

Social Audit Report under the MCP&PSSSA Act 2017-12-06
17th – 22nd November 2017

1. Name of Village : Khanapara, Block : Umling C&RD Block, District: Ri- Bhoi District.

2. Name of members of Social Audit Support Team:

a. MSSAT Representative: Smt. Aitinora Myrthong, SDC.

b. External Resource Person: Mrinmoy Sangma, DEF, Assam.

c. DRP : Miss. Treskina M Sangma,
Village Resource Persons: 1. Mrs. Sinora Ryngkhang, 2. Miss Jury Sahshong, 3. Miss. Sanilang Nongrum

d. Social Audit Committee (if it was formed) : -

1. Shri. Pudam Kafle
2. Shri. Kimananda Acharya
3. Smt. Idalin Lynohing
4. Smt. Shanti Koch
5. Smt. Veronica Lyngdoh
6. Smt. Sharmila Das
7. Shri. Harihar rai
8. Shri. Yemo Prasad Powdel
9. Shri Sonu Chetri
10. Shri Raju Narleng

3. Composition of Social Audit Public Hearing Panel

Name	Designation
1. Shri. J. Shullai,	EAC, Ri- Bhoi District
2. Smt. A. Myrthong	SDC, MSSAT
3. Shri. Jeremy	Village Headman
4. Shri. J. Sun,	J, E, PHE
5. Smt. V. C. War	CDPO, Umling
6. Shri. Important Thangkhiew,	G.S, Umling C& RD Block
7. Dr. Naomi Sangma	DMO & DTO, Ri- Bhoi District
8. Shri. K. S. Kurbah	Inspector (Supply), Ri- Bhoi District
9. Shri. N. Marbaniang	Agri Deptt, Nongpoh
10. Shri. J. Makhol	PWD Deptt, Nongpoh

4. Number of people who attended the Public Hearing: 183

5. List of Departments which did not set up desks at the Public Hearing :

1. Education Deptt, (Mid Day Meal Section).

6. List of schemes audited by the team in the village:

i. MDM

ii. PDS

iii. ICDS

iv. Schemes & Services from Health deptt including the Sub Centre.

v. PMAY-G

vi. NSAP

vii. CM Pension Scheme

viii. Schemes from PHE deptt. 7.

7. Key Findings:

Name of scheme that was audited	Key findings (Please answer with specific issues listed)	Decision taken at the Public Hearing
1.Mid Day Meal Scheme	<p>Error in entries of data in the grain register during the period of June & July 2016 (Grain Register verified).</p> <p>Nos. of Beneficiaries eligible for Mid Day Meal= 65 Nos. as per information received from the Department, Nos. of Ineligible beneficiaries = 19 Nos . All the 19 nos. of ineligible names are Class 9 standard Nos. of Drop outs verified = 8 nos.</p> <p>Irregularities in servings of daily MDM . Out of 19 students Verified - 6 nos. of students responded irregularity in the serving of the MDM. The community responded during the hearing that the children received good food and regularly.</p> <p>Food served is only one type of item. Kichiri (rice, potato, dal & channa). Eggs and Fruits were not provided.</p> <p>Nos. of Students with disability= 2 Nos. 1.Chandra Kharmundai- Hearing Impaired Disability. 2. Priyanka Sharma Locomotory</p> <p>Adequate Drinking water not available Non functioning of the SMC No monitoring by the MDM Committee</p>	All the matters have been presented during the Hearing and the shall be forwarded to the department concern as the department as not present during the Hearing.
2.PDS	<p>Registers not properly maintained for PHH. Error in entry of data during June & July 2016.</p> <p>Notice Board with list of commodities and price not display at the FPS</p> <p>Selling of items at higher rate than the govt. Approved rates , i.e, Rs 5 /kg for rice , Rs 35/kg for sugar</p>	<p>Panel instructed the dealer to rectify the data entry error.</p> <p>The Dealer, claims that notice and price list of items were displayed. Panel suggested that display of information on the price list of items should be visible and transparent.</p> <p>Panel instructed the beneficiaries to purchase rice @ Rs3 /kg and sugar @ Rs 30/kg as per the government approved rates. Further Panel instructed the Dealer that no extra charge should be charge to the</p>

