

Social Audit Report under the MCP&PSSSA Act 2017-12-06

17th – 22nd November 2017

1. **Name of Village-** Bakur village
2. **Name of the Block-** Amlarem C & RD Block
3. **District:** West Jaintia Hills District

2. Name of members of Social Audit Support Team:

- a. MSSAT Representative: Smt. Lawansuk Lyngdoh Tron
- b. External Resource Person: Shri Brahmachari Behera
- c. Village Resource Persons: 1. Shri Frankystar Tariang
2. Shri Constantine Lyngdoh
3. Smt Nicetyful Lyngdoh

d. **Social Audit Committee (if it was formed) :** The Social Audit Committee that was selected were from the implementing agency like the Anganwadi, Fair Price Shop Dealer, Secretary of VEC etc hence the Social Audit committee was **again** selected from among the youth member (Youth Club) and Women Member (Women wing) of the village. The following were the members that were selected as the Social Audit committee:-

1. Shri Bring Gayang (Youth Member)
2. Shri Pilas lamin (Youth Member)
3. Shri Lovely Gashnga (Youth Member)
4. Smt Bobbynora Lamin (Women Wing)
5. Smt Jenifer Sumer (Women Wing)

The above members were also recommended by the Social Audit team to be selected as the Social Audit Committee henceforth and their names have also been submitted to the block Office and forwarded to the Deputy Commissioner, West Jaintia Hills District.

3. Composition of Social Audit Public Hearing Panel

Sl. No	Name	Designation
1.	Smt J. Kharpuri, MCS	Block Development Officer, Sub Divisional Officer Civil Amlarem & Programme Officer MGNREGS
2.	Shri B Massar	Nodal Officer, Pilot Social Audit, MCP&PSSA
3.	1. Smt F. Rymbui 2. Shiningstar khonglah	1. Sub Inspector of Food and Civil Supply, Public distribution System 2. Fair Price Shop Dealer
4.	1. Shri L. Suna 2. Shri J Challam	1. Vice Principal, ITI, Jowai 2. Electrician Instructor, ITI Jowai

5.	Shri D. Passah	DEO, Pradhan Mantri Awaas Yojana, Amlarem, C & RD Block
6.	Smt. R Rymbai	Gram Sevika, National Social Assistance Programme
7.	1. Smt Emidaka Mukhim 2. Shri Daniel Khongsit	1. Block Coordinator, Swachh Bharat Mission, PHE 2. Secretary, VWSC committee.
8.	1. Shri Deibormi Ja 2. R. Passah	1. Sub Divisional Officer, PHE 2. PHE department.
9.	1. Shri I Umdor 2. Smr. J. Ryngksai	1. BMC SSA, Amlarem BRC, Education Dept. 2. Cluster Resource Person, for SSA and Mid Day Meal, Education Dept.
10.	1. Shri I Talang 2. Dapurki Kyndiah	1. District Programme Officer, Integrated Child Development Scheme. 2. Lady Supervisor, Bakur Village, Social Welfare Dept
11.	1. Larius Khonglah	Secretary, MGNREGS (assistant Headman
12.	Eraldius Lamin	Village Headman
13.	1. Dr. S.Khonglah	M & HO , Dawki PHC, Health Department
14.	1. Shri K.K. Raswai	1. MePDCL, Jowai
15.	1. Shri D Lyngdoh 2. Shri M. Lamare	1. Horticulture Dept. 2. HDO, Agriculture , Jowai
16.	Shri H.C Giri	Secretary District Council, JHADC, Jowai

4. Number of people who attended the Public Hearing: 295 who have signed (More than 400 people attended)

5. List of Departments which did not set up desks at the Public Hearing- Nil

6. List of schemes audited by the team in the village:

Sl. No	Department	Sl. No	Scheme
1.	Education Department	1.	Mid Day Meal
		2.	Sarva shiksha Abhiyan
2.	PHE Department	3.	PHE services
		4.	Swachh Bharat Mission
3.	Social Welfare Department	5.	Integrated Child Development Scheme
		6.	CM pension
4.	Amlarem C & RD Block	7.	National Social Assistance programme
		8.	Pradhan Mantri Awaas Yojana
		9.	Mahatma Gandhi National Rural Employment Guarantee Scheme
5.	Food & Civil Supply Department	10.	Public Distribution System
6.	Health Department	11.	PHC Health Services & Immunisation

7. Key Findings:

1. Mid day Meal

Back Ground	Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
School: Khasi Pnar UPS	Meal was not cook daily only 2-3 days a week	Shri I Umdor replied that the school has to give meals only 2-3 days a week instead of every day because the rate for cooking cost is not sufficient to cover daily for the whole week as the cost of vegetables and firewood is high therefore, the school decided to give good quality food but in 2 or 3 days a week . Shri Alphonsius Khonglah also clarifies that the insufficient of meals is also due to the food grains and cooking cost received from the ministry which is always less than the 100% sanctioned of annual plan.	- The Office will serve a stringent notice/order by 27th November, 2017 to ensure that the school prepares mid-day meal everyday. A surprised inspection will be conducted in a week's time as a follow up.	Smt Light Suchen, one of the cook of Khasi Pnar LPS complains about the Honorarium she receive which she Quotes that "it was humiliatingly low". - And the compliant was clarified by Shri I Umdor, BMC, SSA Amlarem, that by next year he will propose to the higher ups for the increment of the honirariu
Govt Aided	Honorarium for cooks was not sufficient for them to earn their daily livelihood income.	Regarding the enhancement of honorarium to cook-cum-helper, It had been proposed every year in the Annual Work Plan & Budget of Mid-Day Meal Scheme but till date the Programme Approval Board (PAB-MDMS) has yet to approved the enhanced	The Office will continue to propose for an enhancement of the honorarium of the cook-cum-helper in the coming Annual work Plan & Budget (2018-19). <i>Vide action taken sent through mail on the 24th Nov, 2017</i>	

