

**Social Audit Report under the MCP&PSSSA Act 2017-12-06**  
**17<sup>th</sup> – 22<sup>nd</sup> November 2017**

**1. Name of Village : Dobu Anchengbok, C&RD Block : Songsak, District : East Garo Hills.**

**2. Name of members of Social Audit Support Team:**

- a. MSSAT Representative : Shri. Palko N. Sangma (District Social Audit Resource Person)
- b. External Resource Person : Shri. Sai Gnanender
- c. Village Resource Persons : Shri. Lingdoh Marak, Shri. Goera Ch. Marak, Shri. Silgrak Ch. Marak, Shri. Simporth A. Sangma and Shri. Rakseng M. Sangma.
- d. Social Audit Committee : No

**3. Composition of Social Audit Public Hearing Panel:**

Name	Designation
Shri. Ram Kumar S., IAS	Deputy Commissioner, East Garo Hills.
Smt. R. N. Sangma, MCS	BDO, Songsak C&RD Block.
R. G. Momin	Deputy Director of Supply
I.N. Sangma	Inspector of Supply
D. N. Marak	Horticulture Development Officer, Songsak
C. N. Sangma	CDPO, Songsak.
S. P. M. Sangma	DPM, MGNREGA.
H. Medhi	APO, DRDA
L. R. Sangma	APO, MGNREGA, Songsak
S. M. Momin	Lady Supervisor, Songsak
S.M. Sangma	Junior Engineer, PHE
C. R. Marak	BMC, Songsak
S. A. Sangma	CRC, Dobu

**4. Number of people who attended the Public Hearing : 148**

**5. List of Departments which did not set up desks at the Public Hearing:** All the Departments have set up the Desks at the Public Hearing.

**6. List of schemes audited by the team in the village:**

- a) Public Distribution System (PDS)
- b) Integrated Child Development Scheme (ICDS)
- c) Sarva Shiksha Abhiyan (SSA)
- d) Mid Day Meal (MDM)
- e) Health
- f) MGNREGA
- g) CM Pension
- h) PMAY

## 7. Key Findings:

Name of scheme that was audited	Key findings (Please answer with specific issues listed)	Decision taken at the Public Hearing
PDS	<p><b>1.</b> Smt. Sunita Marak (Ration Card No. 170000136040), Smt. Githa Sangma (Ration Card No. 170000136055) and Smt. Albaring Sangma (Ration Card No. 170000136080) whose names are listed/ present in the official record have migrated from Dobu Anchengbok village to some other village far off from Dobu area for the past many years. They haven't taken the ration from such period but the official record has shown them as active consumer taking the ration regularly.</p> <p><b>2.</b>No Ration Card: Shri. Chisrang bath Momin (Ration Card No. 170000136046), Smt. Malje N. Sangma (Ration Card No. 170000136053) and Smt. Kerelling Sangma (Ration Card No. 170000522807) have not taken any ration from the Fair Price Shop. Even though their names were there in official record, since they didn't get the ration card they don't know that they were entitled to get and enrolled for the same. However, the records show that all of them are active consumers. Further, smt. Kerelling Sangma informed and submitted written application that her name have been incorrectly entered in the record, which is actually to be Smt. Kerollina Sangma.</p> <p><b>3.</b>Official record VS Social Audit :</p> <p><b>a.</b>Out of 111 Households, 96 Households have not taken Kerosene from the Fair Price Shop.</p> <p><b>b.</b>Out of 111 Households, 48 Households have not taken Sugar from the Fair Price Shop.</p> <p><b>c.</b>Out of 111 Households, 36 Households have not taken Rice from the Fair Price Shop.</p> <p><b>4.</b>Selling of rations:</p> <p><b>a.</b>Rice: 75 active consumers of Rice have not got their full quota. They get 1 Kg less i.e., out of 5 kg per person, they got only 4 Kg per person. Also the rate of rice per Kg was sold @Rs. 5 per Kg from the actual rate of Rs. 3 per Kg i.e., Rs. 2 per Kg more than the actual rate.</p> <p><b>b.</b>Sugar: Sugar which was to be distributed 3 Kg per household was distributed 2 Kg lesser than</p>	<p>Report/ Decision by the Deputy Director of Supply: The beneficiary migrated to other destination will be deleted from the official record after cross checking. The issues of beneficiary without ration card will be look upon by the office. The FRS dealer has been directed to sell the ration as per specified quantity and price, failure of which stern action may be taken against him/ her. The applicants for new ration card will be taken up as per the eligibility criteria specified in the scheme. The FRS dealer has been directed to function/ open the shop for maximum number of days till the ration is available.</p>

