3.A.Mid Day Meal

10.3.A.(i) Less amount of Honorarium paid to the cook @ Rs. 1000/- per month is not enough.

10.3.A.(ii) No proper facilities in the ANWC : The cooking shed in Nongtluh UP School is not in a good condition. The water connection is not available.

Decision of the Panel during the Social Audit Public Hearing:

10.3.A.(i) The department have clarified that it will check and find out solution to solve the matter.

10.3.A.(ii) The Deputy Commissioner himself had visited the school and clarified that the School Building is under construction and have assured to solve the matter.

10.3.B. Sarva Shiksha Abhiyan

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10.3.B.(i) The School Building construction is 'incomplete'. The SSA funds have been utilized in 2011 itself and the school has done further construction under a private management committee. However, the incomplete building floor is a hazard for children.

10.3.B.(ii) Non- payment of Teachers salary is not paid for the last six months w.e.f June,2017 till date.

10.3.B.(iii) Uniforms & School bags grant is not sufficient : The parents of the students of Diwon UP School have made request to increase the uniform grants from the present rate which is Rs. 400/- to Rs. 800/- as it is not enough in actual.

Decision of the Panel during the Social Audit Public Hearing:

10.3.B.(i) The officer from the department concerned has instructed the school Headmaster to write a proposal to the Deputy Inspector of School, Govt. of Meghalaya on this matter so that funds for the school building could be made under extension grant.

10.3.B.(ii) The official from department clarified that this problem exists in the whole state and the salary is yet to be released by the state government.* This is a systemic issue and requires a Systemic solution.

10.3.B.(iii) The department have clarified that it will write the petition to the state government in regard to this matter.

Action Taken Report: No ATR.

10.4. Health Department

10.4. A.Services under the PHC

10.4.A.(i). Absence of the Doctor: There is only one doctor i/c of the PHC which covers 25000 nos. of population. The beneficiaries complained that the Doctor went on leave for 5 months and there was no substitute doctor.

10.4.A.(ii). Non functioning of the medical facilities: The incubator in pediatrics and refrigerator for immunization is not functioning in the PHC.

Decision of the Panel during the Social Audit Public Hearing:

10.4.A.(i). It has to be ensured that if the doctor is going on a long leave, a substitute doctor has to be deputed.

10.4.A.(ii). The Doctor i/c reported that application for procuring the instruments have been submitted to the Department and the matter is yet to be solved. The district to expedite.

Action Taken Report received from the Department:

10.4.A.(i). Absence of the Doctor: Dr. Amin, MBBS had been poseted temporarily in Umden PHC from PSMA which is conducted every 9th of every month and weekly Umden Bazaar . The matter has been informed to DHS from sanctioning of one more post of MBBS Doctor.

10.4.A.(ii).Non functioning of the medical facilities (incubator): No incubator. The Radiant Warmer and ILR have been replaced by new one .

10.4.B. Services under the Health Sub Centre : 10.4.B. (i). No issues.

10.4.C. JSY Scheme : 10.4.C. (i). No issues.

10.5. Social Welfare Department.

10.5.A.Integrated Child Development Scheme.

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10.5.A.(i) No proper toilet facilities : The toilet for children and water connection in Anganwadi centre A, Diwon village is not in a proper condition.

Decision of the Panel during the Social Audit Public Hearing:

10.5.A.(i) .The community monitoring committee have informed that application have been sent to the CDPO and action is yet to be taken by the department. **The district to expedite.**

Action Taken Reports received from Department :-

10.5.A.(i) Since there is no fund under ICDS the matter will be taken up with the Umling C& RD Block and PHE accordingly.

10.5.B. Chief Minister's Pension Scheme.

10.5.B.(i). The beneficiaries under CMs widows pension and old age pension have request the department to allow only once in a year to do signatory verification as it is a far /distant for them to travel from village to District office at Nongpoh.

Decision of the Panel during the Social Audit Public Hearing:

10.5.B.(i). The official department has instructed the beneficiaries to submit the application to the office so that the department can solve the matter.

Action Taken Reports received from the Department :

10.5.B.(i). The matter is being up with the higher authority.

10.6. PHE Department

10.6.A. Services under the PHE Department : 10.6.A. (i). No issues.

10.6.B. (i). Swaach Bharat Mission : 10.6.B. (ii). No schemes during 2015-16, 2016-17, 2017-18.

10.7. Agriculture Department

10.7.A. National Sustainable Agriculture Programme : 10.7.A.(i). No schemes during 2015-16, 2016-17, 2017-18.

10.7.B. Mission Integrated Development Horticulture: 10.7.B.(i). No issues.

10.8.PWD.

10.8.A. Roads constructed by PWD: 10.8.A.(i). No schemes during 2015-16, 2016-17, 2017-18.

10.8.B. PMGSY : 10.8.B.(i). No schemes during 2015-16, 2016-17, 2017-18.

10.10.Labour Department.

10.10.(i). The students of the wireman trade 205-17 during he interaction with the office of the ITI, Nongpoh have made a request to kindly make necessary arrangement for releasing their pending stipends as per their entitlements.

Decision of the Panel during the Social Audit Public Hearing:

10.10.(i). The students were informed that the proposal for the same has been put up with the Directorate of Employment and Craftsmen Training, Shillong for their information and necessary action for this matter vide. Letter No. ITI(N'poh)S-10/96/238, dated Nongpoh, the 30th November 2015 & letter No. ITI(NPH)A-15/2017/358, dated Nongpoh, the 14th November 2017.

Action Taken Reports received from the Department:

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10.10.(i). As clarified during the hearing.

11.Name of the Village : Khanapara

Name of the Block : Umling C & RD Block.

Name of the District : Ri- Bhoi District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

11.1. Food Civil Supplies & Consumer Affairs' Department.

11.1. Public Distribution System

11.1.(i) Records not properly maintained for PHH. Error in entry of data during June & July 2016.

11.1.(ii) Notice Board with list of commodities and price not display at the FPS.

11.1.(iii) Rate of kerosene not display in the FPS .

11.1.(iv) Date not fixed for distribution of kerosene oil.

11.1.(v) Beneficiaries purchased Rs 5 /kg for rice , Rs 35/kg for sugar & Kerosene oil @ of Rs 28/litre- Rs 33 /Litre.

11.1.(vi) Grievances and complaints : 6 (six) nos of complaints received which is listed below:-

Name of complainant	Description of grievance/complaint
1. Smt.Wanpynhun Lyngdoh Nongbsap	Complaint about price of Rice since the Govt. Rate is Rs 3/ kg and Rs 5 /Kg from the Dealer
2. Smt.Mamuni Sen	1. Complaint about price of Rice since the Govt. Rate is Rs 3/ kg and Rs 5 /Kg from the Dealer, 2. Paying Rs 35 /kg for sugar instead of Rs 30/kg 3. Price of kerosene is Rs 33 / litre instead of Rs 22.50/ Litre.
3. Smt.Ratna Rai	1. Complaint about price of Rice since the Govt. Rate is Rs 3/ kg and Rs 5 /Kg from the Dealer, 2. Paying Rs 35 /kg for sugar instead of Rs 30/kg 3. Price of kerosene is Rs 33 / litre instead of Rs 22.50/ Litre.
4. Smt.Ganga Devi	1. Complaint about price of Rice since the Govt. Rate is Rs 3/ kg and Rs 5 /Kg from the Dealer, 2. Paying Rs 35 /kg for sugar instead of Rs 30/kg
5. Shri.Shivnath Prasad	Shivnath Prasad has 6 members in his family HH, however only one member name have been entered because during census, he was not in the village, however his name was given by his neighbours and only his name, i.e,Shivnath was entered while the rest of the other five members not entered.
6. Shri.Ravi Shah & Smt.Renu Devi Shah (mother)	Smt.Renu Devi Shah have applied for kerosene entitlements, however till date she has not receive the same.

11.1.(vii).7 (Seven) Nos. of beneficiaries has applied **for ration card**, the names of which are listed here:-

Name of applicant	Name of service applied for
1. Khima Nanda Acharya, (9957261009) & 2. Shri. Sanai Rai	Need of a Ration Card, photo copy of Epic /Elector's ID enclosed.
2. Smt.Ratna Rai, 3. Smt.Dhunu Das, 4. Shri.Narayan Sharma, 5. Smt.Saraswati	Need of a Ration Card, photo copy of Epic /Elector's ID enclosed. Deptt Claims and

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Yadav, 6. Shri.Shatrugan Yadav

Objection Form done.

Decision of the Panel during the Social Audit Public Hearing:

11.1.(i) Panel instructed the dealer to rectify the data entry error in the grain register.

11.1.(ii), (iii),(iv) : The Dealer claims that notice and price list of items were displayed.

Panel instructed that display of information on the price list of items should be visible and transparent.

11.1.(v) Panel instructed the beneficiaries to purchase rice @ Rs3 /kg and sugar @ Rs 30/kg as per the government approved rates. Further Panel instructed the Dealer that no extra charge should be charge to the beneficiaries. For any issues or problems that arise with transportation cost, the same should be reported to the department concern. Panel instructed the beneficiaries to purchase kerosene @ Rs 23.85/- /litre as per the government approved rates.

11.1.(vi) & (vii). Departments' claim and objection form filled up by the applicants and the same have been forwarded to the Department ' concern.

Action Taken Report received from the Department:

11.1.(i). The Inspector of Supply was deputed to instruct the dealer to maintain to correct record of stock and issue register with immediate effect.

11.1.(ii), (iii),(iv).the notice board indicating the price of commodities and the list of beneficiaries is instructed to display in a visible place.

11.1.(v).the FPS dealer and the SK Dealer is instructed to sell the Rice and Kerosene at the rate fixed by the Government and the VCC, Village Durbar has no authority to raise the price of issue.

11.1.(vi). The inclusion of more family members in the existing ration card of Shri. Shivrath Prasad will be forwarded to the Director of Supply after getting the certificate of his family members from the headman for necessary action. Further the applications of Shri. Ravi Shah and Smt. Renu Devi Shah for kerosene have not been received by the office till the 1st January 2018.

11.1.(vi) & (vii). No ATR.

11.2. Community & Rural Development Department.

11.2. A.National Social Assistance Programme

11.2.A.(i). No NSAP beneficiaries

11.2.A.(ii) 1 (One) person have submit grievance for NSAP namely Smt. Samitri Devi Thakur.

Decision of the Panel during the Social Audit Public Hearing:

11.2.A(i). no comments.

11.2.A(ii) Grievance forwarded to concern's department.The department's official concern informed that the same will be forwarded to the higher authority.

11.2.B.PMAY-G

11.2.B.(i) No PMAY- G sanction till date. The PMAY-G beneficiaries are in the wait list.

Decision of the Panel during the Social Audit Public Hearing:

11.2.B.(i) The Department official inform that only 3 (three) beneficiaries have been approved from each village in the whole district and these names under Khanapara Village are still in the waitlist.These are :

Name of the person/persons	Status
1. Smt.Lilavati Master	Not receiving sanction for PMAY till date. Department confirm her Sl.No.is 28 in the waitlist.
2. Shri.Shivrath Prasad	Not receiving sanction for PMAY till date. Department confirm his Sl.No.is 19 in the waitlist.

Action Taken Report received from the Department:

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11.2.B.(i) Same as stated by the Official in the Public Hearing.

11.3. Education Department

11.3.A.Mid Day Meal

11.3.A.(i) Error in entries of data in the grain register during the period of June & July 2016 (Grain Register verified).

11.3.A.(ii) Nos. of Ineligible beneficiaries = 27 (twenty seven) Nos. The ineligible names consist of Class IX standard = 19 (nineteen) Nos. and Drop outs = 8 (eight) Nos. versus the numbers of Beneficiaries eligible for Mid Day Meal= 65 Nos. as per information received from the Department,

11.3.A.(iii) Irregularities in servings of daily MDM . Out of 19 students Verified - 6 nos. of students responded irregularity in the serving of the MDM.

11.3.A.(iv) Food served is only one type of item. Kichiri (rice, potato, dal & channa). Eggs and Fruits were not provided.

11.3.A.(v) Nos. of Students with disability= 2 Nos. namely ;1.Chandra Kharmundai- Hearing Impaired Disability, and 2. Priyanka Sharma Locomotory Adequate

11.3.A.(vi) Drinking water not available.

11.3.A.(vii) Non functioning of the SMC .

11.3.A.(viii) No monitoring by the MDM Committee.

Decision of the Panel during the Social Audit Public Hearing:

11.3.A.(i)- (viii) All the matters which have been presented during the Hearing and the shall be forwarded to the department concern as the department as not present during the Hearing.

11.3.A.(iii) The community responded during the hearing that the children received good food and regularly.

Action Taken Reports received from the Department:

11.3.A.(i) Nill

11.3.A.(ii) Nill

11.3.A.(iii) Nill

11.3.A.(iv)Weekly Menu Plan (Insert letter no.) has been issued to each and every SMC with direction to serve nutritious foods as per requirement of the children. Local vegetables and seasonal fruits which are easily available in the area have also been encouraged to include in the menu to add variety.

11.3.A.(v) The office of the undersigned has taken the initiative to provide necessary support under CWSN programme which is collaborated with SSA.

11.3.A.(vi) During the DCC Meeting, it has been discussed with the PHE Department and the same has been instructed to schools to submit their applications to their respective division of the PHE Office drinking water.

11.3.A.(vii) Th Department has taken up an initiative to keep the SMC as one of the important agendas for community training during 2018-19.

11.3.A.(viii) Regarding monitoring by the District Monitoring Committee, a letter will be soon be intimated to the Chairman of the Monitoring Committee to discuss on the matter.

11.3.B. Sarva Shiksha Abhiyan : 11.3.B.(i) No schemes.

Decision of the Panel during the Social Audit Public Hearing: 11.3.B.(i)NA

11.4. Health Department

11.4. A.Services under the PHC

11.4.A.(i).No social audit done at the PHC by the Social Audit Team.

Decision of the Panel during the Social Audit Public Hearing: 11.4.A.(i).NA

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11.4. B.Services under the Health Sub Centre

11.4.B.(i). No ASHA during this year 2017. The ASHA have resigned from December 2016. Total Amount paid to ASHA on 2016-17 as received from the department = Rs 5450/-. ASHA name Smt. Pooja Jyrwa, which is verified from the payment register.

11.4.B(ii) ANM Quarter for stay not sufficient in the Village.

11.4.B(iii) ANM visits to the village date is not fixed. The ANM responded that they do the health visits in the village regularly.

11.4.B.(iv) Immunization not complete, Out of 11 Child verified , immunization for 4 children not complete namely ; 1) Yuraj Kalita, 2)Om Master, 3) Khusi Master, 4) Iandonlang S Lyngdoh

11.4.B(v). Immunization for Pregnant Women: Out of 8 nos. of Pregnant Women – 3nos have been verified, the **nos. of dose given does not tally as per information** received from the department, namely ;1) Ganga Kalita, 2) Kajal Master, 3) Ritu Chetri

11.4.B.(vi) Nos of Deaths- No issue, Two nos of persons death verified.

11.4.B.(vii) Sterizer (Autoclave) machine not functioning in the Baridua Sub Centre

11.4.B.(viii). VHNSC not functioning.

Decision of the Panel during the Social Audit Public Hearing:

11.4.B.(i).The Panel recommended that the Health Department should sensitize the same to the Community on the need and importance of the ASHA worker and appoint the ASHA worker.

11.4.B. (ii), (iv), (v), (vi) : Matter to be taken up to the department concern.

11.4.B. (iii) The Panel recommended that a fix date should be informed to the Village Community for the ANM visits.

11.4.B.(vii): The Gram Sabha has decided to hold a separate meeting of the same to re-constitute the VHNSC. The Panel recommended that the formation of VHNSC should be at the earliest.

11.4. C.JSY Scheme.

11.4.C.(i) 8 (Eight) Beneficiaries not receiving the JSY scheme even after all immunization done. 8 nos. of beneficiaries verified (as per format enclosed) have not receive the JSY. These are ; 1) Ganga Kalita, 2) Kajal master, 3) Pracheto Sharma, 4) Gita Thapa, 5) Ritu Chetri, 6) Gita Master, 7) Chanda Khozwan, 8) Wanpynhum Lyngdoh. Out of 8 nos, Home Delivery – 5 nos, Delivery at the Hospital – 1, Delivery at Bethany Hospital, Nongpoh – 1, Delivery at the Private Hospital – 1. They did not receive support of the ASHA during the tenure of the ASHA i.e, during 2015,2016, and during this year 2017 as there was no ASHA. Immunization Doses given to Pregnant women namely ; Smt.Ganga Kalita, Smt. Kajal Master, Smt.Ritu Chetri

Decision of the Panel during the Social Audit Public Hearing:

11.4.C.(i) The ASHA responded that they did not submit relevant documents. Matter to be taken up to the department concern.

Action Taken Report from the Department Concern:

11.4.B.(i).Selection of ASHA is under process.

11.4.B(ii). The Baridua SC caters to Khanapara Village.

11.4.B(iii). ANM visit to Khanapara Village is not fixed as the SC caters to 13 Villages with a population of 8066 (CNNA- 2017-18). However ANM shall now inform well in advance prior to visit to Khanapara Village.

11.4.B.(vii).Sterizer (Autoclave) matter's shall be look into by the department.

11.4.C(v). Ganga Kalita & Kajal Master has not submitted relevant documents as per NHM hence not receive JSY, & Ritu Chetri does not have a bank account. All 8 women have not followed the ANC as per NHM, and have done delivery at home or in private hospitals.

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11.5. Social Welfare Department.

11.5.A. Integrated Child Development Scheme.

11.5.A.(i) No Anganwadi Centre House . The Centre I &II are running in the Anganwadi Worker's House Daily

11.5.A.(ii) Meal Menu not displayed in Khanapara I Anganwadi Centre

11.5.A.(iii) Pencil was used for record maintenance in the Registers instead of using Pen.

Decision of the Panel during the Social Audit Public Hearing:

11.5.A.(i) The department concern informed that there is no community land for the construction of the Anganwadi House. The Gram Sabha decided that they will look for space/land for construction of the same and inform the department concern.

11.5.A.(ii) Panel instructed display of daily meal menu.

11.5.A.(iii) Panel instructed use of Pen for all official records.

Action Taken Reports received from the Department:

11.5.A.(i) Action will be taken as and when the community contribute and register the land.

11.5.A.(ii) Daily Menu to be displayed .White Board needs to be indent

11.5.A.(iii) Supervisors will be ask to check registers after which the AWWs can write in pen

11.5. B.Chief Minister's Pension Scheme.

11.5.B.(i). non regular payment of pension was noticed. Payment is made in one installment, namely; 1.Bisnu Chetri2.Ubri Doloi3.Chandra Kala Devi4.Durga Kafle

11.5.B.(ii) Payment of pension delayed from period of April 2016- March 2017 payment was made on September 2017. From April 2017 till date the beneficiaries have not receive the pension.

11.5.B.(iii) Pension beneficiaries not receiving payment due to no bank account due to problem of access to service for application of documents like EPIC, Address.

11.5.B.(iv) 9 (nine) nos. of complaints received for Old Age Pension scheme, namely ; 1. Smt.Meena Sharma, 2. Shri.Ganesh Thakur, 3. Shri.Narayan Sarma, 4. Shri.Khaeshar Sharma, 5. Smt.Gopi Maya, 6.Shri.Khogi Chetri (80 yrs) (applied for pension from 2015, however not receive till date), 7. Smt.Parvati Chetri, 8. Smt.Loma Sharma, 9. Smt.Amina Begum.

Decision of the Panel during the Social Audit Public Hearing:

11.5.B.(i) to (iv) Matter have been forwarded to the officials concern during the hearing. The department official concern has taken into notice the same.

Action Taken Report received from department:

11.5.B.(i). Release of payment is made as and when the beneficiaries come in person for signing so as to ensure that they are still alive and eligible.

11.5.B.(ii).Beneficiaries to be paid only when they furnish the bank account for direct benefit transaction.

11.5.B.(iii)& .(iv) no response yet.

11.6. PHE Department

11.6. A.Services under the PHE Department

11.6.A.(i). Non functioning of the VWSC .

