

Social Audit Report under the MCP&PSSSA Act 2017-12-06
17th – 23rd November 2017

1. Name of Village :Dobu Bazar, Block : Songsak, District: East Garo Hills

2. Name of members of Social Audit Support Team:

- a. MSSAT Representative: Gifford R. Marak (Junior Consultant)
- b. External Resource Person: Hariom Sharan Soni
- c. Village Resource Persons:
 1. Nothingbirth Sangma
 2. Jasbel Sangma
 3. Vincent Ch. Sangma
 4. Lucksbirth Momin.

d. Social Audit Committee (if it was formed)

Sl. No.	Name	Designation
1.	Degan Marak	Sordar/Headman
2.	Diseng Sangma	L.P. Teacher
3.	Sebok Sangma	U.P. Teacher
4.	Nikseng Sangma	Teacher
5.	Amma Sangma	ASHA worker
6.	Kraidish Momin	Anganwadi worker
7.	Bilnangra Marak	ANM
8.	Sanchilin Momin	Member
9.	Rakesh Marak	Member

3. Composition of Social Audit Public Hearing Panel

Sl. No.	Name	Designation
1.	Shri Ram Kumar	DC, EGH
2.	Shri Silnang M.Sangma	DPM, EGH
3.	Shri R.G. Momin	Deputy Director (PDS)
4.	Shri L.R. Sangma	APO, Songsak C&RD Block
5.	Shri R.M. Momin	Asst. Director, ICDS (Social Welfare Dept.)
6.	Smt. Ellencilla D. Shira	SDSEO, Education Dept.
7.	Shri R.N. Marak	Health
8.	Shri Hitesh Medhi	APO, DRDA
9.	Shri S.M. Sangma	JE, PHE
10.	Smt. Evanora W. Momin	APO, MGNREGA
11.	Shri Hariom Soni	ERP, MSSAT

4. Number of people who attended the Public Hearing: 220

5. List of Departments which did not set up desks at the Public Hearing :

1. SBM

6. List of schemes audited by the team in the village:

- a) **Public Distribution System (PDS)**
- b) **Integrated Child Development Scheme (ICDS)**

- c) Sarva Shiksha Abhiyan (SSA)
- d) Mid Day Meal (MDM)
- e) Health (PHC)
- f) NSAP/CM Pension
- g) PHE
- h) SBM

7. Key Findings:

Name of scheme that was audited	Key findings (Please answer with specific issues listed)	Decision taken at the Public Hearing
Public Distribution System (PDS)	<ol style="list-style-type: none"> 1. People were not aware of their entitlements since it is not displayed in the fair price shop. 2. Rice is not issued as per the entitlements (only 4 Kgs issued per person) 3. People without ration cards were also listed in the records given by the Department showing the expenditure of food supplies on their names. 4. Majority of the beneficiaries are not getting kerosene but in the record it shows the expenditure on their names. 5. Rice is charged Rs. 2/- extra and kerosene is charged Rs. 8/- extra which violates the entitlement. 6. Kerosene is not being supplied in the area. 7. People who have send for renewal of ration cards have not received the renewed card. 	<ol style="list-style-type: none"> 1. The Dept. made the public aware of their entitlements and has urge the dealer to display the same in the fair price shop. 2. The Dept. interacted with the dealer and has ordered to issue Rice as per the entitlements and to open the shop until and unless the stock is exhausted. 3. The individuals have been requested to come to the supply office and the issue will be resolved on the 27th Nov, 2017. 4. Since the dealer for S.K. Oil of the area had resigned there was no supply but the matter will be look into it. 5. The dealer has been asked to sell the products as per the rate given in the entitlements or action will be taken against the concerned dealer. 6. A new dealer will be appointed for issuing Kerosene. 7. The matter will be sorted out by verifying in the Dept. office.
Integrated Child Development Scheme (ICDS)	<ol style="list-style-type: none"> 1. The Anganwadi Center building has been collapsed for the past few years, hence the Center is run in a private house. 2. No play material nor educational material bought (one to two found). 3. No proper maintenance of register is maintained. 	<ol style="list-style-type: none"> 1. The Department will apply for repair fund. 2. Once the fund is sanctioned it will be look into. 3. Instructions and guidance will be given to the Anganwadi worker to maintain the register properly.
Sarva Shiksha Abhiyan (SSA)	<ol style="list-style-type: none"> 1. Textbooks received by the school are not sufficient to be distributed to each and every student. 	<ol style="list-style-type: none"> 1. No supply of Garo books from the Directorate level. The matter will be look into.