		beneficiaries. For any issues or problems that arise with transportation cost, the same should be reported to the department concern.
	No information provided to beneficiaries regarding the govt approved rate for kerosene / litre and for distribution of kerosene oil. Kerosene oil was sold at Rs 28/litre- Rs 32/Litre	Panel instructed the beneficiaries to purchase kerosene @ Rs23.85 /litre as per the government approved rates.
3.ICDS	No Anganwadi House . The Centre I &II are running in the Anganwadi Worker's House	The department concern informed that there is no community land for the construction of the Anganwadi House. The Gram Sabha decided that they will look for space/land for construction of the same and inform the department concern.
	Daily Meal Menu not displayed in Khanapara I Anganwadi Centre	Panel instructed display of daily meal menu
	Pencil was used for record maintenance in the Registers instead of using Pen.	Panel instructed use of Pen for all official records.
4. Schemes & Services from Health deptt including the Sub Centre	No ASHA during this year 2017 . The ASHA have resigned from December 2016. The Health department officials i.e the ANM responded that they have given awareness and sensitization to the community, however there is low participation of the community during these programmes and there is no response from the community for volunteer as ASHA worker	The Panel recommended that the Health Department should sensitize the same to the Community on the need and importance of the ASHA worker and appoint the ASHA worker.
	Total Amount paid to ASHA on 2016-17 as received from the department = Rs 5450/-. ASHA (2016-17)- Smt. Pooja Jyrwa, which is verified from the payment register.	Matter to be taken up to the department concern.
	Non functioning of the VNHSC Committee.	The Gram Sabha have decided to hold a separate meeting of the same to re-constitute the VHNSC. The Panel recommended that the formation of VHNSC should be at the earliest.
	ANM 1.Quarter for stay not sufficient in the Village. 2..ANM visits to the village date is not fixed. The ANM responded that they do the health visits in the village regularly.	The Panel recommended that a fix date should be informed to the Village Community for the visits.
	Beneficiaries not receiving the JSY scheme even	The ASHA responded that

	<p>after all immunization done. 8 nos. of beneficiaries verified (as per format enclosed) have not receive the JSY. They are:</p> <ol style="list-style-type: none"> 1. Ganga Kalita 2. Kajal master 3. Pracheto Sharma 4. Gita Thapa 5. Ritu Chetri 6. Gita Master 7. Chanda Khozwan 8. Wanpynhum Lyngdoh <p>Home Delivery – 5 nos. Delivery at the Hospital – 1 Delivery at Bethany Hospital, Nongpoh – 1. Delivery at the Private Hospital – 1 They did not receive support of the ASHA during the tenure of the ASHA i.e, during 2015,2016, and during this year 2017 as there was no ASHA.</p>	they did not submit relevant documents
	<p>Immunization not complete, Out of 11 Child verified , immunization for 4 children not complete .</p> <ol style="list-style-type: none"> 1. Yuraj Kalita 2. Om Master 3. Khusi Master 4. Iandonlang S Lyngdoh 	
	<p>Immunization for Pregnant Women, Out of 8 nos. of Pregnant Women – 3nos have been verified, the nos. of dose given does not tally as per information received from the department. (list enclosed)</p> <ol style="list-style-type: none"> 1. Ganga Kalita 2. Kajal Master 3. Ritu Chetri 	
	Nos of Deaths- No issue, Two nos of persons death verified.	
	Sterizer (Autoclave) machine not functioning in the Baridua Sub Centre	
5.PMAY-G	No. PMAY- G sanction till date. The PMAY-G beneficiaries are in the wait list.	The Department official inform that only 3 (three) beneficiaries have been approved from each village in the whole district and these names under Khanapara Village are still in the waitlist.
6.NSAP	No NSAP beneficiaries	