11.6.A.(ii) Completion of Schemes delayed due to certain problems face during the implementation of the schemes. Nos. of Water Tanks sanction= 4 Nos ; Nos. of Water Taps platform sanctioned = 7

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Nos; Nos. of Water Tanks constructed = 3 Nos.; Nos. of Water Taps platform constructed = 6 Nos.
The water tank and water taps are not functional due to no supply of water in the water tanks.

11.6.A.(iii) 8 (eight) nos. of people have file for grievances and complaints towards water supply namely; 1.Shri.Ramu Sunar, 2. Shri.Ram Rayal Sa, 3. Smt.Wancy Mary Khongwar, 4. Shri.Dil bahadur Bhandari, 5.Shri.Loknath Upadhay, 6. Shri.Rama Thapa, 7. Smt.Deepali Das, 8. Shri.Krishna Sharma.

Decision of the Panel during the Social Audit Public Hearing:

11.6.A(i) The Gram Sabha have decided to hold a separate meeting of the same to re-constitute the VWSC. The Panel recommended that the formation of VWSC should be at the earliest.

11.6.A(ii) The PHE department responded that there is shortage of voltage and the same have been communicated to the Power department, once the matter have been cleared from the Power department, water will be available in the village. The Community response that there is shortage of power & voltage in the village which have affect the village. Further they responded that they were not aware of the scheme in the Village. The PHE department responded that the scheme is for both the Khanapara & the adjacent Paham Kancho Village and at the present the department did not receive any more community land hence the works could not be completed. The Secretary of the Village has decided to donate His land for the constructed of the water tank and the water tap. The Panel suggested that the there has been a delayed in the completion of the scheme as the same have been sanctioned since the year 2008, hence the implementation work should be taken up by the Village and the PHE department for verification and inspections and measurements of the land to be donated by the Secretary. The Panel recommended that the department concern i.e, the PHE & Power department along with the Village should take up the matter seriously and complete the project.

1.6.A.(iii). Matter has been forwarded to the officials' concern durng the hearing. Th department official concern has taken into notice the same.

Action Taken Report received from department:

11.6.A.(i)-(ii) Khanapara Combined water supply scheme Deep Tube Well (Pumping Schemes) was completed during March 2018 and the water supplied to the Public subject to availability of Power Supply. The water tank has been constructed at Pabam Kancho Village and the works for construction of the same has been completed.

11.6.B.(i) Swaach Bharat Misssion : 11.6.B.(ii). No schemes.

Decision of the Panel during the Social Audit Public Hearing: 11.6.B.(ii).NA

11.7.Agriculture Department

11.7.A.National Sustainable Agriculture Programme : 11.7.A.(i) No schemes.

Decision of the Panel during the Social Audit Public Hearing:11.7.A.(i)NA

11.7.B. Mission Integrated Development Horticulture : 11.7 .B.(i) No schemes.

Decision of the Panel during the Social Audit Public Hearing: 11.7 .B.(i)NA

11.8.PWD

11.8. A.Roads Constructed by PWD: 11.8. A.(i) No schemes.

Decision of the Panel during the Social Audit Public Hearing: 11.8. A.(i)NA

11.8.B.PMGSY: 11.8. A.(i) No schemes.

Decision of the Panel during the Social Audit Public Hearing: 11.8. A.(i)NA

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11.9.Border Area Development : 11.9.(i) No schemes.

Decision of the Panel during the Social Audit Public Hearing: 11.9.(i)NA

11.10. Labour Department.

11.10.(i). The people enquire about the trades by which they could be benefitted.

Decision of the Panel during the Social Audit Public Hearing:

11.10.(i). The department asked the villagers to extend their cooperation or support to get good vocational training without any cost from their own and to build up the youth to become gih skilled workers for their livelihood. Further representatives from the department concern shared details about the services available and how to access these services.

Action Taken Reports received from the Department:

11.10.(i). As clarified during the hearing.

12.Name of the Village : Mawsmmai Jorabad.

Name of the Block : Umling C & RD Block.

Name of the District : Ri-Bhoi District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

12.1.Food Civil Supply and Consumer's Affairs Department.

121.Public Distribution System (PDS and Kerosene)

12.1.(i) Rice Sold at 5 Rs/kg instead of 3 Rs/kg,

12.1.(ii)Rice available only for 2 days in a month. If people do not have money at the time when rice is sold, then they will miss it

12.1.(iii)1200 lts of Kerosene are supplied every month to 3 (three) dealers in the village (There are only around 330 cards, so only 660 lts should be supplied). One dealer get 400 lts every month for 100 families, the other two also get 400 lts each but this is meant for 200 families each!

12.1.(iv)Kerosene distribution particulars are not recorded in the ration cards

12.1.(v)Most families do not get kerosene. We got the registers from the 3 (three) dealers and then did house-to-house verification of 11 numbers of families from R.Shakwa Kerosene fair price shop received 2liter @ 25 per Litres where as in the Register it mention 4 Litres and 3 (three) households were not received but reflect in the register. From S. Matlang kerosene Fair price shop from the 9 (nine) number of house hold verified as per register verification 3 liters issued @25 per litres but as per finding only 1 (one) household received only 2 litres and 8 of them not received but reflect in the record and from M. Shakwa the beneficiaries is received as per record in the registers.

12.1.(vi).There are many families which have been living in the village for a long time but have not received ration cards yet.

12.1.(vii)Sugar, Kerosene and Atta sold at a **higher rate** than fixed by the government.

12.1.(viii)No signboard, Price list of items and price rate display in the fair price shop

12.1.(ix)19 (nineteen) beneficiaries complain against the distance from the Fair Price shop to their locality in Jorabad area where it difficult for the to get information and to collect the PDS, they had suggest to setup one center in their area and they are willing to provide space for distribution to the dealers. **26 (twenty six)** nos of people complain against the rate and quantity of supply of PDS.

Decision of the Panel during the Social Audit Public Hearing:

12.1.(i) to (ix) the Panel instructed the dealer to display the price list of items as per government approve rates and instructed the beneficiaries to purchase items from the FPS as per the government

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approved rates (This issue to be taken to the higher authority). Kerosene dealers promised that they will supply kerosene to all families in the future.

12.1.(vi).38 (thirty eight) nos. of complain application for ration has received. The application was not received by the department and the same has to be taken by the Social Audit team.

Action Taken Report received from the Department:

12.1. (i), (vii). The FPS Dealer is instructed to sell ice (PHH, AAY) at a rate fixed by the Govt. and the VVC, Village Durbar have no authority to raise the price of issue.

12.1. (ii). The FPS Dealer is instructed to issue rice to the beneficiaries for the whole month so that they will not miss the quoata allotted to them.

12.1. iii). The Kerosene dealers are instructed to issue the kerosene at the scale of 2 litre per HH for all the HH falling under the centre.

12.1. (iv). The kerosene dealers are instructed to record in the column of the other commodities mentioned in the ration card in the SK Oil.

12.1. (v). The three Kerosene dealers were asked to submit the issue registers for the verification of the HHs and rectification will be made on the allocation of the SK Oil.

12.1.(vi). The list of applications for ration card listed on the report are 38 nos. however none of them submitted their application (forms of claims) along with necessary documents to this office even after the expiry of the allotted time of 15 days. Hence, action could not be entertained.

12.2. Community and Rural Development.

12.2.A.NSAP : No scheme

12.2.B.PMAY –G : No schemes.

12.2.C. MGNREGA.

12.2.C. (i) Muster Rolls are not maintained at the worksite. Even kaccha muster rolls are not maintained. There is no record of the people who worked in the last two weeks. Muster rolls will be filled at a later date and there is enormous potential for adding names of people who did not work

12.2.C. (ii) There are many families which have **received double payment of wages** that they were entitled to while there are many others who have **still not receive it**.

12.2.C. (iii) There are many fake entries – people who did not work, however payment was made to them. While most families have received payment for 12 or 24 days, there are a few families which have received payment for much higher number of days. This is theoretically impossible since the village has a rule that only one person per family can work at a time. So, these were fake entries which were added later.

12.2.C. iv) The Village Secretary (Anil Doloi) is the vendor.

12.2.C. (v) Interlocking bricks for the road were bought at Rs 20 / brick but many people said the **quality of the brick is poor and would have cost only Rs 14 / brick**

12.2.C. (vi) Work culture is quite poor – people apparently work for very short hours

12.2.C. (vii) There are many works that can be taken up in the village but due to poor planning, only one work has been taken up this year.

12.2.C. (viii) The VMC is not functional.

12.2.C. (ix) Job Cards entries are not updated - they do not have details about days worked and wages earned

12.2.C. (x) Due to lack of individual bank accounts for all working members in the family, some workers work on behalf of their family member who has an account. This can lead to feuding of

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muster rolls and should be discouraged. It should be insisted that only workers who are present in the job cards can work.

12.2.C. (xi) There are many families which would like to get job cards and families who would like to add additional members to their existing job cards.

Decision of the Panel during the Social Audit Public Hearing:

12.2.C.(i) to (xi). BDO said that he will look into these issues and address them.

Action Taken Report: No ATR

12.3.Education Department:-

12.3.A.Mid Day Meal.

12.3.B.The team visited Suryodaya school (private school supported by government);

12.3.A.(i) There are 207 children in the primary school but **rations for MDM are supplied only for 130 students**

12.3.A.(ii) There are 100 students in the upper primary but **rations for MDM are supplied only for 77 students**

Decision of the Panel during the Social Audit Public Hearing:

12.3.A.(i), (ii)This is the situation across most schools in the district. The MDM officer said that he will write a report about this and give it to his superiors

Action Taken Report received from the Department:

12.3.A.(i) -(ii) The office of the undersigned from time to time sends the proposal of enrolment for approval to the state authority

12.3.B.Sarva Shiksha Abhiyan

12.3.B.(i) There are 207 children in the primary school but **only two teachers** are supported by the government when actually there **should be 7 teachers as per RTE norms.**

12.3.B.(ii) The upper primary school is also **shortage of uniforms, MDM, Textbooks.**

There are no government schools close by and even poor students have to go only to Suryodaya school; Some of the parents are unable to pay the school fees.

12.3.B.(iii) Suryodaya school also has significant infrastructure needs (class rooms)

12.3.B.(iv)) Access road to school is very steep and uneven. It should be built under MGNREGS

Decision of the Panel during the Social Audit Public Hearing:

12.3.B.(i) to (iv): The government should consider paying the school fees for the students who come from poor families or start a school nearby which will provide free education as per RTE norms.

Action Taken Report: No ATR

12.4: Health Department.

12.4.A.Services under the PHC : No social audit done.

12.4.B.Services under the Health Sub Centre.

12.4. B.(i)The previous ASHA was not functional. New ASHAs have been appointed but have not been provided any training yet.

12.4. B.(ii)The Village Health Nutrition and Sanitation Committee is not functional since 2011.

12.4. B.(iii)Village Health and Nutrition Day is not held every month

12.4. B.(iv) The VHNs do not visit the village at a fixed time even once a month

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12.4. B.(v) People have very low confidence with the Meghalaya health system and they use the facilities at Sonapur District hospital in Assam even though this would mean that their child would get a birth certificate from Assam.

12.4. B.(vi) PHC doctor mentioned that **they get roughly half the number of drugs that they place indent for.**

12.4. B.(vii) **The operation theater at Nongpoh is not functional and so for any emergency people** have to go to Shillong. The district hospital also does not have scan facilities

12.4.C.JSY Scheme.

12.4.C.No issue.

Decision of the Panel during the Social Audit Public Hearing:

12.4.A,B,C. Senior VHN said that training will be provided to ASHAs, VHNSC will be formed and given training and financial support to make it operational and that they will specify a specific date and time in a month when the Village Health Nutrition Day will be held.

Action Taken Report received from the department :

12.4.A,B,C. Process to appoint new ASHA is on and training will be provided to the new ASHA as and when directives come from the State.VHNSC committee will be formed when new ASHA is appointed and VHND will be held every month. The PHN will be visiting the village whenever she plans to visit the village and on emergencies.

12.5.Social Welfare Department.

12.5.A. ICDS

12.5.(i).The three **anganwadis were not functional** – pre-school education was not given to children nor were they given a hot-cooked meal every day. Take home rations were given to a few mothers and to pregnant/nursing women but this was also irregularities.

12.5.(ii).Anganwadi workers and helpers have not been paid for the last 6 (six) months.

12.5.(iii).Separate space is not available for two anganwadis; they are run from the workers' home which is one of the reasons for the poor functioning

12.5.(iv).There is no anganwadi in 10th mile even though there are many children living here.

12.5.(v).ICDS registers were written in pencil.

Decision of the Panel during the Social Audit Public Hearing:

12.5.(i) Anganwadi centers will be made functional – pre-school education will be provided for 4 hours every day; a hot cooked meal will be provided every day and appropriate quantity of take home rations will be given to all eligible people

12.5.(ii) Charts will be displayed giving the entitlements for different groups

12.5.(iii) Anganwadi committee will be formed as per norms, meeting will be held regularly and this committee will monitor the functioning of the anganwadi

12.5.(iv) Steps will be taken to build anganwadi centers for the two that are currently functioning from the workers' homes.

12.5.(v) Plain Application signed by 21 families against the need of new AWW Center in 10 Mile Jorabad as more children were not getting the entitlement on ICDS as it too far from the other Center.

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Action Taken Reports received from the Department:

12.5.(i),(ii),(v). CDPO and LS to follow up on the decisions taken at the public hearing.

12.5.(iii) CDPO will visit the village for assessing the eligibility for opening of anganwadi centre

12.5.(iv) 10th mile Village /Hamlet does not fall under Mawsmat Anganwadi centre,

12.6. Public Health Engineering Department (PHE)

12.6.A.Services under the PHE.

12.6.A(i) Water is a huge issue in this village not just for the people, but also for all the cows that they rear. The Department spent nearly 2 crores and implemented a project 10 years ago but the people received water only for a few weeks. The department claims that it stopped working because the pipes were broken during the 4 laning of the highway close by and that they have now sent a new proposal for Rs 11 crore which however has not been approved by the government. People however have said that it's a shame that the previous project was a failure and without looking to fix that or to come up with local solutions, the department is now blaming the government for not sanctioning an expensive proposal.

12.6.A.Decision of the Panel during the Social Audit Public Hearing:

12.6. A.(i) The department will meet the village water and sanitation committee and try to come up with cost-effective solution which will address the needs of the villagers. The department has submitted the combine water project twice to the Government since 2015-16 but not accepted. This is the only scheme that can implement as there is no source of water in this area and it too far from this area which is difficult for connecting for one village.

12.6. B.SBM.

12.6.B.(i). As per official records, 193 people were provided support for building toilets under Nirmal Bharat Abhiyan in 2014 (1000 Rs each). The team was able to meet 114 people. The others had either migrated or were fake names. Among the 114 people that were met, 64 people said that they did not receive any support for building their toilet. 48 people said that they received material (most had received only a toilet basin, pipe and 2 tin sheets; few others received half a bag of cement and some sand) – the value of this would be around Rs 1000/- only. 2 (two) people said that toilets were completely constructed for them. It's most likely that the households that were not met by the teams were fake. Hence, it's important that the amount sanctioned to these people be categorized as misappropriation and marked for recovery. The implementation people may provide proof that to show that some of these toilets were built and so the amount need not be paid back. Since the value of goods given to few people was only one tenth of the amount sanctioned, the remaining amount should also be recovered.

12.6. B.Decision of the Panel during the Social Audit Public Hearing:

12.6.B(i). No comments, however, 114 no of beneficiaries Complain against the NBA as per their entitlement the amount sanction were not received by them since 2014 till date.

Action Taken Report received from the department:

12.6.B.(i). Detailed Report being sought from member Secretary, DWSM, Ri- Bhoi District after which necessary action would be taken up accordingly.

12.7.Agriculture Department.

12.7.A.National Sustainable Agriculture Programme : 12.7.A.No Scheme

Decision of the Panel during the Social Audit Public Hearing: 12.7.A.NA

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12.7.B. Mission Integrated Development Horticulture : 12.7.B.No Scheme

12.7 .B.Decision of the Panel during the Social Audit Public Hearing: 12.7.B. NA

12.8.PWD.

12.8. A.Roads Constructed by PWD : 12.8. A.No scheme

Decision of the Panel during the Social Audit Public Hearing : 12.8. A.NA

12.8.B.PMGSY : 12.8. A.No scheme

Decision of the Panel during the Social Audit Public Hearing: 12.8. A.NA

12.9. Border Area Development : 12.9.NA

Decision of the Panel during the Social Audit Public Hearing: 12.9.NA

12.10. Power Deptt.

12.10.(i) The supply is very erratic .The bill is not generated based on actual readings – no person comes to record the reading

12.10.(ii) Electricity Supply is cut for many houses even if only a few had not paid the bill.

12.10.(iii) People have used bamboo poles since the department did not install concrete poles for many of the houses on the road to Killing.

12.10: Decision of the Panel during the Social Audit Public Hearing:

12.10.(i) to (iii).No representative from the department was present. Matters to be forwarded to department's concern.

Action Taken Report received from the department:

12.10.(i) Renovation and Modernization of the HT, LT & Sub- Station works at Mawsmat Jorabat is being taken up under SAUBHAGYA and other Central Government Schemes. It is expected to be completed by December 2018. Power supply will definitely improve once the entire infrastructure is completed.

12.10.(ii) This has been taken up with the Revenue Sub- Division at Byrnihat and the AEE (Revenue) has ascertained that no such cases happened and neither will such consumers be subjected to disconnection.

12.10.(iii) Due to short availability of poles, not all the poles are replaced with concrete or galvanized poles. However, efforts are being taken to replace all such poles at a steady pace. It is expected that the works will be completed with completion of SAUBHAGYA Scheme

12.11.Election Commission

12.11. (i) There are many families who have not received their voter IDs even though they have been living there for a long time. Voter IDs are required for people to get ration cards.

Decision of the Panel during the Social Audit Public Hearing:

12.11.(i) No comments from the Panel. However 61 nos of Plain application with support documents for Voter Identity Card has received. The application was not received by the department and the same has to be taken by the Social Audit team.

Action Taken Report: No ATR

12.12.Veterinary Department.

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12.12(i) Other than Artificial Insemination, no other veterinary services are provided in this village even though most households are involved in dairy farming.

12.12.(ii) Artificial Insemination is supposed to be provided at Rs. 30/-, but the people are charged Rs 150/-.

12.12.Decision of the Panel during the Social Audit Public Hearing

12.12(i) The veterinary doctor shared his name and phone number and said that he will come at least once a month to the village to find out whether there is any disease outbreak among the cows.

12.12.(ii) He also said that he will talk to the officer in charge about the over-charging that happens for artificial insemination.

Action Taken Report:

12.12(i) No ATR.

12.12.(ii) The Department instructed not to charge an extra amount of Artificial Insemination but as per the Government rate i.e. @ Rs.30/- per straw only and at present the extra charge has been stopped.

12.13. Labour Department.

13.13.(i). The people enquire about the trades by which they could be benefitted.

Decision of the Panel during the Social Audit Public Hearing:

12.13.(i). The department asked the villagers to extend their cooperation or support to get good vocational training without any cost from their own and to build up the youth to become skilled workers for their livelihood. Further representatives from the department concern shared details about the services available and how to access these services.

12.14. Others - Overall, the Nepali community which is the majority here feels excluded from all decisions taken for the development of the village. Most committees (Anganwadi, VHNSC, VHSC, VMC, PDS monitoring committee) are not functional. Most people do not have any identity card and would like to get a ration card. All application and Grievance/complain application were not able to hand over to the Department concern as the Hearing has started late and end up 5pm where Department not able to sit on the Desk. All Application has hand over to Social Audit team.

13.Name of the Village : Dobu Bazar (Cherasugittim)

Name of the Block : Songsak

Name of the District : East Garo Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

13.1. Food Civil Supplies & Consumer's Affairs Department.

13.1. Public Distribution System:

13.1.(i) People were not aware of their entitlements since it is not displayed in the **fair price shop**.

13.1.(ii) Rice is not issued as per the entitlements . Only 4 Kg issued per head.