		proposal rate and hence it remains at Rs.1000 per month.	
DISE CODE: 17070308801	Cooking cost was not sufficient for the students with the present rate of 6.18/beneficiary/day	The rate for cooking cost is as per norms given by the GOI i.e. Rs.6.18/- for Upper Primary per child per day where Central Share is Rs.5.56/- and State Share is Rs.0.62/-.	Proposal has been made for an increase during the Annual Work Plan & Budget of Mid-Day Meal Scheme and hence Rs.6.18 per child per day was approved by GOI against Rs.5.78. of previous year. <i>Vide action taken sent through mail on the 24th Nov, 2017</i> Proposal for further increase will be made in the coming Annual work Plan & Budget (2018-19) <i>Vide action taken sent through mail on the 24th Nov, 2017</i>
No of cooks – 3 Nos 1. Smt. Lakhmi Lamin 2. Shri Densil Pohti 3. Smt Light Suchen	New Kitchen shed required for the school as the old kitchen is very small.	This school is in receive of the old sanction during 2006-07 (@ Rs60,000/- per school) of kitchen shed only where there was no provision for store room then. Therefore, the school has no other alternative but to safely store in teacher's house/room to safeguard from rodents and insects. Even though the teacher's room was found to have a leak in the roof but during raining time the teacher would be shifting the foodgrain to another dry place.	Proposal for replacement of this old kitchen shed will be made in the coming Annual Work Plan & Budget (2018-19) where the new scheme is inclusive of kitchen shed with store room. <i>Vide action taken sent through mail on the 24th Nov, 2017</i>
Cook's Honorarium-1000/- per month	Egg was given once a week	-	
Teachers Supervisor-Denis Lamin	Fruits were also given once a week	-	

School Managing committee formed and action taken against any issues are recorded by the SMC and takes decisions	As per interaction with the School Students the food quality was good and the food quantity was also satisfactory	-		
Minutes of the meeting of the SMC is recorded .	Logo was displayed in the wall of the school.	-		
Enrollment, attendance and Mid day meal verified.	Menu was displayed in the kitchen and in the Office of headmaster	--		
Food Grains and cash registers as per records				

2. Sarva Shiksha Abhiyan

Back Ground	Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
School :- St Francis De Sales LPS (English Medium)	As per information received from the department, an Out of School Centre is available for 20 Nos of drop out students (12 boys & 8 Girls) but it was not found in actual basis.	<p>Shri I Umdor clarified that the Out of School centre was not open because the students are not willing to come to the centre. The CRC of the area, Smt J. Rynksai also gave the name of the teacher who is looking after the students in the centre who is shri Aldrin and who ever wants to go to the school to meet with him as he is from the village itself and the centre is in Khasi Pnar Higher Secondary School.</p> <p>Later on in the debriefing meeting the DMC, SSA Dr L. M. Darnei assures that the department will again conduct a</p>	<p>The Educational Volunteers/Teachers will continue to counsel and persuade the Out of School Children to attend the Special Training Centre in Bakur. Also the Headman and the Parents will be enlightened on RTE and Child Labour concern for co-operation and co-ordination. The Office will serve a stringent notice to the Special Training Centre at Bakur on 27th November, 2017 to be followed up by inspection from the District and Block level Offices.</p> <p><i>Vide action taken sent through mail on the 24th Nov, 2017</i></p>	<p>The complaint is from one of the teacher of St Francis De Sales School who regarding the late sanctioned of the fund from the Department.</p> <p>And the irregularity of the payment of salary to the teachers.</p> <p>Action Taken:- <i>Fund is being disbursed to the beneficiaries as per the fund received from the State Project Director, Shillong. The State Project Director</i></p>

		survey in the area through the CRC to collect again the dropout students so as they can continue their schooling in the centre.		<i>released the fund to the District when it receives fund from the GOI and State Share which is usually in a quarterly manner. Collection of enrolment of students for (2014-15) is done in December, 2014 (UDISE) and preparation of the AWP&B is carried out in January-March 2015. The AWP&B is approved during the year 2015-16 and therefore the fund is released during the year 2015-16.</i>
SSA started since 2007	The School has no School Boundary and Urinal	The School to submit Proposal to the department.	Till date there is no sanction/scheme for boundary wall from the GOI. The Office will propose in the coming Annual Work Plan & Budget (AWP&B) 2018-19. Vide action taken sent through mail on the 24th Nov, 2017	
	There is no toilet (Urinal)	The School to submit Proposal to the department.	The Office clarifies that provision is for construction of toilets only hence the school is having 4 toilets. Proposal will be made for construction of Urinals in the AWP&B 2018-19 Vide action taken sent through mail on the 24th Nov, 2017	
Boys enrolled- 29 (2016) 34 (2017)	No water supply in one of the toilets	-	This matter has been taken up at the District level and the Department Of Public Health Engineering(PHE) has been requested to do the needful for providing water facility to make all the toilets functional. A copy of letter is enclosed for ready reference. Vide action taken sent through mail on the 24th Nov, 2017	
Girls enrolled – 46(2016) 42 (2017)	No records for the toilet grant from the BADO department though the toilet building was constructed	It was clarified that the paper works for the construction of the toilets sanctioned from the BADO dept was with the department school is a mission school itself.	The SMC will be instructed on the 27 th November to obtain the documents from BADO for school record. Vide action taken sent through mail on the 24th Nov, 2017	
No drop out students	No record was found for the Construction of school Building for the 3 class rooms.	Since the construction of the building was way back since 2007-08 and also since the school was a mission school so no records was maintained by	The SMC will be instructed on the 27 th November to obtain the documents from the Office of District Mission Coordinator (Civil Work) SSA for school record.	

