

Social Audit Report under the MCP&PSSSA Act 2017-12-06
17th – 22nd November 2017

1. Name of Village, Block, District:

Village: Darrang

Block: Amlarem C&RD Block

District: West Jaintia Hills District

2. Name of members of Social Audit Support Team:

a. MSSAT Representative: Ms. Novaleen Kharmaw

b. External Resource Person: Smt. Sashwati Mishra

b. Village Resource Persons:

1. Smt. Margina Lyngdoh
2. Ms. Risfulty Kharsyntiew
3. Shri. H. R. Lanong

c. Social Audit Committee (if it was formed):

1. Shri. Benedict Ryngksai
2. Shri. Aleusen Ryngksai
3. Shri. Juserman Suchen
4. Smt. Hima Mary Khongshling
5. Smt. Cornelia Pohti

3. Composition of Social Audit Public Hearing Panel

Name	Designation
Shri W. Manner	Office Asst. Cum DEO (MDM)
Shri L. Synnah	JA, SSA Amlarem
Shri Embhalang Gashnga	CRP Darrang Cluster Incharge
Dr. L. M. Darnei	DMC, SSA
Shri S. S. Suchiang	JE Amlarem Block
Smt. S. Pale	Gram Sevika
Smt. Mebanri Pamthied	Tech. Support staff (PMAY-G)
Smt. E. V. Pariat	S. I. Supply Jowai
Smt. B. H. Lyngdoh	LDA (Supply) Amlarem
Smt. Y. Najiar	CDPO, ICDS Project Amlarem
Smt. R. Khonglah	L.S. ICDS Project Amlarem
Shri J. K. Lyngdoh	Dist. Consultant (SBM)
Aphilisha Ryntathiang	Block Data Manager, NHM Amlarem
Smt. Laphira Challam	BAM, NHM
Smt. L. Lakiang	A.D.A (Training)
Shri P. Mukhim	Stenography Instructor
Shri L. J. Niang	A.D.H. (Mkt)
Shri H. Diengdoh	AEO, DEE Jowai
Shri D. Susngi	JE JDSD II MePDCL Jowai
Shri S. Passah	Jt Secretary JHADDC Jowai
Shri E. Lyngdoh	Research Officer
Shri J. Bareh	JE PHE
Smt. I. Najiar	BPM (NHM)

4. Number of people who attended the Public Hearing: More than 200 people attended the Public Hearing

5. List of Departments which did not set up desks at the Public Hearing: Nil

6. List of schemes audited by the team in the village:

- i. **Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA)**
- ii. **Pradhan Mantri Awaas Yojana (PMAY)**
- iii. **National Social Assistance Program (NSAP)**
- iv. **Public Health Engineering (PHE)**
- v. **Integrated Child Development Society (ICDS)**
- vi. **Health (Sub- centre)**
- vii. **Public Distribution System (PDS)**
- viii. **Mid- day Meal Scheme (MDM)**
- ix. **Sarva Shiksha Abhiyan (SSA)**
- x. **Swatchh Bharat Mission (SBM)**

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
a) No house connections of water.	(a) The JE PHE, Shri J. Bareh clarified that anyone who wants water connection should be applied in a written application to the department.	Institutions such as ICDS in the North and ICDS in the East parts of Darrang, the Health Sub-centre & the schools do not have water connections and clean drinking water.	As received by mail from C. Najjar EE, PHE Division, Jowai.
(b) There are 25 public stand posts but the taps fixed at the posts don't work and the water flows all day long. Spare parts are bought from village funds.	(b)The JE PHE, Shri J. Bareh clarified that the small community residing in the same area & using the same public stand post should try to contribute for buying new taps so as to create community participation among them.		(a) The existing water supply to the 2 (two) ICDS centres at Darrang North & East to be repaired within 15 days after Public Hearing. (b) Water supply to the Health Sub-centre will be given 7 (seven) days from receipt of the application form from the concerned department.

