

Social Audit Report

1. Name of Village: *Jarain* **Block:** *Amlarem C&RD Block* **District:** *West Jaintia Hills District*

2. Name of members of Social Audit Support Team:

- a. MSSAT Representative: Smt Cecilia Susngi
- b. External Resource Person: Smt Nirmala Tammineni
- c. Village Resource Persons: Jiedkanosha Ryntathiang.
- d. Social Audit Committee:
 - (i) Shri Klearbha Sana - Chaiman
 - (ii) Shri Jingieit Nangbah- Secretary
 - (iii) Shri Pamthied - Member
 - (iv) Smt Maya suting- Member
 - (v) Smt Riyo Tariang- Member

3. Composition of Social Audit Public Hearing Panel

Name	Designation
Shri S.C Laloo	Additional Deputy Commissioner
Shri Dikil Pohsnem	Executive engineer
Shri Klearbha Sana	Village Head
Shri Lambiang Lamare	NGO representative

4. Number of people who attended the Public Hearing: more than 200 people attended

5. List of Departments which did not set up desks at the Public Hearing: None

6. List of schemes audited by the team in the village:

Food consumer's & civil supplies Department	1.Public Distribution System
Social Welfare Department	2. Integrated Child Development System 3. Chief Minister's Pension Scheme
Health Department	4. PHC & Sub Centre and Janani Suraksha Yogana
Community & Rural Development	5. National Social Assistance Programme 6. PMAY-G 7. MGNREGA

Education Department	8. Mid-Day Meal
Public Health Engineering Deptment	9. PHE service

7. Key Findings:

Name of scheme that was audited	Key findings (Please answer with specific issues listed)	Decision taken at the Public Hearing																					
1. Public Distribution System	Significant Discrepancy between the official records and the record maintained by the PDS Dealer	FPS will be strictly monitored on the quantity issue and Price issue of NFSA rice, Sugar and kerosene from 24 th November 2017 onwards with strict warning to the concerned FPS dealer to comply with National Food Security Act.																					
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	There is no separate PDS shop. Distribution is done in the community Hall																						
There is no active Village Vigilance Committee																							
Differences between the Standard rate and actual rates charged	Corrective measures on the issue of less quantity of PDS item and kerosene will be taken by informing the higher authority, the Director of Food Civil Supplies and Consumer affairs, Meghalaya, Shillong with a request to kindly take initiative with the District Metrology department of Jowai for Spot Verification in the FCI go down/wholesale dealers centers as well at the FPS Centers for ensuring that there is actual quantity of PDS items and kerosene to be distributed to the beneficiaries immediately from 30.11.2017.																						
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The amount written in the ration card exceed the actual amount received for kerosene and sugar																							
Some ration cards are with the dealer																							
The Dealer did not produce 2015, 2016 registers for verification, he said the previous dealer died and records for 2015 and 2016 were lost	No action taken																						
The electronic Weighing Machine is pre-set at 0.150 gm and not 0 gm																							

	There are many poor people in the village that do not have ration card.	The District administration is in the process to come up with a plan for using the community hall as the knowledge resource center for listing out entitlements of different scheme implemented by different department.														
2. Integrated Child Development Scheme	There are two ICDS/Aganwadi centres in Jarain village: Jarain A and Jarain B	The Center will be activated to implement the scheme in accordance with the guidelines before 30.11.2017. ICDS center B which has no building will be accommodated either in the community Hall or LP school or hire accommodation on payment Rs 750 per month.														
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	Infrastructure		Jarain A as 'A' and Jarain B as 'B'													
	Building		B. Jarain B has no building, the center runs in the primary school corridor.													
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	Display of menu		Both center do not display the daily menu													
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As per official record both centers runs for 25 days but actually the center runs for 6 to 10 days only. Both centers operate only twice a week for 1 hour to distribute ration and no preschool activities happens.	Pre-school activities will be monitored to ensure that it is conducted every day for 25 days.															
Take Home Ration is distributed twice a week and only one item is given at a time without proper measurement. The AWWs stated that the CDPO suggested her to give take home ration only twice a week.	THR and hot cooked meal will be regulates properly as per guidelines and this has to be done before 30.11.2017															
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a. Registers		Jarain A	Jarain B													
	1. The name of beneficiaries for 2017 listed in attendance register of Jarain A does not match with the names provided in the format for Social Audit. 2. There is lot of usage of white Ink in the attendance register and seem to have been updated recently	1. All registers for FY 2015, 2016 got wet and the AWW threw them. The registers produced are written recently.														