7. CM Pension Scheme	Irregularity in payment of pension was noticed. Payment is made in one instalment; for April 2016- March 2017 payment was made on September 2017. From April 2017 till date the beneficiaries have not receive the pension.	
	Pension beneficiaries not receiving payment due to no bank account due to problem of access to service for application of documents like EPIC, Address.	
8. Water Supply schemes- PHE deptt.	Non functioning of the VHNSC	The Gram Sabha have decided to hold a separate meeting of the same to re-constitute the VHNSC. The Panel recommended that the formation of VHNSC should be at the earliest.
	Nos. of Water Tanks sanction= 4 Nos. Nos. of Water Taps platform sanctioned = 7 Nos. <u>Nos. of Water Tanks constructed = 3 Nos.</u> <u>Nos. of Water Taps platform constructed = 6 Nos.</u> 1.The Community were not aware of the scheme in the Village. 2. The PHE department responded that the scheme is for both the Khanapara & the adjacent Paham Kancho Village and at the present the department did not receive any more community land hence the works could not be completed. 2. The Secretary of the Village have decided to donate His land for the constructed of the water tank and the water tap.	The Panel recommended that the there has been a delayed in the completion of the scheme as the same have been sanctioned since the year 2008, hence the implementation work should be taken up by the Village and the PHE department for verification and inspections and measurements of the land to be donated by the Secretary.
	The water tank and water taps are not functional. There is no supply of water in the water tanks , hence the water taps too are not functional. 1.The PHE department responded that there is shortage of voltage and the same have been communicated to the Power department, once the matter have been cleared from the Power department, water will be available in the village 2.The Community response that there is shortage of power & voltage in the village which have affect the village.	The Panel recommended that the department concern i.e, the PHE & Power department along with the Village should take up the matter seriously and complete the project.

8. Applications filed by people to avail benefits/services:

1. MDM.

Name of applicant	Name of service applied for
1.Chandra Kharmundai	Disability Scheme
2. Priyanka Sharma	Disability Scheme

2. PDS.

Name of applicant	Name of service applied for
1. Khima Nanda Acharya, (9957261009)	Need of a Ration Card, photo copy of Epic /Elector's ID enclosed.
2. Shri. Sanai Rai	Need of a Ration Card, photo copy of Epic /Elector's ID enclosed.
3. Smt.Ratna Rai	Need of a Ration Card, photo copy of Epic /Elector's ID enclosed. Deptt Claims and Objection Form done.
4. Smt.Dhunu Das	Need of a Ration Card, photo copy of Adhaar enrolment enclosed. Deptt Claims and Objection Form done.
5. Shri.Narayan Sharma	Need of a Ration Card, photo copy of Epic /Elector's ID enclosed. Deptt Claims and Objection Form done.
6. Smt.Saraswati Yadav	Need of a Ration Card, photo copy of Epic /Elector's ID enclosed. Deptt Claims and Objection Form done.
7. Shri.Shatrugan Yadav	Need of a Ration Card, photo copy of Epic /Elector's ID enclosed. Deptt Claims and Objection Form done.

3. ICDS.

Name of applicant	Name of service applied for
NIL	NA

4.Health .

Name of applicant	Name of service applied for
<p>FOR JSY: 1Ganga Kalita 2. Kajal master 3.Pracheto Sharma 4.Gita Thapa 5. Ritu Chetri 6. Gita Master 7. Chanda Khozwan 8. Wanpynhum Lyngdoh</p> <p>IMMUNIZATION, DOSES TO PREGNANT.:- 1. Ganga Kalita 2. Kajal Master 3. Ritu Chetri</p>	

5.PMAY- G .

Name of applicant	Name of service applied for
NIL	NA

6.NSAP .

Name of applicant	Name of service applied for
NIL	NA

7.CM Pension Scheme

Name of applicant	Name of service applied for
1.Bisnu Chetri	Pension & late received of payment. Payment of pension not receive for period of April 2017- till date.
2.Ubri Doloi	Pension & late received of payment. Payment of pension not receive for period of April 2017- till date.
3.Chandra Kala Devi	Pension & late received of payment. Payment of pension not receive for period of April 2017- till date.
4.Durga Kafle	Pension & late received of payment. Payment of pension not receive for period of April 2017- till date.

8.Water Supply schemes- PHE deptt.

Name of applicant	Name of service applied for
NIL	NA

9. Grievances/Complaint registered by people indicating irregularity in implementation:**1.MDM**

Name of complainant	Description of grievance/complaint
NIL	NA

2. PDS.

Name of complainant	Description of grievance/complaint
1. Smt.Wanpynhun Lyngdoh Nongbsap	Complaint about price of Rice since the Govt. Rate is Rs 3/ kg and Rs 5 /Kg from the Dealer
2. Smt.Mamuni Sen	<ol style="list-style-type: none"> 1. Complaint about price of Rice since the Govt. Rate is Rs 3/ kg and Rs 5 /Kg from the Dealer, 2. Paying Rs 35 /kg for sugar instead of Rs 30/kg 3. Price of kerosene is Rs 33 / litre instead of Rs 22.50/ Litre.
3. Smt.Ratna Rai	<ol style="list-style-type: none"> 1. Complaint about price of Rice since the Govt. Rate is Rs 3/ kg and Rs 5 /Kg from the Dealer, 2. Paying Rs 35 /kg for sugar instead of