13.1.(iii) The following people do not own a ration card and did not receive any food supplies from the ration dealer ; however as per Govt. official records their name has been enlisted and shows the expenditure of food supplies on their names, viz.,

Sl. No.	Name	Ration Card No.	Sl. No.	Name	Ration Card No.
1.	Anitha Sangma	170000136679	4.	Kabitha Marak	170000522862

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2.	Bimojini Marak	170000522859	5.	Sarilla Marak	170000522878
3.	Trigast Sangma	170000522861	6.	Piona Shira	170000522884

13.1.(iv). Kerosene is not supplied to the village since the beginning of the FY-2017-18 but in the record it shows the expenditure of kerosene on the beneficiaries name and they are being charged Rs. 8/- extra.

13.1.(v) Beneficiaries purchased @ Rs. 5 /- for 1 kg of rice and Rs 35/- per litre of kerosene they are being charged Rs. 2/- extra for rice and Rs. 5/- extra for sugar.

13.1.(vi).Non - renewal of ration cards.

13.1.(vii). Grievances/Complaints: The following are the people who have already applied for ration card ;however have not received till date (date /day of social audit).

Name of the Applicants		
1) Luson R. Marak	15) Prem Biswakarma	26) Nul Sangma (only given Ration card No. 40653)
2) Lingnath M. Sangma	16) Jainitha D. Shira	27) Praimina Sangma (applied since 2015)
3) Luisha G. Momin	17) Lomilla Marak	28) Samatha Sangma (applied 2 times already)
4) Bimojini G. Momin (applied since 2015)	18) Gerinanda Momin (applied since 2015)	29) Slorin Sangma (applied 3 times already)
5) Krishna Sonal	19) Stephen Sangma	30) Metchi Momin (applied 3 times already)
6) Rakhes Khosh	20) Trigast Sangma	31) Sujitha Sangma
7) Alanni N. Marak	21) Rusila Sangma	
8) Rainitha D. Shira	22) Renuka Lohar	
9) Gelitha D. Shira	23) Krohina Areng	
10) Mohen N. Sangma	24) Raju Sarel (applied 3 times already)	
11) Jagat Jibon Jamatra	25) Geeta Souer (applied 3 times already)	
12) Nagwi M. Sangma		
13) Nojil N. Sangma		
14) Chintu N. Sangma		

Others :-

- The beneficiaries request the Department to issue S.K.Oil and sugar since it is not being supplied in the area.
- A group of people turned up and requested for their names to be identified and be provided with a ration card so as to avail the commodities provided by the scheme.
- Name : Smt. Bailo Sangma
Card type : PHH, Ration Card No. : 170000136695
As per the official record the beneficiary falls under the category of Non-NFSA whereas in the ration card he has been categorised in PHH and is receiving only 20 Kgs of rice which is not as per the entitlements.
- Name : Shri. Galibal S. Sangma
I have sent my ration card for renewal 2 (two) years ago but I have not received the renewed card till date so I request that the matter will be look into.
- Name : Smt. Premoline Sangma
The entry of my name in the ration card is not correct since they have changed my surname from Sangma to Marak and regarding the rice distribution we are receiving only 4 Kgs per person and being sold at the rate of Rs. 5/- per Kg.

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Decision of the Panel during the Social Audit Public Hearing:

1. Entitlements of PHH rice: 5 Kgs per person per month at the rate of Rs. 3/- per Kg.
AAY rice: 35 Kgs per HH per month at the rate of Rs. 3/- per Kg.
Non-NFSA rice: Beneficiary list under process, not yet finalised and ration card not yet distributed. Presently the dealer is getting 1 qtl. at the centre, office issue price at the rate of Rs. 932/- per qtl. Scale of issue and initial price should be fixed by V.C.
2. Notice and directed to display the same in the fair price shop to the dealer. Also to open the shop until stock is exhausted and all beneficiaries have been issued of their month's quota.
3. Issue of Scale: PHH rice @ 5 Kgs per person per month. If the dealer is issuing only 4 Kgs per person she is answerable. She clarified in the meeting and the scale will be maintained in the future.
4. The individuals have been requested to come to the Supply Office and issue will be resolved on 27-11-2017.
5. Presently, replacement of S.K.Oil dealer at the centre has not been done in place of previous dealer who resigned. So presently no dealer and no issue of S.K.Oil at Dobu Cherasugittim.
6. Scale of issue and prices of foodgrains under NFSA, 2013 clarified. The fair price shop dealer should maintained scale of issue and retail prices. Directed the dealer in the meeting to correct irregularities.

Clarified and action taken during the Public Hearing at Dobu Bazar by Shri. R.G. Momin, Deputy Director of Food and Civil Supplies on 23-11-2017.

13.1.(vii). Grievances/Complaints: No Action yet.

Action Taken Reports Receive from the Department:

13.1.(i) The Department made the public aware of their entitlements and has urge the dealer to display the same in the fair price shop

13.1.(ii) The Department interacted with the dealer and has ordered to issue rice as per the entitlements and to open the shop until and unless the stock is exhausted.

13.1.(iii) The individuals have been requested to come to the supply office and the issue will be resolved on the 27th Nov, 2017.

13.1. (iv) The dealer has been asked to sell the products as per the rate given in the entitlements or action will be taken against the concerned dealer.

13.1. (v) The dealer has been asked to sell the products as per the rate given in the entitlements or action will be taken against the concerned dealer.

13.1. (vi) The matter will be sorted out by verifying in the Department.

13.1. (vii) No response yet.

13.2. Community & Rural Development Department.

13.2. A.National Social Assistance Programme

13.2.A.(i)No NSAP beneficiaries in the village.

Decision of the Panel during the Social Audit Public Hearing:

13.2.A(i)The BDO will initiate with all the Gram Sevika for the Pension drive along with the application forms for NSAP scheme.

13.2.B.PMAY-G : 13.2.B.(i)No issues

Decision of the Panel during the Social Audit Public Hearing: 13.2.B.(i)No issues

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13.3. Education Department

13.3.A.Mid Day Meal

13.3.A.(i) The list of names of the students given in the format does not entirely match with the list of names recorded in the school register.

13.3.A.(ii) MDM registers are not maintained in the school.

13.3.A.(iii) No monitoring of SMC in MDM.

Decision of the Panel during the Social Audit Public Hearing:

13.3.A.(i) The entry of names was given from DISE 2016-17. It will be enquired and corrected soon.

13.3.A.(ii) Training will be given in maintaining register by MDM incharge.

13.3.A.(iii) No approval of the SMC done yet and the same is under process.

Action Taken Reports Receive from the Department:

13.3.A.(i) The names of children in the register (year 2017) will be updated in UDISE 2017-18 only.

13.3.A.(ii) Training has been given to the school head teacher (MDM register maintenance).

13.3.A.(iii) School has got their SMC approval & they are instructed to monitor the school. (Approval letter enclosed)

13.3.B. Sarva Shiksha Abhiyan

13.3.B.(i) Insufficient of supply of Textbooks : text books received by the school are not sufficient to be distributed to each and every student.

13.3.B.(ii) Non- functioning of SMC.

13.3.B.(iii) records not maintain properly : Expenditures of grants in cash book is not recorded properly .Register is not maintain.

Decision of the Panel during the Social Audit Public Hearing:

13.3.B.(i) No supply of Garo books from the Directorate level. The matter will be look into.

13.3.B.(ii) No approval of the SMC done yet and the same is under process.

13.3.B.(iii) Training will be imparted by the Junior Accountant.

Action Taken Report: No ATR.

13.4. Health Department

13.4. A. Services under the PHC

13.4.A.(i).ASHA worker was not given training.

13.4.A.(ii).Non functioning of VHNSC which is not yet recognized till date.

Decision of the Panel during the Social Audit Public Hearing:

13.4.A.(i), (ii) The VHSNC will be recognized soon and training will be provided once it is recognized.

Action Taken Reports Receive from the Department:

13.4.A.(i). Though there was no sanction of ASHA for this village, it was felt that ASHA needs to be placed at this village to better mobilize the community based on which the ASHA was selected in 2016 without any sanction. The same was informed to the State through PIP for approval, but till the date social audit was conducted, there was no approval the training could not be provided and hence it is a non-recognized ASHA.

13.4. B.Services under the Health Sub Centre

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13.4.B.(i).No scheme.

Decision of the Panel during the Social Audit Public Hearing:

13.4.B.(i).No scheme

13.4. C.JSY Scheme

13.4.C.(i)No issue

Decision of the Panel during the Social Audit Public Hearing: 13.4.C.(i)No comments

Action Taken Report: No ATR.

13.5. Social Welfare Department.

13.5.A.Integrated Child Development Scheme.

13.5.A.(i)The Anganwadi Center building has been collapsed for the past few years, hence the Center is run in a AWW's house

13.5.A.(ii) No EECD : No play material. Educational material at the centre is only the Colouring Book and the Numbers Counting Abacus.

13.5.A.(iii) No proper maintenance of register.

Decision of the Panel during the Social Audit Public Hearing;

13.5.A.(i), (ii) - The Department will submit proposal for repair and for EECD materials

13.5.A.(iii) Instructions and guidance will be given to the Anganwadi worker to maintain the register systematically.

Action Taken Reports received from the Department:

13.5.A.(i) The action taken against this issue is that the Project Office will apply for repair fund from the Head of the Department.

13.5.A.(ii). No responses receive yet.

13.5.A.(iii) The action taken against this issue is that the Anganwadi Worker will be given training and guidance more frequently.

13.5.B.Chief Minister's Pension Scheme : 13.5.B.(i).No issues

Decision of the Panel during the Social Audit Public Hearing: 13.5.B.(i).No issues

13.6. PHE Department

13.6. A.Services under the PHE Department

13.6.A.(i).No scheme has been implemented for the last decade since March 2000.

13.6.A.(ii).There is no house, schools and community centre's connected with water lines.

Decision of the Panel during the Social Audit Public Hearing:

13.6.A(i)New water supply scheme is being formulated and will be submitted to the Govt. of Meghalaya shortly.

13.6.A.(ii)Water supply will be provided once the Dept. receives the sanctioned grant.

Action Taken Reports received from the Department:

13.6.A.(i)-(ii) Dobu Bazar water supply scheme supplying water to Dobu Bazar has already crossed its design period of 15 (fifteen) years and has been only partially functioning as observed by the people conducting Social Audit. Hence reconstruction scheme was proposed during the social audit of the aforementioned village during November 2017 under which all the schools (both Government and Private) and Anganwadi Centres located within Dobu Bazar will be covered along

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with the Households (proposal to construct public platform within 100m distance of every household).

Accordingly, the detail project report for the Reconstruction of Dobu Bazar WSS has been prepared and submitted to the Chief Engineer, PHE, Meghalaya, Shillong during August 2018 vide letter No **ACE-II/PHE/GH/TB-120/Pt-III/366, Dated 6th August 2018** for sanctioning of the same.

In the meantime, drinking water is being supplied on timely basis of 3 hours each in the morning and evening vide the existing infrastructure.

13.6.B. Swaach Bharat Mission.

13.6.B.(i) No schemes. However for the previous scheme under the TSC only a portion of materials has been supplied to the beneficiaries. These are 2 tins, 2 bags of cement, 1 pipe and 2 rods for constructing toilets. Many households have kaccha toilets.

Decision of the Panel during the Social Audit Public Hearing:

13.6.B.(i). There was no concerned Dept. present regarding the scheme during the social audit public hearing.

13.7. Agriculture Department

13.7.A. National Sustainable Agriculture Programme : 13.7.A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing: 13.7.A.(i) NA

13.7.B. Mission Integrated Development Horticulture : 13.7.B.(i) No schemes

13.7.B.(i) Decision of the Panel during the Social Audit Public Hearing: 13.7.B.(i) NA

13.8. PWD

13.8.A. Roads Constructed by PWD : 13.8.A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing: 13.8.A.(i) NA

13.8.B. PMGSY : 13.8.A.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing : 13.8.A.(i) NA

13.9. Border Area Development : 13.9.(i) No scheme

Decision of the Panel during the Social Audit Public Hearing: 13.9.(i) NA

14. Name of the Village	:	Dobu Anchengbok.
Name of the Block	:	Songsak C & RD Block.
Name of the District	:	East Garo Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

14.1. Food Civil Supplies & Consumer's Affairs Department:

14.1. Food Civil Supplies & Consumer's Affairs Department:

14.1. Public Distribution System:

14.1.(i) Smt. Sunita Marak (Ration Card No. 170000136040), Smt. Githa Sangma (Ration Card No. 170000136055) and Smt. Albaring Sangma (Ration Card No. 170000136080) whose names are listed/ present in the official record have migrated from Dobu Anchengbok village to some other village far off from Dobu area for the past many years. **They haven't taken the ration from such period but the official record has shown them as active consumer taking the ration regularly.**

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14.1.(ii)No Ration Card: Shri.Chisrangbath Momin (Ration Card No. 170000136046), Smt. Malje N. Sangma (Ration Card No.170000136053) and Smt. Kerelling Sangma (Ration Card No. 170000522807) have not taken any ration from the Fair Price Shop. Even though their names were there in official record, since they didn't get the ration card they don't know that they were entitled to get and enrolled for the same. However, the records show that all of them are active consumers. Further, Smt. Kerelling Sangma informed and submitted written application that her name have been incorrectly entered in the record, which is actually to be Smt. Kerollina Sangma.

14.1.(iii)Selling of rations:

a. Rice: 75 active consumers of Rice have not got their full quota. They get 1 Kg less i.e., out of 5 kg per person, they got only 4 Kg per person. Also the rate of rice per Kg was sold @Rs. 5 per Kg from the actual rate of Rs. 3 per Kg i.e., Rs. 2 per Kg more than the actual rate.

b. Sugar: Sugar which was to be distributed 3 Kg per household was distributed 2 Kg lesser than the allotted quota i.e., only 1 Kg out of 3 Kg. Also the price of sugar per Kg was sold @Rs.35 per Kg from Rs.30 per Kg i.e., Rs. 5 per Kg more than the actual rate.

c. Kerosene: Kerosene has been sold @Rs.35 per litre from the actual rate of Rs.27 per litre.

14.1.(iv)Request for enrolment in PDS: 23 Households without ration card have requested to register/ enroll themselves in PDS if they are entitled to get the benefit.

Name of the Applicants	
1) Aiona Sangma	13) Pinna D. Sangma
2) Jesitha Momin	14) Belnadita R. Marak
3) Debalin Momin	15) Rosalin Momin
4) Jemeni Momin	16) Raktilda Momin
5) Pomilla Marak	17) Balsimchi Momin
6) Grasiballa Sangma	18) Grittil G. Momin
7) Neshbina Marak	19) Montila Momin
8) Santila Marak	20) Renita S. Sangma
9) Pringchin Marak	21) Malachi M. Sangma
10) Walsina G. Momin	22) Deltina J. Sangma
11) Peballine M. Sangma	23) Domina Marak
12) Trisina G. Momin	

14.1.(v)The beneficiaries have complaint against their Fair Price Shop Dealer for not opening/ functioning the shop for more than 2-3 days. It was reported that the dealer opens the shop for just 2-3 days when the ration reaches/ available in the shop and thereafter closes it telling that the ration has been fully sold to beneficiaries, which they know is just a mere lie. It was not possible for all the households to arrange urgent money to buy ration during that 2-3 days. So, the beneficiaries have requested that dealer should at least open the shop for one full week.

14.1.(vi)Grievance/Complaints:

1.Official record Vs Social Audit :

- (i) Out of 111 Households, 96 Households have not taken Kerosene from the Fair Price Shop.
- (ii) Out of 111 Households, 48 Households have not taken Sugar from the Fair Price Shop.
- (iii) Out of 111 Households, 36 Households have not taken Rice from the Fair Price Shop.

2.Name : Smt. Malje N. Sangma

As per official records my name has been enlisted along with the expenditures on food supplies since 2015-16 with Ration card No. 170000136053 but I have not received a ration card till date and have not purchased any commodity from the PDS fair price shop. I want to receive a ration card since I deserve to get one.

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3.Name : Smt. Janilla M. Momin

As per official records my name has been enlisted along with the expenditures on food supplies with Ration card No. 170000136055 but I have not received a ration card till date and have not purchased any commodity from the PDS fair price shop. I want to receive a ration card since I deserve to get so I request to provide me one.

4.Name : Smt. Kerollina Sangma

As per official records my name was entered wrongly viz., Kerelling Sangma has been enlisted along with the expenditures on food supplies with Ration card No. 170000522807 but I have not received a ration card till date and have not purchased any commodity from the PDS fair price shop. Since my name has been enlisted I want to receive a ration card since I deserve to get so I request the Dept. to provide me one.

5.Complainants : Residents of Dobu Anchengbok

Decision of the Panel during the Social Audit Public Hearing:

14.1.(i) The beneficiary migrated to other destination will be deleted from the official record after cross checking.

14.1.(ii) The issues of beneficiary without ration card will be look upon by the office.

14.1.(iii) The FRS dealer has been directed to sell the ration as per specified quantity and price, failure of which stern action may be taken against him/ her.

14.1.(iv) The applicants for new ration card will be taken up as per the eligibility criteria specified in the scheme.

14.1.(v) The FRS dealer has been directed to function/ open the shop for maximum number of days till the ration is available, failure of which stern action may be taken against him/ her.

14.1.(vi). No response yet.

Action Taken Reports Receive from the Department:

14.1.(i) The beneficiaries migrated to other destinations will be deleted after cross- checking from the official records

14.1.(ii) Shri. Chisrangbath Momin (Ration Card No. 170000136046) and Smt. Malje N. Sangma (Ration Card No. 170000136053) were requested to surrender their Ration Cards to the Department. Kerelling Sangma (Ration Card No. 170000522807) is included in the Non- NFSA category which is still under the process of updating at the Directorate. Kerelling Sangma (Ration Card No. 170000522807) is advised to approach the concerned dealing assistant along with her relevant documents pertaining to her documents.

14.1.(iii) a, b and c. The Fair price Shop and S.K Oil dealer has been directed to sell the ration as per specified quantity and price, failure of which stern action may be taken against the dealers. The rate of SK Oil is 23.01/Litre. Scale of issue and retail price should be fixed by Vigilance Committee.

14.1.(iv) The enlisted beneficiaries are exclusive of PHH category and hence, they are not Non-NFSA category.

14.1.(v) Noted and directed to open FPS until stock exhausted and all beneficiaries have been issued of their month's quota.

14.1.(vi). No response yet.

14.2. Community & Rural Development Department:

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues were observed:

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14.2.A.National Social Assistance Programme: There is no beneficiary under NSAP in Dobu Anchengbok VEC.

Decision of the Panel during the Social Audit Public Hearing: Nil.

Action Taken Reports Receive from the Department:

14.2.A. Some of the eligible persons from this particular VEC have been identified for the benefit under NSAP.

14.2.B.PMAY-G

14.2.B.(i)Rengmin Sangma: Rengmin Sangma claimed that he has submitted the required documents to the office along with the application. While processing the same, the concern office made mistake while entering his date of birth. Instead of 42 years office mistakenly enter it as 2 years for which he was informed by the concern office that he will not get the sanction order for the same. Now, he requested the authorities to make correction regarding this issue and sanction the same to him.

14.2.B.(ii)Leward Momin: Smt. Aisilina N. Sangma, wife of Shri. Leward Momin told that they had divorced in Court. Now she is requesting the concern office that if possible the beneficiary name be transferred from her ex-husband to her name. She, further stated that now being alone having one child could not afford to build house for their shelter since whatever house they built in the earlier days too was destroyed by rainstorm. The same condition was observed by the Social Audit team.

Decision of the Panel during the Social Audit Public Hearing:

14.2.B.(i)The office will take up the issue, crosscheck the same, make correction and sanction the amount, if eligible.

14.2.B.(ii)Transfer of house constructed in the name of concerned beneficiary cannot be transferred to the spouse until and unless written consent and NOC is obtained from the concerned beneficiary.

Action Taken Reports Receive from the Department:

14.2.B.(i) Rengimin Sangma is not yet registered for the PMAY-G beneficiary 2016-17 due to certain technical problem in the MIS. The Block is taking necessary steps for correction of date of birth from the waiting list.

14.2.B.(ii) Aisilina Sangma is registered for PMAY-G 2017-18 bearing PMAY-G ID No.MG1042761.

14.3. Education Department:

14.3.A.Mid Day Meal:

14.3.A.(i)Proper records is not maintained for mid day meal. The school teacher told that she doesn't know to maintain records properly since instruction/ training for the same was not given to her by the concern department. Thus, she requested the concern department to provide training on book-keeping.