		3. the stock register is written with pencil and that the Lady supervisor suggested to write with pencil 4. All registers are not up to date	All the stock, play material, educational material, utensils is kept in the house of the AWW daughter. Moreover, play material, educational material; utensils are very new and unused.	
	b. Training	The AWW did not receive any training on maintaining stock register, hence she is not able to record opening balance and closing balance of the stock	No evidence of any training given	
	c. Inspection	Inspection by supervisor and CDPO is very minimal (2 in 2015 and 3 in 2016). Signatures are without date and only one signature of medical officer per year	No evidence of any inspection	
	People are not aware of their entitlements. There are many children in the village that are outside the Integrated Child Development Scheme.			Awareness will be done regularly to ensure that the public are aware of their entitlements before 30.11.2017. A board will be displayed indicating entitlements, number of beneficiaries of each AW center and number of days to enable the Public and beneficiaries to about their entitlements before 2.12.2017.
3. Chief Minister's Pension Scheme	Smt Weling Tariang is not getting pension though her name is listed in the official records.			The Additional Deputy Commissioner inform the house that action will be taken up immediate
	1. There is lot of discrepancy between pension start date as per record and actual start date of pension. In many cases the gap is almost a delay of one year. 2. As the pension comes in lumpsum amount the beneficiaries find it difficult to keep track.			Pension is released as per sanctioned receive from the government.
	Pensioners are not aware of their entitlements under the Scheme.			The District administration is in the process to come up with a plan for using the community hall as the

		knowledge resource center for listing out entitlements of different scheme implemented by different department.
4. PHC, Sub Center and Janani Suraksha Yogana	There is shortage of supply of basic drugs like Paracetamol, supply of nirodh is insufficient,JE and IPV Vaccines are not sufficient.	As for shortage of medicines, all medicines to the PHC are distributed from the district, i.e. from DM&HO, Jowai, which comes directly from the State. Moreover the district administration assures that it will take up the issue with DM&HO Jowai for shortage supply of medicine and vaccines.
	There is no register maintained for recording peoples grievances	No action taken
	There is high level of home deliveries and no immunization cases.	No action taken
	The VHNSC Committee does not meet except when money comes, there are no training given to VHNSC members	No action taken
	According to the Asha, the Village Health Nutrition register is not maintained as there is no agenda ,except for immunization there is nothing done on Village Health Nutrition Day.	Clarification made from department that during the village Health Nutrition Day, awareness programme was also conducted besides immunization.
	Door to door suggest that ASHA is not regular in her home visit	No action taken
	Considering high level of home deliveries and no immunization cases, it can be understood that ASHA should improve her work.	No action taken
	Rogi kalyan Samiti meets only when there is a need	No action taken
	Information obtains through door to door visit that each beneficiary pays Rs 5 for registration, Rs 5 to 10 as donation when they go for injection.	No action taken
	Eligible mothers not getting JSY scheme: 2015- 24 mothers, 2016-34mothers, 2017-32mothers.	(a)For those mothers who delivered at home and who have completed their ANC and immunization, should submit a copy of their BPL card and Bank a/c no. to the office of the Medical and Health Officer I/C Jarain PHC, on or before 30/11/2017 . (b)For those mothers who delivered in Govt Hospitals, money should be collected from the respective set up.
5. National Social Assistance Programme	Pension is transferred in lump sum amounts every year, once a year or twice a year. In most cases passbooks are not updated, it is hard to find out whether the beneficiary is getting the sanctioned amount per month or not.	Pension is released as per sanctioned receive from the government.
	The following beneficiaries expired but their names are still in the pension list: Divel Suting (29.9.2017) Prelyn Suting (8.7.2017) and Haring Pakyntein (8.4.2017). Smt Sweetme Pamthied is only 53 years old as per the Election Card but	The Additional Deputy Commissioner decided that names of the expired beneficiaries will immediately be cancelled from the list The Additional Deputy Commissioner decided that show