	Rs 30/kg 3. Price of kerosene is Rs 33 / litre instead of Rs 22.50/ Litre.
4. Smt.Ganga Devi	1. Complaint about price of Rice since the Govt. Rate is Rs 3/ kg and Rs 5 /Kg from the Dealer, 2. Paying Rs 35 /kg for sugar instead of Rs 30/kg
5. Shri.Shivnath Prasad	Shivnath Prasad has 6 members in his family HH, however only one member name have been entered because during census, he was not in the village, however his name was given by his neighbours and only his name, i.e,Shivnath was entered while the rest of the other five members not entered.
6. Shri.Ravi Shah & Smt.Renu Devi Shah (mother)	Smt.Renu Devi Shah have applied for kerosene entitlements , however till date she has not receive the same.

3.ICDS.

Name of complainant	Description of grievance/complaint
NIL	NIL

4.Health

Name of complainant	Description of grievance/complaint
NIL	NIL

5.PMAY-G

Name of complainant	Description of grievance/complaint
1. Smt.Lilavati Master	Not receiving sanction for PMAY till date. Department confirm her Sl.No.is 28 in the waitlist.
2. Shri.Shivnath Prasad	Not receiving sanction for PMAY till date. Department confirm his Sl.No.is 19 in the waitlist.

6.NSAP

Name of complainant	Description of grievance/complaint
1. Smt. Samitri Devi Thakur	Wanted to get monthly pension

7.CM Pension Scheme

Name of complainant	Description of grievance/complaint
1. Smt.Meena Sharma	Old Age Pension
2. Shri.Ganesh Thakur	Old Age Pension
3. Shri.Narayan Sarma	Old Age Pension
4. Shri.Khaeshar Sharma	Old Age Pension
5. Smt.Gopi Maya	Old Age Pension
6. Shri.Khogi Chetri (80 yrs)	Old Age Pension. Applied for pension from 2015, however not receive till date.

7. Smt.Parvati Chetri	Widow Pension Scheme
8. Smt.Loma Sharma	Widow Pension Scheme
9. Smt.Amina Begum	Widow Pension Scheme

8. Water Supply schemes- PHE deptt.

Name of complainant	Description of grievance/complaint
1. Shri.Ramu Sunar	Water supply as he did not get water
2. Shri.Ram Rayal Sa	Water supply as he did not get water
3. Smt.Wancy Mary Khongwar	Water supply as he did not get water
4. Shri.Dil bahadur Bhandari	Water supply as he did not get water
5. Shri.Loknath Upadhay	Water supply as he did not get water
6. Shri.Rama Thapa	Water supply as he did not get water
7. Smt.Deepali Das	Water supply as he did not get water
8. Shri.Krishna Sharma	Water supply as he did not get water

10. Based on the social audit findings, please list down **policy level suggestions** that you would like be incorporated in the implementation of schemes that were audited

1. Schemes should be implemented as per guidelines –
 - (a) MDM- Nos. of beneficiaries sanctioned vs implementation.
 - (b) PDS- The delivery of items at the government approved rates with no price charge at the dealer level.
 - (c) ICDS- Provision of Anganwadi Facilities including area/space for house construction as per norm should also include purchase of land in villages where community own no land
 - (d) Heath – Services rendered should be access to the communities and the villages.
 - (e) PMAY-G- Convergence of schemes is needed for provision of Housing to the poor and the eligible in all the villages.
 - (f) NSAP- NSAP should cover all beneficiaries in the villages.
 - (g) CM Pension Scheme- should cover all eligible beneficiaries in the villages. It should be ensure that the NSAP & the CM Pension scheme should not overlap to ensure that all beneficiaries are covered.
 - (h) PHE- Schemes of water supply and services is very much essential in all villages as water is the prime basic amenities.
 - (i) Others- The Power department should look into other aspects of services rendered by the department in all villages excluding whether schemes are implemented or not in these villages.

11. Based on the pilot social audit, please list down the **changes** that you would like be made to the **social audit protocol** that was followed in the pilot and to the **formats** that were used.

- 1) Officer/Officer's deputed for the Public Hearing should be those having power of authority.
- 2) All hearing decision/recommendations should be time line.
- 3) Schedule should have more days depending on the nos. of schemes implemented in the villages/ scheme to be audited/nos. of beneficiaries / population in the villages.