7. Key Findings:

A) PUBLIC HEALTH ENGINEERING (PHE)

B) SWATCHH BHARAT MISSION (SBM)

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
<p>There are 176 beneficiaries of IHHL but 17 of these beneficiaries have still not started construction and the department has not even kept a time bound regarding the 17 HHs and 2 are still under progress.</p>	<p>(a)The District consultant (SBM) PHE, Shri J. K. Lyngdoh has clarified that there is no time bound given by the department to the beneficiaries because the objective of the department is to make open defecation free and the village has not declared open defecation free upto now.</p> <p>(b)He also clarified that there is the VWSC that monitor the work of the IHHL.</p> <p>(c)Also there are 2 community toilets that have been constructed but they have been kept under lock & key by the village functionaries so the HHs that have not start construction yet can use the community toilets for now.</p>	<p>The 17 HHs that have not start construction of IHHL have expressed grievances that there is no free land to construct the toilet as the terrain in Darrang village is very steep. The village headman has also said that they have applied for more number of HHs to get IHHL but they only got for 176 HHs</p>	<p>As received by mail from C. Najjar EE, PHE Division, Jowai.</p> <p>a)Construction of the balance 17 (seventeen) Households IHHLs under SBM will be completed by 31.12.2017</p>

c) HEALTH (SUB-CENTRE):

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
(a)The VHNSC has not been functioning since 2011 and the untied grant also has not been taken from the PHC	The ASHA has clarified that after the visit of the Social Audit Team, the members of the VHNSC have started to sit in a meeting which was held on the 20-11-2017 to discuss about the functioning of the VHNSC.	There was no water supply at the sub-centre so the ANM could not stay at the quarter. There is a strong trend of pregnant women receiving the ante-natal boosters & institutional delivery but in spite of that, most of the women do not get benefits of JSY. Need	-
(b) At the Sub-centre there was no water supply and the stock of medicines also were not sufficient and were meant only for the children.	The Department has clarified that there was water connection before but now they do not have the idea as to why the sub- centre don't have provision of water. The village headman has clarified that he does not have any idea about the functioning of the VHNSC because he was not the headman at that time. It seems like the department never contact him on matters relating to the sub-centre as he is the new village headman so he does not have any knowledge about that.	for more reproductive Health care services at the centre. Need for more support, monitoring visits and resource allocation by PHC/ CHC and the health department. The women that the SAT have met have complained that when they go for delivery at GDH, Shillong they already filled the form but do not get the cash when they return and the hospital authorities have told them to come the week after which was not possible for the beneficiary	As received by mail from Rapki Shullai, District Program Manager (National Health Mission), West Jaintia Hills District. (a)A written application to the Health Engineering Wing regarding provision of water supply to Darrang Sub-centre will be completed within 1 (one) week. (b) The ANM to be present in the Sub-centre everyday and to stay in the Sub-centre when water connection is available.
(c)Information on JSY & JSSK			As received by mail from Rapki

<p>were not actually given because most of the women do not know about the JSY scheme</p>			<p>Shullai, District Program Manager (National Health Mission), West Jaintia Hills District.</p> <p>(a)Sensitization of ASHA to make pregnant women aware of JSY and JSSK schemes ahead of their child delivery to be given within 1 (one) month.</p> <p>(b)To provide all the required documents to the beneficiaries for claiming of JSY at Ganesh Das Hospital.</p>
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D) PRADHAN MANTRI AWAAS YOJANA (PMAY)

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
<p>There were 2 PMAY beneficiaries but they have not started construction of the house as the BDO office has not issued work order.</p>	<p>Work order will be issued from the BDO Office as soon as possible.</p>	<p>There are still vast number of poor families residing in the village which are not been covered under the SECC list 2011 or the BPL list. The SECC data needs to include these poor families also.</p>	<p>Work order will be issued within 15th December 2017 to the 2 (two) beneficiaries to start construction of the house.</p>

E) SARVA SHIKSHA ABHIYAN (SSA)

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
<p>(a)The school building in Good</p>	<p>The matter has been taken up in</p>	<p>The cash of Rs 400/- is</p>	<p>As received by mail from the I/c Sub-</p>