		the Head (father principal) of the school .	<i>Vide action taken sent through mail on the 24th Nov, 2017</i>
Sanctioned teachers – 2 Nos	Uniforms is distributed to all from class I-Class V but not sufficient for 2 sets of uniforms for each beneficiary .The amount was only 400/- per beneficiary	To keep a proposal from his end in the next annual plan. As clarified in the debriefing meeting, the amount meant for the uniforms for one child in not the same if comparing in plains and hilly areas because less cloth is required in plains than in hilly areas	Presently Rs. 400 only being the amount approved by GOI for 2017-18 is being implemented uniformly for all schools. Proposal for enhancement will be make in the AWP&B 2018-19 considering the high cost in the area where Rs.400 is insufficient to obtain two sets of uniform whereby the School Managing Committee/Parents is to supplement the additional cost as a means of Community/Parents Participation. <i>Vide action taken sent through mail on the 24th Nov, 2017</i>
	Textbooks distributed only for Class – V students as it s an English Medium School, however the CRC also distributed books for class Vi- class VII as well if Books are available.	-	As textbooks are provided @ Rs.200 for LPS to all schools and the same was given to the school. But being an English Medium School the SMC may not have taken the vernacular (Khasi) textbook. This is to be verified by the Office on the 27 th November, 2017. List of Textbooks is attached herewith for ready reference. <i>Vide action taken sent through mail on the 24th Nov, 2017</i>
Appointed – 2 Nos 1. Shri Angelus Talang 2. Liewty Maria	The expenditure towards School Grant, Maintenance Grant, Teachers Grant is as per records.	-	
Teachers present everyday	Salary for teachers received accordingly	-	
Name of CWSN students:- 1. Mayalang Rynksai	Uniform grant receive Rs.17,000/-	The actual uniform grant received by the school is Rs.30,	

(Dawki) 2. Afrin Khonglah (Bakur)	but actual expenditure is 30,800/-	800/- and not Rs.17, 000/- which had been wrongly filled in the MSSAT format due to clerical error.		
Textbooks and Uniforms distributed				
Class rooms under SSA- 3 Nos and are in good condition.				
Blackboards, Desks, Chairs, Playground are available				
Clean Drinking water is available.				
Toilet -4 Nos : Urinal- Nil (Separate for Boy and Girls)				
School Managing Committee is formed since 15 November 2012 and its still functioning whereby the last meeting held was on the 4-4-2017				
PTA Meeting last held was on the 19-7-2017(85 parent members were present)				
School grant - received Teachers grant- received Maintenance grant – received Uniform grant- received				
Toilet grant – received from the Border Area Development Officer				
Teachers Salary – received in individual accounts				

3. Public Distribution System

Back Ground	Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
Bakur Fair	Distribution of :-	Smt F Rymbui, Sub Inspector of	Fair Price Shop Centre	We have received Sepali Gosh

<p>Price Shop Dealer's Name- Shri Shiningstar Khonglah</p>	<p>AAY Rice:- April, May, June, July , August, September received- 2.1 Quintal per month Distributed- 2.1 Quintal per month</p>	<p>Supply Department, clarified that from the department clarified that the less quantity of commodities is because they were all measured at the weight and measures department she clarify that from this time onwards they will issue notice to keep track of the complaint to the Weight and measures Dept also of the Fair Price Shop Dealers and the price they are selling and look into the matter as soon as possible.</p>	<p>of Bakur will be strictly monitored on the quantity issue and price issue of NFSA rice, sugar and kerosene from 24th Novovember 2017 onwards with strict warning to the concerned FPS Dealer to comply accordingly with the National Food Security Act. <i>Vide action taken sent through mail on the 24th Nov, 2017</i></p>	<p>Renu Bala Dey and Sadal Das Jayanti Rabidas grievance against application of ration card. Clarified by the BDO who also look after Food and Civil Supply clarified that until and unless the applicant can provide clear information and certificate that they are the residence of Bakur village it is very difficult to provide epic which is one of the major Document for applying ration card.</p>																				
<p>License No. – ASO/SUP-126/96/PTI/98</p>	<p>PHH Rice:-</p> <table border="1" data-bbox="353 707 860 1123"> <thead> <tr> <th>Month</th> <th>Received</th> <th>distributed</th> </tr> </thead> <tbody> <tr> <td>April</td> <td>69.00 Qt</td> <td>61.05</td> </tr> <tr> <td>May</td> <td>69.00 Qt</td> <td>62.25</td> </tr> <tr> <td>June</td> <td>69.00 Qt</td> <td>61.7</td> </tr> <tr> <td>July</td> <td>69.00 Qt</td> <td>59.35</td> </tr> <tr> <td>August</td> <td>69.00 Qt</td> <td>61.95</td> </tr> <tr> <td>September</td> <td>69.00 Qt</td> <td>63.5</td> </tr> </tbody> </table> <p>Reason for not distributing as per Received:-</p> <ol style="list-style-type: none"> 1. They never measure when received from the Dept. 2. Sometimes they received spoiled rice. 3. Because it's a fraction component hence spill over of rice during transportation. 	Month	Received	distributed	April	69.00 Qt	61.05	May	69.00 Qt	62.25	June	69.00 Qt	61.7	July	69.00 Qt	59.35	August	69.00 Qt	61.95	September	69.00 Qt	63.5	<p>Corrective measures on the issue of less quantity of PDS items and kerosene will be taken by informing the Higher Authority, the Director of Food Civil Supplies & Consumer Affairs Meghalaya Shillong with a request to kindly take initiative with the District Metrology Department of Jowai for spot verification to the FCI Godown/Wholesale Dealers centres as well at the FPS centres for ensuring that there is actual quantity of PDS items and kerosene to be</p>	<p>Percylin Gashnga, Cardinal Talang and 33 others Complain that they have applied for Ration card but not yet received till date.</p> <p>We also received 55 Nos of applicant for Non- NFSA during the process of Social Audit, hence we've made 2 copies of the same where by the original were return back to the applicant as there are some missing documents and proof which was given back to the FPS dealer. A copy of the applicant was kept at the office of the SI of Supply and a copy with SAU.</p>
Month	Received	distributed																						
April	69.00 Qt	61.05																						
May	69.00 Qt	62.25																						
June	69.00 Qt	61.7																						
July	69.00 Qt	59.35																						
August	69.00 Qt	61.95																						
September	69.00 Qt	63.5																						
<p>Time of</p>	<p>Non- NFSA Rice:-</p>																							