14.3.A.(ii)There is no attendance register maintained for cook-cum-helper.

14.3.A.(iii)Due to improper maintenance of records, the same could not be found for 1040.600 Kg of rice.

Decision of the Panel during the Social Audit Public Hearing:

14.3.A.(i)BMC replied that Register maintenance will be taught/ trained by the Junior Account Assistant.

14.3.A.(ii)Head teacher will be instructed to keep attendance register of Cook-cum-Helper.

14.3.A.(iii)MDM in-charge will be given training to maintain rice record.

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Action Taken Reports Receive from the Department:

14.3.A.(i) Training of book-keeping has been given to the head teacher by both Junior Accountant Assistant & MDM in-charge.

14.3.A.(ii) Head teacher is instructed to maintain attendance register for cook-cum-helper.

14.3.A.(iii) As the enrolment is less, the school got only 278 kg of rice (till audit). 104.600 kg is supposed to be missed. Head teacher is instructed to keep proper record of rice and same should be reimbursed

14.3.B. Sarva Shiksha Abhiyan:

14.3.B.(i) School Managing Committee lacks knowledge about the school Maintenance and School Grant.

14.3.B.(ii) The SSA School in Dobu Anchengbok village has 4 rooms. Out of these 4 rooms, 2 rooms don't have table, benches, desks and blackboard. School even doesn't have boundary wall, playground and electricity.

14.3.B.(iii) There are 2 toilets in the school but not separately for boys and girls.

14.3.B.(iv) There are 2 teachers in the school but they are not regular. When one teacher attends the school, the other remains absent and vice versa.

14.3.B.(v) There are 4 drop-out students:

- a. Somitha Momin
- b. Housen Sangma
- c. Delseng Momin
- d. Gringbark Marak

14.3.B.(vi) No Record was maintained for the distribution of Books and Uniforms.

14.3.B.(vii) Bills and Vouchers were not maintained properly. Thus, the same was not available for:

School Grant	:	Rs.5000/-
Maintenance	:	Rs.6000/-
Teacher Grant	:	Rs.1000/-

Decision of the Panel during the Social Audit Public Hearing:

14.3.B.(i) SSA Block Junior Accountant is appointed to check out and give the training on how to maintain the records.

14.3.B.(ii) Regarding the school materials, TLM grant is to be utilised. SMC's may meet the DMC for further enquiry.

14.3.B.(iii) Regarding the school furniture and toilet etc. the SMC or SDMC may bring the planning proposal in the month of December or fill up in UDISE format (UDISE still going on)

14.3.B.(iv) Regarding the Teacher irregularity the SMC may take up the action. CRC is instructed to supervise.

14.3.B.(v) The drop out children if up to 16 years of age may be included in the OOSC, through the CRC.

14.3.B.(vi) All the required school records may be maintained in the register (the Junior Accountant may assist in this matter)

14.3.B.(vii) Regarding the Bills and Vouchers the photocopies may be collected from the BMC office.

Action Taken Report: No ATR.

14.4. Health Department:

14.4. A.Services under the PHC:

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14.4.A.(i)Record maintenance by ASHA is not satisfactory. She doesn't know to maintain Book 4 & 5 since no training was provided to her on this particularly.

14.4.A.(ii)Even though VHNSC is there, since no training was provided to them, the VHNSC members don't know their duties and responsibilities and even the record maintenance.

14.4.A.(iii)No Bills and Vouchers were found for the VHNSC account for the financial year:

2015-16 : Rs.10,000/-

2016-17 : Rs.10,000/-

Decision of the Panel during the Social Audit Public Hearing:

14.4.A.(i)Dr. R. Napok, MeHO i/c, Dobu PHC informed that training will be provided to the ASHA.

14.4.A.(ii)Some members of the VHSNC are trained whereas some have to be trained.

14.4.A.(iii)VHSNC fund for financial year 2015-16 whether disbursed is to be confirmed and shall take appropriate action. As in the past for some few years they don't receive fund. For financial year 2016-17, it is being updated.

Action Taken Reports Receive from the Department:

14.4.A.(i), (ii). The ASHA of the village was selected in February 2012 which is after the completion of training on Book 4 and 3. However training/orientation is being given during the ASHA monthly meeting at the PHC level. VHSNC training/orientation is being provided every year and only the president and secretary are being trained. They then initiate the process of orientation/training to other members of the VHSNC at their levels also involving Medical Officers during the training. Further, VHSNC meeting are being conducted regularly during which the talk on the roles and responsibilities of the VHSNC members are given.

14.4.A.(iii). VHSNC fund for 2015-16 & 2016-17 was disbursed on 17/06/2015 & 21/12/2016. Statement of expenditure along with Utilization Certificate is also given.

14.4. B.Services under the Health Sub Centre: There is no Sub-Centre in Dobu Anchengbok.

14.4. C.JSY Scheme

14.4.C.(i) Grievance received from 3 individuals regarding Janani Suraksha Yojana since they didn't get the amount under this scheme.

- Smt. Jasitha Momin
- Smt. Smit Sangma
- Smt. Nodap Marak

Decision of the Panel during the Social Audit Public Hearing:

14.4.C.(i) Smt. Jasitha Momin doesn't fulfill to get JSY. She had no Check-up whereas check-up should be 3 or 4 times.

Smt. Nodap Marak will not get JSY since she had only 2 check-up.

Smt. Smit Sangma will get but have to wait as Accountant is not in place.

Action Taken Reports received from the Department:

14.4.C.(i). Per JSY norms a beneficiary who had home delivery should have the BPL card and have to complete 4 ANC checkups to avail the JSY scheme. So Jasitha Momin and Nadap Marak could not follow the criteria to avail the services. However JSY payment to Smt. Sangma has been made.

14.5. Social Welfare Department.

14.5.A. Integrated Child Development Scheme.

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14.5.A.(i) Materials/ facilities available in the Anganwadi Centre:

- Play materials for children are available in the anganwadi centre but not sufficient.
- Weighing Machine is available and fully functional.
- Toilet is constructed and available.

14.5.A.(ii) There is a complaint that Anganwadi centre doesn't open regularly and worker doesn't stay in the same village. She just comes to distribute the ration whenever available.

14.5.A.(iii) Anganwadi worker doesn't know to plot a growth graph in Growth register & The proceedings/minutes of the meeting were not recorded in a proper register. They maintain it in a loose sheet, since as per anganwadi worker no such register have been provided by the concern office

Decision of the Panel during the Social Audit Public Hearing:

14.5.A.(i) CDPO gave clarification that the office didn't received sufficient play materials for the children to be supplied to anganwadi centres.

14.5.A.(ii) She directed the anganwadi worker to open the centre as per their timings regularly and the worker should stay in the same village.

14.5.A.(iii) The training for record maintenance will be provided to the anganwadi workers.

Action Taken Reports received from the Department:

14.5.A.(i) As clarified during hearing.

14.5.A.(ii) The action taken against this is that anganwadi worker will have to open the AWC everyday for 6 hours. The action taken against this is that Anganwadi worker has been instructed to stay in the same village and perform her duty, and if she cannot stay she must resign from the post and that some other from the village can be recruited.

14.5.A.(iii) The action taken against this is that the Anganwadi Worker will be given register to maintain proceedings of the meeting. The action taken against this is that the anganwadi worker will be given training during their sectoral meets and also guidance by the concerned supervisors

14.5.B.Chief Minister's Pension Scheme.

14.5.B.(i) Smt. Malje N. Sangma requested to include her for this scheme since she is already 61 years old. Shri. Bilathon Sangma also requested to include him in this scheme being 62 years old.

14.5.B.(ii) Shri. Pebillin Momin told that since his name has been mistakenly processed by the office as Smt. Pebiline Momin, he is still waiting for his pension. He has applied in 2015 same along with Shri. Living Momin who is now benefitting from the scheme. He requested the office to make correction to his mistaken identity and provide him with the pension benefit.

Decision of the Panel during the Social Audit Public Hearing

14.5.B.(i) CDPO informed that new applicants will be crosschecked as per the eligibility criteria for this scheme and processed.

14.5.B.(ii) The case of Shri. Pebillin Momin will be taken up by the office accordingly.

Action Taken Reports received from Department :

14.5.B.(i) The Action taken against this is that both of them will be included for the scheme when the office will receive new sanction.

14.5.B.(ii) The inability to avail the benefit by shri Pebillin Momin is not because of mistaken Identity but because of the error in his account. He is advised to resubmit the correct account inorder to avail the benefit. So the action taken here is that once he submit his correct account he can avail the benefit.

14.6. PHE Department

14.6. A.Services under the PHE Department: No PHE scheme implemented in the village.

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14.6.B.(i) Swaach Bharat Mission. No SBM scheme implemented in the village.

14.7.Agriculture Department

14.7.A.National Sustainable Agriculture Programme : No Agriculture scheme implemented in the village.

14.7.B. Mission Integrated Development Horticulture : No Horticulture scheme implemented in the village.

14.8.PWD: No schemes

14.8. A.Roads Constructed by PWD: No PWD road in the Village.

14.8.B.PMGSY: No PMGSY road in the Village.

14.9.Border Area Development: No Project since it does not fall under Border Area.

15.Name of the Village : Koksi Nengsat

Name of the Block : Songsak C & RD Block.

Name of the District: East Garo Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues were observed;

Food Civil Supplies & Consumer's Affairs Department.

15.1. Public Distribution System

15.1.(i) Double Ration Cards reported in 6 (six) nos:- Smt.Nochi Sangma, Minjini Shira, Medin Marak, Meringing Sangma, Sengbal Sangma, & Chino Sangma.

15.1.(ii) As far social audit findings total number of 51 (fifty one) households has no ration card.

Name of the Applicants		
52. Shri. Pakkking Marak	69. Smt. Namitha sangma	86. Shri. Bristin sangma
53. Smt. Sumilla Momin	70. Smt. Marbish N Sangma	87. Shri. Sumith Shira
54. Smt. Jasintha Sangma	71. Smt. Prejitha Sangma	88. Shri. Probith Marak
55. Shri. Samuel Marak	72. Shri. Pijen Sangma	89. Smt. Mejolin Sangma
56. Shri. Benedik Marak	73. Smt. Norilla Ch. Marak	90. Shri. Presthon Sangma
57. Smt. Romila Sangmna	74. Smt. Chevia D Shira	91. Smt. Jinana Marak
58. Shri. Elstone sangmna	75. Smt. Rikka Shira	92. Smt. Airiash Sangma
59. Smt. Sabina Marak	76. Shri. Pobellin Sangma	93. Smt. Mimita D Sangma
60. Shri. Josha Sangma	77. Smt. Listha D Shira	94. Smt. Bindilla Sangma
61. Smt. Anjilla Sangma	78. Smt. Debolin Sangma	95. Smt. Sunitha Sangma
62. Smt. Santolin Ch. Marak	79. Smt. Baileth Ch. Sangma	96. Smt. Nivea D Shira
63. Smt. Najak Sangma	80. Smt. Poholla Sangma	97. Smt. Palbina Marak

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64. Smt. Jullie Sangma	81. sShri. Balsil D Shira	98. Smt. Pingki N Marak
65. Smt. Pina Marak	82. Smt. Hadith Marak	99. Smt. Sengchina Momin
66. Shri. Prewill Sangma	83. Smt. Onorin Sangma	100. Smt. Kalkame Sangma
67. Smt. Nomina Sangma	84. Smt. Popilla Sangma	101. Smt. Nobalin Sangma
68. Smt. Ketchira Sangma	85. Shri. Balgesh Sangma	102. Smt. Maljina Sangma

Decision of the Panel during the Social Audit Public Hearing:

15.1.(i) Sub Inspector of food instructed PDS dealer of Koksi Nengsat to submit the double ration card beneficiaries name along with ration cards number to head office for cancellation of double ration cards.

15.1.(ii) Panel instructed PDS dealer to submit the 51 eligible households along with proper application for new applicants for ration card to the HQ Williamnagar for approval.

Action Taken Reports Receive from the Department:

15.1.(i) The dealer of Koksi Nengsat FPS has been directed by the office to collect all the double ration cards and to submit them to the office. The dealer along with the local leaders of the village has been asked to select suitable households possessing criteria for entitling PHH ration cards under NFSA, 2013 for replacing the double ration cards. The selected households were to filled the require application forms and to submit them to the office along with the detailed relevant documents

15.1.(ii) The 51 nos. of households mentioned have been asked to fill the required application forms and submit them to the office along with the required documents. The same will then be sent to the Directorate, Food Civil Supplies and Consumer affairs for approval.

15.2. Community & Rural Development Department.

15.2. A.National Social Assistance Programme : 15.2.A.(i)..No Scheme

Decision of the Panel during the Social Audit Public Hearing: 15.2.A(i)NA

Action Taken Reports Receive from the Department:

15.2. A. NSAP scheme has been implemented in this village. There are 17 (seventeen) nos. of IGNOAPS beneficiaries and 2 (two) nos. of IGNWPS beneficiaries in this village.

15.2.B.PMAY-G

15.2.B.(i) For the financial year 2016-17 PMAY beneficiaries has yet to receive 1st instalment.

15.2.B.(ii) Construction of PMAY is yet to be started.

15.2.B.(iii) As far field verification 5(five) nos of beneficiaries has expired: - Brgula Sangma, Ripen Marak, Enobi Sangma, Jose Sangma, Polde Marak.

Decision of the Panel during the Social Audit Public Hearing:

15.2.B.(i) BDO clarified that regarding on the fund for PMAY its under process.

15.2.B.(ii) No comments because fund is yet to be released.

15.2.B.(iii) BDO clarified that family member of the expired beneficiaries can submit the dead certificate of the beneficiaries to the block office for further verification.

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Action Taken Reports Receive from the Department:

15.2.B.(i) In this particular village, 12 (twelve) beneficiaries have received the 1st installment. 10 (ten) of them have also received the 2nd installment. For the remaining beneficiaries, released of 1st installment will be processed as soon as updated Bank Accounts are received from the beneficiaries.

15.2.B.(ii) Construction of houses is already under progress. 11 (eleven) houses have completed upto the plinth level.

15.2.B.(iii) Brgula Sangma and Polde Marak have not been registered for the PMAY-G. The matter is being examined for allotting the houses in the name of their next-of-kin.

15.2.C. MGNREGA.

15.2.C. (i).Koksi Nengsat –A Const of 100M MCC Pavement work has yet to completed

15.2.C. (ii).Koksi Nengsat – B Const of RCC bridge work yet to start.

15.2.C. (iii). Payment register not maintain in koksi Nengsat –B

Decision of the Panel during the Social Audit Public Hearing:

15.2.C. (i), (ii).BDO instructed all the job card holders of Koksi Nengsat –A & B group to complete the pending work as soon as possible.

15.2.C. (iii).BDO instructed VEC secretary of Koksi Nengsat –B to maintain the payment register properly.

Action Taken Reports Receive from the Department:

15.3. Education Department.

15.3.A.Mid Day Meal.

15.3.A.(i) Mid Day Meal Monitoring Committee for the FY 2017-18 has yet to approve.

15.3.A.(ii) MDM students register ,Grain & Cash register data , Cooking Cost register ,Cook- Cum Helper honorarium register were not found in MDM LPs.

Decision of the Panel during the Social Audit Public Hearing:

15.3.A.(i) Panel instructed head teacher of LPs to submit the list of MDM committee list to the Head office for approval.

15.3.A.(ii) Panel instructed head teacher of LPs to maintain all the necessary register of MDM.

Action Taken Reports Receive from the Department:

15.3.A.(i) School has got their SMC approval. (Approval letter enclosed).

15.3.A.(ii) Head teacher has already collected the MDM register i.e. Cash book, Stock register, attendance register, monthly report of MDMS from the o/o SDSEO, Williamnagar. He is instructed to keep records of all registers. He is instructed to keep attendance register as well as payment register of cook-cum-helper.

15.3.B. Sarva Shiksha Abhiyan UPs

15.3.B.(i) School uniform grant not received on time as the school have received 2016-17 uniform grant on July 2017.

15.3.B.(ii) In- sufficient of school bench & desk for class VI, VII & VIII

15.3.B.(iii) The department did not issue the following subjects of text books: - Environmental Education, Meghalaya , Hindi Reader, Health Education, Proriani Kitap.

15.3.B.(iv) Lack of drinking water facilities in the school.

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15.3.B.(v) No protection wall in school.

Decision of the Panel during the Social Audit Public Hearing:

15.3.B.(i) As far Panel the school uniform grant has been release to school when the head office received fund from the Govt.

15.3.B.(ii) Panel instructed to school in charge to utilised school maintenance grant for procurement of new bench & desk.

15.3.B.(iii) Panel clarified that text book has been issued to school as far sanctioned from the head of the department.

15.3.B.(iv) No comments from panel for drinking water facilities.

15.3.B.(v) Panel clarified that the in charge of the school need to gave proposal to the Head office for school protection wall.

Action Taken Reports Receive from the Department:

15.3.C Sarva Shiksha Abhiyan LPs

15.3. C.(i) Teachers attendance register were not maintain properly.

15.3.C.(ii) Lack of drinking water facilities.

15.3.C.(iii) In sufficient of bench & desk for class I to V

15.3.C.(iv) DISE report were not available during social audit.

15.3.C.(v) School infrastructure like doors, windows, roof & floors were not in good condition.

Decision of the Panel during the Social Audit Public Hearing:

15.3.C.(i)Panel instruct school in charged to maintain the teacher's attendance register properly.

15.3.C.(ii)Panel instructed school in charged to gave proposal to PHE departments for connection of piped water supply.

15.3.C.(iii) No comments for DISE report.

15.3.C.(iv) Panel clarified that school in charged can utilise the school maintenance grant for repairing of class rooms, bench & desk.

Action Taken Report: No ATR.

15.4. Health Department.

15.4. A.Services under the PHC

15.4.A.(i).No Scheme.

Decision of the Panel during the Social Audit Public Hearing:

15.4.A.(i).NA.

15.4. B.Services under the Health Sub Centre.

15.4.B.(i). No proper electricity connection as they have to deposit in MeECL .

15.4.B.(ii) No proper water facilities in Sub Centre.

15.4.B.(iii) The Delivery disposal kits need to replace as the delivery kits are rust.

15.4.B.(iv) No boundary wall.

15.4.B.(v) In sufficient of medicine supply to the sub-centre.

Decision of the Panel during the Social Audit Public Hearing:

15.4.B.(i). Panel clarified that the Sub Centre in charge need to deposit the money in MeECL for electricity connection.

15.4.B.(ii) No comments for water facilities.

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15.4.B.(iii) Panel clarified that delivery kits need to buy from the Sub Centre maintenance fund.

15.4.B.(iv) Panel clarified that boundary wall has to be maintain from the maintenance fund.

15.4.B.(v) Panel clarified that medicine has been supply to Sub Centre whatever the medicine received from the District HQ.

Action Taken Reports Receive from the Department:

15.4.B.(i), (ii), (iv). Action to be taken up by the State Health Engineering Wing and this will be followed up by the District.

15.4.B.(iii), (v). Based on the approval from the GoI, medicines are supplied to the District as per their indent and accordingly to the PHC/CHC/SC.

15.4. C.JSY Scheme “ 15.4.C.(i)No issue.

Decision of the Panel during the Social Audit Public Hearing: 15.4.C.(i)NA

Action Taken Report: No ATR.

15.5. Social Welfare Department.

15.5A. Integrated Child Development Scheme.

15.5.A.(i) No anganwadi centre in the village .

15.5.A.(ii) Anganwadi stock register & attendance register were not maintain properly.

15.5.A.(iii) No educational & play material for children's in anganwadi.

15.5.A.(iv) Measurement of food is not done as far instruction from head office by anganwadi worker.

15.5.A.(v) The dry foods and food items like Kheer, Milk powder, suji, are not served properly.

Decision of the Panel during the Social Audit Public Hearing:

15.5.A.(i) Panel clarified that as far the rate of population the building for anganwadi has been provide from the head office .

15.5.A.(ii) CDPO instructed anganwadi worker to maintain the registers properly.

15.5.A.(iii) Panel clarified that whatever the play material received from the head office the Dept has issue to each & every anganwadi centre.