<p>Shepherd LP & UP do not have electricity connection, piped and filtered water and sanitary toilets for children and staffs.</p>	<p>the District level and the Public Health Engineer (PHE) has been requested to do the needful for providing water facility to make all drinking water functional. Till date there is no sanction/ scheme for electrification of Primary Schools.</p>	<p>not sufficient even to buy for a set of uniform. The SMC needs to be very active. Computer needs to be taught but computer could not be provided in the school. Textbooks received also are insufficient. The teachers also do not get paid regularly.</p>	<p>Divisional School Education Officer Amlarem. Sub-Division.</p> <p>a) Discussion and letter has been initiated to PHE Department. Proposal for electrification of the school will be submitted to the higher Authority/PWD Building (Electrical)</p>
<p>(b)Teaching aids need to be improved.</p>	<p>-</p>		<p>As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division.</p> <p>a) The Office will continue to impart training to Teachers on Maths through JodoGyan from Class I to Class V at the BRC Level. Training on Continuous and Comprehensive Evaluation is being conducted at District Institute of Education & Training (DIET) for the Teachers. Additionally, the School will continue receiving Teacher's Grant and School Grant to help the Teachers to obtain Teaching Materials.</p>
<p>(c)The school do not have arts, crafts, games & sports equipment for the children and also a compound wall.</p>	<p>The school concerned itself should conduct the Sports & Games and extra-curricular activities, and there is also no complaint raised by the parents of the students regarding the conducting of the above activities.</p>		<p>As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division.</p> <p>a)The Office will issue order on the matter to the school concerned as soon as the school re-opens after the winter vacation</p>

	Therefore, the Office has no information about the non-conducting of the above activities.		.The school after conducting the sports & games have to report to the Office on the date of conducted the activities along with photograph.
The Uniform Grant not sufficient for two sets for each child	Regarding the cash given @400/- per student for uniforms, it has been centralised by the directorate		As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division. a)Presently Rs. 400 only being the amount approved by GOI for 2017-18 is being implemented uniformly for all schools. Proposal for enhancement will be made in the AWP&B 2018-19 considering the high cost in the area where Rs.400 is insufficient to obtain two sets of uniform whereby the school managing committee is to supplement the additional cost as part of Community /Parents Participation.
Sanction of Teachers is less and required more	Whatever the school needs, a proposal should be submitted by the SMC. Only 2 posts are sanctioned by the govt, so if the school needs teachers more than 2 then the SMC has to make payment for additional teachers.		As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division. a)The approved sanctioned post for LPS is 2 and UPS is 4 (3 plus 1 additional teacher) for all the Schools. Proposal have been made for an increase in number of Teachers particularly in LPS in the Ratio 30:1(30 Students: 1 Teacher) as per the RTE Act. It is also expected that the School Managing Committee may take up for the Un-Sanctioned post of Teachers as part of the SMC/Community Participation.

Educational Material is very less	For proposal of computers, if the number of students' enrollment is above 30 then they will sanction.		As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division. a)The Office has released school grant, teacher's grant and maintenance grant every year. Proposal for enhancement will be made in the coming AWP&B 2018-19.
Very less textbooks secured for students	For textbooks, for LPS @200/- and for UPS @300/- is given by the Govt. It has been centralised by the govt.		As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division. a)Textbooks are provided @ Rs.200 for LPS and Rs 300 for UPS and all the main Subjects have been provided. Proposal for enhancement will be made in the coming AW P&B 2018-19 to cover for all the Subjects. A copy of the list of the Textbooks distributed is attached for ready reference.

F) MID- DAY MEAL

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
In Darrang Govt LPS the Standard menu for meals is not displayed. The amount sanctioned @4.13 per child per day for meals is too less. It is not possible to provide meat in that amount & the children are not used to only eating vegetarian food.	The rate for cooking cost is as per norms given by the GOI i.e. Rs.4.13/- for Primary per child per day where Central Share is Rs.3.72/- and State Share is Rs.0.41/-.	The school authorities had requested for a new kitchen cum storeroom and also for separate staff room and toilet. More educational aids are to be provided. The honorarium for the	As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division. a)Proposal has been made for an increase during the Annual Work Plan & Budget of Mid-Day Meal Scheme and hence Rs.4.13 per child per day was approved by GOI against Rs.3.86 of previous year.

