

Social Audit Report under the MCP&PSSSA Act 2017-12-06

17th – 22nd November 2017

1. Name of Village : Mawnai

Block : Mairang

District: West Khasi Hills

2. Name of members of Social Audit Support Team:

MSSAT Representative:

- a. ANUBHAV HAJONG- DRPs
- b. JOHN TEIBOR KHRYIEM -VRPs
- c. CHARLES SANGRIANG -VRPs
- d. THOMAS JAMES KHARBANI -VRPs
- e. HAPPY CORDINAL LANGSTIEH -VRPs
- f. VERONICA KHRYIEM - DRPs

b. External Resource Person: **Smt. Kamayani Keki Swamy**

c. Village Resource Persons: (Volunteer Participation)

a. Sendleiw Marbaniang

b. Andrew Mawnai

d. Social Audit Committee (if it was formed): Not formed. As they do not have any active self help groups /Youth group. Voluntarily participation during the whole process of social audit. The Headman of the village makes the people aware on the Social Audit.

3. Composition of Social Audit Public Hearing Panel

Sl. No.	Name	Designation
1.	Smt. F. L. Lakiang	SDO cum BDO Mairang C&RD Block
2.	Shri. P.L. Kynshi	Gram Savak, Mawnai Circle
3.	Smt. M. Lyngdoh	Gram Sevika, Mawnai Circle
4.	Shri. K. Rymbai	PWD, PMGSY Officer Incharge Nongkhlaw
5.	Shri. S. Puwein	PWD, PMGSY Officer Incharge Mairang
6.	Smt. B. Kharsyntiew	Supply Inspector ADO Mairang C&RD Block

4. Number of people who attended the Public Hearing: **154**

5. List of Departments which did not set up desks at the Public Hearing: **IT & Employment & Skill Development Department.**

6. List of schemes audited by the team in the village:

Sl.no	Name of the schemes
1	PDS
2	PHC
3	PHE
4	ICDS
5	MDM
6	NSAP
7	SSA

8	AGRICULTURE
9	HORTICULTURE
10	CMSAP
11	PMAY-G

7. KEY FINDINGS :-

Name of the Scheme: SARVA SIKHSHA ABHIYAN				
ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN /SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER TAKE ACTION	DECISION TAKEN AT THE PUBLIC HEARING
Nongbah Mawnai was established in 2001 and the school runs in a temporary building in the village.	i)The concerned department should give priority to sanction construction of the building.	Social Audit Team	Department's concern	Shri. Forwarded Lyngdoh, Chairman of the School managing committee said that as of now they just have bought the land for school construction and they will construct the School Building with the support of the SSA.
ii) Nongbah LP school Kitchen shed and toilet were situated in the distance of 362 metre from the school center point.	ii) Kitchen shed and Toilet should be in the same school boundary.	Social Audit Team	Department's concern	The SMC shall see and follow the rules and guidelines from SSA to make the students convenient and easy to go for toilets and also the kitchen sheds nearby.
iii) No water facilities in Nongbah school	iii) The concerned department should communicate with water department.	Social Audit Team	Department's concern	The chairman of the Public Hearing asked the PHE Department to see and give water connection to this school.
Name of the Scheme: Mid-Day Meal (MDM)				
ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN/ SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER TAKE ACTION	DECISION TAKEN AT THE PUBLIC HEARING
i) Food cook twice in a week in Nongbah Mawnai S.S.A L.P School	i) Food cook regularly for student.	Social Audit Team by (Door to Door verification)	Department's concern	Smt. F.L.Lakiang, Chairman instructed the SMC to give everyday meals to the students. Also to check with the Fair Price Shop dealer to see that the rice has been sanction for the MDM schemes so that the students can get their everyday meals.

ii) There was no kitchen room in Nongkseh SSA LP school.	ii) Need to make proper kitchen room	Social Audit Team (physical verification)	Department's concern	Kitchen is very important and the chairman asked the SMC to construct the kitchen shed for the better and good health to be provide for children in the school.
ii) Adequate drinking water is not available in Nongbah & Nongkseh SSA LP School	ii) Provision for clean drinking water should be made available.	Social Audit Team (physical verification)	Department's concern	The Chairman asked the PHE department to check the water line connection and give water regularly in the school.
iii) Regular menu is not followed. Khichri (Rice, Dal,Chana& Potato) is provided to the children every day. Egg and fruit were never provided to the children	iii) MDM monitoring committee should monitor regularly to check the quality, quantity and type (menu) of food given to the children	Social Audit Team (physical verification)	Department's concern	From the department they said that they did not get the money to provide good and healthy food for the student as per the money received they provide but the chairman asked the SMC to do the follow up and monitoring regularly to the school.
iv) SMC committee is not functioning properly	iv) SMC should be more active and functioning properly	Social Audit Team	Department's concern	The chairman asked the SSA staff to monitor these two school regularly and see that the SMC runs well.
v) There is no monitoring done by the MDM committee	v) Monitoring should be done regularly	Social Audit Team	Department's concern	The SSA should asked the CRC to do the follow up and monitor these two school regularly and see that the MDM runs well.
vi) School management committee meeting is not done every month. It is held randomly.	vi) school management committee meeting should be conducted every month to discuss the issues in the school	Social Audit Team	Department's concern	The Chairman asked the SMC to hold meeting every month in order to see the school runs well.
Name of the Scheme: AGRICULTURE				
ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN/ SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER TAKE ACTION	DECISION TAKEN AT THE PUBLIC HEARING