	2. There is no functioning of SMC and no SMC register is maintained. 3. There is no proper maintenance of expenditures of grants in cash book.	2. SMC approval is applied to the office and is under process. 3. Will be given training by the Junior Accountant.
Mid Day Meal (MDM)	1. The list of names of the students given in the format does not entirely match with the list of names recorded in the school register. 2. MDM registers are not maintained in the school. 3. There is no monitoring of SMC in MDM.	1. The entry of names was given from DISE 2016-17. It will be enquired and corrected soon. 2. Training will be given in maintaining register by MDM incharge. 3. SMC approval is applied to the office and is under process.
Health (PHC)	ASHA workers are not given training of any kind and there is no functioning of VHNSC which is not yet recognised till date.	The VHSNC will be recognised soon and training will be provided once it is recognised.
PHE	1. No scheme has been implemented for the last decade since March 2000. 2. There is no house, schools and community centres connected with water lines.	1. New water supply scheme is being formulated and will be submitted to the Govt. of Meghalaya shortly. 2. Water supply will be provided once the Dept. receives the sanctioned grant.
SBM	1. Only partial material is supplied for sanctioned beneficiaries that are 2 tins, 2 bags of cement, 1 pipe and 2 rods for constructing toilets. 2. No single toilet has been constructed under SBM. 3. Many households have kaccha toilets.	There was no concerned Dept. present regarding the scheme (Absent).
NSAP	No NSAP beneficiaries in the village.	The BDO will initiate with all the Gram Sevika for the Pension drive along with the application forms for NSAP scheme.

8. Applications filed by people to avail benefits/services:

Name of applicant	Name of service applied for
Lesbon Marak	Public Distribution System
Watse Marak	Public Distribution System
Nosing Marak	Public Distribution System
Mamita Shira	Public Distribution System
Lomilla Marak	Public Distribution System
Allani Marak	Public Distribution System
Jainitha D. Shira	Public Distribution System, PMAY
Gelita D. Shira	Public Distribution System
Rainitha D. Shira	Public Distribution System
Justwill Momin	Public Distribution System
Amina Sangma	Public Distribution System
Kraidish Momin	Public Distribution System

Pirina Marak	Public Distribution System
Rabani Sangma	Public Distribution System
Lorenee Sangma	Public Distribution System
Trialson Sangma	Public Distribution System
Chandra Maya Sonar	Public Distribution System
Sajin Marak	Public Distribution System
Selpi Marak	Public Distribution System
Pote Sangma	Public Distribution System
Geta Sonar	Public Distribution System
Anju Marak	Public Distribution System
Sendila Marak	Public Distribution System
Leto Sangma	Public Distribution System
Muni Sonar	Public Distribution System
Takkein Momin	Public Distribution System
Gamehitimre Momin	Public Distribution System
Phulmaya Sonar	Public Distribution System
Sadam Marak	Public Distribution System
Sumata Sangma	Public Distribution System
Mini Malbu	Public Distribution System
Puna Marak	Public Distribution System
Pebetson Marak	Public Distribution System
Jim Sangma	Public Distribution System
Lainish Sangma	Public Distribution System
Bimollin Sangma	Public Distribution System
Polsing Marak	Public Distribution System
Sengban Sangma	Public Distribution System
Rakal Marak	Public Distribution System
Monora Sangma	Public Distribution System
Janitha Shira	Public Distribution System
Butto Marak	Public Distribution System
Trebel Sangma	Public Distribution System
Laini Sangma	Public Distribution System
Kabita Sangma	Public Distribution System
Sengme Sangma	Public Distribution System
Kempallia Sangma	Public Distribution System
Torpan Sangma	Public Distribution System
Jesoda Sharma	Public Distribution System
Montosh Sangma	Public Distribution System
Naddila Sangma	Public Distribution System
Mabellina Marak	Public Distribution System
Appil Sangma	Public Distribution System
Setillash Sangma	Public Distribution System
Ditel Sangma	Public Distribution System
Sangram Sangma	Public Distribution System
Sanitha Sangma	Public Distribution System
Merina Sangma	Public Distribution System
Priding Sangma	Public Distribution System
Dickson Sangma	Public Distribution System