15.5.A.(iv) Measurement of food has to be done by anganwadi worker as far instruction provide from the Head of the Dept clarified by panel .

15.5.A.(v) Panel instructed anganwadi worker to serve the dry foods to children as far the instruction given from the head office.

Action Taken Reports received from the Department:

15.5.A.(i) CDPO Clarified during hearing that Anganwadi centre is functioning but without the departmental building, in a primary school. The Auditor's lookout was for departmental building and since the building could not be found they took it as there is no AWC in the Village.

So, the action taken here is that the Project Office will apply for the building from the Head Of the Department.

15.5.A.(ii).No response receive yet.

15.5.A.(iii) The action taken against this issue is that once the office receive sanction of play materials again it will be distributed to them without any delay.

15.5.A.(iv) The action taken against this issue is that the anganwadi worker is instructed to measure food items by herself.

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15.5.A.(v) The action taken against this issue is that the anganwadi worker is instructed to serve the food items properly and as per the quantity given in the challan for each beneficiary.

15.5.B.Chief Minister's Pension Scheme.

15.5.B.(i). As far pilot social audit findings **3(three) nos of beneficiaries** smt. Jose sangma, smt Kenteni Marak & Shri Ripson Marak **has expired.**

15.5.B.(ii) During the conduct of door to door interaction with **beneficiaries it was found that beneficiaries does not received the pension money every month.**

15.5.B.(iii) Total **10 (ten) nos of beneficiaries were not found in the village**, Smt. Mesoni Momin, Smt .Jenon Momin,Shri.Rengmin Sangma, Smt Sonje Sangma. SmtGanjoni Momin,Shri Kebingson Sangma,Smt.Jesoni Sangma, Smt. Noaring Sangma, Shri.Torin Sangma, Shri. Surendro Sangma.

Decision of the Panel during the Social Audit Public Hearing:

15.5.B.(i). No comments from Panel.

15.5.B.(ii) Panel clarified regarding on the irregularity of pension money that the department has been released the pension money to each & every beneficiaries when they received fund .

15.5.B.(iii) Panel clarified that 10 (ten) nos of beneficiaries is under Achakpek village not under Koksi Nengsat village.

Action Taken Reports received from Department:

15.5.B.(i). The action taken against this is that the new beneficiaries will be replaced in their place.

15.5.B.(ii)&(iii). As clarified during hearing.

15.6. PHE Department

15.6. A.Services under the PHE Department

15.6.A.(i). There is no transparency from the PHE department, as the **villagers have no knowledge of PHE pipe water supply work** in the village.

15.6.A.(ii) As far department work component detail it was 12 (twelve) nos of public stand post (taps) but as far field Verification it was **found that 5 (five) nos of public stand post without taps & 7 (seven) stand post without water connection.**

15.6.A.(iii) Agency/Contractor name who implemented the work were not provide from the department to audit facilitators.

15.6.A.(iv) Status of Pipe water supply work has yet to completed.

15.6.A.(v)Deviation in measurement: As far field measurement Const of CC weir were 4mx.70mx.60m less length & breath but as far MB from Dept 3.5mx1.2mx0.8m.

15.6.A.(vi) Deviation in measurement: As far field verification Const of PS Tank were 2.90mx0.3mx1.85m less length & breath but as far MB from Dept of PHE is 4.00mx4.0mx2.50m .

15.6.A.(vii) Deviation in measurement: Const. Of SS filter were 1mx1mx1.85m less meter but as far MB from Dept is 5.00mx4.0mx2.50m..

Decision of the Panel during the Social Audit Public Hearing:

15.6.A.(i) SDO of PHE Mendhipathar clarified that they inform all the villagers of koksi Nengsat before the Const of Piped water supply.

15.6.A.(ii) Panel clarified regarding on the pending connection of water supply will continue & complete their work on 2018.

15.6.A.(iii) No comments

15.6.A.(iv) Panel clarified that pending piped water supply to the village will complete in next year 2018.

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15.6.A. (v) During public hearing SDO clarified that const of CC Weir , Const of PS Tank & Const of SS Filter were not as far Dept MD because during the const the insurgency in the village is very much active therefore the contractor not able to look after the construction of work.

Action Taken Reports received from the Department:

15.6.A.(i). The scheme Koksi Nengsat WSS is sanctioned base on the village agreement of Nokma's and all the constructional materials are lifted through this village , even the location of Dam site, treatment plant site, are guided by the villagers lastly the public tap to be constructed with the construction with consultation of villagers, so the above question of transparency of department does not arise.

15.6.A.(ii) The Koksi Nengsat WSS is an ongoing scheme some public tap are constructed, now laying of pipeline are in progress. All the public tap will be functional on or before March 2018.

15.6.A.(iii) The Koksi Nengsat WSS is converging the village Koksi Nengsat, the following are the contractors for the said work:- i) Construction of CC Weir: Shri. Bimba SAngma, (ii) Construction of PS Tank: Work in progress, (iii) Construction of SS Filter: Shri. Kaisur Marak, (iv) Construction of CWR: Shri. Andolson Marak, (v) Laying of pipeline: Smt. Crynish Marak.

15.6.A.(iv) All the works of Koksi Nengsat WSS will be completed on or before March/2018, but financially liabilities will be completed as per the fund availability.

15.6.A.(v)-(vii) The key finding of Social Audit Support Team has no technical knowledge as they cannot differentiate the PS Tank, SS Filter and CWR.

Since the CC weir is located at far flung area and as per the site condition the size may be vary due to depth of weir. The MB may be recorded without the site verification as the insurgencies are very much active during those days.

Since the PS tank is not yet construction during the key finding Social Audit Team, they have given the wrong field measurement. At present the Pre-Sedimentation Tank is under work in progress and size is 4.0mx1.0mx2.0m and will be completed before M arch /2018.

The SSF(Slow and Filter) &CWR(Clear water Reservoir) are completed.

The SSF measurement is 5.00mx4.00mx2.5m the measurement in the field by social audit team given is 1mx1mx1.85m is impossible, since SSF cannot be constructed within that size. The CWR measurement is 30mx3.0mx2.0m in the field and has not recorded by the social audit team.

Since the habitation is vast and scattered, the scheme is being implemented as per the sanctioned provision for the said village and will be completed in all respect during March 2018 if the fund is available.

15.6.B. Swaach Bharat Misssion.

15.6.B.(i). No technical estimate from the department.

15.6.B.(ii) Not utilized by the community due to lack of water facilities.

Decision of the Panel during the Social Audit Public Hearing:

15.6.B.(ii). No Department representatives.

Action Taken:

15.6.B.(i). Technical Estimate is being obtained from the District Coordinator.

15.6.B.(ii). Shri. Molding Sangma, Facilitator, attended the Public Hearing.

15.7.Agriculture Department

15.7.A.National Sustainable Agriculture Programme : 15.7.A.(i)No Scheme

Decision of the Panel during the Social Audit Public Hearing: 15.7.A.(i)NA

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15.7.B. Mission Integrated Development Horticulture

15.7 .B.(i) Decision of the Panel during the Social Audit Public Hearing: 15.7 .B.(i)NA

15.8.PWD

15.8. A.Roads Constructed by PWD: 15.8. A.(i)No Scheme.

Decision of the Panel during the Social Audit Public Hearing: 15.8. A.(i)NA

15.8.B.PMGSY : 15.8. A.(i)No Scheme

Decision of the Panel during the Social Audit Public Hearing: 15.8. A.(i)NA

15.9.Border Area Development : 1.9.(i)NA

Decision of the Panel during the Social Audit Public Hearing: 15.9.(i)NA

16. Name of the Village: Chotcholja

Name of the Block: Kharkutta C & RD Block.

Name of the District: North Garo Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

16.1. Food Civil Supplies & Consumer's Affairs & Department:

16.1. A Public Distribution System (PDS)-

16.1.(i) Based on the physical verification of Audit team on 20th November 2017, Fair Price Shop Board and the price list are newly made.

16.1.(ii) Beneficiaries purchased Rice at Rs 5/- per kg

16.1.(iii) Beneficiaries of Non- NFSA do not get the benefits or rice as per the government norms because the Dealer receives 227 kg rice for Non NFSA. He adjusts the Non- NFSA rice for PHH and AAY beneficiaries every month.

16.1.(iv) During the public meeting on 20th Nov 2017 in the community hall, beneficiaries informed that they purchased sugar is at Rs 40/- per kg .

16.1.(v) Beneficiaries get Sugar only 1 kg per household but according to the entitlements every beneficiary should get 3 kg per household.

16.1.(vi) No Fair Price Shop, sign board and price list for Kerosene.

16.1.(vii) Kerosene is sold at Rs 35/- per litres vs Government rate of Rs 27/- per litre. The Kerosene dealer receives 500 litres per month but he does not follow the rules as he sometimes sales 140 litres pm, 176 litres pm, 175 litres pm and 183 litres pm to the beneficiaries.

16.1.(viii) Dealer issued 1 litre for some household, 2 litres for some household, 3 litres for some household and 4 litres for some household vs 2-3 litres per month as per govt. norms.

16.1.(ix) Records not maintained properly (Sale Register) during the month of May, August and September 2017.

16.1.(x) Differences of the records between the dealer's record and the official record.

16.1.(x) Community/ villagers (63 people) filed grievances on the Public Distribution System (PDS)

- i) To provide Rice, sugar and kerosene according to the entitlement (Rice- 5 kg per head, Sugar – 3kg per household and Kerosene – 2-3 litters per household)
- ii) To sell commodities at the Government rate (rice at Rs 3/-, kerosene at Rs 27/- and sugar at Rs 30/-)
- iii) Apply for the ration card- 1. Mereth Sangma, 2. Meck Sangma, 3. Thenydia Marak, 4. SensbirthMarak, 5. LushamerryMomin, 6. SemargineMaral

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Decision of the Panel during the Social Audit Public Hearing:

16.1.(i) to (x). Corrective measures will be initiated. Further, Application form for the fresh applicants has been issued on the day of public hearing and some of the people have applied on that day.

Action Taken Reports received from the Department:

16.1.(ii). Strict instructions have been served to the FPS dealer to sell the PHH and AAY rice at prescribed rate of Rs 3 /- kg.

16.1.(iii). Dealer have been instructed to distribute the Non NFSA rice to the entitled beneficiaries.

16.1.(v). The dealer has been instructed to issue as per prescribed scale of Rs 3/- / kg per HH per month and to sell at Rs 30/- / kg , wherever allotment is received from the Block.

16.1.(vi). Signboards and price lists are being displayed in all FP Shop centres,

16.1.(vii). The signboards and price lists are being installed by the kerosene dealer and the dealer has been instructed to issue as per Government Prescribed scale to issue and as for the selling price Vigilance Committee are entrusted to fix the rate which shall be approved by the office. The quantity of kerosene lifted by the dealer are being verified by the inspecting office, and the dealer has been warned to regularly lift the allotted quota of kerosene.

16.1.(x). No ATR.

16.2. Community & Rural Development Department:

16.2. A. National Social Assistance Programme (NSAP)-

16.2.A.(i) NSAP list is not provided from the department.

16.2.A.(ii) 6 (six) nos. of Eligible people namely ; 1) Gresmony Momin, 2) Boksa Sangma, 3) Weldina Momin, 4) Dejang Marak, 5) Renalson Marak and 6) Mitrosen Momin did not receive pension regularly & **4 (four) persons namely;** 1) Krellinda Momin, 2) Norunballa Sangma, 3) Prakash Momin and 4) Eljin Sangma were not getting access to the NSAP benefits.

Decision of the Panel during the Social Audit Public Hearing:

16.2.A.(i), (ii) PD, DRDA requested the department concern to verify the beneficiaries and accordingly their names will be included based on the criteria under NSAP

Action Taken Reports received from the Department:

16.2.A.(i) The list was sent to MSSAT vide email (mssatmeg@gmail.com) dated 09-11-2018 at 03:10 PM.

16.2.A.(ii) Out of the 6 (six) listed beneficiaries only Mitrosen Momin is a beneficiary of NSAP. Late receipt of fund from the GOI hinders payment of pension on monthly basis. The pension is paid as per fund available normally on quarterly basis. Any person who fulfills the eligibility criteria can access NSAP benefits provided they applied for the scheme and furnish the required documents.

16.2. B. Pradhan Mantri Awas Yojana – Gramin (PMAY –G).

16.2.B. (i) During the meeting on 20th November 2017, **3(three) beneficiaries have not received the amount for PMAY-G sanctioned in 2016-17** namely ; 1) Hemalin Momin, 2) Herila Momin and 3) Rajit Momin. 109(one hundred and nine) households should get the PMAY beneficiaries in the village.

16.2.B. (ii) Villagers/ Community Pradhan Mantri Awas Yojana (PMAY) applied for the PMAY Scheme. The landless people below poverty line do not get the benefits of PMAY Scheme.

Therefore 95 people requested to avail the benefits of PMAY.

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Decision of the Panel during the Social Audit Public Hearing:

16.2.B(i) PD, DRDA requested the department concern to verify the beneficiaries and release the amount accordingly.

Action Taken Reports received from the Department:

16.2.B(i) Release of 1st installment in respect of Hemain Momin, Herilla Momin and Rajith Momin through FTO signing was initiated but the amount (Rs. 52,000/-) was rejected by Bank due to the fact that the amount has exceeded the credit limit per transaction of the beneficiaries' Bank Account set by Bank. However, the beneficiaries are instructed to open new Bank Account and furnish the details to the Block officials for necessary action.

Identification and survey of households not included in the Permanent Waitlist but found eligible for PMAY-G, so that such households could be considered by GoI for inclusion in the Permanent Waitlist is in progress. So far, 108 such households from Chotcholja village have been surveyed for consideration by the GoI for including under the Scheme.

16.2.B(ii) Identification and survey of households not included in the Permanent Waitlist but found eligible for PMAY-G, so that such households could be considered by GoI for inclusion in the Permanent Waitlist is in progress. So far, 108 such households from Chotcholja village have been surveyed for consideration by the GoI for including under the Scheme.

16.3. Education Department:

16.3. A. Mid Day Meal (MDM).

16.3.A(i) The standard menu is not display publicly.

16.3.A.(ii) Cook do not follow the regular menu and as per the discussion between the parents and children, food quality is not good and the children gets the same food item every day.

16.3.A.(iii) No regular payment of honorarium to the Cook.

16.3.A.(iv) There is no helper.

16.3.A.(v) Records and Registers were not maintained properly, i.e., Attendance Register.

16.3.A.(vi) Supply of Rice is not regular. Based on the verification of Social Audit Team on 22nd November 2017, School receives Rice of 5.44 kg in the month of July 2017 and remaining 2.50 kg during the pilot social audit.

16.3.A.(vii). Food grain store room is not maintained properly.

Decision of the Panel during the Social Audit Public Hearing:

16.3.A.(i) District School of Education (DSEO) to prepare standard menu and circulate the same to all the schools from the next academic session and also to prepare register.

16.3.A.(ii) to (vii). PD, DRDA suggested department concern to taken actions accordingly.

Action Taken Reports received from the Department:

16.3.A(i) The Headmaster is informed to replace the damaged MDM menu with a new one and to display it on the board.

16.3.A.(ii) Cook- cum- Helpers are instructed to follow the MDM menu plan. The Head Teacher is instructed to ensure that the quality of food is not compromised.

16.3.A.(iii) Proposal is prepared for monthly payment of remuneration to Cook- cum- Helper.

16.3.A.(iv) His/Her designation is Cook- cum- Helper(CCH). He/She is selected by the SMC based on CCH- Students ratio of 1:50

16.3.A.(v) The Block accountant is instructed to make aware the Head Teacher on how to maintain records properly.

16.3.A.(vi) The Headmaster is instructed to provide the daily MDM to students based on MDM Menu.

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16.3.A.(vii) Proposal has been sent to DSEK, Shillong to give the bigger kitchen shed cum store room.

16.3. B. Sarva Shiksha Abhiyan (SSA).

16.3.B.(i) No proper infrastructure in the school building. The school building is very old, there is no doors and windows, roofs and floors got spoiled, most of the desk and benches got broken. Thus the Children are facing lots of problem.

16.3.B.(ii) Rs 500/- per child every year was charged in the Upper Primary School (UPS) of Chotcholja Government School charge Total Students enrolled in UPS – 161 students, $161 * 500 =$ Rs 80,500.

16.3.B.(iii) No supply of two sets of school uniform : As per the public meeting in the community hall on 21st November 2017, children were not getting the Rs 400 per child for all SCs/STs for 2 sets of uniforms every year. Parents and the children said that they only get a jersey.

16.3.B(iv) School Management Committee (SMC) was not form after every 2 years. As per the public meeting in the community hall on 21st November 2017, among the SMC members provided by the School Headmaster, 2 of the SMC members were passed away.

16.3.B (v) Registers (cash book, ledger, Textbook and uniforms distribution etc.) are not maintained properly.

Decision of the Panel during the Social Audit Public Hearing:

16.3.B.(i) to (v) : The PD, DRDA, Shri. P.K Boro, Additional DC, Resubelpara. EAC / magistrate will be detailed to conduct enquiry into the matters. Headmaster is instructed to avoid collection of school fee from the students. Since the maintenance of school is from the government side. The SMC should be activated.

Action Taken Report: No ATR.

16.4 Health Department:

16.4. A. Services under the PHC-

16.4. A. (i) No PHC available

Decision of the Panel during the Social Audit Public Hearing:

16.4. A. (i) NA

16.4. B. Services under the Health Sub Centre.

16.4.B.(i) As per the meeting on 20th and 21st November 2017, women of Chotcholja village were not happy with the existing ASHA because she does not create awareness and does not conduct outreach programs among the community regarding nutrition, basic sanitation, hygienic practices and healthy living. ASHA do not counsel women on birth preparedness, importance of safe delivery, breast feeding, complementary feeding, immunisation etc. ASHA do not accompany the requiring admissions to the nearest PHCs. ASHA do not visit the baby born at hospital and home for checking their weight, fever etc.

16.4.B.(ii) As per the information received from the sub centre regarding the Village Health Sanitation and Nutrition Committees (VHSNC) members, on 21st November 2017, during public meeting 2 (two) of the members whose name is there in the list says that “they do not know that they were VHSNC members”

16.4.B.(iii). No Village Health Nutrition Day (VHND): VHND is supposed to organise once in a month; immunisation should be given to all pregnant women and children of less than 5 years on this day but they never organise VHND at Chotcholja Village.

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Decision of the Panel during the Social Audit Public Hearing:

16.4.B(i) DH& MO should take corrective measures

Action Taken Reports received from the Department:

16.4.B (i), (ii), (iii). Concerned Medical & Health Officer and Block Program Manager has been instructed to orient the ASHA and all the VHSNC members regarding their jobs and responsibilities.

16.4. C. Janani Suraksha Yojana (JSY) Scheme.

16.4.C.(i) In the FY 2015-16, 2016-17, 2017-18, 37 (thirty seven) women gave birth at health institution, 9 women gave birth at home and 1 woman who birth at private hospital. Total 47 (**forty seven**) **women have not received JSY benefits.** Under the JSY, women who have completed immunisation and ANC's and give birth at health institutions should get Rs 700/- and if the women completed immunisation and ANC's and give birth at home should get Rs 500/-.

- i) Ranjitha Sangma - She has completed the immunisation and ANC's but didn't get the benefit of JSY. Therefore, she requested the Health Department for the JSY benefit.
- ii) Pulmothy Marak She has completed the immunisation and ANC's and have delivery at home but didn't get the benefit of JSY. Therefore, she requested the Health Department to look into the matter.

Decision of the Panel during the Social Audit Public Hearing:

16.4.C.(i) Issues resolved during Public Hearing. Beneficiaries are to open Bank Account. DM&HO will take corrective measures.

Action Taken Reports received from the Department:

16.4.C.(i). All the beneficiaries having Bank Accounts have been paid and the beneficiaries not having the Bank Accounts have been instructed to open an zero balance savings account in any of the Banks.

16.5. Social Welfare Department:

16.5. A. Integrated Child Development Scheme.

16.5. A. (i). No wall painting Anganwadi Centre is not attractive as there is and **Menu Chart is not display** at the centre. physical verification by audit team on 21st November 2017, there is **no kitchen or the facility to cook meals, no proper sanitation and drinking water.**

16.5. A. (ii). Anganwadi worker cook the meals (Suji, Kheer, Chana, Milk,) at home and distribute at the centre and the grains or the food stuffs are kept at worker's place.