Opening- 5:00 PM- 8:00 PM (also open when needed by customers)	Month	Received	distributed		distributed to the beneficiaries immediately by the 3d'November 2017. Vide action taken sent through mail on the 24th Nov, 2017
	April	9.54 Qt	9.54 Qt		
	May	9.54 Qt	75.6 Qt		
	June	9.54 Qt	9.65 Qt		
	July	9.54 Qt	9.7 Qt		
	August	9.54 Qt	9.08 Qt		
	September	9.54 Qt	9.55 Qt		
	October	9.54 Ot	9.5 Qt		
	Reason for not distributing as per Received:- 1. They never measure when received from the Dept. 2. Sometimes they received spoiled rice. Because it's a fraction component hence spill over of rice during transportation.				
No of PHH – 242 (229 from Bakur and 13 are from other villages falling under this FPS)	Distribution of Kerosene not updated in the Ration card				
No of AAY- 6 Nos.	Sales of rice at the rate of Rs 5/- per Kg				
No of Annapurna HH- 23 Nos (No records with the present dealer as it was since	78 No of applicants who have applied for Non - NFSA but have not yet received their Ration Card till today.		Smt F Rymbui, S.I of Food Supply replies that the delay was due to the verification which took a lot of time from the district to the state and back to the District and again to the Block. However this process	All applications along with required documents like photocopy of EPIC, BIRTH CERTIFICATE.) BANK ACCOUNT PASS	

2015)		will be completed soon.	<p><i>BOOK AND TWO PASSPORT SIZE PHOTOGRAPH</i> of the head of the family along with the certificate from the Chairman/ Secretary Vigilance Committee, Self Declaration for Non-NFSA by the beneficiaries from Jarain and Bakur will be submitted to the FPS Dealer on the 30th November 2017 in the last date of submission. The said applications will be verified by the office of the undersigned and then forwarded to the Director, Food Civil Supplies and Consumer Affairs Meghalaya, Shillong for further approval within 15th December, 2017. <i>Vide action taken sent through mail on the 24th Nov, 2017</i></p>	
No of Non-NFSA HH-126 (2 from other villages)				
Total no of HH receiving sugar- 363 Nos				
Total no of HH receiving kerosene- 363				
Vigilance Committee-functioning.				

4. PHE Department

Back Ground	Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
No Scheme Sanctioned in 2015-16,2016-17and 2017-18. The scheme that was sanctioned was since 2008 which was functional only till	Work Completed	-	-	Grievance was filed by 17 no (recorded) and more of HH connections beneficiaries for not

2014.				receiving water in their place for 2-3 years now.
Work Completed	More than 349 beneficiaries are benefitting from it.	-	-	
349 and more have benefited from it.	Measurement of Fencing was found to be lesser than that given in the Work component details i.e 50 Rm for each perimeter of fencing in both tanked areas but it was found to be 38.65 in Zonal I tank area and 25.4in Zonal III area.	Shri D. Ja , SDO, PHE Amlarem, Block replied that the less in the measurement was because the work was sanctioned way back and it was not in his time so he could not clarify as to why the measurement was found to be less.	-	And clarified by the SDO to look in to the matter on the 24th Nov, 2017 through an inspection by him and the Muster roll.
Before starting of work it has been consulted with the villagers and it is still functioning till today.32 Taps	. 3 Nos of taps were reported to be non functional. 1. 2 Nos in Lower Bakur 2. 1 No near Presbyterian church, Bakur.	The SDO, PHE dept clarifies that there is no such compliant against this issue till today and even the Master roll had made no complaints of this matter hence he decided that he will take action against the Muster roll and also ensure that on the 24 th of November, 2017 he will make an inspection himself to the village as to why the taps and HH connections are not receiving water in their area.	Shortage of water supply to individual Household at Bakur village will be inspected today the 24 th 11,2017 and all efforts will be made to rectify the same within one month time. <i>Vide action taken sent through mail on the 24th Nov, 2017</i>	
79 HH connections	Complaint was made from almost all HH connection beneficiaries of Bakur Village that they have not been receiving any water for the last 1-2 years some foe months and that they are still paying their bills as fear of being disconnected.			
Work component:- 1. 3 tanks (Zonal 1, Sub Zonal II and sub Zonal III) 2. Fencing for Zonal I and SubZonal III)				

5.Swach Bharat Mission

Back Ground	Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
2 Nos. of Community sanitary complex, (one completed way	Sanitary Complex still under construction	-	-	19 No of HH have given their name

back and the other is still under construction with sanctioned amount of Rs 2,00,000/- and have received 1,00,000/- as 1 st installment				for proposal in the next financial year which has been submitted to the VWSC committee to keep it in the next proposal.
145 nos of Individual toilets was sanctioned in 2017-18	Out of 145 Beneficiaries sanction was released for 72 nos of Beneficiaries with the amount of Rs 12,000/- per beneficiary to the VWSC committee since August, 2017	Shri Daniel Khongsit, Secretary of VWSC clarify that material has been bought and information was about to be given to the beneficiary to commence the work but the meeting was cancelled as the dept official were not free to attend and later when they decided to start it was still raining hence they waited till the season is dry and start but then they have to await again for Social Audit hence it was decided in the Public hearing that on the 5th of Decenber, 2017 meeting will be held for the commencement of the work in all Beneficiary households and also for the distribution of the materials.	Construction under IHHL under SBM (G) at Bakur village will be completed by 31.12.2017. <i>Vide action taken sent through mail on the 24th Nov, 2017</i>	
	Material already bought but not yet distributed to the beneficiaries and also no information was given yet to the beneficiaries for the commencement of work.			
	Only 3 Nos of Beneficiaries have started their construction. Namely:- 1. Lovely Lamin 2. Rikson Khonglah 3. Min Surong	-		

6. Pradhan Mantri Awas yojana

Back Ground	Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
2015-16 - 1 No of Beneficiary Smt Sakhina Khonglah (BPI List)	Sakhina KHonglah have received all 3 Installments of sanctioned but the house was still under construction, reason being no current for the last 2 months to finish the forma for the Doors and widow of the house. (the transformer has broke down)	Shri R Passah, PMAY Officer, Amlarem C & RD Block clarifies that Smt sakhina to complete the House and to submit report to the Block and also an inspection will be done to ensure she completes the house.	Same as decided in Public hearing	Smti Haidi Mary Gashnga complains about here house had been inspected for PMAY since 2013 but till date no sanctioned was made on her behalf. The PMAY officer asked her to come to the block office on the 24th November,2017 so as they can clarify the problems arising on this issue. A list of 58 Nos of HHs have been collected who wants to apply for PMAY. The List was Given to the PMAY department to make an entry in the SECC list so that they can get what they want keeping in mind that an inspection for verification will be made before sanctioning is done.
2017-18- 4 Nos of Beneficiary 1. Airin Lamin 2. Hat Khonglah 3. Latimai Kassar 4. Wanbor Khonglah (All from SECC List of 2016-17)	The 4 Nos of Beneficiaries have not yet receive the sanctioned hence their houses are not yet constructed.	The sanctioned will soon be released and address the beneficiaries to update their accounts so as to know that the 1 st installment has credited in their account so as they can start their work.	Same as decided in Public hearing	