	<p>the allotted quota i.e., only 1 Kg out of 3 Kg. Also the price of sugar per Kg was sold @Rs.35 per Kg from Rs.30 per Kg i.e., Rs. 5 per Kg more than the actual rate.</p> <p><b>c.Kerosene:</b> Kerosene has been sold @Rs.35 per litre from the actual rate of Rs.27 per litre.</p> <p><b>5.Request for enrolment in PDS:</b> 23 Households (Names enclosed in grievance section) without ration card have requested to register/ enrol themselves in PDS if they are entitled to get the benefit.</p> <p><b>6. Janilla Momin</b> has submitted a written request to issue her the ration card since her name has been already there in official record. The same have been not received by her till date.</p> <p><b>7.The beneficiaries</b> have complaint against their Fair Price Shop Dealer for not opening/ functioning the shop for more than 2-3 days. It was reported that the dealer opens the shop for just 2-3 days when the ration reaches/ available in the shop and thereafter closes it telling that the ration has been fully sold to beneficiaries, which they know is just a mere lie. It was not possible for all the households to arrange urgent money to buy ration during that 2-3 days. So, the beneficiaries have requested that dealer should atleast open the shop for one full week.</p>	
<p>PMAY(G)</p>	<p><b>1)</b>Till 2015-16 there is no one in the village who got houses under PMAY(G).</p> <p><b>2)</b>During 2016-17 there are 6 persons/ households selected and approved from this Dobu Anchengbok village under PMAY(G). Out of this 6 persons, 4 persons have got the sanction order though the fund have not yet released to them since the district/ block have not received from the state administration. The lists of 4 persons who got sanction order are:</p> <ol style="list-style-type: none"> <li>a. Lasmen Sangma</li> <li>b. Dabison D. Marak</li> <li>c. Sundha G. Momin</li> <li>d. Waidingson Momin.</li> </ol> <p><b>3)</b>The remaining 2 persons didn't get sanction order for some reason:</p> <p><b>a)Rengmin Sangma:</b> Rengmin Sangma claimed that he has submitted the required documents to</p>	<p>Report/ Decision by BDO: Transfer of house constructed in the name of concerned beneficiary cannot be transferred to the spouse until and unless written consent and NOC is obtained from the concerned beneficiary.</p>