ADO/HDO are not visiting the village in monthly wise	Officials need to visit to monitor the work	Door to Door verification	Department's concern	The Chairman asked the ADO/HDO to visit the village in a monthly wise as to see and monitor the village.
No adequate training provide to VCDC	Need to provide adequate training to VCDC	Document Verification	Department's concern	As the village is a fertile village the ADO/HDO needs to give training to the villagers and include more beneficiaries for the benefits of different schemes under the department concern.

Name of the Scheme: HORTICULTURE

ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN/ SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER TAKE ACTION	DECISION TAKEN AT THE PUBLIC HEARING
No adequate training provide to VCDC	Need to provide adequate training to VCDC	Document Verification	Department's concern	As the village is a fertile village the ADO/HDO needs to give training to the villagers and include more beneficiaries for the benefits of different schemes under the department concern.
Many Beneficiaries are deserved for this Scheme but not in the list	Geographical climatic condition is suitable for plantation for any kind	Physical Verification	Department's concern	The chairman asked the HDO to select more beneficiaries under the schemes which are from the concern department and give the information as per the actual schemes avail by the people.

Name of the Scheme: Public Health Engineering Department (PHED)

ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN/ SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER	DECISION TAKEN AT THE PUBLIC HEARING
1. Mawnai Water Supply Schemes was not working properly .	1)Need to change the old pipes and extend the more taps in Mawnai Localities.	Social Audit Team(Physical Verification)	Sectional Officer	The Section Officer of the PHE Department said that he will send the people from the department to check the line connection and to exchange the pipes also to give more connection to the village.

i)	Govt. Institutions such as Nongbah SSA School was no water facilities	2)Need to provide pipe connection as early as possible.	Social Audit team (physical Verification)	Sectional Officer	The Sectional Officer said that he will go to the Nongbah SSA School to see and check for water connection in the school.
----	---	---	---	-------------------	---

Name of the Scheme: Public Distribution System (PDS)

ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN/ SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER	DECISION TAKEN AT THE PUBLIC HEARING
i) Both Mawnai A & Mawnai B Dealers take charges Rice 5 rupees per kg instead of 3 rupees	i) Need to take charges 3 rupees as per NFSA guidelines & displaying the Price list of Ration.	Public Hearing(Beneficiaries)	Supply Inspector	The SDO Smt. Lakiang asked the dealer and make all the villagers of Mawnai A & B to understand and know that the rate of Rice for the beneficiaries under NFSA is Rs. 3/- per kg for 5 kgs per head.
ii) Mawnai B Notice board not displaying list of commodities and beneficiaries price list.	ii) Price list & beneficiaries list of all commodities should be clearly mentioned and	Social Audit Team	Supply Inspector	Smt. B. Kharsyntiew, Supply Inspector asked the dealer to display the clear beneficiaries list in order to make the beneficiaries easy to read and see.
iii) The same was found for sugar. It is being sold at Rs.32 per kg instead of Rs.30 per kg.	iii) Dealers should take charges as per Government rate.	Public Hearing	Supply Inspector	The Supply Inspector explain and informed that the Sugar has been stop supplying from the department since March 2017 and so far no sugar has been distributed to the beneficiaries. She also informed that the rate is Rs. 30/- per kg as per the act.
vi) Some beneficiaries are receiving more litres of kerosene than what the Govt. has prescribed. There is a variation	v) The price of kerosene should be clearly displayed in the notice board	Public Hearing	Supply Inspector	As per the Act the Kerosene should be distribute 2.75 to 3 litres per HH at the rate of Rs. 22/- to Rs. 28/- per litre. The Supply Officer said that the

of price paid for kerosene. Some are paying Rs. 30, Rs.28, Rs.32.				dealer should give equal rate at the equal quantity of S.K. Oil.
---	--	--	--	--