	she is receiving old age pension till date.	caused notice will be issued from the BDO to Smt Sweetme Pamthied to surrender within one week.
	Shri Healing Suting, is a government pensioner and he is not eligible for pension under IGNOAP. Passbook record shows that he is receiving pension from the government as well as under old age pension.	The Additional Deputy Commissioner decided that show caused notice will be issued from the BDO to Healing Pamthied to surrender within one week.
	People are not aware of the entitlements under the Scheme.	The District administration is in the process to come up with a plan for using the community hall as the knowledge resource center for listing out entitlements of different scheme implemented by different department.
6. PMAY-G	Door to door verification indicates that there are many people living in dilapidated old tin houses. However their names are not in the priority list.	Fresh application for inclusion of beneficiaries for PMAY-G will be submitted along with documents like EPIC, Passport size, Photograph etc by 30 November 2017 which will then be verified by the office of the BDO by the 15 th December 2017 which will again be forwarded to Director C&RD for approval.
7. MGNREGA	The Sanctioned amount for both wages and material for tree plantation has been released to VEC account but the work has not yet started.	Project Director said that advance payment cannot be made due to geo tagging, immediate action will be taken and the matter will be follow up by the BDO.
	Job card holders entitle to receive poultry; piggery and goat shelter project have not received their work order from the secretary.	work order has been distributed to all job card holders entitle to receive the individual project
8. Mid-Day Meal Scheme	The number of days in the attendance is less than the number of days recorded in the MDM Scheme register.	The Office will serve a stringent notice/order by 27 th November, 2017 to ensure that the school maintains the same attendance for mid-day meal and school registers. A surprise inspection from the Office will be conducted in a week's time as a follow up.
	Parents during door to door verification reveal that cooked food is given only two times a week whereas in the MDM register the attendance is recorded every day .when asked the head teacher gave a written testimony that the SDSEO suggested her to do this way.	As the school was found to give mid-day meal only twice a week, the Office will serve a stringent notice/order by 27 th November, 2017 to ensure that the school prepares mid-day meal every day. A surprise inspection will be conducted in a week's time as a follow up.
	Details in menu column in the MDM register from 23/02/2016 to 31/10/2017 has been updated recently, attendance register have a lot of correction in many places 'a' has been changed to 'p', there is lot of usage of white Ink in the registers, the balance stock in the MDM register is always written with pencil	The Office will serve a stringent notice/order by 27 th November, 2017 to ensure that the school does not apply white ink nor write with a pencil. A surprise inspection from the Office will be conducted in a week's time as a follow up.
	it is found out that two students Wanki tariang and Osanki pohleng has stopped going to school this year but their name is there in the official	The Office will serve a stringent notice/order by 27 th November, 2017 to ensure that the school maintains the

	records. However they were not listed in the attendance register.	same attendance for mid-day meal and school registers. A surprise inspection from the Office will be conducted in a week's time as a follow up
9. PHE Department	Out of ten public platforms, one in Ambir locality people receive water directly from the pipe by the roadside without a proper platform, another platform near the house of Smt Amanda receive very less quantity of water.	Field verification will be conducted by the Department and if possible public platform will be constructed for water supply, the action will be taken up before 1 st January 2018.

8. Applications filed by people to avail benefits/services:

Name of applicant	Name of service applied for
1. Rilut pamthied 2. Phin lyngiar 3. Somti pamthied 4. Wandaroi sumer 5. Lata Sumer 6. Lapshai Sumer 7. Phida sumer 8. Bichar surong 9. New Tariang 10. Yiem pamthied 11. Ilency Sumer 12. Omila Pamthied 13. Kyntiewmon Pamthied 14. Silin Suting 15. Womly pyrtuh 16. Plantis Langshiang 17. Yoniki Sumer 18. Kongka Langshiang 19. Sokhilang Sumer 20. Yoolanda Tariang 21. Ridame Pamthied 22. Phulbi Pohleng 23. Liew nongrum 24. Romi Pamthied 25. Jngai Ki Pamthied 26. Brin Sumer 27. Radiancy Tariang 28. Seroly Pamthied 29. Lady Pamthied 30. Silian Suting 31. Synboklang Pamthied 32. Raplang Tariang 33. Kwe Tariang 34. Hira langshiang 35. Phos mukhim 36. Man Rynjah 37. Kwe Pamthied 38. Merinda Tariang 39. Kle Tariang 40. Blinda Tariang 41. Pynhun Langbang 42. Theimon Langbang 43. lohshwa pohleng Telme Sumer 44. Shilavati Khyriem 45. Promila Pohleng 46. Phrantis Langiar Ivanso Suting 47. Kwasly pohleng 48. Ruda Sumer 49. Biminess Nongrum 50. Idaroi pohleng 51. Kyrmenroi Suting 52. Kyrmenlang Sumer 53. Synta Pamthied 54. Nong Khyriem 55. Realist Suting 56. Dum Dkhar 57. Diwty Surong 58. Kyntiew Sumer 59. Skill surong 60. Aibor Suting 61. Olda sumer 62. Rita Sumer 63. Teng tariang 64. Markey Pamthied 65. Bashe Bkhar 66. Lovely Pamthied 67. Mel pohleng 68. Kopmon Nongrum 69. Rilang Pyrtuh 70. Marbiang Tariang 71. Kliar bhasana 72. Complie Sumer 73. Wansa Suting 74. Joshua Pohleng 75. Wansalan pamthied 76. Aflear Pohleng 77. Manda Suting 78. Len Pamthied 79. Pdiang Pamthied 80. Tyngshain Khyriem 81. Phranshisha Lyngiar 82. Khambha Sumer 83. Alita Rynjah 84. Rassmot Tariang 85. Nidil Rynjah 86. Sanwanroi suting 87. Memori Suting 88. Riolin Suting 89. Santi Suting 90. Maplut Dkhar	Public Distribution System(PDS)
Radiancy Tariang Seroly pamthied	Janani Suraksha Yogana
Martha Mukhim, Wansalan Pamthied, Sngurlang Sumer	Disability Pension scheme
Sonti Pamthied, Phrantis Langiar, Maia Suting, Lapshai Sumer	Widow Pension scheme