	<p>the office along with the application. While processing the same, the concern office made mistake while entering his date of birth. Instead of 42 years office mistakenly enter it as 2 years for which he was informed by the concern office that he will not get the sanction order for the same. Now, he requested the authorities to make correction regarding this issue and sanction the same to him.</p> <p><b>b) Leward Momin:</b> Smt. Aisilina N. Sangma, wife of Shri. Leward Momin told that they had divorced in Court. Now she is requesting the concern office that if possible the beneficiary name be transferred from her ex-husband to her name. She, further stated that now being alone having one child could not afford to build house for their shelter since whatever house they built in the earlier days too was destroyed by rainstorm. The same condition was observed by the Social Audit team.</p>	
SSA	<p><b>1) School Managing Committee</b> lacks knowledge about the school Maintenance and School Grant.</p> <p><b>2) There is no School Managing Committee board</b> in the school. The meeting of the School Managing Committee is not regular.</p> <p><b>3) The SSA School in Dobu Anchengbok village</b> has 4 rooms. Out of these 4 rooms, 2 rooms don't have table, benches, desks and blackboard. School even doesn't have boundary wall, playground and electricity.</p> <p><b>4) There are 2 toilets</b> in the school but not separately for boys and girls.</p> <p><b>5) There are 2 teachers</b> in the school but they are not regular. When one teacher attends the school, the other remains absent and vice versa.</p> <p><b>6) There are 4 drop-out students:</b></p> <ol style="list-style-type: none"> <li>a. Somitha Momin</li> <li>b. Housen Sangma</li> <li>c. Delseng Momin</li> <li>d. Gringbark Marak</li> </ol> <p><b>7) No Record</b> was maintained for the distribution of Books and Uniforms.</p> <p><b>8) No proper recording</b> of students attendance in attendance register.</p> <p><b>9) Bills and Vouchers</b> were not maintained</p>	<p><b>Report/ Decision by BMC:</b> SSA Block Junior Accountant is appointed to check out and give the training on how to maintain the records.</p> <p>SMC approval order has to be kept in the school file- DMC office may help giving the copies in case of misplaced.</p> <p>Regarding the school materials, TLM grant is to be utilised. SMC's may meet the DMC for further enquiry.</p> <p>Regarding the school furniture and toilet etc. the SMC or SDMC may bring the planning proposal in the month of December or fill up in UDISE format (UDISE still going on)</p> <p>Regarding the Teacher irregularity the SMC may take up the action. CRC is instructed to supervise.</p> <p>The drop out children if up</p>

	<p>properly. Thus, the same was not available for:</p> <p>School Grant : Rs.5000/-  Maintenance : Rs.6000/-  Teacher Grant : Rs.1000/-</p>	<p>to 16 years of age may be included in the OOSC, through the CRC.</p> <p>All the required school records may be maintained in the register (the Junior Accountant may assist in this matter)</p> <p>Regarding the Bills and Vouchers the photocopies may be collected from the BMC office.</p>
MID Day Meal	<p><b>1)</b>School provides Mid Day Meal regularly when ration is available.</p> <p><b>2)</b>In school, there is no monitoring committee for mid day meal.</p> <p><b>3)</b>Proper records is not maintained for mid day meal. The school teacher told that she doesn't know to maintain records properly since instruction/ training for the same was not given to her by the concern department. Thus, she requested the concern department to provide training on book-keeping.</p> <p><b>4)</b>There is no attendance register maintained for cook-cum-helper.</p> <p><b>5)</b>Due to improper maintenance of records, the same could not be found for 1040.600 Kg of rice.</p>	<p>Report/ Decision by BMC:  BMC replied that Register maintenance will be taught/ trained by the Junior Account Assistant.</p> <p>Head teacher will be instructed to keep attendance register of Cook-cum-Helper.</p> <p>MDM in-charge will be given training to maintain rice record.</p>
Health	<p><b>1)</b>Record maintenance by ASHA is not satisfactory. She doesn't know to maintain Book 4 &amp; 5 since no training was provided to her on this particularly.</p>	<p>Dr. R. Napok, MeHO i/c, Dobu PHC informed that training will be provided to the ASHA.</p>
	<p><b>2)</b>Even though VHNSC is there, since no training was provided to them, the VHNSC members don't know their duties and responsibilities and even the record maintenance.</p>	<p>Some members of the VHSNC are trained whereas some have to be trained.</p>
	<p><b>3)</b>No Bills and Vouchers were found for the VHNSC account for the financial year:  2015-16 : Rs.10,000/-  2016-17 : Rs.10,000/-</p> <p><b>4)</b>The VHNSC bank account opening balance for 2017-18 should have to be Rs.3700/-, but only record for Rs.1500/- was obtained from ASHA.</p>	<p>VHSNC fund for financial year 2015-16 whether disbursed is to be confirmed and shall take appropriate action. As in the past for some few years they don't receive fund. For financial year 2016-17, it is being updated.</p>