16.5. A. (iii). Anganwadi centre should provide morning snacks and afternoon lunch to the children in the age group of 3-6 years but as per the discussion with children and the parents, they provide only morning snacks and that is also only twice or thrice in a week.

16.5. A. (iv). Pregnant women and young mothers (till 6 months after the child birth) are entitled to free nutritious food in the form of take home ration and the ration should have 600 Kcal and 18-20g protein but the pregnant women and young mothers are not getting according to their entitlement.

16.5. A.(v). Anganwadi centre do not provide non-formal education to the children in the age group 3-6 years and do not provide nutrition and health education to adolescent girls and women (15-45 years).

16.5. A.(vi). People were not aware of their entitlement

Decision of the Panel during the Social Audit Public Hearing:

16.5. A. (i) to (vi) DSWO will take the corrective measures.

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Action Taken Reports received from the Department:

16.5. A. (i). Anganwadi workers are given instructions to display Menu Chart at the centre.

The wall painting was taken up with the fund provided by the administrative department.

Necessary resource will be tapped and mobilized to take up wall painting like awc of Megam Akong and Kharkutta Songgital and some of the other centres. The SDO Civil, Shri. Ram Sing, IAS, provided for wall painting during his tenure as SDO (Civil), Resublepara. The AWW will be asked to set up kitchen in the place provided. There is a child friendly sanitary toilet provided at the centre. Necessary maintenance will be taken up by the worker. Regarding safe drinking water, terra filter was constructed at the centre but remained unutilized because of technicalities. The matter has been discussed with the SDO, PHE and formal request will follow to make it functional immediately.

16.5. A. (ii). . As the fuel used for cooking is firewood, the expressed her view that the smoke will pollute the other rooms. The Aww has been instructed to cook the food at the centre itself. The Aww has been asked to keep her foodstuff at the centre in a proper storing containers provided by the office.

16.5. A. (iii). The AWWs have been instructed to provide Morning Snacks every day and also Hot Cooked Meal as a supplement to the lunch taken by the children at the centre. This will be strictly adhered to in the near future.

16.5. A. (iv). Take Home Ration is provided every week to the Pregnant and Lactating mothers as per the guideline. This issue will be monitored strictly and ensured that the mothers get their due entitlement food every week. There is no way of verifying the accurate quantity of 18 to 20 g.

Protein and 600 Kcal intakes. The AWWs depends on calculation of challan for providing the THR.

16.5. A. (v) As per the information given by the worker, Pre-school is being conducted regularly. But the parents prefer to send their children to private schools. The Anganwadi was contacted and discussed on this issue. The worker has been asked to conduct preschool regularly and the Lady Supervisors have been asked to monitor the quality of pre-school teaching. The Lady Supervisors and aww has been instructed to conduct NHED programme regularly and impart necessary information to the women group of the village.

16.5. A. (vi) The Lady Supervisors have been instructed to ensure that the Community is made aware of entitlement. Necessary information will be displayed at the centre regarding their entitlement. NHED programme will be strengthened to ensure that all are well informed about the service delivery and help extended by the government.

16.5. B. Chief Minister's Pension Scheme.

16.5. B (i) Beneficiaries not getting pension regularly.

Decision of the Panel during the Social Audit Public Hearing.

16.5. B.(i) Resolve during Public hearing.

Action Taken Report Received from the Department:

No ATR.

16.5.C.IGNPDS: Sri. Tengsimbirth Sangma Chesang N Areng Simchengbirth Marak applied for Disability pension scheme.

Action Taken Report Received from the Department:

No ATR.

16.6. PHE Department:

16.6. A. Services under the PHE Department.

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16.6. A. (i).Information was received day before Public Hearing i.e. on 22nd November 2017 around 3:00 pm from the department which is very late.

16.6. A. (ii).As per the information receives from the department; there are water tank and GI Pipelines in the Village. But as per the public meeting in the community hall the pipelines are very old which has been connected 20-30 years earlier, therefore that is not working and repair should be done. Water supply is not regular.

16.6. A. (iii).As per the public meeting on 21st November 2017, since the pipelines are not connected to each locality and irregular water supply, people demanded that the pipelines should be connected to each locality (every nook and corner) and water supply should be regular. (41 people).

Decision of the Panel during the Social Audit Public Hearing:

16.6. A. (i) to (iii) SDO (PHE) is instructed to take repairing works as demanded in the Public Hearing

Action Taken Reports received from the Department:

16.6. A. (i).The key finding Social Audit Support team has not attended the office of Kharkutta PHE Sub-division for collection of information. So the information has been provided by our Junior Engineer(JE) in-charge of the above scheme on 22/11/2017

16.6. A. (ii) Chotcholja Village is covered under Greater Kharkutta WSS which is ongoing scheme, since zonal reservoirs and sub- reservoirs are completed this year, some of the reservoir are in trial period, it is due to connection of inlet and outlet of the reservoirs which are work inprogress. There is no sanctioned provision of water connection to the public meeting community hall, the pipeline which is old might be temporary water connection during ABDK Sobha held during 1980-90 years. As soon as the completion of the above scheme namely Greater vKharkutta WSS is completed the water supply will be regular to all the localities.

16.6. A. (iii) The Greater vKharkutta WSS is coveringthe Chotcholja village, since the habitation is vast and scattered, it is difficult to provide every household a public tap, the scheme is being implemented as per the sanctioned provision for the said village and will be completed in all respect during March 2018 if the fund is available.

16.6. B. Swaach Bharat Mission (SBM) : No Schemes implemented.

Decision of the Panel during the Social Audit Public Hearing: NA

16.7. Agriculture Department:

16.7. A. National Sustainable Agriculture Programme: No Scheme

Decision of the Panel during the Social Audit Public Hearing:

(i)Application form has been issued for various schemes on the day of Public Hearing

16.7. B. Mission Integrated Development Horticulture: No scheme.

Decision of the Panel during the Social Audit Public Hearing: NA

16.8. PWD:

16.8. A. Roads Constructed by PWD : No scheme.

Decision of the Panel during the Social Audit Public Hearing: NA

16.8. B. PMGSY : No scheme.

Decision of the Panel during the Social Audit Public Hearing: NA

16.9. Border Area Development:

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16.9. A. (i) As per the physical verification (measurement of road) on 20th November 2017 along with the Headman and Secretary of the village, the length is 376.35m as given in the information from the department.[const of M&BT of Village Road at Chotcholia at sanction amount of Rs 9,50,000/- vide No. BAD/R/17/2015-16, Dated 15.12.2016, under ISBADP, completed on the 23.02.2017.]

16.9. A. (ii) As per the meeting on 21st November 2017 regarding the road constructed by BADO, the villagers demanded to repair it because the quality of road is not good.

Decision of the Panel during the Social Audit Public Hearing

16.9. A. (i) & ii) Engineer of BADO will be detailed to conduct enquiry into the matter.

Action Taken Reports received from the Department:

16.9. A. (i) The project improvement and M&BT of village road at Chotcholja (376.35)m as per approved plan and estimate only approved by the higher authority.

The Project cost Rs 9,50,000/- only taken up under ISBADP 2015-16, work order awarded to the Secretary of the Chotcholja Devt. Committee, Shri. Mohimson Momin, vide work order No. BAD/R/17/2015-16, Dated 15/12/2016, which is completed and handed over to the village on 23/02/2017.

The supervision and monitoring was done by the Technical Staff BAD, Tura with the AE & Assistant Director on 2nd November 2017 followed by Public meeting at Chotcholja in the presence of local leaders who gave their views on the matter on 15th December 2018, which revealed the contributing factor to the damage of road due to movement heavy laden vehicles during the construction of bridge under MGNREGA. The engineer of the BAD conducted enquiry and his finding as follows:-

The said road was handed over in good condition during the time of completion. The said work was carried out as per the approved technical norms and specifications.

The RCC bridge constructed under MGNREGA connecting the said road to the village was constructed much later after the said work was completed. The materials for the MGNREGA Bridge were transported through the newly constructed road. The heavy laden vehicles carrying stone aggregates, boulders, chips, etc, did not find an alternative route but plied on the road resulting in few pot holes on the road. On spot enquiry, it is found and recorded potholes did occurred in few places partially, but still functional and serviceable to the people.

16.9. A. (ii) As per demand for repair of road proposed and will be presented in the next DLCSC meeting, the department will try our best to accommodate the same.

17. Name of the Village: **Kharkutta Songgital**

Name of the Block: **Kharkutta C & RD Block.**

Name of the District: **North Garo Hills District.**

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 22nd November 2017, the following issues and findings were observed;

17.1. Food Civil Supplies & Consumer's Affairs Department:

17.1. A. Public Distribution System (PDS).

17.1. A. (i). Mismatch between the list of beneficiaries provided for audit and the beneficiaries present in the dealers register (as per the list provided the number of PHH =77, AAY= 18, Non-NFSA rice=89; however in the dealer register PHH=93, AAY=1, Non-NFSA rice= 66).

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17.1.A.(ii).Committee constitution is not clear and committee is not meeting regularly (as per the information provided for social audit there are 4 committee members however in the village 5 (five) members have been appointed)

17.1.A.(iii)The Stock table provided for audit does not match with the stock register of the dealer.

17.1.A.(iv) Display boards are present outside the dealer's fair price shop.

17.1.A.(v)The price of rice as sold by the dealer is Rs. 5 per Kilogram for AAY and PHH.

17.1.A.(vi). Kharkutta Songgital Community Submitted a common resolution taken relating to PDS entitlements be provided at the Government prescribed rates, PDS beneficiaries list be displayed at the PDS shop.

Decision of the Panel during the Social Audit Public Hearing:

17.1. A. Sub-Inspector of Supply responded as follows:

17.1.A.(i).Recently updated list is given, so mismatch occurred. The updating took place recently which is mistakenly given to social audit.

17.1.A.(ii).The Sub-Inspector of supplies said that the department will issue notification to regularise the committee and to conduct meeting every month.

17.1. A.(iii).Stock register was prepared without checking the distribution list which would be rectified immediately.

17.1.A.(iv).Instructed strictly to display boards inside and outside the Fair Price Shop.

17.1.A.(v).Notification in this regard already served to the dealer regarding such distribution and prescribe rate. The office will look into it and take action appropriately in this regard.

17.1.A.(vi).No response.

Action Taken Reports received from the Department:

17.1. A. (i). The list of beneficiary which was mismatch with the list of office and the FP Shop was corrected; the actual beneficiary in Non NFSA is 89 HHs, AAY 18 HHs and PHH 77 HHs. The rectified beneficiary list is issued to the FPS Centre.

17.1. A. (ii).The notice is served to the FPS to regularise the committee and to conduct meeting every month.

17.1. A. (iii).The anomaly has been rectified.

17.1. A. (iv). Display boards inside are being installed by all Fair Price Shop under North Garo Hills District.

17.1. A. (v). Notification in this regard already served to the dealer regarding such distribution and prescribe rate vide NGHD/SUP/B-39/2013/2/Dated 9th June 2016.

17.1.A.(vi). No ATR

17.2. Community & Rural Development Department:

17.2. A. National Social Assistance Programme (NSAP).

17.2. A.(i) The NSAP Pension is not given monthly.

17.2.A.(ii).Shri. Hemen Areng received NSAP pension, however his name is not the list of beneficiaries provided to us

Decision of the Panel during the Social Audit Public Hearing:

17.2. A.: Representative of Kharkutta C & RD Block responded as follows:

17.2. A. (i).Since the sanction those not come on monthly bases, it is released in a lump sum for the months the money has been sanctioned.

17.2. A. (ii).The beneficiaries whose name is not present in the list provided by the C & RD Block are beneficiaries of ICDS.

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Action Taken Reports received from the Department:

17.2. A. (i). Late receipt of fund from the GoI hinders payment of pension on monthly basis. The pension is paid as per fund available normally on quarterly basis.

17.2. A. (ii). Shri. Hemen Areng is a beneficiary under NSAP. His pension code is 0035.

17.2. B. Pradhan Mantri Awas Yojana – Gramin (PMAY –G).

17.2. B.(i). The lists of beneficiaries mentioned under the waiting list of socio economic caste census are beneficiaries who are not found in Kharkutta Songittal.

Decision of the Panel during the Social Audit Public Hearing:

17.2. B. representative of Kharkutta C & RD Block responded

17.2. B (i) Some of the beneficiaries were not present during field verification.

Action Taken Reports received from the Department:

17.2. B (i). 11 (eleven) beneficiaries namely Atna Sangma, Bishnu Momin, M. R. Marak, Gittamin G. Momin, Bepbul Sangma, A. M. Momin, Sergiush M. Sangma, Sorilla N. Areng, Welness N. Areng, Dosila G. Momin and Bablu N. Areng are included in the finalized Permanent Waitlist under the scheme in this particular village.

17.3. Education Department:

17.3.A. Mid Day Meal (MDM)-

17.3.A. (i) The cook and the helper is not getting their honorarium every month.

17.3.A. (ii).Mid-Day-Meal menu is not displayed.

17.3.A.(iii) The MDM was served 3 days in a week. Food grain store room is not maintained properly.

17.3.A.(iv). Kharkutta Songittal Community submitted a common resolution taken relating to increment of salary for the cook at the school and also to provide sufficient material to the school so that the MDM can be served regularly at the School.

Decision of the Panel during the Social Audit Public Hearing:

17.3.A.Response provided by S.D.E.S.O are as follows:

17.3.A.(i) As per the knowledge of the Officer, the honorarium has been released till the month of September 2017

17.3.A.(ii).The officer said that they have handed over the MDM menu to the head teacher, further it was informed that there was a chart before which has been damaged.

17.3.A.(iii).The inquiry on the matter would be conducted after the programme and action would be initiated for 5 days MDM.

Action Taken Reports received from Department:

17.3.A. (i) Proposal will be included in the AWP&B2018-19 to release the honorarium monthly.

17.3.A. (ii) As the MDM Menu was damaged, the SDSEO personally handed over new MDM Menu to the Head Teacher on the day of Social Audit.

17.3.A.(iii)Letter will be issued to the School to serve MDM everyday.

17.3. B. Sarva Shiksha Abhiyan (SSA)

17.3. B. (i).No information was provided for audit

17.3. B. (ii).There is no water in the School area.

17.3. B. (iii).No record maintained regarding the distribution of text books and uniforms.

17.3. B. (iv).As per entitlements the students are not receiving two sets of uniform.

17.3. B. (v).School Managing Committee is not active.

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Decision of the Panel during the Social Audit Public Hearing:

17.3. B: Above response was provided by S.D.E.S.O.

17.3. B. (i). The information could not be provided as the SEO was in a meeting at SDSEO, Resubelpara on the day the auditors visited.

17.3. B. (ii). The officer will request the head teacher to update the UDISE, the proposal for drinking water facility can be included in the annual planning.

17.3. B. (iii). All schools have submitted the UC for uniform and record of the textbook and uniform can be availed from the BMC office.

17.3. B. (iv). As the amount of Rs. 400/- is not sufficient for 2 sets, only one set is being provided.

17.3. B. (v). The Office will look into the matter and they will try to streamline the Committee's functioning's.

Action Taken Report: No ATR.

17.4 Health Department:

17.4. A. Services under the PHC-

17.4. A. (i). As per verification the training given to ASHA is not enough for her job because training has been conducted only for 5 days.

17.4. A. (ii). ASHA is not able to reach to all pregnant women.

17.4. A. (iii). Number of delivery happen at residence for the year 2015-17 is 12 out of 38

17.4. A. (iv). ASHA support to delivery cases since 2015-17 is 19 out of 38.

17.4. A. (v). VHMSC committee is not active.

17.4. A. (vi). Megha Health Insurance Scheme beneficiaries are not getting the benefit.

Decision of the Panel during the Social Audit Public Hearing:

17.4. A: response provided by the M&HO.

17.4. A. (i). This is as per the instruction from Ministry of Health & Family Welfare Department.

17.4. A. (ii). Pregnant Women has to seek the help of ASHA in time of problem instead of ASHA going from door to door.

17.4. A. (iii). This delivery at home is because some of them do not want to get admitted in the hospital, some of them do not have anyone to look after their children when admitted in hospital.

17.4. A. (iv). ASHA Supported only those who want to deliver at hospital.

17.4. A. (v). No Comment.

17.4. A. (vi). Enrolment of Megha Health beneficiaries is done by New India Insurance and Third Party Administration (TPA) not by Health Department.

Action Taken Reports received from Department:

17.4. A. (i) – (vi). Concerned Medical & Health Officer and Block Program Manager has been instructed to orient the ASHA and all the VHSNC members regarding their jobs and responsibilities. The concerned Medical & Health Officer and Block Program Manager has also been instructed to conduct a meeting with all the villagers for a better understanding about the health related schemes.

17.4. B. Services under the Health Sub Centre : No scheme

Decision of the Panel during the Social Audit Public Hearing: NA

Action Taken Reports received from Department:

17.4. B. Concerned Medical & Health Officer has been instructed to procure the instruments from the untied fund of the Sub Centre.

17.4. C. Janani Suraksha Yojana (JSY) Scheme

17.4. C.(i) Number of JSY beneficiaries is 14 (fourteen) since 2015-17 out of 38.

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Decision of the Panel during the Social Audit Public Hearing:

17.4. C. (i) Department's responded that Mothers who, are not having Bank Account or criteria for payment of JSY for home delivery, JSY benefits are not met.

Action Taken Reports received from Department:

17.4. C. (i). All the beneficiaries having Bank Accounts have been paid and the beneficiaries not having the Bank Accounts have been instructed to open a zero balance savings account in any of the Bank.

17.5. Social Welfare Department:

17.5.A.Integrated Child Development Scheme-

17.5.A.(i).Anganwadi worker and helper not paid regularly.

17.5.A.(ii).Community Monitoring Committee is inactive.

17.5.A.(iii).Anganwadi doesn't open regularly. It's not open for 6 hours.

17.5.A.(iv).Only take home ration is provided, cooked food isn't provided in Anganwadi.

17.5.A.(v).Entitlements for pregnant and lactating mothers are unclear to the Anganwadi worker as well as beneficiaries; hence many are not availing benefit.

17.5.A.(vi)Quality of food provided is good.

17.5.A.(vii)Some children enrolled in Anganwadi (3years-6years) are not availing benefits.

17.5.A.(viii).Grain and stock register date provided for audit doesn't match the one provided in Anganwadi.

17.5.A.(ix). Smt. Rikre Marak (Cook Dakwama Govt. L.P School). Submitted the grievance so that their honorarium may be credited every month. Smt. Nandaline Sangma (Helper Dakwama Govt. L.P School). Submitted the grievance so that their honorarium may be credited every month. Kharkutta Songgital Community. Submitted a common resolution taken relating to Anganwadi worker and helper be paid regularly, Anganwadi to be open for 6 days a week for 4 hours of pre-school, Anganwadi to display entitlement for pregnant and lactating mothers, children from 6 months-3 years & from 3 years – 6 years.

Decision of the Panel during the Social Audit Public Hearing:

17.5.A.Response provided by CDPO.

17.5.A.(i).Anganwadi worker and helper to file an application to regularise their pay.

17.5.A.(ii).CMC to be trained.

17.5.A.(iii).The CDPO clarified that teaching is done for 4 hours and the rest 2 hours is for distribution of food grains/take home ration.

17.5.A.(iv).The CDPO clarified that since she is incharge of Resubelpara Block and not Kharkutta Block only the CDPO of Kharkutta Block would be able to clarify on the matter.

17.5.A.(v).The Entitlements for the pregnant and lactating mothers were clearly given in the public hearing further the CDPO welcomed all who are unclear about the entitlements to come to the office anytime in the office hours.

17.5.A.(vi).No Comments.

17.5.A.(vii).The children who are at the age (3years – 6 years) are mostly enrolled in Govt. L.P.School and some pvt. School.

17.5.A.(viii).The registers would be rectified immediately.