		cook and helper needs to be increased. The headmaster has requested for additional teachers because at present only 3 teachers are teaching at the school.	b)Proposal for further increase will be made in the coming Annual work Plan & Budget (2018-19)
Storage of foodgrain in teacher's room which has a leak during raining season	This school is in receiving of the old sanction during 2006-07 (@ Rs 60,000/- per school) of kitchen shed only where there was no provision for store room then. Therefore, the school has no other alternative but to safely store in teacher's house/room to safeguard from rodents and insects. Even though the teacher's room was found to have a leak in the roof but during raining time the teacher would be shifting the food grain to another dry place.		As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division. a)Proposal for replacement of this old kitchen shed will be made in the coming Annual Work Plan & Budget (2018-19) where the new scheme is inclusive of kitchen shed with store room.
Honorarium for cook very less	Regarding the enhancement of honorarium to cook-cum-helper, It had been proposed every year in the Annual Work Plan & Budget of Mid-Day Meal Scheme but till date the Programme Approval Board (PAB-MDMS) has yet to approved the enhanced proposal rate and hence it remains at Rs.1000 per month.		As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division. a)The Office will continue to propose for an enhancement of the honorarium of the cook-cum-helper in the coming Annual work Plan & Budget (2018-19).
New Kitchen shed with store room required for the school as the old kitchen is very small.	This school is in receive of the old sanction during 2006-07 (@ Rs60,000 /- per school) of kitchen shed only where there was no provision for store room then. Therefore, the school has		As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division. a)Proposal for replacement of this old kitchen shed will be made in the coming Annual Work

	no other alternative but to safely store in teacher's house/room to safeguard from rodents and insects. Even though the teacher's room was found to have a leak in the roof but during raining time the teacher would be shifting the foodgrain to another dry place.		Plan & Budget (2018-19) where the new scheme is inclusive of kitchen shed with store room.
Weekly menu not available in the school	The Office instructed all the schools to put up the weekly menu vide letter No.SDSEO/MDM/MISC/2016-17/75, Dated Amlarem, the 1 st June, 2016.		As received by mail from the I/c Sub-Divisional School Education Officer Amlarem. Sub-Division. a)The Office will serve a stringent notice/order by 27 th November, 2017 to ensure that the weekly menu is put up. A surprise inspection will be made by the Office as a follow up.

G) INTEGRATED CHILD DEVELOPMENT SOCIETY (ICDS)

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
There were 3(three) ICDS centres at the village- North, West & East. Only the ICDS- West have been functioned properly whereas at the North and East, there were no drinking water facilities, no menu displayed, no electricity connection and toilet was also not functional. In ICDS- North, the kitchen was congested with no storage facilities and insufficient outlet for the release of smoke. Also the building leaks during the rainy season. In ICDS- East, the centre is surrounded by	The dept has clarified that IEC trainings has been given to the AWWs. Proposal for maintenance of the centres has been submitted to the directorate. Immediate steps shall be taken by the dept to provide rations to the pregnant women. The centres asked to tell the children to bring wood to the centre as a sign of community participation as a whole. The village headman has clarified that for 2 years	The community members reported that the ICDS supervisors do not visit the 2 centres that is the North & the East and asked the AWWs to bring to the ICDS West centre. Pregnant and lactating mothers are not getting regular supply of Take Away rations. It has also been reported by the parents of the children that whenever they visit the ICDS centre, they had to bring wood along with them which is used for cooking.	A per letter received from the District Programme Officer ICDS (cell), West Jaintia Hills District Jowai No. DPO(J)DSA/I/2011/538 Dt.24 th .November.2017 a)Awareness programme to be done within the 1.12.2017. The District Programme Officer ICDS Cell will convene a meeting of the line department in consultation with the Deputy Commissioner/ Project Director DRDA within the 11.12.2017 to discuss the construction of toilet & electric