7. National Social Assistance Programme

Back Ground	Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
No of Beneficiaries in 2015-15, 2016-17, 2017-18 - 145 Nos	The Following Beneficiaries are found to be no more on this earth:- 1. Smt Salon Khonglah 2. Smt Shangklew	Smt R. Rymbai, Gram Sevika Amlarem C & RD Block, clarifies that the relative of the mentioned beneficiaries to submit the death certificate to the office on the 29 th	Same as decided in Public hearing	Smt Bu Gashnga, SMt Therina Manner and Smt Shing manner Lamin reported that they have not received pension but when asked to update their passbook they came back and their pension was fully credited.

	<p>Gassah</p> <p>3. Smt Presila Khonglah</p> <p>4. Shri Ro Lamin</p> <p>5. Shri Neru Niangti</p> <p>6. Smt Len Lyting</p> <p>7. Smt Mira Manner</p>	<p>November, 2017 for clarification of the beneficiaries</p>		
<p>They are all from SECC list</p>	<p>The amount credited to their account was irregular and this brought confusion to the beneficiaries as to have they got all the entitled amount to their account.</p>	<p>Gram Sevika clarifies that this happens because the proposal has to go from the block to the District and from the District to the state and then to the Central and the sanctioned also flows in the same manner hence the delay.</p>	<p>Same as decided in Public hearing</p>	<p>Shri Donkumar Sumer, Age 17 and his Brother Lumlang Sumer age 23 asked for any assistance from the Government as they are orphans of 5 Siblings and their parents are death.</p> <p>The Geam Sevika told the boys to come to the Block Office on the 24th November, 2017 so that she can register them under the National Family Benefit Scheme and to bring along application and the death certificate of their demised parents.</p>
	<p>All beneficiaries have received their pensions.</p>	-	-	<p>13 Nos of applicants have applied for the scheme out of which a photo copy of the application form was given back to the applicants so that they and bring along the missing documents to the office on the 29th Nov, 2017 so as they will be registered under this scheme. And a copy of the applications was kept with the sau as well.</p>

8. Integrated Child Development Scheme

Back Ground				Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
	Bakur A	Bakur B	Bakur C				
Total boys enrolled	14	37	42	Weighing machine destroyed and borrowed from ASHA in all the three centres		<u>Letter from the District Programme Officer, ICDS to the CDPO, Amlarem letter no. DPO(J)DSA/I/2011/539</u>	Grievance application from the children and their mother along with the Anganwadis of all the 3 (three) centres that they would like to place a request for the replacement of food items with much healthier food stuff which they could not afford to buy from the market.
Total Girls enrolled	17	15	38	The Centre A & B has no building (It is functioning under a church building and in the community building) Hence food is cook in Anganwadi place. But centre C has its own anganwadi centre.	There is no place in the area for constructing the centre.	The audit team observed shortcomings in the implementation of the Schemes. You are <i>requested to display in a board indicating the entitlements.</i> The number of the beneficiaries of each AWCs and Number of days to enable the public and beneficiaries to know about their entitlements.	
Name of Anganwadi /Helper	Bilsinia Lamin/ Risha Langshiang	Ibamelari Mukhim/ Family Pohti	Hummon Manner / Ruby Mannar	No Safe water except for centre C	No place of its own.	<i>This has to be done within the 2-12-2017.</i> You are requested to ensure that the Pre-School and other activities of the Scheme are conducted regularly and this has to be monitored on a weekly basis. As regard <i>the demand of the public to change the food stuff the undersign will give a report to the competent</i>	Action taken after Public Hearing (On the 24 th Nov, 2017, a letter from the DPO, Jowai , Shri I talang was sent to the CDPO Amlarem that she should make aware to the anganwadi centre of Bakur to display all
Name of Supervisor-	Dupriki Kyndiah	Dupriki Kyndiah	Dupriki Kyndiah	No toilet except for centre C	Action taken after Public Hearing (The PHE Department, through Chibor Najjar, Executive engineer, Jowai District have send a mail on the 23rd Nov, 2017 that an Estimate for providing water supply to 2(two) nos ICDS Centre at Bakur village will be send to the CE (PHE) Meghalaya,		

					<i>Shillong as soon as they are shifted to their own permanent building.)</i>	authority within the 27-12-2017 <i>entitlements and menu at the centres by 2-12-2017 and also to ensure pre-school and other activities are conducted regularly and with regards to the demand for the replacement of food stuff the District Programme Officer will give a report to the competent authority within the 27.12.2017)</i>
Opening time	3:00 -5:00 PM	3:00 -5:00 PM	3:00 - 5:00 PM	Menu not displayed in all the three centres.	The District Programme Officer, Shri I Talang , will order for the displaying of the menu in the existing Anganwadi centre.	
Opening Days	25	25	25	Community Monitoring Committee members are present but not functioning and are not aware of their roles and responsibilities.	The Office will monitor so that the Monitoring Committee will perform their roles and responsibilities as per their duty.	
Beneficiaries under THR 6 month-3years	17 (changes with Quarter)	16 (Changes with quarter)	38	Firework /cooking cost records were not maintained in all the centres	It was clarified by Shri I Talang, DPO, Jowai that records are maintained only in the Amlarem ICDS Office but not in the Anganwadi centre.	
Number of beneficiaries for pregnant and lactating mother	7	7	13	Quality of food is Good and Quality of care provided by the Anganwadi is also good. Morning snacks given and Anganwadi centre open regularly.	-	
No. of currently children attending Anganwadi HCM	25	16 (Changes with quarter)	40	Play Materials and education materials is available in all the three centre.	-	