Action Taken Reports received from Department:

17.5. A. (i). Payment depends on receipt of fund and paid through PFMS.

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17.5. A. (ii). Earlier, the Village Level Coordination Committee was active in all the awcs. According to the new guideline, Community Monitoring Committee is to be formed and made active. In pursuance of the observation, all the AWCs will have Community Monitoring Committee and training will be imparted to the committee from the reject Level.

17.5. A. (iii). Disciplinary action will be taken against the AWWs for dereliction of duty.

17.5. A. (iv). The matter is discussed with the Supervisor and the AWW. The awws have been instructed that Morning snacks and Hot Cooked Meal is to be prepared and given to the children from age 3 to 6 and the rest of the beneficiaries are to be given THR every week according to their quota as given in the food chart and as per the calculation on the challan issued.

17.5. A.(v). The entitlement for pregnant and lactating mothers is provided in the challan. All the calculations are made and detailed per gram per beneficiaries are given in the challan.

17.5. A. (vi) The team appreciated the quality of cooked meal and THR in all the three centers and other AWCS in the adjoining areas after testing the cooked meal for the children.

17.5. A. (vii) Most of the children prefer to go to Private English School and L.P. Schools. Hence, some are not availing benefits from the centre.

17.5. A. (viii). Stock register was received from the D. P. O office on 21st. Oct. 17. Records were maintained on bounded registers to be noted down once the Stock registers are made available.

17.5. B. Chief Minister's Pension Scheme : No scheme

Decision of the Panel during the Social Audit Public Hearing: NA

17.6. PHE Department:

17.6. A. Services under the PHE Departmen : No scheme

Decision of the Panel during the Social Audit Public Hearing: NA

17.6. B. Swaach Bharat Mission (SBM)

17.6. B. (i).Information for audit is not provided.

17.6. B. (ii).As per Swach Bharat website Kharkutta Songgital village is declared ODF but it's not verified.

Decision of the Panel during the Social Audit Public Hearing:

17.6. B. : Response provided by Executive Engineer of PHE

17.6. B. (i) & (ii) SBM is still implemented from PHE, Williamnagar, East Garo Hills, so the department said that they can comment and look after only when they are authorised to do so.

Action Taken Report:

17.6. B. (i).No wokrs under NBA/SBM taken up in the village during the years 2015-16 /2016-17/2017-18.

17.7. Agriculture Department:

17.7. A. National Sustainable Agriculture Programme-17.7. (i).No Scheme

Decision of the Panel during the Social Audit Public Hearing: 17.7. (i).NA

17.7. B. Mission Integrated Development Horticulture: 17.7.B. (i).NA.

Decision of the Panel during the Social Audit Public Hearing: 17.7.B. (i).NA

17.8. PWD:

17.8. A.Roads Constructed by PWD : 17.8. (i).No scheme.

Decision of the Panel during the Social Audit Public Hearing: 17.8. (i).NA

17.8. B. PMGSY : 17.8.B. (i).No scheme.

Decision of the Panel during the Social Audit Public Hearing: 17.8.B. (i).NA

17.9. Border Area Development: 17.9. (i).No Scheme audited.

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Decision of the Panel during the Social Audit Public Hearing: 17.9. (i).NA

18.Name of the Village: Megam Akong.
Name of the Block: Kharkutta C & RD Block.
Name of the District: North Garo Hills District.

During the pilot social audit under the MCP&PSSA Act 2017 conducted from 17th – 23rd November 2017, the following issues were observed;

18.1. Food Civil Supplies & Consumer's Affairs Department.

18.1. Public Distribution System

18.1.(i)The Fair Price Shop is found in the village, it has timing and Notice board displaying list of commodities and price list are also found in the Fair Price Shop.

18.1.(ii). As per observation during Pilot Social Audit the following findings are mention below: (a) **AAV- Beneficiary names are in the AAY list but the ration of NFSA** is issued to the beneficiaries.

(b) **Non-NSFA- Number of 66 Beneficiary names is in the list but the rations are not yet sanctioned.**

(c) NSFA - The Ration Cards are submitted to the office for transfer of NSFA to AAY but the **beneficiary had not got back the Ration Cards** till date.

Decision of the Panel during the Social Audit Public Hearing:

18.1.(i).No comments.

18.1.(ii). Food and Civil Supply officer clarified during the Public Hearing:

18.1.(a).The AAY Beneficiaries list has been updated.18 Households is updated from PHH household to AAY households. No allotment is received yet.

18.1(b).The Non-NFSA which is buffer stock will be released in the month of December to 66 Beneficiaries.

18.1.(c).The updating of Ration Cards is still in process and after completing the updating of Ration cards will be issued to the respective beneficiaries.

Action Taken Report received from the Department:

NO. NGH/SUP/F/1/2001, dated, 14th December 2017,

18.1.(a). AAY Cards are under preparation and is yet to receive quota of AAY Rice, they are being provided frie form PHH quota.

18.1.(b). Provisionsal Lists has been provided to the FP Shop ccentre and Non NFSA rice has been released to the beneficiaries.

18.1. (c). The updating of Ration Cards is still in process and after completing the updating of Ration cards will be issued to the respective beneficiaries.

18.2. Community & Rural Development Department.

18.2. A.National Social Assistance Programme

18.2. A. (i). As per physical verification the beneficiaries are not receiving the pension on regular basis.

18.2.A.(ii). Eligible beneficiaries are found in the village but their names are not in the beneficiaries list.

Decision of the Panel during the Social Audit Public Hearing:

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18.2. A (i). The concerned officer clarified that the transfer of fund is irregular from the state to the Department. Last release of fund was till the month of August 2017.

18.2.A. (ii). A new Application form is distributed to the Eligible Beneficiaries.

Action Taken Report received from the Department:

18.2. A. (i). Late receipt of fund from the GoI hinders payment of pension on monthly basis. The pension is paid as per fund available normally on quarterly basis.

18.2. A. (ii). Persons are enrolled under the scheme provided they fulfil their eligibility criteria and apply for the scheme.

18.2. B.PMAY-G

18.2. B. (i). As per verification there are 15 beneficiaries in the priority list under PMAY for the FY- 2015- 2016 and the beneficiaries are still waiting for the amount sanctioned.

Decision of the Panel during the Social Audit Public Hearing

18.2. B. (i). The concerned officer from the department clarified that priority list is not received from DRDA office for Megam Akong Village. Hence, the amount will be released soon for the Beneficiaries listed in the priority list.

Action Taken Report received from the Department:

18.2. B. (i). As of now, 8 (eight) beneficiaries have already received the 1st installment and out of which 7 beneficiaries have also received the 2nd installment. The remaining beneficiaries will be considered for assistance.

18.3. Education Department

18.3. A.Mid Day Meal

18.3.A. (i) As per verification there is **no Fix Menu of food displayed** in the school.No fruits are provided in MDM due to lack of information.

18.3.A.(ii). As per norms Cook is need to be paid monthly basis but as verification **Cook is paid only in quarterly basis.** This need to be improved.

18.3.A.(iii) Registers are not properly maintained for MDM in Megam Akong U.P. School. There is mismatch of data in grain cash register.

Decision of the Panel during the Social Audit Public Hearing:

18.3. A. (i). The concerned Representative is hereby instructed to display a Fix Menu of food in the school premises.Seasonal fruits which are available easily also be added to the menu to increase the nutrition of the students. Menu to be fixed by today itself.

18.3. A. (ii). The salary for cook is directly released from the Directorate level

18.3. A.(iii). No comments.

Action Taken Reports received from Department:

18.3.A. (i) Fresh MDM menu chart is provided to the school on the day of Social Audit itself. Instructed the Head-cum- Secretary to provide the locally available fruits like banana, etc.

18.3.A.(ii). Proposal will be included in the AWP&B 2018-19 to release the honorarium monthly.

18.3.A.(iii) Nill

18.3. B. Sarva Shiksha Abhiyan

18.3. B. (i). As per verification the Megam Akong SAA School has not received the uniform grant for FY- 2017-2018.

18.3. B. (ii).The School has received only four text books per students in a year.

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18.3. B. (iii). Registers are not properly maintained.

18.3. B. (iv). Adequate drinking water is not available.

18.3. B. (v) Insufficient of classrooms, additional classroom is needed.

Decision of the Panel during the Social Audit Public Hearing:

18.3. B.. (i). The concerned Representative from the department clarified that he Uniform grant for FY-2017-18 is yet to be receive, the matter to be taken up by higher authorities.

18.3. B. (ii). The concerned Representative mentioned that they have highlighted the issue in the BMC & DMC meeting. Hence, the matter to be taken up again.

18.3. B.(iii). The concerned Representative instructed that Registers should be maintained properly.

18.3. B. (iv). The concerned Representative clarified that the provision for clean drinking water should be made available.

18.3. B.(v). The Panel member instructed to concerned Representative to address proposals through proper channel for additional classrooms.

Action Taken Reports received from Department:

18.3. B. (i). After the enquiry, it is found that fund of Rs,52000/- already credited to the School Account. Therefore SDSEO has instructed the Head Teacher to check the school account.

18.3. B. (ii). List of textbooks is submitted to the District coordinator for the next supply in the elementary classes

18.3. B. (iii). The Head Teacher is directed to provide the admission record and attendance register.

18.3. B. (iv). nill

18.3. B. (v). Additional Classroom building has been proposed in the AWP&B 2017-18. Regarding the shortage of teacher proposal for rationalization of teacher is forwarded to DSEL, through proper channel..

18.4. Health Department.

18.4. A. Services under the PHC : 18.4. A. (i). Scheme not implemented.

Decision of the Panel during the Social Audit Public Hearing: 18.4. A. (i). No Comments.

18.4. B.Services under the Health Sub Centre

18.4.B. As per observation in Health Sub-Centre at Chibongga, the following findings are mention below:

18.4. B. (i). The Blood Pressure instrument is available in the Health Sub-Centre but the B.P. instrument is not functioning, replacement is needed earlier.

18.4. B. (ii). The Steriliser (Autoclave) and Deliver Disposal Kit (DD Kit) is not available in the Sub-Centre. The staffs are requesting to provide necessary instruments for proper services in the Health Sub-Centre.

18.4. B. (iii). Asha is found in the village and her training is completed up to 1st to 7th Module but awareness on health to the villagers was not provided by Asha basically.

18.4. B. (iv). The VHSNC should receive of Rs. 10,000 /- per year but they received of Rs.5, 000 /- in FY- 2016-17 & FY-2017-18. As per verification no expenditure was made so far due to lack of information.

18.4. B. (v). The VHSNC is constituted but the training has not been provided for them, meetings are not conducted regularly and registers are not maintained properly.

Decision of the Panel during the Social Audit Public Hearing:

18.4. B. (i) The concerned Health Officer clarified to make a replacement of Blood Pressure instrument as earlier within the month of November 2017.

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18.4. B.(ii). The concerned Health officer clarified that the purchase of all the necessary instruments to be done at the earliest.

18.4. B.(iii). The concern Health Officer instructed to Asha to conduct her role and responsibilities to make awareness on health to the villagers.

18.4. B. (iv). The concerned Health Officer clarified that the Amount sanctioned for VHSNC is only Rs.5, 000 /- per year from the state.

18.4. B. (v). The concerned Health Officer clarified that Training to be conducted for VHSNC within the month of November 2017, the registers should maintained properly and meeting should be conducted regularly.

Action Taken Report received from the Department:

18.4. B.(iii). The concerned Medical & Health Officer has been instructed to orient the ASHA and all the VHSNC members regarding their jobs and responsibilities.

18.4. B.(iv). Untied Fund for the VHSNC (2016-17) already received. Whereas, for 2017-18 only half of the fund i.e., Rs. 5,000/- fund was released and the remaining Rs. 5,000/- has not been release since the SOE was not submitted to the Block yet.

18.4. B.(v). The concerned Medical & Health Officer has been instructed to orient the ASHA and all the VHSNC members regarding their jobs and responsibilities.

18.4. C.JSY Scheme.

18.4. C. (i). As per verification, there are women whose Delivery case is done in PHC and Health Sub-Centre but they have not received the benefits of JSY. There are seven women whose Delivery took place at PHC and they have received the benefits of JSY, list of records are found in the register at PHC.

Decision of the Panel during the Social Audit Public Hearing:

18.4.C. (i). The fund for JSY has not been received in the district itself, funds expected to be sanction in the month of December. However, criteria for eligibility to be made. Representative explained the detail criteria and to submit their applications who are eligible for benefits as per norms.

Action Taken Report received from the Department:

18.4.C. (i). All the beneficiaries having Bank Accounts have been paid and the beneficiaries not having Bank Accounts have been instructed to open a zero balance savings accounts in any of the Banks.

18.5. Social Welfare Department.

18.5. A. Integrated Child Development Scheme.

18.5.A. (i). Aganwadi Centre has not received the ration for the month of November from 6th Nov'2017 till date.

18.5.A.(ii). The helper of Aganwadi Centre has not received the payment for the last five months.

18.5.A.(iii). Training has not provided to CMC. They need to be trained.

18.5.A.(iv). Growth register was also not found during document verification at Aganwadi centre.

Decision of the Panel during the Social Audit Public Hearing:

18.5.A. (i) The concerned CDPO clarified that the ration had already received and it will be distributed soon to the Aganwadi Centre.

18.5.A. (ii). The CDPO clarified that the Fund has not yet sanctioned and the matter to be taken up to higher authority for the payment of Aganwadi helper.

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18.5.A (iii). The concerned department will provide training to CMC in the month of December.

18.5.A.(iv). The concerned officer clarified to provide Growth Register and instructed to maintain and update the Growth Register.

Action Taken Report received from the Department :

18.5.A. (i). Food is indented after thorough calculation on receiving Food Chart for the quarter.

18.5.A.(ii). AWWs and Helpers have received honorarium upto the month of May, 2017

18.5.A.(iii). CMC already in the position and functioning.

18.5.A.(iv). The non-availability of growth register and other relevant registers have already been made known to the DPO during discussions.

1.5. B.Chief Minister's Pension Scheme.

18.5. B. (i). As per physical verification the beneficiaries are not receiving the pension on regular basis.

18.5. B. (ii). Eligible beneficiaries are found in the village but their names are not in the beneficiaries list.

Decision of the Panel during the Social Audit Public Hearing:

18.5.B.(i). The concerned officer clarified that the transfer of fund is irregular from the state to the department. Last release of fund was till the month of August 2017.

18.5. B. (ii). A new Application form is distributed to the Eligible Beneficiaries.

Action Taken Report received from the Department : No ATR

18.6. PHE Department

18.6. A.Services under the PHE Department : 18.6. A. (i). No Scheme implemented.

Decision of the Panel during the Social Audit Public Hearing: : 18.6. A (i). No Comments.

18.6. B. Swaach Bharat Mission.

18.6. B. (i). The village is very neat and clean. As per record the village have received an amount of Rs. 12,000 /- for the construction of toilet but in actual the beneficiaries have received only Rs. 4,000 /- in cash. Furthermore, it has been informed that the beneficiaries have received the materials of Rs. 8,000 /- but the social audit team did not found any documents receiving material bills and vouchers, as per physical verification all the beneficiaries have constructed the toilets and every toilet is functional. The community toilet is constructed and it is functional.

Decision of the Panel during the Social Audit Public Hearing:

18.6. B. (i). The panel member instructed to concerned coordinator to maintain all the necessary registers and records of bills and vouchers. Whereas the concerned village monitoring committee should be aware of maintaining the registers of bills and vouchers for document verification.

Action Taken Reports received from the department:

18.6. B. (i). Block Coordinator has confirmed the records and copies are available with him.

18.7. Agriculture Department

18.7. A.National Sustainable Agriculture Programme :18.7. A. (i). No Scheme implemented.

Decision of the Panel during the Social Audit Public Hearing: 18.7. A. (i). No Comments.

18.7. B. Mission Integrated Development Horticulture.

18.7. B. (i). As per record Shri. Kedinath Sangma has been provided of Rs. 1,000 /- in cash and 1 (one) Quinter of Ginger for cultivation on 14-12-2015 but as per physical verification he has not received the amount in cash as well as ginger.

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Decision of the Panel during the Social Audit Public Hearing:

18.7.B. (i) The concerned officer of Horticulture Department clarified that he has to check the files recorded to verify the information report and hence, he also instructed to Shri Kedinath Sangma to visit the office in the month of December for verification.

Action Taken Reports received from the department:

18.7.B.(i). Undertaking of Mr. Kerdinath Sangma in local language stating that he had no complaint against the Department after he received Rs 1,500/- for cultivation of Ginger.

18.8. PWD

18.8. A.Roads Constructed by PWD :18.8. A. (i). No Scheme implemented.

Decision of the Panel during the Social Audit Public Hearing:18.8. A. (i). No Comments.

18.8. B.PMGSY

18.8. A. (i). No Scheme implemented.

Decision of the Panel during the Social Audit Public Hearing: 18.8. A. (i). No Comments.

18.9. Border Area Development : 18. 9. (i). NA

Decision of the Panel during the Social Audit Public Hearing: 18.9. (i). No Comments.

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Annexure – I

Summary - Social Audit Findings

Scheme: PDS (Public Distribution System)

- Out of 18 Villages Rice was sold at Rs 5 /kg in 11 (eleven) Villages namely; 1. Kynrud [Para. 1.1.A. (iv)], 2. Mawnai [Para. 3.1.(i)], 3. Darrang [Para. 8.1.(i)], 4. Jarain [Para. 9.1.(iv)], 5. Khanapara [Para. 11.1.(vi)], 6. Mawsmmai Jorabad [Para. 12.1.(i)], 7. Dobu Bazar [Para. 13.1.(v)], 8. Dobu Achengbok [Para. 14.1.(iii)], 9. Chotcholja [Para. 16.1.(ii)], 10. Kharkutta [Para. 17.A.(v)], 11. Iewshillong [Para. 5.1.(ii)] , &Rs 4/- / Kg in 1 village i.e Kynrud [Para. 1.1.A.(iv)] instead of Rs 3/- per Kg and quantity of rice distributed @ 4 Kg / head instead of 5 Kg / Head for PHH, 35 KG / head for AAY under NFSA and 8 kg/ head for Non- NFSA.
- Annapurna Rice not receive for last 2 year reported in Jarain village.
- Non NFSA not sanctioned as reported in Magam Akong village [Para. 18.1.(ii).(b)].
- Out of 18 villages, Sugar was sold @ Rs 32/-, Rs 33/- &Rs 35/- instead of Rs 30/- per Kg in 11 villages namely: 1. Kynrud [Para. 1.1.A.(iv).(a)], 2. Mawlyntriang [Para. 2.1.(iii)], 3. Mawnai [Para. 3.1.(iii)], 4. Iewshillong [Para. 5.1.(iii)], 5. Darrang [Para. 8.1.(i)], 6. Jarain [Para. 9.1.(iv)], 7. Khanapara [Para. 11.1.(v)], 8. Mawsmmai Jorabad [Para. 12.1.(vii)], 9. Dobu Achengbok [Para. 14.1.(iii)], 10. Chotcholja [Para. 16.1.(iv)], 11. 12 Mer [4.1.(iv)]
- Kerosene Oil was sold @ Rs 25-26/-, 30/-, 33/-, 35/- instead of Rs 22.50/- per litre in 12 (twelve) villages namely: 1. Kynrud [Para. 1.1.A.(iv).(a)], 2. Mawlyntriang [Para. 2.1.(iii)], 3. Mawnai [Para. 3.1.(iii)], 4. 12 Mer [Para. 4.1.(xi)], 5. Mawkma [Para. 6.1.(ii)], 6. Darrang [Para. 8.1.(i)], 7. Jarain [Para. 9.1.(iv)], 8. Khanapara [Para. 11.1.(v)], 9. Mawsmmai Jorabad [Para. 12.1.(vii)], 10. Dobu Bazar [13.1.(v)], 11. Dobu Achengbok [Para. 14.1.(iii)], 12. Chotcholja [Para. 16.1.(vii)].
- 261 HHs applied for Ration Cards and have not receive the same as reported in 7 (seven) nos. of villages namely: 1. Mawlyntriang [Para. 2.1.(viii)], 2. Bakur [Para. 7.1.(iv)], 3. Jarain [Para. 9.1.(xi)], 4. Diwon [Para. 10.1.(iii)]. 5. Dobu Bazar [Para 13.1.(iii,vi,vii)], 6. Dobu Achengbok [Para 14.1.(iv, vi)], 7. Koksi Nengsat [Para 15.1.(ii)].
- Board for food items and Price of Kerosene not displayed in the FPS of 3 (three) villages namely: 1. Mawnai [Para. 3.1.(ii)], 2. Khanapara [Para. 11.1.(ii)], 3. Mawsmmai Jorabad [Para. 12.1.(viii)].
- No weighing machine reported in Diwon village [Para. 10.1.(i)].
- 2 (two) duplicate Ration Cards reported in Koksi Nengsat village [Para. 15.1.(i)].