<p>insanitary conditions & garbage dump nearby. It leaks during the rainy season and the kitchen is not functional on account of which cooking & children activities happen in the same room whereby exposing children to smoke. The floor of the centre has big holes & the building is in need of repair. There were no facilities to store foodgrains, registers & utensils.</p>	<p>now they have been cleaning the garbage that was dumped nearby the ICDS- East centre but that area has never been clean as majority of the people residing in that part of the area dumps their garbage there</p>	<p>Loading charges has to be paid by the AWW themselves inspite of not getting paid regularly. The ICDS- North do not even have proper steps at the entrance as the centre was built at the top most part of the village which was inaccessible by pregnant women and small children</p>	<p>connection to the AWCs. The AWCs are to conduct pre-school and all other activities of the scheme for 25 days a month. The AWCs are also requested to display the entitlements, the number of beneficiaries & number of days to enable the public and beneficiaries to know about their entitlements in a board and this has to be done within the 2.12.2017</p>
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H) NATIONAL SOCIAL ASSISTANCE PROGRAM (NSAP)

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
<p>The Social Audit verification process could only focus on widow and old age pension schemes. CM Pension scheme, Disability & Family Benefit Schemes under NSAP could not be covered. There were many widows who have not received widow pension scheme but the SAT could get only 3 nos. Also many old people were not getting old age pensions. The pension that has come to most of those who are under the scheme was also not regularly received every month.</p>	<p>The NSAP sanction is according to the number allotted by the govt as clarified by the Block In-charge of NSAP scheme. That is only 20-25 numbers. Re-verification for beneficiaries will be done. For IGNOAPS, 60-79 years @Rs 250/- and for 80 years above @Rs 550/- per month.</p>	<p>There are still vast numbers of poor families residing in the village which are not covered under the SECC list 2011 for getting the pensions. The SECC data needs to include these poor families also. Also the people entitled to get widow pension scheme do not have the knowledge to even collect the death certificate and apply for the scheme</p>	<p>Re-verification for Old age pension to be done so as to include the majority of the poor families. In case the widow entitled for the pension do not know how to apply for a death certificate then she can go along to the court with the concerned dept and get a certificate from the court itself.</p>

1) PUBLIC DISTRIBUTION SYSTEM (PDS)

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
<p>The ration under NFSA is being sold at Rs 5/ kg of rice instead of Rs 3/ kg; sugar at Rs 35/kg instead of Rs 30/kg and kerosene at Rs 25-30/ litre instead of Rs 18.40-20/ litre. The ration is being given less than the sanctioned amount per family.</p>	<p>Most of the people in the village clarified that the prices and amount of the commodities were decided at the Dorbar so as to cover even the non-NFSA beneficiaries and everyone agreed to that decision taken at the Dorbar</p>	<p>The Non- NFSA expressed their grievance that they were not getting ration cards and were included in the non-NFSA which they have to buy rice at Rs 15/kg</p>	<p>As received by mail from the Sub-divisional Officer Supply, Amlarem.</p> <p>a)The Fair Price Shop Centre will be strictly monitored on the quantity issue and price issue of NFSA, sugar & kerosene from 24th November 2017 onwards with a strict warning to the concerned FPS dealer to comply accordingly with the National Food Security Act.</p> <p>b)Issue of less quantity of PDS items and kerosene will be taken by informing the Director of Food and Civil Supplies & Consumer Affairs Meghalaya, Shillong with a request to kindly take initiative for spot verification to the FCI Godown as well as the FPS centres by 30th November 2017</p>

J) MAHATMA GANDHI NATIONAL RURAL EMPLOYMENT GUARANTEE ACT (MGNREGA)

FINDINGS	SETTLED IN PUBLIC HEARING	GRIEVANCES	ACTION TAKEN
Out of 9 community works, only 3 works completed, 1 is ongoing & 5 not yet started. 10 Individual works (piggery shed, poultry shed & IHHL) and all the 10 have not yet started.	The VEC Secretary has assured that they will complete all the works by 31-March-2017.	There was no grievances on MGNREGA and the JCHs except that, they were not aware of the 10(ten) entitlements of MGNREGA	The Deputy DC has clarified that due to multiple work order approach, there were many works sanctioned to the VEC. The BDO Office has to verify that all the works sanctioned to the VEC to be completed by the 31 st March 2018.
Minute register not maintained by the VEC secretary as it was maintained in the village proceeding register only.	As clarified by the VEC Secretary that minute register was maintained in the village proceeding register.		-
Muster Roll 2083, 2084, 2085 in the construction of Internal Road and soling has been submitted on 18 August 2017 to the BDO office but wages have not been received.	The JE from BDO office, Shri S. S. Suchiang has clarified that there was no fund in the BDO office and due to MIS problem so payment of wages was delayed.		-