Hemalline Sangma	Public Distribution System
Ajaha Ali	Public Distribution System
Nur Sangma	Public Distribution System, SBM
Returlas Sangma	Public Distribution System
Cherika Sangma	Public Distribution System
Krish Marak	Public Distribution System
Krohina Areng	Public Distribution System
Bimolin Momin	Public Distribution System
Gurinanda Momin	Public Distribution System
Sukur Sangma	Public Distribution System
Sunika Sangma	Public Distribution System
Niresh Gurung	Public Distribution System
Dilip Das	Public Distribution System
Tengba Sangma	Public Distribution System
Nadila Sangma	Public Distribution System, PMAY
Watsi Marak	CM Pension, IAY
Silehira Sangma	Public Distribution System
Betilla Sangma	Public Distribution System, MGNREGA (Job card)
Sarilla Marak	PDS, SBM
Redingson Sangma	SBM, IAY
Brihing Sangma	PDS, PMAY
Montush Sangma	PDS, SBM, PMAY
Raju Sarel	PDS, SBM
Sujitha Sonar	PDS, SBM
Pedina Sangma	PDS, PMAY

9. Grievances/Complaint registered by people indicating irregularity in implementation:

Name of complainant	Description of grievance/complaint
Smt. Rosilla Sangma	Haven't received Old Age Pension and IAY household.
Smt. Rusila Sangma	Already applied for a Ration card but has not received till date.
Smt. Rainitha D. Shira	Already applied for a Ration card but has not received till date.
Smt. Gelitha D. Shira	1. Already applied for a Ration card but has not received till date. 2. Request for old age pension.
Smt. Lomilla Marak	1. Already applied for a Ration card but has not received till date. 2. Request for PMAY.
Smt. Puna Marak	Application for ration card.
Shri Mukul Boro	1. Application for ration card. 2. Request for implementation of PHE.
Smt. Sukina Bewa	Haven't received ration card.
Smt. Renuka Lohar	1. Application for ration card. 2. Request for implementation of PHE.
Shri Raju Sarel	1. Already applied for a Ration card upto 2-3 times but has not received till date. 2. Request for implementation of PHE and SBM.
Smt. Geeta Sonar	Already applied for a Ration card upto 2-3 times but has not received till date.
Shri Rojen Sangma	1. Complaint for insufficient issuing of rice and the extra amount being charged for rice. Also for the unavailability of Kerosene.
Smt. Jainitha Shira	1. Request for issuing a ration card.

	2. Request for implementation of PHE.
Shri Krishna Lohar	1. Request for issuing a ration card. 2. Request for implementation of PHE.
Nur N. Sangma	1. Request for issuing a ration card. 2. Request for implementation of PHE and SBM.
Smt. Krohina Areng	Already applied for a ration card but has not received till date.
Smt. Gerynanda Momin	Already applied for a ration card in the year 2015 but has not received till date.
Smt. Binollin Sangma	Complaint for insufficient issuing of rice and the extra amount being charged for rice. Also for the unavailability of Kerosene.
Smt. Bemojini Momin	Already applied for a ration card in the year 2015 but has not received till date.
Smt. Nadila Sangma	1. Request for issuing a ration card. 2. Request for implementation of PHE.
Smt. Ganje Momin	Complaint for insufficient issuing of rice and the extra amount being charged for rice. Also for the unavailability of Kerosene.
Smt. Trigasa Sangma	Already applied for ration card but has not received till date.
Smt. Luna Areng	Request for issuing a ration card.
Smt. Praimina Sangma	Already applied for a ration card but has not received till date.
Smt. Samatha Sangma	1. Already applied for ration card twice but has not received till date. 2. In need of PMAY.
Smt. Genjilla Sangma	Complaint for insufficient issuing of rice and the extra amount being charged for rice. Also for the unavailability of Kerosene.
Smt. Sarilla Marak	Does not have ration card but in the records given by the Dept. it shows the expenditure of food supplies on her name.
Smt. Pinola Sangma	Complaint for insufficient issuing of rice and the extra amount being charged for rice.
Smt. Slorin Sangma	Already applied for a ration card 2-3 times but has not received till date.
Shri Galibal Sangma	Had sent the ration card for renewal 2 years ago but has not received the renewed card till date.
Smt. Metchi Momin	Already applied for a ration card 2-3 times but has not received till date.
Shri Brihing Sangma	Request for implementation of PHE.
Smt. Bailo Sangma	Complaint for insufficient issuing of rice and the extra amount being charged for rice.
Smt. Premoline Sangma	1. Complaint for insufficient issuing of rice and the extra amount being charged for rice. 2. The name entry in the ration card is not correct.
Smt. Sujitha Sonar	Request for implementation of PHE.