Scheme- NSAP (National Social Assistant Programme)

- NSAP beneficiaries not receiving their pension monthly reported in 13 (thirteen) villages namely: 1. Kynrud [Para. 1.2.A.(i)], 2. Mawlyntriang [Para. 2.2.A.(i)], 3. Mawnai [Para. 3.2.A.(i)], 4. 12 Mer [Para. 4.2.A.(i)], 5. Iewshillong [Para. 5.2.A.(i)], 6. Mawkma [Para. 6.2.A.(i)], 7. Baku [Para. 7.2.A.(ii)], 8. Darrang [Para. 8.2.A.(ii)], 9. Jarain [Para. 9.2.A.(i)], 10. Chotcholja [Para. 16.2.A.(ii)], 11. Kharkutta [Para. 17.2.A.(i)], 12. Megam Akong [Para. 18.2.A.(i)], 13. Khanapara [11.2.A.(i)].
- Pension to expired beneficairy distributed as reported in Mawkma village [Para. 6.2.A.(ii)]

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Scheme- PMAY – G (Pradhan Mantri Awaas Yojana- Grameen)

- 1 HH applied for IAY/PMAY-G since past 10 years reported in 12- Mer village [Para. 4.2.B.(ii)].

Scheme- SSA (SarvaShikshaAbhiyan)

- Only one set of uniforms were provided as reported in 3 (three) villages namely:
1. Kynrud[Para. 1.3.B.(i)], 2. 12 Mer[Para. 4.3.B.(iii)], 3. Bakur[Para. 7.3.B.(vii)].
- SMC (School Managing Committee) not functioning/ no monitoring done / reported in 4 (four) villages namely: 1. Kynrud[Para. 1.3.A.(iv)], 2. Iewshillong[Para. 5.3.B.(i)], 3. Dobu Bazar[Para. 13.3.B.(ii)], 4. Kharkutta[Para. 17.3.B.(v)].
- No SMC (for last 2 yrs) reported in Chotcholja village [Para. 16.3.B.(iv)].
- No building sanctioned reported in Mawnai village [Para. 3.3.B.(i)].
- Attendance of the teachers not regular reported in 2 (two) villages namely: 1. 12 Mer[Para. 4.3.B.(ii)], 2. Dobu Achengbok[Para. 14.3.B.(iv)].
- Only 5 nos. of text books was supplied to the children / no sufficient text books supplied reported in 2 (two) villages namely: 1. 12 Mer[Para. 4.3.B.(v)], 2. Mawkma[Para. 6.3.B.I.(iii)].
- No toilet / no separate toilets for boys and girls reported in 2 (two) villages namely: 1. Bakur[Para. 7.3.B.(iii)], 2. Darrang [Para. 8.3.B.(i)].
- Late sanction of funds / grants reported in Bakur village [Para. 7.3.B.(x)].
- No water supply reported in 2 (two) villages namely: 1. Mawnai[Para. 3.3.B.(iii)], 2. 12 Mer [Para. 4.3.b.(vi)]
- No SSA scheme reported in 2 (two) villages namely: 1. Jarain, 2. Khanapara [11.3.B.(i)].
- Cash Book not maintained properly reported in 2 villages namely: 1. Dobu Bazar[Para. 13.3.B.(iii)], 2. Chitcholja[Para. 16.3.B.(v)].
- Shortage of desks & benches /Classrooms reported in 2 villages namely: 1. Dobu Achengbok[Para. 14.3.B.(ii)], 2. Koksi Nengsat[15.3.B.(ii)]

Scheme – MDM (Mid Day Meal)

- Mid Day Meal not given regularly reported in 6 (six) villages namely; 1. Mawnai[Para. 3.3.A.(i)], 2. 12 Mer[Para. 4.3.A.(ii)], 3. Bakur[Para. 7.3.A.(i)], 4. Jarain[Para. 9.3.A.(ii)], 5. Khanapara[Para. 11.3.A.(ii)], 6. Kharkutta[Para. 17.3.A.(iii)].
- Drinking water not available/sufficient reported in 9 (nine) villages namely: 1. Kynrud [Para. 1.3.A.(i)], 2. Mawnai[Para. 3.3.A.(iii)], 3. 12 Mer[Para. 4.3.A.(iii)], 4. Mawkma[Para. 6.3.B.(I)], 5. Diwon[Para. 10.3.A.(ii)], 6. Khanapara[Para. 11.3.A.(vi)], 7. Megam Akong[Para. 18.3.B.(iv)], 8. Kharkutta[Para. 17.3.B.(ii)], 9. Koksi Nengsat[Para. 15.3.C.(ii)].
- MDM Committee not formed / not functioning reported in 4 (four) villages namely; 1. Kynrud[Para. 1.3.A.(v)], 2. Mawnai[Para. 3.3.A.(v)], 3. Khanapara[Para. 11.3.A.(viii)], 4.Koksi Nengsat[Para. 15.3.A.(i)].
- No kitchen reported in Mawnai village [Para. 3.3.A.(ii)].
- No playground reported in Iewshillong village [Para.5.3.B.(ii)].

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- Menu not display as reported in 4 (four) villages namely: 1. Kynrud[Para. 1.3.A.(iii)], 2. Darrang[Para. 8.3.A.(i)], 3. Chotcholja[Para. 16.3.A.(iv)], 4. Kharkutta[Para. 17.3.A.(ii)]
- Honorarium for the cook is too less as reported in 2 (two) villages namely: 1. Bakur[Para. 7.3.A.(ii)], 2. Darrang[Para. 8.3.A.(iv)].
- No store room reported in Chotcholja village [Para. 16.3.A.(vii)].
- No electricity reported in Darrang village[Para. 8.3.B.(i)].
- Attendance register/ MDM register/Stock/ Cash Book not maintained regularly reported in 7 (seven) villages namely: 1. Kynrud[Para. 1.3.A.(vi)], 2. Jarain[Para. 9.3.A.(iii)], 3. Dobu Bazar[Para. 13.3.A.(ii)], 4. Dobu Achengbok[Para. 14.3.A.(ii)], 5. Koksi Nengsat[Para. 15.3.A.(ii)], 6. Chotcholja[Para. 16.3.A.(vi)], 7. Megam Akong[Para. 18.3.A.(iii)].
- Quality of MDM food not good as reported in Chotcholaja village [Para. 16.3.A.(ii)].

Scheme – Janani Suraksha Yojana & Services available at the PHC, CHC, SC

- VHSNC meeting not held regularly in 4(four) villages namely: 1. Kynrud[Para. 1.4.B.(i)], 2. 12 Mer[Para. 4.4.B.(xv)], 3. Jarain[Para. 9.4.B.(i)], 4. Dobu Achengbok[Para. 14.4.A.(ii)]
- No training given to VHSNC in 3 (three) villages namely: 1. Jariang[Para. 9.4.B.(i)], 2. Dobu Achengbok[Para. 14.4.A.(ii)], 3. Megam Akong[Para. 18.4.b.(v)]
- No medical kits for emergencies as reported in Kynrud PHC [Para. 11.4.B.(iv)].
- Non functioning of medical equipments in 3 (three) PHC/SC namely: 1. Diwon PHC[Para. 10.4.A.(ii)- incubator in pediatrics and refrigerator for immunization], 2. Khanapara[Para. 11.4.B. (vii) (Sterizer (Autoclave) machine in Baridua Sub Centre)], 3. Megam Akong[Para. 18.4.B.(i)- Chibongga Sub Centre - Blood Pressure instrument is not functioning, replacement & Steriliser (Autoclave) and Deliver Disposal Kit (DD Kit) are not available].
- Shortage of medicine 8 villages namely: 1. 12 Mer (Pomlum PHC)[Para. 4.4.A.(ii)], 2. Iewshillong (Laitlyngkot PHC) [Para. 5.4.A.(i)], 3. Mawkma SC [Para. 6.4.B.(ii)], 4. Bakur (Dawki PHC) [Para. 7.4.A.(iii)], 5. Darrang SC[Para. 8.4.B.(ii)], 6. Jarain PHC [Para. 9.4.A.(i)], 7. Mawsmal Jorabad (Baridua SC) [Para. 12.4.B.(vi)], 8. Koksi Nengsat SC [Para. 15.4B.(v)].
- 9 Beneficiaries not getting the JSY as reported from 2 (two) villages namely: 1. Iewshillong[Para.5.4.c.(i)], 2. Kynrud[Para. 1.4.C.(i)].
- JSY not known to the community in Mawnai village [Para. 3.4.C.(i)]
- No proper electrification/ electricity reported in two Sub- Centers in 3 villages namely: 1. Mawkma SC [Para. 6.4.B.(iii)],2. Koksi Nengsat SC [Para. 15.4.B.(i)], 3. Mawlyntiang SC [para.2.4.B].
- Staff attendance not maintained for Pomlum PHC as reported from villagers of 12 Mer village [Para. 4.4.A.(i)], CHC-, SC in 12 Mer village [Para. 4.4.B.(i)]
- No training to ASHA in 5 (five) villages namely: 1. Mawnai[Para. 3.4.B.(ii)], 2.12 Mer[Para. 4.4.B.(xiii)], 3. Mawsmal Jorabad[Para. 12.4.B.(ii)], 4. Dobu Bazar[Para. 13.4.A.(i)], 5. Dobu Achengbok[Para. 14.4.A.(i)] / ASHA not appointed – 2 (two) villages namely: 1. Bakur[Para. 7.4.A.(i)], 2. Khanapara[Para. 11.4.B.(i)].
- No water Supply/insufficient water supply in 3 (three) SC as reported from three villages namely: 1. 12 Mer SC [Para. 4.4.B.(iii)], 2. Darrang SC [Para. 8.4.b.(II)], 3. Koksi Nengsat SC [Para. 15.4.B.(ii)].

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- Health Sub Centre always remain closed as reported in 12- mer Village.
- Records not maintaining properly in Jarain village [Para. 9.4.A.(i)].
- Delay payment to the ASHA as reported in Iewshillong village [Para. 5.4.A.(iii)].
- No dental care service at the PHC as reported in Iewshillong (Iaitlyngkot PHC) [Para. 5.4.A.(iii)].
- Shortage /Absence of staffs at the PHC in 2 villages namely: 1. Jarain PHC [Para. 9.4.A.(iv).(b)], 2. Diwon PHC [para. 10.4.A.(i)].

Scheme – ICDS (Integrated Child Development Scheme,

- No EECD activity/No educational chart and few books available in 4 (four) villages namely: 1. Kynrud[Para. 1.4.A.(iv)], 2. Dobu Bazar[Para. 13.5.A.(ii)], 3.Dobu Achengbok[Para. 14.5.A.(ii)], 4. Koksi Nengsat[Para.15.5.A.(iii)].
- Cooking done at the AWWs house reported in 6 (six) villages namely: 1. 1. Kynrud[Para. 1.5.A.(iv)], 2. Chotcholja[Para. 16.5.A.(ii)], 3. Mawkma[Para. 6.5.A. (II).(i)], 4. Bakur[Para. 7.5.A.(ii)].
- Hot Cooked Meal not provided/ not regular reported in 3 (three) villages namely: 1. Kynrud[Para. 1.5.A.(ii)], 2. Kharkutta[Para. [17.5.A.(iv)], 3. Mawsmmai Jorabad[Para.12.5.(i)].
- No Community Monitoring Committee reported in Kynrud village [Para. 1.5.A.(ix)], & no training to CMC reported in 2 (two) villages namely: 1. Iewshillong[Para. 5.5.A.(i)], 2. Megam Akong[Para. 18.5.A.(iii)].
- No supply of medicine reported in Kynrud village[Para. 1.5.A.(vii)].
- No toilet facilities reported in 10 (ten) villages namely: 1. Kynrud[Para. 1.5.A.(iii)], 2. Mawlyntriang [Para. 2.5. A.(ii)], 3. Mawnai[Para. 3.5.A.(iii)], 4. Iewshillong[Para. 5.5.A.(vi)], 5. Bakur[Para. 7.5.A.(iv)], 6. Jarain[Para. 9.5.A.(i)], 7. Diwon[para. 10.5.A.(ii)], 8. Chotcholja[Para. 16.5.A.(ii)], 9. Mawkma[Para. 6.5.A. (II).(i)].
- No water supply reported in 6 (six) villages namely: 1. Mawlyntriang [Para. 2.5. A.(iii)], 2. Iewshillong[Para. 5.5.A.(iv)], 3. Mawkma[Para. 6.5.A. (I).(i)], 4. Bakur[Para. 7.5.A.(iii)], 5. Darrang[Para. 8.5.A.(i)], 6. Chotcholja[Para. 16.5.A.(ii)].
- No weighing machine reported in 3 (three) villages namely: 1. Mawlyntriang [Para. 2.5. A.(i)], 2. 12 Mer[Para. 4.5.A.(xi)], 3. Bakur[Para. 7.5.A.(i)], and three weighing machine reported defective in 3 (three) villages namely:1.12- Mer , 2. Bakur, 3. Jarain.
- ICDS centre Building need repair as reported in Darrang [Para. 8.5.A.(i)] and one ICDS centre have collapse reported in Dobu Bazar village [Para. 13.5.A.(i)].
- No electricity reported in 2 nos. of ICDS centres in 2 (two) villages namely: 1. Mawkma[Para. 6.5.A. (II).(i)], 2. Darrang[Para. 8.5.A.(i)].
- No Regular ANC reported in Kynrud village [Para. 1.5.A.(vii)].
- ICDS centres not functional reported in Kynrud village[Para. 1.5.A.(ii)],
- THR not distributed regularly as reported in 3 (three) villages namely: 1. 12 Mer[Para.4.5.A.(vii)], 2. Jarain[Para. 9.5.A.(iii)], 3. Mawsmmai Jorabad[Para.12.5.(i)] & No THR for pregnant women and young mothers reported in 2 (two) villages namely: 1. Mawsmmai Jorabad[Para.12.5.(i)], 2. Chotcholja[Para. 16.5.A.(ii)].

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- Measurement of food not done as reported in 12 (twelve) Mer village[Para.4.5.A.(x)].
- Food items served not sufficient reported in 1 no. of village.
- Menu not displayed as reported in 6 (six) villages namely: 1. 12 Mer[Para.4.5.A.(v)], 2. Bakur[Para. 7.5.A.(v)], 3. Darrang[Para. 8.5.A.(i)], 4. Jarain[Para. 9.5.A.(i)], 5. Khanapara[Para. 11.5.A.(ii)], 6. Chotcholja[Para. 16.5.A.(i)].
- No regular visits of ICDS staffs reported in 2 (two) villages namely: 1. Kynrud[Para. 1.5.A.(ix)], 2. Jarain[Para. 9.5.A.(vi)].
- Records not maintain properly /Registers not update as reported in 5 (five) villages namely: 1. Mawkma[Para. 6.5.A. (I).(iii)], 2. Jarain[Para. 9.5.A.(iv)], 3. Dobu Bazar[Para. 13.5.A.(iii)], 4. Koksi Nengsat[Para. 15.5.A(ii)], 5. Kharkutta[Para.17.5.A.(viii)].
- Pencil used in records reported in 3 (three) villages namely: 1. Jarain[Para. 9.5.A.(iv)], 2. Khanapara[Para. 11.5.A.(iii)], 3. Mawsmmai Jorabad[Para.12.5.(v)].
- Unhygienic Surrounding reported in Darrang village[Para. 8.5.A.(i)],
- Timing at the ICDS not maintain reported in 2 (two) villages namely: 1. Jarain[Para. 9.5.A.(ii)], 2. Kharkutta[Para.17.5.A.(iii)].
- Nutrition and Education not provided to adolescent girls and women reported in Chotcholja village [Para. 16.5.A.(v)].
- No ICDS centre reported in 6 (six) villages namely: 1. Mawnai[Para. 3.5.A.(i)], 2. Jarain[Para. 9.5.A.(ii)], 3. Khanapara[Para. 11.5.A.(i)], 4. Koksi Nengsat[Para. 15.5.A(i)], 5. 12 Mer[Para.4.5.A.(i)], 6. Iewshillong[Para. 5.5.A.(vi)],

Scheme – CM Pension scheme

- Beneficiaries receive pension payment once/ not regular in the whole year as reported in 6 (six) villages namely: 1. Mawlyntriang [Para. 2.5. B.(i)], 2. Mawnai[Para. 3.5.B.(ii)], 3. 12 Mer[Para.4.5.B.(i)], 4. Mawkma[Para. 6.5.B.(i)], 5. Khanapara[Para. 11.5.B.(i)], 6. Megam Akong[para.18.5.B.(i)].
- 1 Beneficiary not receive pension since 2015 reported in Dobu Achengbok village[Para. 14.5.B.(ii)].

Scheme & Services from PHE department

- Defective Zonal Central Water Reservoir in Kynrud village [Para. 1.6.A.(i)], Taps & Platforms defective , no pipes connections, one water tank is not functioning, 8 (eight) nos. of stand post not functioning , 10 (ten) nos. of taps not function , no house connections reported in 5 (five) villages namely: 1. Kynrud village [Para. 1.6.A.(i)], 2. Iewshillong[Para. 5.6.A.(ii)], 3. Bakur[Para. 7.6.A.(iii)], 4. Darrang[Para. 8.6.A.(ii)], 5. Khanapara[Para. 11.6.A.(ii)].
- Only one Gravity supply structure is functioning out of sanctioned 5(five) nos. reported in Kynrud village [Para. 1.6.A.(ii)].
- No water supply / no regular water supply reported in 10 (ten) villages namely: 1. Mawnai[Para. 3.6.A.(i)], 2. Mawkma[Para. 6.6.A.(ii)], 3. Bakur[Para. 7.6.A.(iii)], 4. Jarain[Para. 9.6.A.(i)], 5. Khanapara[Para. 11.6.A.(ii)], 6. Mawsmmai Jorabad[Para.12.6.A.(i)], 7. Dobu Bazar[Para. 13.6.A.(ii)], 8. Koksi Nengsat[Para. 15.6.A(ii)], 9. Chotcholja[Para. 16.6.A.(ii)], 10. Mawlyntriang [Para. 2.6.(i)].

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- VWSC not functional as reported in Khanapara village [Para. 11.6.A.(i)],
- Repair required for the 30 (thirty) yrs old water supply system as reported in Chotcholja village [Para. 16.6.A.(ii)].

Scheme– Swaach Bharat Mission

- 145 (one hundred and forty five) beneficiaries have no information about the sanction of SBM [materials already procured as well] reported in Bakur village [Para. 7.6.B.(ii)].
- Out of 163 (one hundred and sixty three) beneficiaries, 114 (one hundred and fourteen) beneficiaries were verified , only 64 (sixty four) beneficiaries receive no support from department for SBM & 48 (forty eight) have received the materials as reported in Mawsmal Jorabad village [12.6.B.(i)]
- Non utility of SBM due to scarcity of water reported in Koksi Nengsat village [Para. 15.6.B.(ii)].

Scheme - Agriculture Department

- No schemes reported in 14 (fourteen) villages namely: 1. Kynrud[Para. 1.7.A.], 2. Mawlyntriang, 3. Iewshillong[Para. 5.7.A.(i)], 4. Mawkma[Para. 6.7.A.(i)], 5. Bakur[Para. 7.7], 6. Jarain[Para. 9.7.A.(i)], 7. Diwon[para. 10.7.A.(i)], 8. Khanapara[Para. 11.7.A.(i)], 9. Mawsmal Jorabad [12.7.A.(i)], 10. Dobu Bazar[Para. 13.7.A.(i)], 11. Dobu Achengbok[Para. 14.7.A], 12. Koksi Nengsat[Para. 15.7.A(i)], 13. Chotcholja[Para. 16.7.A.(i)], 14. Kharkutta[Para.17.7.(i)].