8. Applications filed by people to avail benefits/services:

Name of applicant	Name of service applied for
<ol style="list-style-type: none">1. Phia Suchen2. Majestibah Ryngksai3. Shing Pohktai4. Phol Pohktai5. Shilpi Suting6. Phynda Ryngksai7. Loveliness Pohti8. Queen Suchen9. Shela Lamin10. Plin Dhar11. Binoi Kongwang12. Judia Suchen13. Lo Ryngksai14. Banrilang Kongwang	Pradhan Mantri Awaas Yojana (PMAY)
<ol style="list-style-type: none">1. Duwani Mukhim2. Besli Gayang3. Heng Suchen4. Mitoi Syngkrem5. Sparly Pohti6. Elizabeth Pohti7. Shela Lamin8. Binoi Kongwang	National Social Assistance Program (NSAP)
<ol style="list-style-type: none">1. Burom Ryngksai2. Majestibah Ryngksai3. Het Syngkrem	Application to get a ration card

<ol style="list-style-type: none"> 4. Dreamland Syngkrem 5. Kalpana Syngkrem 6. Unit Syngkrem 7. Unit Syngkrem 8. Rilong Syngkrem 9. Shngai Lamin 10. Plin Dhar 	
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9. Grievances/Complaint registered by people indicating irregularity in implementation:

Name of complainant	Description of grievance/complaint
<ol style="list-style-type: none"> 1. Len Kongwang 2. Las Suchen 3. Smt. Queen Suchen 	No electricity in the house
<ol style="list-style-type: none"> 1. Emidaka Rymbai (3 months old baby) 2. Jingieid Suchen (1 year old baby) 	Women who gave birth but did not get JSY
<ol style="list-style-type: none"> 1. Ibanda Mukhim 2. Dikmenlang Suchen 	Rs 400/- is not enough to buy even a set of uniform
<ol style="list-style-type: none"> 1. Nisi Ryngksai 2. Plin Dhar 3. Rit Ryngksai 4. Lang Suchen 5. Lo Ryngksai 6. Bi Suchen 	Not getting correct and timely pension on IGNOAPS
<ol style="list-style-type: none"> 1. Lucky Pohti 2. Ribha Pohti 	Got a ration card before but gave it for correction and hasn't received it till now and had to buy the Non- NFSA rice at a higher price.

10. Based on the social audit findings, please list down **policy level suggestions** that you would like be incorporated in the implementation of schemes that were audited

- a. Awareness on the entitlements of all the schemes audited should be available in signboards or notice boards in and around the community so that the people will get the information on the various schemes.
 - b. The schemes such as NSAP and PMAY should be carefully and thoroughly re-verified by the concerned departments as there were many poor BPL households that could not be covered under the 2 (two) schemes because the names were based on the SECC list. While conducting door to door verification, the Social Audit Team found that the houses are in very poor condition and some even have to borrow money during the rainy season just for a meal as they do not have earning members in the family. Therefore the State Government needs to look at the inclusion of these households in the BPL and SECC list 2011.
 - c. The inclusion of many BPL households and the right to get a ration card should be done every year by the concerned department as many poor BPL households had to buy the Non-NFSA rice at a very higher price.
 - d. The Schools should have a compound wall so as to keep the children safe and extra-curricular activities should be organised by the school so as to keep the children active and that drop-out rates will be less.
 - e. The ANM in the Health Sub-centre should be available at all times so that the community can approach the Sub-centre whenever needed. The ASHA should always conduct awareness programs or do door to door visits and give health talk once a month so that the community will feel free to contact the ASHA whenever needed.
 - f. The ICDS centre buildings should be renovated and well maintained. They should make learning more fun and exciting in the form of stickers or drawings that can be stuck in the walls of the building so that children will learn faster and be attracted to the centre which will make them come regularly.
11. Based on the pilot social audit, please list down the **changes** that you would like be made to the **social audit protocol** that was followed in the pilot and to the **formats** that were used.
1. Time constraint was very less. There should be more time for each scheme as in documents verification, door to door verification, site verification, institution verification and public meeting.