Buh Tariang, No pamthied, Tngen Pamthied, Klowis Pamthied, Phre Ronggi, Tiewly Dkhar, Haring Tariang, Kmenlang Dkhar	Old age Pension scheme
Werlin Tariang, Phiwly Pamthied	Apply for pension scheme but already received from ICDS
Diris Sumer, Bok Sumer, Flora Pyrtuh, Owen Tariang, Kle Tariang, Theimon Langbang, Philing Tariang, Hat Pamthied	Apply for pension but are not in the BPL List and are not eligible
Doder Sumer, Thio Dkhar, Man Rynjah, Dumi Dkhar, Chwadaka Tariang, New Tariang, Deigratia Dkhar, Pynhun Langbang, Mon Khyriem, Diborlang Tariang, Salency Tariang, Yoniki Sumer, Telme Sumer, Tariang Sumer, Tyngshain Khyriem, Glory Khyriem, Merciful Nongrum, Markini Pohleng, Rada Rynjah, Alita Rynjah, Merinda Tariang, Wanda Dkhar, Beyooenjoy Pohleng, Len Pamthied, See you Pamthied, Pdianghun Pamthied, Phyrnai Tariang, Bok Sumer, Rupali Pamthied, Pela Surong, Waini Pohleng, Pyndap Langbang, Sengboklang Pamthied, Syor Mukhim, Romi Pamthied, Yiem Pamthied, Omila Pamthied, Womly Pamthied, Adikithmu Suting, Etimonlang Tariang, Wansalan Pamthied, Nong Pamthied, Lip Buam, Brin Sumer, Man Rynjah, Manda Suting, No Pamthied, Radiancy Tariang, Ailyn Suting, Thadly Pohleng, Rejoice Surong, Pham Sumer, Micheal Mukhim, Nally Dkhar, Chem Pamthied, Rosebimai Sumer, Disley Dkhar, Solanda Sumer, Happy Sumer, Helpme Sumer, Philiwlang Tariang, Diangmon Pamthied, Shila Khyriem, Glory Khyriem, Jngai Ki pamthied, Naspi Pamthied, Len Pamthied, Memorial Sumer.	PMAY-G
Kyrinaroi Suting, Deigratia Dkhar, Mebanri Dkhar, Diborlang Taraing,	MGNREGA (Job Card)
Tariang Sumer, Kyntiew Sumer, Pamela Amwai Tariang, Bayoo enjoy Pohleng, Rilang Pyrtuh	MGNREGA (Piggery)
Silas Pohduna	MGNREGA (Poultry)
Kyrkxulang Tariang, Rasmus Taraing, Yoolan Tariang	MGNREGA (IHHL)
Warmly Pamthied, Sengbok Pamthied, Chem Pamthied, Yiem Pamthied, Rumi Pamthie, Omila Pamthied, Rupali Pamthied. (at Umkoi locality)	Water Supply (PHE) at Umkoi locality
Manda Suting, Arlina Pyrtuh, Plori khyriem, Tariang Sumer, Meslin pyrtuh, Memorial Sumer Radalang Rynjah Shilawati Khyriem. (near their Houses)	Water supply (PHE)
Thrinda Tariang, Flora Pyrtuh, Tynshain Khyriem, Fila Surong, Kongka Langshiang, Regina Surong, Sweetme Pamthied.	Water supply (PHE)
Ritngen Nongrum, Marlinda Tariang, Kyrmenlang Sumer, Sanwan Dkhar, Bayoo enjoy Pohleng, Klora Mukhim.	Water supply (PHE)