	<p><b>5)</b>Grievance received from 3 individuals regarding Janani Suraksha Yojana:</p> <ul style="list-style-type: none"> <li>• Smt. Jasitha Momin</li> <li>• Smt. Smit Sangma</li> <li>• Smt. Nodap Marak</li> </ul>	<p>Smt. Jasitha Momin doesn't fulfill to get JSY. She had no Check-up whereas check-up should be 3 or 4 times. Smt. Nodap Marak will not get JSY since she had only 2 check-up. Smt. Smit Sangma will get but have to wait as Accountant is not in place.</p>
<p>ICDS</p>	<p><b>1)</b>There is one Anganwadi Worker and one Helper in the Anganwadi centre.</p> <p><b>2)</b>Materials/ facilities available in the Anganwadi Centre:</p> <ul style="list-style-type: none"> <li>• Play materials for children are available in the anganwadi centre but not sufficient.</li> <li>• Weighing Machine is available and fully functional.</li> <li>• Toilet is constructed and available.</li> </ul> <p><b>3)</b>There is no water facility/ connectivity in the anganwadi centre and separate kitchen is not available.</p> <p><b>4)</b>Community Monitoring Committee has been formed but the members have not got any training.</p> <p><b>5)</b>The meeting of the Community Monitoring Committee takes place every 3 months but the proceedings/ minutes of the meeting were not recorded in a proper register. They maintain it in a loose sheet since, as per the anganwadi worker no such register have been provided by the concern office.</p> <p><b>6)</b>Working hours of Anganwadi centre is from 2 to 4 pm in a day. Whenever ration is available in the anganwadi centre, it works/ opens for throughout the week but opens just 3-4 days a week when ration is not available.</p> <p><b>7)</b>The beneficiaries have reported that all of them have received Take Home Ration.</p> <p><b>8)</b>Anganwadi worker doesn't know to plot a growth graph in Growth register.</p> <p><b>9)</b>Record maintenance by the anganwadi worker is not satisfactory.</p> <p><b>10)</b>There is a complaint that Anganwadi worker</p>	<p>Decision taken by CDPO: CDPO gave clarification that the office didn't received sufficient play materials for the children to be supplied to anganwadi centres. She directed the anganwadi worker to open the centre as per their timings regularly and the worker should stay in the same village. The training for record maintenance will be provided to the anganwadi workers.</p>

	doesn't stay in the same village. She just comes to distribute the ration whenever available.	
CMSA	<p><b>1)</b>In Dobu Anchengbok village, there are 18 beneficiaries under CMSA. Out of those 18, 2 beneficiaries have died:</p> <ul style="list-style-type: none"> <li>• Smt. Ganjoni Momin</li> <li>• Smt. Berinda Sangma</li> </ul> <p><b>2)</b>The beneficiaries get Rs.500/- per month under this scheme which they get in every 3 months.</p> <p><b>3)</b>Smt. Malje N. Sangma requested to include her for this scheme since she is already 61 years old.</p> <p><b>4)</b>Shri. Bilathon Sangma also requested to include him in this scheme being 62 years old.</p> <p><b>5)</b>Shri. Pebillin Momin told that since his name has been mistakenly processed by the office as Smt. Pebiline Momin, he is still waiting for his pension. He has applied in 2015 same along with Shri. Living Momin who is now benefitting from the scheme. He requested the office to make correction to his mistaken identity and provide him with the pension benefit.</p>	CDPO replied that the pension amount will be transferred to the beneficiaries as soon as the sanction is made from the state level. Also, she informed that new applicants will be crosschecked as per the eligibility criteria for this scheme and processed. The case of Shri. Pebillin Momin will be taken up by the office accordingly.
MGNREGS	<b>1)</b> In Dobu Anchengbok VEC there are Job Card holder-182, Total Household-260 and total population-780.	N/A
	<b>2)</b> In 2017-18 the VEC received 7 work orders and out of those 4 projects have been completed and the remaining is ongoing.	N/A
	<b>3)</b> There is a shortage of supply of Arecanut saplings from the suppliers end. Out of the 29200 saplings there is a shortage of 4736 nos. of saplings.	BDO replied that additional saplings of 4736 will not be supplied further since planting season for arecanut is over. However only actual amount i.e., payment shall be made to the firm as per the actual number of saplings supplied. If the VEC require more saplings it can be done in the next financial year during 2 <sup>nd</sup> year maintenance.
	<b>4)</b> No measurement was taken after completion of the work.	As has been made mandatory there will be geo-tagging of assets