10. Based on the social audit findings, please list down **policy level suggestions** that you would like be incorporated in the implementation of schemes that were audited.

a) **Public Distribution System (PDS)**

- i. The beneficiaries should be well aware of their entitlements.
- ii. The concerned dealer should display the entitlements in the Fair Price Shop.
- iii. Issuing of food-grains and S.K. Oil should be according to the entitlements and should not be sold at an extra rate.
- iv. The Department should conduct a drive to identify those who are eligible to get ration cards since majority of the people at Dobu Bazar Songsak Block don't have the necessary resources to avail the needs of the family.

- v. The Supply Inspector or anyone concerned with the Department should conduct inspection of the dealer and the beneficiaries once in a while so as to keep in track as to how well the scheme is being implemented.

a) Integrated Child Development Scheme (ICDS)

- i. The funds for renovating the Anganwadi Center should be sanctioned in time such that the maintenance of the Center will be handled systematically.
- ii. The Anganwadi workers should be given good guidance in maintaining registers as well as to educate the children in basic learning methods such as drawing or colouring of art books, reading out stories and basic number counting, since it would boost the children's knowledge.

b) Sarva Shiksha Abhiyan (SSA)

- i. Textbooks should be distributed sufficiently to the school so that every child in the school receives them.
- ii. Qualified Teachers should be appointed to enhance the knowledge of the students.
- iii. Grants should be sanctioned more for school infrastructure (Two classrooms is not sufficient and systematic to teach the whole primary level).
- iv. Number of Teachers should also be increased rather than appointing just two.

c) Mid Day Meal (MDM)

- i. Menus should be displayed regularly in the school.

d) Health (PHC)

- i. More doctors should be recruited since if only one doctor looks after every patient it becomes a burden to the concerned doctor.
- ii. More medical equipment should be sanctioned since the patients have to be referred to other hospitals by the doctor due to lack of equipment/facilities.
- iii. VHSNC should be recognised by the Government.
- iv. ASHA workers and the VHSNC members should be given training appropriately.

e) NSAP/CM Pension

- i. The Department should make the people aware about the criteria and eligibility for availing pension schemes.
- ii. Drives should be conducted to identify the eligible people and also hand out the pension application forms to the concerned people.

f) PHE

- i. The scheme should be sanctioned and well implemented in regular cycles even in the rural areas so as to improve the water facilities in the area.

g) SBM

- i. Drives should be conducted in order to identify those households who lack the basic tools to construct toilets.
- ii. Likewise, after identifying those eligible households, the scheme should be sanctioned so as to provide them the basic sanitation facilities.

11. Based on the pilot social audit, please list down the **changes** that you would like be made to the **social audit protocol** that was followed in the pilot and to the **formats** that were used.

Recommended changes for social audit protocol

- i. Visiting every household in one week time is somewhat impossible. Hence if some statistical methods like sampling would have been adopted for such short time period for auditing it would have yield similar results and made auditing much more easier and reliable.
- ii. The fixture of days for social audit would be much more effective if auditing starts from Monday rather than starting from the weekends (i.e. Friday or Saturday) since Sunday is a non-working day and therefore creates problem to the auditors.
- iii. Auditing a total of 10 schemes is not possible in a week. Therefore, more time has to be ensured to the auditors, say minimum of 10 days.