9. Grievances/Complaint registered by people indicating irregularity in implementation:

Name of complainant	Description of grievance/complaint
Skilbon Surong	Applied for ration card last year but did not receive till date.
Smt Nally Dkhar, Len Pamthied, Buh tariang, Pamela Amwai Tariang, Smt Helpme Tariang	Those without ration card got only 2 kg of rice @Rs 13 for one household
Smt Tngen Pamthied	Received 20 to 30 kg anapurna rice twice a year instead of receiving 10 kg monthly, had not receive Annapurna rice for the past two years
Smt Arlina Pyrtuh	There were 11 member in the household but received only 35 kg of rice whereas in the card it was written 55kg @Rs 5 per Kg.
Khambha Sumer, Sngewshngain Rynjah, Meli Tariang, Sanwanroi Suting, Silina Mukhim, Ritngen Nongrum, kyrkhulang Tariang, Kongka Langshiang, Rosita pohlung Ridel Pohlung, Ditiwjune Pohlung, Mebanrihun, Rijied, Pynsuk Suting, Dukani Dkhar, Daniel Nongrum Theebornstar, Biangki Blah Salinda Blah Iasaiah R pamthied Diyan ehunbunti pamthied, Arlina pyrtuh, Manisha Pyrtuh, Piliwlang tariang, phila surong, Yooki tariang, Mika suting Sadly suting, Ritngen Nongrum.	Received Take home ration only twice a week and not every day.
Rina Surong	The centre open from 1 pm for half an hour two times a week
Ehmiki Tariang, Smt Mesilin Pamthied, Amika Pohlung, Shimti Pohlung, Skilbon Surong, Rina Surong, Khambha Sumer,	Never receive Mustard oil, Sugar, milk, toys and educational chart
Klearbha sana, Kerlang Tariang, S pohti and the community	People had to go to hospital or gave birth at home since there were no bed in the PHC
Klearbha sana, Kerlang Tariang, S pohti and the community	There were three doctors before but now there is only one doctor.
Klearbha sana, Kerlang Tariang, S pohti and the community	Most of the medicine prescribed by doctor have to be bought from outside
Smt Phidis Pohlung	Did not receive Rs 500, she completed three booster doze.
Smt Afireal Pohlung	Did not receive assistance under JSY
Smt omila pamthied	Completed three booster doze and gave birth at Civil hospital Jowai but did not receive Rs 700.
Klearbha sana, Kerlang Tariang, S pohti	Office building constructed since 2104 but not in use
Charlie Tariang, Synta Pamthied, Yiem Surong, Smenly Rynjah	Paid Rs 138 per month for private water connection but receive very less water supply.
Charlie Tariang, Synta Pamthied, Yiem Surong, Smenly Rynjah	complainant had to purchase pipes from their own pocket
Klearbha sana, Kerlang Tariang, S pohti	There was no electricity in Ambir locality for the past 1 year (since 4/10/2016)
Mika Suting	Increasing electricity rate for BPL Connection
Khambha Sumer	Complainant did not receive bill for one year.

10. Based on the social audit findings, please list down **policy level suggestions** that you would like be incorporated in the implementation of schemes that were audited
- A. All departments need to Strengthen monitoring and inspection work of all schemes, as observed lack of inspection and monitoring hinders the overall development of the village.
 - B. Capacity building and training need to be conducted for all field staff and the village implementing agencies to ensure that the scheme is implemented effectively.
 - C. Sensitizing the officials working at the village level to avoid exploitation and deprivation of people's rights.
 - D. Awareness programme need to be conducted by the department to make people aware of their rights and entitlements and the process of getting those entitlements.
 - E. IEC of different scheme need to be displayed in a common area/place.
11. Based on the pilot social audit, please list down the **changes** that you would like be made to the **social audit protocol** that was followed in the pilot and to the **formats** that were used.
- A. The Social audit Committee need to be trained and screen first before signing the Social agreement with the Deputy Commissioner, their capacity need to be build and make them aware of their role and responsibilities.
 - B. Schedule should be select carefully to avoid wastage of time, preferably during week days and Sundays should be avoided.
 - C. During a door to door visit, we have to take out one format after the other to get the required information. If all information could be compiled in a form of a workbook, it would be much easier.