THR distribution for 6months – 3 years and distribution for pregnant and lactating mother of 2016-17 was found to be as per records	Growth monitoring register is maintained in all three centre but attendance registers were not maintained.	-		
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9. CM Pension Scheme:-

Back Ground	Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
5 nos of beneficiaries 4 Nos – Infirm 1. Smt Sunday Tongper 2. Smt Jeanea Lamin 3. Shri Arkos Tynsong 4. Smt Mayalang Ryngksai (Resided in Dawki Village)	Smt Jeanea Lamin and Shri Arkos Tynsong have received the entitled amount and they don't have to pay to the bank for their receipt.	-	-	Smt Jeanea Lamin received a cheque on her name Rs 6000/- but she could not deposit it. Regarding this matter the CDPO told her to come to the office on the 24th Nov. 2017 they will clarify the problem.
1No – Widow 1. Smt Se Langshiang	Smt Se Langshiang has not yet received any of the amount after so much of going to the office for the matter.	Shri I talang, CDPO, clarifies that her matter was known and she was asked to submit an application and to come to the office on the 24th Nov, 2017 to solve the problem with urgency	Same as decided in Public hearing	16 nos of applicants have applied for the scheme and a photo copy of the application form was given back to the applicants so that they and bring along the missing documents to the office on the 24th Nov, 2017 so as they will be registered under this scheme. And a copy of the applications was kept with the SAU as well.
	We are unable to meet Smt Sunday Tongper	-	-	Shri Love khongpdah want to avail for any scheme available for him as he has been suffering from mental problem and has also been a patient of Sanker, mental hospital and also of Mimhans.

10. PHC

Back Ground	Findings/Issues	Issues settled during Public Hearing	Action Taken	Grievances/ Applications
PHC- Dawki PHC	Immunization charts or scheduled is not displayed	The New Immunization scheduled chart were not yet available in the PHC the moment they arrived will be displayed clarified Dr. S Khonglah	<i>Displaying the latest Immunization scheduled (within 1 month)</i>	Grievances from the PHC regarding Insufficient stock of medicines, Insufficient staff at PHC for grade IV, and Renovation of quarters and main PHC building. Regarding the grievance a written information to the District Head Officer will be made in a week.
No of People it caters- 11,496	No records of ASHA appointment	To maintain proper records	<i>Proper maintenance of records regarding ASHA Appointment</i>	
Doctors availability -24 hours	Insufficient stock of medicines	No decision was taken during public hearing.	<i>A written information to the District Head Officer regarding the grievances within a week)</i>	
Nurse Availability- 24 hours	Insufficient staff at PHC for grade IV	-		
No of beds- 10 + 2 delivery beds	Maintain Village Health Nutrition Day register	-		
Number of Doctors- 2 1. Dr. S Khonglah 2.	RKS committee formed	-		
Number of Nurses- 6 (contractual 4 Nos)	RKS Accounts statement/ Passbook 2015-16 registers updated 2016-17 cash book not updated 2017-18 cash book not updated	-		
Number of deliveries:- 2015-16 : 192 2016-17: 185 2017-18: 167	PHC ambulance is available	-		

Child and maternal deaths			Anti- rabies vaccines is not available		
FY	Child	Maternal			
2015-16	15	1			
2016-17	14	1			
2017-18	2	0			
ANM/GNM- 2nos/6 Nos			Anti venom vaccines is not available for poisonous snakes		
Pharmacist-1			Last meeting for VHNSC- 5-11-2016	--	
Lab tech- 1			Last VHND held- 17-11-2017	--	
Health worker- 3			Renovation of quarters and main PHC buildin	--	
Office Accountant- 1 (NRHM)			VHNSC accounts evaluate and verified as per expenditure.	-	
Other staff- 4			All children registered are receiving immunization		
ASHA- Bethsheba Khonglah (bakur village)			Birth and deaths are recorded by the ANMs		
VHNSC committee formed.					
List women given birth (2015-16, 2016-17, 2017-18)-107					
List of children given immunization – - 30 Nos					
List of pregnant women- 17 Nos					
No of deaths- 31 Nos					

11. MGNREGS

Back Ground	Findings	Action Taken during Public Hearing	Grievances/ Applications
<p>No of works that appeared in the MIS- 5 Nos</p> <ol style="list-style-type: none"> 1. Construction of CC footpath (2016-17) 2. Construction of Dam cum Drinking water 3. Const. of 2 Piggery sheds 4. Const. of Fencing for football ground. 5. Construction of water tank with pipelines and washing platform <p>Payment to workers:- Construction of IAY House of Smt Sakhina Khongpadoh</p>	<p>Construction of CC footpath (2016-17)</p> <ul style="list-style-type: none"> • Work completed and payment received by all JC holders 	<p>-</p>	<p>13 Nos of HHs wanted to apply for Job card. A list was made and was decided in the public hearing that the list to be submitted to the Chairman and the Secretary of the Bakur VEC so as to be able to demand work in their name and give them job cards.</p>
	<p>Const. of Fencing for football ground.</p> <ul style="list-style-type: none"> • Materials already bought but not yet started as the chairman of the VEC is still waiting for the wages to be released. 	<p>For the construction of Fencing for the football field the Chairman and the secretary of the VEC assures that the starting of work will commence soon.</p>	
	<p>Construction of Dam cum Drinking water</p> <ul style="list-style-type: none"> • New work • Not yet started <p>Const. of 2 Piggery sheds</p> <ul style="list-style-type: none"> • New work • Not yet started <p>Construction of water tank with pipelines and washing platform</p> <ul style="list-style-type: none"> • New work • Not yet started 	<p>-</p>	
	<p>Another work which did not appear in the MIS Verification report is found in the field which is the const.of Drainage slab cover. This work was found to be discontinued for few months now due to an objection of the honor of the work</p>	<p>The BDO / Programme Officer also knew about this case and she also assures that the issue has been settled and order the chairman to commence the work again.</p>	

	location, however it was after much talking to settled things that it was again allowed and for this work the progress will begin soon.		
	All Registers were not maintain by the secretary.	On the day of Public hearing, the secretary clarifies that he has updated few of the registers, hence he was asked to bring to the meeting to show the updated registers which was found to be true for he has updated 4 registers the rest were still nt updated he was asked to finish the updating of the rest of the registers as well.	
	The Job Cards were not in the procession of the Job Card holders but all the job cards were sent to the block.	The BDO /Programme officer clarifies that the Job cards of all the job card holders were still at the block office because they were still sent for the renewing and re verifications.	
	Smt Sakhina Khongpadoh who worked for 11 days in the construction of her house has received her wages for 11days that is 1925/- but has not yet completed the construction of the house due to the failing of the current In the area.	Smt Sakhina Khongpadoh was asked to complete the construction of her house soon and was asked to submit the completion report so as to be able to inspect from the Block office.	