		before actual execution of work. Hence during that time Technical Assistant would be directed to take measurements for proposed work.
	5)No any committee was formed for monitoring of the work/ project.	Nil
	6)Asstet register not maintained.	Booking keeping training shall be imparted to the VEC functionaries.

### 8. Applications filed by people to avail benefits/services:

Name of applicant	Name of service applied for
Shri. Bilathon Sangma	Old Age Pension Under NSAP/ CMSA
Smt. Malje N. Sangma	Old Age Pension Under NSAP/ CMSA
Jointly by: Aiona Sangma Jesitha Momin Debalin Momin Jemeni Momin Pomilla Marak Gresiballa Sangma Neshbina Marak Santila Momin Pringchin Marak Walsina G. Momin Peballine M. Sangma Trisina G. Marak Pinna D. Sangma Belnadita R. Marak Rosalin Momin Raktilda Momin Balsimchi Momin Grittil G. Momin Montila Momin Remita S. Sangma Malachi M. Sangma Deltina J. Sangma Domina Marak	PDS
The residents of Dobu Anchengbok	Request submitted to the Deputy Commissioner for setting up of New Upper Primary Schhol.

**9. Grievances/Complaint registered by people indicating irregularity in implementation:**

Name of complainant	Description of grievance/complaint
Shri. Pebillin Momin	Shri. Pebillin Momin told that since his name has been mistakenly processed by the office as Smt. Pebiline Momin, he is still waiting for his pension. He has applied in 2015 same along with Shri. Living Momin who is now benefitting from the scheme. He requested the office to make correction to his mistaken identity and provide him with the pension benefit.
Smt. Malje N. Sangma	She requested to hand over her ration card since her name is listed in the official record. The same has not yet received by her till date.
Smt. Janilla Momin	She requested to hand over her ration card since her name is listed in the official record. The same has not yet received by her till date.
Smt. Kerrling Sangma	She requested to hand over her ration card since her name is listed in the official record. The same has not yet received by her till date. Also her name was not correctly spelt, Kerollina is spelt as Kerelling, and she requested for correction of the same.
Jointly by all the residents of Dobu Anchengbok	The complaint was against the PDS FRS dealer for providing them Rice below specified quantity i.e., 4 Kg out of 5 Kg per person. Also the rate of rice per Kg was sold at Rs.5/- from the actual rate of Rs.3/- per Kg.
Jointly by all the residents of Dobu Anchengbok	Request/ Grievance to the BDO regarding Water connectivity in the village. The residents of the village have requested to provide pipe line connection to the existing completed project implemented during 2013-14 under MGNREGS i.e., Re-excavation of existing stream up to proper level and construction of check dam cum water conservation structure which amounts to Rs.8,18,015/-. As reported, the same pipeline was to be connected the next financial year i.e., 2014-15 under MGNREGS but due to the change of BDO, it could not be constructed for some reason.
Shri. Praining A. Sangma	PMAY(G) house have been approved in his name but due to some mistake in spelling his name as Pryming Sangma, he was informed by the office that he could not get the same. He requested to the office to make correction of the same and sanction him the same house.
The residents of Dobu Anchengbok	They made a complaint that for SBM toilet, they have not received sufficient materials.

10. Based on the social audit findings, please list down **policy level suggestions** that you would like be incorporated in the implementation of schemes that were audited:

**No Comment**

11. Based on the pilot social audit, please list down the **changes** that you would like be made to the **social audit protocol** that was followed in the pilot and to the **formats** that were used.

**No Comment**