Name of the Scheme: ICDS

ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN/ SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER	DECISION TAKEN AT THE PUBLIC HEARING
i) No anganwadi centre in the locality of Nongbah Mawnai	i)The committee should be formed and discussed for the establishment of Anganwadi centre and submit a proposal to the concern department.	Social Audit Team(Physical verification)	CDPO	The ICDPO asked the headman to formed the committee and put an application in the office and they will go to the village for verification.
ii) In Pyndeng Syiem Mawnai centre Children are not Coming to the centre for Pre – School Education ,they just come for collect food.	ii) Can a Child stay in the centre for 4 hours for little food?	Social Audit Team(door to door,physical verification)	CDPO	The ICDPO clarify during Public Hearing that for Children at the age of 3 to 6 it is the time for sending them to better school as per the parents said so to come to the center is not forcing to anyone but it is depends on the parent to send also for the food they cannot give heavy as per the rules and the Act it is just a Supplementary food that the center can give to each and every children in the center.
iii)In Nongkseh centre there was no pucca building sanctioned & No toilet facilities.	iii)Village Committee should be proposed to the concern department.	Social audit team	CDPO	The ICDPO clarify that the Nongkseh center they do not have land of their own so far she asked the headman to find good place in order to get the building also they can write an application to the PHED under SBM for toilet.

Name of the Scheme: CMSAP

ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN/SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER	DECISION TAKEN AT THE PUBLIC HEARING
Pension start date as per beneficiary was not matching	Need to look urgently to the concerned department	Social audit team(Document verification)	Department's concern	From the District the concern officer who attend the PH she said that it might be some mistake in entering the names, dates of the beneficiaries and she will look into this matter to be solve soon.
Irregularity in payment of pension was noticed. Payment is made in one installment for a year, from April 2016 to March 2017. It is still pending from April 2017 till date	Payment should be made every month to the beneficiary	Social Audit Team	Department's concern	The District officer clarify that the payment is done only when the funds comes from the State so for delaying it is not their problem it is from the State.
Name of the Scheme: Health				
ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN/SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER	DECISION TAKEN AT THE PUBLIC HEARING
i) No training for New Asha worker since Appointed on 17.07.2017.	i)The Concerned Department should provide a proper training for Asha so that it will be benefit for villagers.	Social Audit Team(Document Verification)	Department's concern	Shri. B. Lyngdoh, BPM Mairang CHC said that the training will be held only in next year as most of the villages has New ASHA so waiting for the other villagers too the ASHA of Mawnai also will be getting the training in the next year.
ii) Many beneficiaries were eligible under Janani Suraksha Yojna but no awareness from ANM & ASHA properly.	i)The concerned department to look into this matter and need to aware of the villagers	Social Audit Team(door to door Verification)	Department's concern	The BPM clarify that awareness programme are given to the villages from time to time but the problem is the beneficiaries also are not the same. So the awareness are given every time when they come to the Center for

				injection and check up.
Name of the Scheme: NSAP				
ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN/SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER	DECISION TAKEN AT THE PUBLIC HEARING
i) Irregularity in payment of pension was noticed. Payment is made in one installment for a year, from April 2016 to March 2017. It is still pending from April 2017 till date	i)Payment should be made every month to the beneficiary	Social Audit Team	Department's concern	BPM stated that we will report to higher authority regarding this matter.
ii) Some beneficiaries applications have been verified and accepted, but due to no bank account they are availing pension	ii)People should be made aware of the documents required for availing such benefits	Social Audit Team	Department's concern	The BPM from the health department who attend the PH on that day he clarify that they will pay by cash through ASHA for those beneficiaries who are eligible under JSY.

Name of the Scheme: PMAY				
ISSUES AND FINDINGS	CORRECTIVE MEASURES TO BE TAKEN /SUGGESTIONS	ISSUES RAISED BY	RESPONSIBLE OFFICER	DECISION TAKEN AT THE PUBLIC HEARING
i) There is one eligible beneficiaries but he was died on August 30 th 2017.	i) Many households were deserved for PMAY house.	Social Audit Team	BDO	BDO said that the beneficiaries selected as per the SECC list and further those beneficiaries are left under SECC it will be report to higher authority in stipulate time.

7. Applications filed by people to avail benefits/services:

- Almost in all department peoples are submitting their application and the concerned department are accepted.

Name of applicant	Name of service applied for
Lists all submitted to department's concern	

9. Grievances/Complaint registered by people indicating irregularity in implementation:

- **All Grievances are taken by concerned department and they said that they will submit the action taken report in stipulate time.**

Name of complainant	Description of grievance/complaint
Lists all submitted to department's concern	

10. Based on the social audit findings, please list down **policy level suggestions** that you would like be incorporated in the implementation of schemes that were audited: (Wrote in above table)

NA.

11. Based on the pilot social audit, please list down the **changes** that you would like be made to the **social audit protocol** that was followed in the pilot and to the **formats** that were used.

- Grievances registered name should not be disclosed and handled smoothly without any affect.
- First day of Social Audit should be a general meeting with peoples.
- Social Audit is ineffective without any legal process especially peoples want justice for any misappropriation and should be a punitive action for any deed because faith are lies on social audit team.
- There should be one Website for single handled of Meghalaya Social Audit Act & Entitlement of Services, Schemes etc.