12. Power Department

Grievances/ Applications	Action Taken during Public Hearing
Even Though the Power Department is not included in the Pilot Social Audit 2017-18 of MCP&PSSA Act but while doing the social audit in the village a grievance arises from all the people residing in Bakur that there has been no current for the last 2 months in the village the reason being the broken down of the transformer of the village which when request for repairing of the same a reply from the department stunted them that it cannot be repaired until and unless all HHs who haven't paid the bills cleared them first. This make the people mad hence this grievance arises which leads to the invitation to the	During the Public hearing Shri K. K. Raswai, MeECL, Jowai clarifies that the cutting down of power is truly because out of 280 HHs around 55 of them have not cleared their current bills hence from the Power department there is no choice but says that the replacement of the transformer will be replaced soon and also request to those households who haven't paid their bills to kindly clear them all so that the company will be able to buy a

Power Dept to be present during the Public hearing i.e on the 22nd Nov, 2017 so as to clarify on the reaction of the Power dept. toward the cutting down of power in Bakur area.

new one for the replacement.

The BDO of Amlarem C &RD Block also request an immediate action soon from the Power department regarding this issue.

8. Applications filed by people to avail benefits/services:

Name of applicant	Name of service applied for
1.Rimon Sumer, 2. Sahanas Khonglah, 3. Markordor surong, 4. Four Khong Jrong, 5. Wang Dhar, 6. Lumllang Sumer, 7. Di Lamin Gashnga, 8. Menu Sumer, 9. Ribha Khonglah, 10. Silvia Gashnga, 11. Otilia Gashnga, 12. Slimai Khonglah, 13. Light Suchen, 14. Denency Pohthmi, 15. Maryhunlang Syndai, 16. Patricia Khonglah, 17. Martha Khonglah, 18. Elvis Khonglah, 19. Ioowanka Phalangki, 20. Kwiss Pala, 21. Ting Lamin Gashnga, 22. Crosswell Pala, 23. Lasty Khonglah, 24. Rose mary Lamin, 25. Margret Lamin Dumai, 26. Family Pohti, 27. Rupa Khonglah, 28 Thrisha Lamin, 29 Rosalia lamin Gashnga, 30. Long Lamin, 31. Warning Tongper, 32. Nivanchuwa Tongper, 33. Margret Khonglah. 34 Sweetly Lamin, 35. Sara. K. Pyngrope, 36. Tam Tomgper, 37. Jocinta Khonrimai, 38 Plenty Pyngrope, 39. Ritao Lanong, 40 Bless Laloo, 41. Pharti Ryndong, 42 Rani Lanong, 43 Shiningstar Khonglah, 44. Mondun Lamin, 45 Philomina Khonglah, 46. Wansuk Lyngdoh, 47. Wesper Lamin, 48. Mithil Talang, 49. Margret Kharwan, 50. Rimen Lamin Dumai, 51 Usha Lamin Gashnga, 52. Kanon Lamin, 53. Anthony Niangti, 54. Therisia Mukhim, 55. Supriti Das	Application for inclusion under Non- NFSA
1.Hansi Khonglah, 2 Jacita Khongrimai, 3 Deina Khongrimai, 4 Shemphang Khongrimai, 5 Riyashon Ryngksai, 6 Ebamelari Mukhim, 7 Di Lamin Gashnga, 8 Rosalia lamin Gashnga, 9 Jecky Gashnga, 10 Galfret Gashnga, 11 Maishil Dkhar, 12 Assam Khongbuh, 13 Sal Sumer, 14 Markel Lamin, 15 Kosar Lamin, 16 Meliun Khonglah, 17 Akos Dkhar, 18 Brin Lamin. 19. Maybe Khongrimai	Application for inclusion in the nest list for application of IHHL under SBM
1.Angel Lamin, 2 Long Gashnga, 3 D Lamin Gashnga, 4 Disilin Surong, 5 Baby Khonglah, 6 T Lamin Gashnga, 7 Rosa Mary Lamin, 8 Rosalin Lamin Gashnga, 9 Sah Tongper, 10 Milti Khonglah 11 J Lamin Gashnga, 12 G Lamin Gashnga, 13 Bilsinia Lamin, 14 Sejarin Liting, 15 Rubila Lamin, 16 Amberlin Khonglah, 17 Sara Pyngrope, 18 Maybe Khongrimai, 19 Beronika Khongrimai, 20Anjela Mukhim, 21 Shemphang Khongrimai, 22 Beronika Khonglah, 23 Risalon Khonglah, 24. Hynchor Lamin, 25 Rosila Khonglam, 26 Theresa Mukhim, 27 Baiahunlang Khongpadoh, 28 Hasi Gassah, 29 Rumi Maner, 30 Slimai Khonglah, 31 Aiti Khonglah, 32 Chandep Pohti, 33 Rumi Manner, 34 Blit Khonglah, 35 Sweetly Lamin, 36 Martha Khonglah, 37 Margret Lamin Dumai, 38 Kassar Lamin Dumai, 39 Rimen Lamin Dumai, 40 Ngati Pohti, 41 Theresia Lamin, 42 Darihun Khonglah, 43 Patrishia Khinglah, 44 Iois Khongpdah, 45 Assam Khongbuh, 46 Nom Khonglah, 47 Felicita Tongper, 48 Margret Khonglah, 49 Agnes Khonglah, 50 Ebamelari Mukhim, 51 Maishil Dkhar, 52 Prina Khongrimai, 53 Jacinta Khongrimai, 54 Sat Sumer, 55 Salon Khonglah, 56 Smt Jacinta Khonglah, 57 Melin Khonglah, 58 Firstlyjoy Gayang	List of Beneficiaries was collected who wanted to be included in the SECC list so as to avail for PMAY Scheme.
1 Assam Khongbuh, 2 Kortimai Surong, 3 Renu Dkhar, 4 Becil Khonglah, 5 Lumlang Sumer, 6 Tiewbah Maria, 7 Lon Khonglah, 8 Mon Gashnga, 9 Isabela Ryngksai, 10 Maya Lamin, 11 Mondum Gashnga, 12 Dowel Sumer, 13 Molica Niangti, and others.	Applied for The NSAP
Widow: 1. Rina Lanong, 2 Bless laloo, 3 Posbo Lyngdoh, 4 Nancy Gashnga, 5 Litimai Kassar, 6 Wanrupa, 7 Hat Khonglah, 8	Applied for CM

Ferika Dhar, 9 Rosemary Lamin, 10 Magdalin Khonglah, 11 Rufina Khonglah Infirm- 1 Icy Gayang, 2 Komila Gassah, 3 Slimai Khonglah, 4 Sah Tongper Disabled : 1 Aiti Khonglah	Pension
1 Tang Dhar, 2 Ferica Dhar, 3 Sweetly Lamin, 4 Welcome Lamin, 5 Alvinus Lamin, 6 Markordor Surong, 7 Light Suchen, 8 Aidis Khongphah, 9 Regina Manar, 10 Ibalari Khongbuh, 11 Alan Khongbuh, 12 Four Khongjriong, 13 Milu Khonglah	Applied for Job Card under MGNREEGS

9. Grievances/Complaint registered by people indicating irregularity in implementation:

Sl. No	Name of complainant	Description of grievance/complaint
1.	Smt. Light Suchen, Cook of Mid Day Meal, Khasi Pnar Upper Primary School.	MDM; The cook quotes “The Remuneration provided for cooks is humiliatingly low”.
2.	Shri Mathias Niangti, Teacher of St Francis De Sales LPS	SSA: Late sanctioned and release of fund for different grants for eg. Uniform Grant which were sanctioned in 2015-16, released in 2016-17 and implemented in 2017-18.
3.	Sepali Ghosh, Sahwajit Chowdary, Renu Bala Dey, Sadal DasChandra Prasad MayorJayanti Rabidas, Joba Roy, Shanti Das	PDS: Want to apply for Ration card but don’t have epic card from the area hence cannot do so which was clarified by the BDO and ADM, West Jaintia Hills that they need to have proof of their residence.
4.	Percylin Gashnga, Cardinal Talang and 33 others	PDS: Complain that they have applied for Ration card but not yet received till date.
5.	Shri, Emulos khonglah, Smt Wang Dhar, Lah Lamin, Pilas Lamin & Lovely Gashnga and the Bakur village HH connection and 13 others	PHE: The water supply to the individual household connection did not reach the household even though they still have to pay for the connection as they are afraid, their connection will be cut off.
6.	Smt. Haidi Mary Gashnga	PMAY: She complaints that her house was once inspected during 2013 for to be included under PMAY but till date no information was given or any sanctioned was made in her name for the construction of her house.
7.	Mr Donkumar Sumer (17 yrs old) and his brother shri Lumlang Sumer (Orphans)	NSAP:These two boys who have a member of five siblings, have no more parents and wanted to avail for any scheme that would benefit them in any way hence the National family benefits scheme is available. This was present during public hearing and that the NSAP dept have ask them to give and application with the death certificate of their parents so as they could avail for the scheme.
8.	Smt Therina Maner, Smt Bu Gashnga, Smt Shingmaner Lamin(Beneficiary under NSAP)	NSAP: These three Old women compliant that they have not received their pension under IGNOAPS but when we asked them to update their passbook it appears that they have received.
9.	Afrin Khonglah (10 years old) & Florit Gayang (7 years old) (Beneficiary under CM Pension -Disable)	CM Pension:They have received benefits from CM pension but they still request if there is any other benefits under any dept that could be helpful for these children

10.	Jeanea Lamin (Beneficiary under CM Pension - Disable)	CM Pension: Smt Jeanea Lamin received a cheque in her name of Rs 6000/- but the cheque could not be deposit due to some problem in the bank hence the compliant was made and the matter was taken up during the public hearing.
11.	Smt Se Langshiang Beneficiary under CM pension –infirm)	CM Pension: She did not received any entitled amount under CM Pension since the day she was registered after so much of compliant made to the department. The matter was present during public hearing and it was taken up by the department.
12.	Love Khongpdah (disabled)	Shri Love khongpdah want to avail for any scheme available for him as he has been suffering from mental problem and has also been a patient of Sanker, mental hospital and also of Mimhans.
13.	Anganwadis of all three centres, along with the beneficiaries under ICDS	ICDS: The anganwadis along with the children demand for the replacement of food stuff with better ones which is more healthy and nutritious and also which can be affordable by the common man.
14.	Dr S .Khonglah	PHC: Inadequate staff in terms of grade IV Inadequate supply of medicines Renovation of quarters and main PHC Building.
15.	Kwiss Pala along with the whole village	POWER DEPT: Complaint about the current which has been cut off due to the broken down for 2 months now and that even when complain the got a reply that the repairing cannot be made until some of the HH connections clear their bills which is still pending.

10. Based on the social audit findings, please list down **policy level suggestions** that you would like be incorporated in the implementation of schemes that were audited:-

1.The period for social Audit for the 10 to 11 schemes was too less and hence could not cover all household under door to door verification. Therefore, the scheduled for social audit for different schemes should be prepared systematically in scheme wise manner and adequate period should be given so as to be able to complete

2.Like we experience in MGNREGS it so happens that Panel members who could take action is not always present in public hearings so a request that not only in this pilot social audit but also hence forth that during public hearing panel members should always be presents so that any issues raised are dispense in the public hearing itself.

11. Based on the pilot social audit, please list down the **changes** that you would like be made to the **social audit protocol** that was followed in the pilot and to the **formats** that were used.

1. Specific process with specific days for each scheme should be scheduled before hand before going to the field to conduct social audit.
2. Specific period should be mention for which financial year we are to conduct the social audit.